

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

### Our Lady of the Angels Hospital - Bogalusa, Louisiana

Measure	BMC Monthly Avg FYE June 2012	OLOAH Monthly Avg FYE June 2014	OLOAH Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
<b>Statistics</b>															
Total Adult/Pediatric Discharges	205	133	138	153	168	155	129	123	142	136	156	145			
*Total Psychiatric Discharges	70	34	46	54	47	55	58	49	41	54	53	47			
Total Discharges	275	167	184	207	215	210	187	172	183	190	209	192			
<sup>3</sup> Total observation days	8.58	7.70	7.62	6.63	7.45	6.04	7.45	6.07	5.56	7.46	6.84	7.67			
ALOS - Adult/Pediatric	4.02	3.79	3.55	3.33	4.03	3.77	3.51	3.37	3.50	3.76	4.15	4.37			
ALOS - Psychiatric	6.22	6.70	4.74	4.63	4.68	3.00	4.07	3.63	5.10	4.06	3.02	4.04			
Total IP Discharge Days - Adult/Pediatric	824	505	490	510	677	585	453	414	497	512	647	633			
Total IP Discharge Days - Psychiatric	436	220	218	250	220	165	236	178	209	219	160	190			
Average Daily Census-Adult and Pedi	27.23	16.44	15.99	19.87	25.81	18.23	18.16	16.23	18.19	20.06	22.90	22.65			
Average Daily Census - Psych	14.66	7.48	6.95	7.58	7.35	6.97	6.58	7.63	6.65	7.26	1.66	5.55			
Outpatient Encounters	9,830	7,571	7,127	7,482	7,577	7,781	7,827	7,196	7,226	6,970	7,364	7,971			
Outpatient Clinic Visits with E&M codes	5,089	3,806	3,720	3,990	4,000	4,117	4,077	3,850	3,889	3,763	4,056	4,305			
*ED Visits	2,254	1,680	1,688	1,771	1,776	1,668	1,776	1,638	1,775	1,765	1,675	1,898			
Total # of free care individuals															
# of free care recipients		2,126	1,892	2,078	1,892	1,901	1,965	1,854	1,842	1,803	1,823	1,903			
# of free care approved applicants															
<b>% Patient Mix Inpatient (IP)</b>															
IP Free Care	12.09%	13.05%	8.85%	10.88%	7.75%	9.87%	6.57%	11.09%	12.59%	10.29%	14.12%	8.69%			
IP Self Pay	5.24%	4.54%	4.90%	7.63%	1.63%	7.31%	3.37%	3.70%	4.96%	4.18%	2.35%	2.28%			
IP Commercial	9.28%	14.64%	15.03%	14.77%	19.88%	9.69%	23.09%	13.35%	15.43%	21.54%	17.35%	7.41%			
IP Commercial Medicaid (Bayou Health)	7.96%	16.70%	25.31%	27.27%	29.25%	41.68%	33.39%	30.18%	34.75%	33.28%	20.59%	33.33%			
IP Medicaid	25.34%	7.16%	7.24%	3.41%	1.25%	2.74%	0.53%	4.52%	1.24%	0.64%	7.79%	1.00%			
IP Medicare	39.57%	43.28%	38.51%	34.90%	38.50%	28.52%	31.44%	37.17%	31.03%	29.74%	37.50%	47.29%			
<b>% Patient Mix Psychiatry (Psych)</b>															
Psych Free Care	21.14%	4.41%	9.44%	11.91%	6.14%	9.57%	7.35%	15.28%	8.74%	5.78%	8.43%	8.14%			
Psych Self Pay	39.72%	30.49%	60.14%	59.57%	67.54%	53.59%	63.73%	47.60%	43.20%	53.78%	73.03%	61.05%			
Psych Commercial	2.14%	33.21%	4.04%	4.26%	4.82%	9.09%	6.37%	0.00%	0.00%	0.89%	4.49%	11.05%			
Psych Commercial Medicaid (Magellan)	10.32%	23.77%	14.28%	15.74%	17.11%	25.36%	13.24%	27.95%	35.92%	36.89%	11.24%	12.21%			
Psych Medicaid	17.26%	0.93%	2.87%	0.00%	0.00%	0.00%	0.00%	0.00%	2.91%	0.00%	2.81%	1.74%			
