Resolution 02-03 Concerning Job Dossier Management for Doctoral Students at Career Services

January: First Reading February: Second Reading, Passed Presented by Senator Patrick McGee

Whereas, the handling of student dossiers has been outsourced to an on-line Washington D.C. firm without adequate consultation with graduate faculty or students;

Whereas, the firm chosen, Reference Now, has little experience in the protocol for academic employment;

Whereas, job applications for doctoral students in fields with centralized advertisements and conferences, such as those in English and foreign languages, are concentrated into two months in fall;

Whereas, above and beyond understandable delays in mail in D.C. this fall, Reference Now has repeatedly failed to include new material in dossiers, update material appropriately, scan material correctly, and reproduce it accurately, among other problems;

Whereas, the job placement of doctoral students has been seriously compromised by the failure of either Reference Now or any campus body to respond to these problems in a timely manner;

Therefore, be it resolved that Career Services or an appropriate group continue to offer dossier services and storage of student credentials as an option for those students who choose not to have their materials handled by an external, online firm.