Psych Medicare	8.82%	7.19%	9.23%	8.51%	4.39%	2.39%	9.31%	9.17%	9.22%	2.67%	0.00%	5.81%			
<b>% Patient Mix Outpatient (OP)</b>															
OP Free Care	40.26%	40.08%	37.37%	39.19%	36.44%	36.09%	35.66%	35.77%	35.61%	35.62%	35.04%	35.49%			
OP Self Pay	3.46%	3.06%	2.51%	2.78%	2.48%	1.86%	2.36%	2.35%	1.98%	2.11%	2.23%	1.99%			
OP Commercial	16.23%	16.56%	19.57%	20.60%	18.87%	19.15%	20.39%	20.28%	20.20%	19.63%	21.13%	20.51%			
OP Commercial Medicaid (Bayou Health)	5.82%	13.66%	15.66%	16.59%	17.78%	18.30%	17.55%	17.20%	18.25%	19.84%	17.93%	18.02%			
OP Medicaid	11.89%	2.31%	1.51%	2.78%	0.42%	0.75%	0.60%	0.61%	0.36%	0.50%	0.50%	0.60%			
OP Medicare	21.97%	24.31%	23.27%	17.91%	23.68%	23.70%	23.39%	23.68%	23.50%	22.18%	23.03%	23.23%			
<b>% Patient Mix Emergency Dept (ED)</b>															
ED Free Care	27.55%	19.64%	19.70%	20.27%	19.93%	19.72%	18.81%	20.02%	21.35%	20.34%	21.31%	18.97%			
ED Self Pay	24.17%	26.42%	24.20%	23.72%	20.38%	20.14%	21.23%	18.44%	18.03%	20.17%	19.34%	17.70%			
ED Commercial	10.79%	14.91%	15.17%	17.79%	16.10%	17.09%	17.62%	17.95%	17.46%	17.79%	17.49%	19.28%			
ED Commercial Medicaid (Bayou Health)	8.78%	22.68%	26.11%	27.10%	30.24%	29.02%	29.17%	30.59%	29.86%	27.88%	29.37%	29.56%			
ED Medicaid	16.00%	1.66%	1.74%	2.43%	0.62%	0.60%	0.68%	0.73%	0.11%	0.91%	0.60%	0.84%			
ED Medicare	11.86%	14.46%	12.88%	8.64%	12.56%	13.19%	12.16%	11.90%	12.90%	12.63%	11.28%	13.13%			
<b>Offender Care</b>															
<sup>1</sup> Total # Inpatient Discharges	1	1	1	2	4	2	1	0	0	1	1	0			
% of IP Days	0.52%	0.62%	0.32%	1.14%	1.75%	0.18%	1.60%	0.00%	0.00%	0.32%	0.30%	0.00%			
Total # OP Encounters	37	2	10	6	6	12	3	8	7	8	11	12			
% of OP Encounters	0.37%	0.03%	0.13%	0.08%	0.08%	0.15%	0.04%	0.11%	0.10%	0.11%	0.15%	0.15%			
ED Encounters	19	4	4	1	3	4	6	6	5	5	10	6			
% of ED Visits	0.86%	0.22%	0.23%	0.06%	0.17%	0.24%	0.34%	0.37%	0.28%	0.28%	0.60%	0.32%			
<sup>2</sup> # Telemed visits															
% of Telemed visits															
<b>*CEA Core Clinical Services</b>															
HIV Care															
# HIV Clinic visits	24	47	40	40	24	32	39	27	34	40	16	18			
<b>Outpatient Pharmacy Assistance</b>															
Total # prescriptions filled	3,413	2,259	1,757	1,735	1,649	1,737	1,704	1,660	1,759	1,682	1,730	1,885			
# Patient Assistance Prescriptions filled	1,138	767	544	494	475	502	483	460	472	424	457	488			
<sup>2</sup> # HIV prescriptions filled	19	N/A	31	38	35	30	33	38	42	34	37	34			
# Offender prescriptions	36	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
# Other prescriptions	2,220	1,492	1,182	1,203	1,139	1,205	1,188	1,162	1,245	1,224	1,236	1,363			
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y			
Avg wait time on prescription in minutes	45	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20			

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and after

Information currently not available or services not applicable



**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

**Graduate Medical Education Resident FTEs  
Our Lady of the Angels Hospital Bogalusa Based Programs**

	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>	<b>FY 2016 Resident FTEs</b>
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the Angels Hospital; FY15 & FY16 includes Our Lady of the Angels Hospital only	Family Medicine-Bogalusa <sup>8</sup>	18.1	16.9	18.0
	Ophthalmology	0.9	0.8	0.9
<b>Bogalusa Programs</b>		<b>19.0</b>	<b>17.7</b>	<b>18.9</b>

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

<sup>8</sup>Family Medicine-Bogalusa includes residents on an HRSA grant: 7 residents (FY14 & FY15) and 6 residents (FY16)

# LSU Health Public-Private Partnership Report Card

## FY 2016 - 3rd Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana																	
Measure	EKL Monthly Avg FYE June 2012	LOL Monthly Avg FYE June 2012	LSU BR Health FYE June 2014	LSU BR Health Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	
<b>Statistics</b>	Total Adult/Pediatric Discharges	281	330	743	782	840	819	854	849	803	871	875	867	951			
	*Total Psychiatric Discharges		91	188	196	213	200	181	203	184	193	200	185	212			
	Total Discharges	281	421	931	978	1,053	1,019	1,035	1,052	987	1,064	1,073	1,052	1,163			
	Total observation days	84		534	533	633	591	913	611	618	673	575	580	577			
	ALOS - Adult/Pediatric	4.42	4.83	5.22	5.40	5.11	5.01	5.74	6.16	5.56	5.33	5.38	5.33	5.34			
	ALOS - Psychiatric		4.99	6.46	6.43	6.38	7.45	8.23	6.37	6.32	7.13	6.36	5.97	7.42			
	Total IP Discharge Days - Adult/Pediatric	1,244	1,592	3,870	4,213	4,292	4,104	4,904	5,230	4,465	4,641	4,707	4,624	5,081			
	Total IP Discharge Days - Psychiatric		452	1,211	1,257	1,358	1,489	1,294	1,163	1,376	1,259	1,259	1,105	1,572			
	Average Daily Census-Adult and Pedit	40.90	52.34	127.20	138.60	138.45	132.39	163.47	168.71	148.83	149.71	151.84	159.45	163.90			
	Average Daily Census - Psych		14.86	39.81	41.35	43.81	48.03	49.63	41.74	38.77	44.39	40.61	38.10	50.71			
	<sup>2</sup> Outpatient Encounters	13,197	1,043	16,683	15,580	13,941	14,110	17,734	15,557	16,188	16,172	16,320	16,859	18,197			
	<sup>3</sup> Outpatient Clinic Visits with E&M codes	7,508		7,644	7,068	5,870	5,782	5,427	5,893	5,464	5,542	5,631	5,785	6,295			
	ED Visits	3,372	1,832	5,790	6,707	6,661	7,093	8,060	7,431	7,872	8,650	7,789	8,013	8,621			
	Total # of free care individuals				2,787	2,891	2,812	2,631	2,624	2,578	2,667	2,772	2,793	2,821			
	# of free care recipients				1,670	1,705	1,568	1,220	888	869	798	886	774	1,076			
# of free care approved applicants				529	548	483	426	508	480	657	584	564	627				
<b>Percent Patient Mix by Service</b>	<b>% Patient Mix Inpatient (IP)</b>																
	IP Free Care	18.03%		4.15%	3.00%	2.38%	3.30%	3.98%	5.95%	1.99%	1.95%	2.17%	2.42%	2.73%			
	IP Self Pay	12.91%		36.13%	37.57%	34.05%	33.09%	35.01%	35.77%	30.39%	31.34%	21.60%	24.80%	25.55%			
	IP Commercial	3.55%		4.13%	4.57%	3.69%	3.17%	3.63%	1.85%	4.11%	4.59%	4.46%	3.92%	4.10%			
	IP Commercial Medicaid (Bayou Health)	3.29%		38.81%	38.59%	43.10%	43.96%	42.39%	42.98%	44.46%	40.87%	47.89%	44.18%	43.43%			
	IP Medicaid	39.67%		12.96%	11.38%	12.98%	11.84%	10.68%	9.36%	12.95%	17.57%	18.29%	18.92%	19.24%			
	IP Medicare	9.25%		3.82%	4.30%	3.81%	4.64%	4.33%	4.09%	6.10%	3.67%	5.60%	5.77%	4.94%			
	<b>% Patient Mix Psychiatry (Psych)</b>																
	Psych Free Care			2.54%	0.69%	5.16%	3.00%	4.42%	1.48%	2.17%	2.07%	3.54%	3.78%	7.55%			
	Psych Self Pay			62.65%	64.49%	54.46%	57.50%	64.09%	62.56%	56.52%	55.96%	58.59%	60.54%	55.66%			
	Psych Commercial			0.36%	0.48%	0.00%	0.50%	0.55%	0.00%	0.00%	0.00%	1.01%	0.00%	0.94%			
	Psych Commercial Medicaid (Megellan)			31.93%	31.54%	30.05%	33.50%	28.73%	28.57%	35.87%	31.61%	24.24%	22.16%	26.89%			
	Psych Medicaid			2.33%	2.40%	9.39%	5.50%	2.21%	6.90%	4.89%	10.36%	12.12%	12.97%	8.96%			
	Psych Medicare			0.18%	0.39%	0.94%	0.00%	0.00%	0.49%	0.54%	0.00%	0.51%	0.54%	0.00%			
	<b>% Patient Mix Outpatient (OP)</b>																
	OP Free Care	44.46%		15.47%	10.56%	12.57%	11.37%	7.12%	5.47%	4.99%	4.63%	5.55%	4.71%	5.64%			
	OP Self Pay	10.45%		27.47%	30.34%	26.03%	26.88%	34.36%	29.58%	35.69%	36.95%	32.42%	34.18%	33.04%			
	OP Commercial	4.67%		7.83%	9.32%	11.56%	10.37%	8.76%	8.79%	8.11%	8.00%	8.69%	8.89%	8.48%			
	OP Commercial Medicaid (Bayou Health)	4.50%		30.04%	29.13%	32.98%	34.12%	33.06%	38.36%	34.60%	34.70%	35.89%	35.77%	35.90%			
	OP Medicaid	23.12%		11.85%	10.57%	6.82%	6.41%	6.38%	5.83%	5.14%	5.83%	5.91%	5.94%	6.36%			
	OP Medicare	9.87%		7.34%	10.08%	11.03%	10.84%	10.31%	11.18%	10.78%	10.59%	11.54%	10.51%	10.59%			
	<b>% Patient Mix Emergency Dept (ED)</b>																
	ED Free Care	32.04%		2.68%	1.61%	2.12%	2.03%	2.07%	1.86%	1.31%	1.65%	2.09%	1.65%	2.67%			
	ED Self Pay	38.06%		41.44%	38.58%	41.69%	40.14%	39.78%	39.35%	38.20%	38.64%	37.71%	37.54%	36.77%			
	ED Commercial	3.64%		1.00%	1.14%	0.92%	0.65%	0.82%	0.85%	0.97%	0.90%	1.55%	1.24%	1.14%			
ED Commercial Medicaid (Bayou Health)	3.00%		48.12%	49.15%	49.41%	51.64%	51.33%	53.24%	53.86%	53.32%	52.93%	53.86%	53.57%				
ED Medicaid	12.53%		6.06%	8.73%	5.07%	4.93%	5.05%	4.02%	4.76%	4.46%	4.78%	4.79%	5.01%				
ED Medicare	4.64%		0.71%	0.80%	0.80%	0.61%	0.96%	0.69%	0.90%	1.03%	0.94%	0.92%	0.95%				
<b>Offender Care</b>	<b>Offender Care</b>																
	<sup>1</sup> Total # Inpatient Discharges	35															
	% of IP Days	0															
	Total # OP Encounters	458															
	% of OP Encounters	0															
	ED Encounters	206															
	% of ED Visits	0															
<sup>2</sup> # Telemed visits																	
% of Telemed visits																	
<b>CEA Core Clinical Services</b>	<b>HIV Care</b>																
	# HIV Outpatient Clinic visits	506		413	350	374	380	411	372	305	329	323	336	314			
	<b>Cancer Care</b>																
	# Oncology Infusion visits	285		283	259	579	252	188	336	295	304	288	248	321			
	<b>Urgent Care Visits</b>																
	# North Urgent Care visits			2,643	3,089	3,243	3,441	3,428	3,524	3,234	3,275	2,687	3,276	3,482			
	# Mid City Urgent Care visits			783	1,098	1,098	1,096	1,202	1,096	1,014	1,050	961	1,045	1,213			
	<b>Trauma Care</b>																
	Level I Trauma Center (Y/N)	N		N	N	N	N	N	N	N	N	N	N	N			
	<b>Pharmacy</b>																
Total # prescriptions filled	10,016		5,456	6,352	6,232	6,116	6,234	6,527	6,098	6,680	6,377	6,677	7,142				
# Patient Assistance Prescriptions filled	3,556		545	295	222	253	326	242	249	331	211	246	203				
<sup>4</sup> # HIV prescriptions filled	1,067		204	551	356	329	412	363	333	371	313	208	246				
# Offender prescriptions	400		N/A	N/A	N/A	N/A	N/A	0	0	0	0	0	0				
# Other prescriptions	4,993		4,707	5,506	5,654	5,534	5,496	5,922	5,516	5,978	5,853	6,223	6,693				
Are prescriptions available same day (Y/N)	Y		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y				
Avg wait time on prescription in minutes	60		48	9	8	10	9	7	7	7	8	5	7				

\*Indicates core services

<sup>0</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) was adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to LOL

<sup>4</sup># HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for EKL FY12; Data provided by LOL-LSU HBR for LOL FY12, LSU HBR FY14 and after

Mid City Urgent Care - Monthly Average FYE June 2015 total is based upon 7 months of data; Center opened in December 2014

Information currently not available or services not applicable

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

Footnotes	Comments	Date completed
	Free Care patient mix is low due to the inability to access the Department of Revenue system to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities are not allowed this privilege. This hinders the ability to approve or deny applications when patients do not return applications as requested.	7/9/14
	Inpatient Discharge Days: Differences in patient population and breadth of services provided explains differences in the comparison of patient days. For example: EKL Cardiac patients were transferred to other hospitals if interventional procedures were needed, reducing patient days. OLOL offers full-service cardiac care which increases patient days. The inpatients are defined as all inpatients who have had clinic visits since the transition; patients who have LSU physicians attending, admitting, surgeon or consulting; or who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance, and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. Inpatients - Adult and Peds stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification. Inpatients Psychiatry stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification . The patients with Principal Dx of 290 to 319	7/9/14
	ED Visits: ED patients are defined as patients who have had clinic visits since the transition; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. ED visits revised based on discussion . It includes all Self Pay & Medicaid based on Lake Classification . In addition it also includes Patient Type - Treatment or Patient Type - T that comes through ER - Fast Track eg. Sickle Cell etc.	7/9/14
	Outpatient Encounters/Outpatient Clinic Visits with E&M codes: Due to differences in operational accounting methods between EKL and LSU BRH, outpatient encounters are not equally comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Ambulatory , Observation and Outreach patients.	7/9/14
	Observations Days are the patient days of Patient Type Observation or Patient Type Q based on Lake Classification with stay <=72 hrs	7/9/14
	Urgent Care volumes are low due to an issue with charge capture - causing some of the charges to "error out". Will correct on next report.	12/2/14
	Charging issues were causing erroneous (lower)reporting of volumes. Urgent Care statistics are modified for the December report to depict encounters as opposed to charges as previously reported.	12/15/15
Operations Milestones	Impact	Date completed
Opened LSU Health Baton Rouge Burbank Mobile Unit	Improve patient access to walk-in clinic	1/1/16
MidCity Pharmacy Specialty Services	Enhanced services for patients taking specialty drugs include: Pharmacist-driven medication therapy management Medication synchronization for improved adherence and patient convenience	1/16/16
OR established new procedures for BAHA and Cochlear Implants for hearing impaired patients	Improve patient care	1/1/16
Medical Equipment Investments		
Technology Investments		
New EMR implementation complete	Better clinical integration between caregivers within the Baton Rouge Epic system. Better access to patient outcome information. Opportunity to enhance patient and population health. Patient access to health data for personal management and tracking on My Chart, the patient portal.	

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>Graduate Medical Education Resident FTEs by Program Specialty</b>				
<b>Our Lady of the Lake Regional Medical Center Baton Rouge Based Programs</b>				
	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>	<b>FY 2016 Resident FTEs</b>
FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL Hospital; FY15 & FY16 includes OLOL only	Anesthesiology	0.7	0.3	-
	Dermatology	5.8	5.0	5.0
	Emergency Medicine	0.9	0.8	1.0
	Emergency Medicine-Baton Rouge	27.8	29.3	33.0
	ENT-Neurotology	-	-	1.0
	General Dentistry <sup>6</sup>	4.8	4.0	5.4
	Internal Medicine-EKLMC	34.5	38.5	38.5
	Internal Medicine-Dermatology	0.1	-	-
	Internal MD/Emergency MD	-	0.2	-
	OB/GYN-EKL	0.7	0.0	-
	Ophthalmology	2.0	2.0	2.0
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery <sup>6</sup>	4.0	6.7	6.0
	Orthopedics	3.0	3.5	4.0
	Otorhinolaryngology/ENT	8.4	9.7	9.0
	Plastic Surgery	0.3	-	-
	Psychiatry-OLOL	12.0	18.0	22.9
	Surgery	18.5	17.0	14.0
Surgery-Vascular	1.0	1.0	1.0	
Surgery-Vascular Surgery-Residency	0.5	1.0	2.0	
<b>Baton Rouge Programs</b>		<b>126.0</b>	<b>138.0</b>	<b>145.8</b>

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

<sup>6</sup>FTE count includes general dentistry and oral surgery residents in the medical school as part of their residency

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

University Hospital and Clinics - Lafayette, Louisiana																
Measure	UMC Monthly Avg FYE June 2012	UHC Monthly Avg FYE June 2014	UHC Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	
<b>Statistics</b>	Total Adult/Pediatric Discharges	307.58	183	264	275	299	277	281	226	258	238	229	251			
	*Total Psychiatric Discharges	12.67														
	Total Discharges	320.25	183	264	275	299	277	281	226	258	238	229	251			
	Total observation days	109.63	115	53	63.08	33.63	72.58	66.17	69.63	74.25	82.08	106.67	105.79			
	ALOS - Adult/Pediatric	4.48	4.48	4.26	4.87	4.61	4.25	4.67	4.69	4.47	5.18	4.68	4.40			
	ALOS - Psychiatric	14.13														
	Total IP Discharge Days - Adult/Pediatric	1,378	842	1,124	1,339	1,377	1,177	1,313	1,061	1,153	1,233	1,072	1,105			
	Total IP Discharge Days - Psychiatric	179														
	Average Daily Census-Adult and Pedi	44.93	27.45	36.95	43.19	44.42	39.23	42.35	35.37	37.19	39.77	36.97	35.65			
	Average Daily Census - Psych	4.66														
	Outpatient Encounters	12,857	10,518	15,664	19,604	19,805	19,137	19,967	18,276	18,332	18,355	18,060	19,888			
	Outpatient Clinic Visits with E&M codes	7,899	6,060	8,667	12,142	11,513	11,906	12,292	11,124	11,233	11,028	10,682	11,741			
	ED Visits	3,247	2,694	3,319	3,713	3,797	3,788	3,928	3,566	3,739	4,042	4,044	4,210			
	Total # of free care individuals				N/A											
	# of free care recipients				5,268	7,446	7,659	7,959	8,672	7,921	6,793	8,203	7,963	7,446		
# of free care approved applicants				882	729	579	945	1,309	1,057	1,087	1,081	994	955			
<b>Percent Patient Mix by Service</b>	<b>% Patient Mix Inpatient (IP)</b>															
	IP Free Care	21.39%	15.31%	30.54%	29.06%	29.96%	40.74%	35.15%	38.29%	38.05%	25.06%	25.52%	28.27%			
	IP Self Pay	18.76%	12.01%	9.58%	11.84%	14.95%	-0.17%	7.26%	-13.42%	-3.84%	10.66%	-1.36%	-12.71%			
	IP Commercial	5.35%	8.29%	10.62%	5.05%	11.72%	7.91%	11.84%	8.84%	7.28%	10.04%	4.94%	6.58%			
	IP Commercial Medicaid (Bayou Health)	2.18%	13.86%	15.01%	19.13%	17.58%	18.46%	14.61%	23.80%	30.35%	24.66%	22.49%	34.18%			
	IP Medicaid	37.13%	28.11%	13.73%	16.30%	11.95%	15.89%	12.69%	15.36%	7.36%	10.83%	28.47%	21.52%			
	IP Medicare	14.14%	19.09%	20.53%	18.62%	13.84%	17.17%	18.45%	27.13%	20.80%	18.75%	19.94%	22.16%			
	<b>% Patient Mix Psychiatry (Psych)</b>															
	Psych Free Care	15.95%														
	Psych Self Pay	47.53%														
	Psych Commercial	2.20%														
	Psych Commercial Medicaid (Megellan)	0.00%														
	Psych Medicaid	32.04%														
	Psych Medicare	2.28%														
	<b>% Patient Mix Outpatient (OP)</b>															
	OP Free Care	44.15%	43.21%	29.32%	23.85%	27.24%	26.32%	59.24%	39.06%	37.70%	39.29%	30.79%	35.77%			
	OP Self Pay	8.49%	11.57%	13.91%	13.19%	10.97%	7.79%	21.99%	5.67%	7.37%	10.96%	6.69%	0.33%			
	OP Commercial	6.93%	7.81%	15.07%	34.14%	29.77%	40.05%	-43.02%	14.29%	11.94%	12.22%	28.55%	27.02%			
	OP Commercial Medicaid (Bayou Health)	3.47%	15.27%	20.15%	14.32%	14.65%	11.80%	27.45%	18.76%	22.53%	17.84%	18.70%	16.18%			
	OP Medicaid	19.02%	3.75%	4.53%	2.54%	4.26%	2.15%	6.36%	5.99%	3.95%	3.09%	2.34%	6.01%			
	OP Medicare	17.55%	17.84%	17.01%	11.96%	13.11%	11.89%	27.98%	16.23%	16.51%	16.60%	12.93%	14.69%			
	<b>% Patient Mix Emergency Dept (ED)</b>															
	ED Free Care	38.25%	34.72%	41.34%	40.71%	39.97%	40.08%	40.22%	42.43%	47.83%	54.19%	53.73%	48.03%			
	ED Self Pay	30.81%	39.03%	20.36%	20.05%	19.68%	19.74%	19.81%	20.90%	7.85%	7.85%	4.29%	4.29%			
	ED Commercial	5.67%	4.87%	10.96%	9.67%	11.79%	11.63%	11.62%	10.24%	11.13%	10.55%	9.58%	12.59%			
ED Commercial Medicaid (Bayou Health)	2.71%	9.16%	12.62%	14.83%	14.42%	14.41%	13.78%	10.85%	18.52%	14.73%	17.65%	16.53%				
ED Medicaid	12.74%	2.15%	3.67%	3.52%	4.08%	2.97%	2.73%	4.06%	3.27%	2.33%	2.98%	2.41%				
ED Medicare	6.99%	7.82%	11.04%	11.22%	10.06%	11.17%	11.84%	11.52%	11.40%	11.40%	11.77%	11.05%				
<b>Offender Care</b>	<b>Offender Care</b>															
	<sup>1</sup> Total # Inpatient Discharges	4	3	7	4	15	3	4	4	6	1	1	4			
	% of IP Days	1.06%	2.15%	2.30%	1.30%	2.50%	0.80%	2.80%	4.10%	1.90%	0.10%	0.20%	2.10%			
	Total # OP Encounters	49	55	89	128	114	118	98	110	129	107	109	121			
	% of OP Encounters	0.38%	0.54%	0.57%	0.65%	0.58%	0.62%	0.49%	0.60%	0.70%	0.58%	0.60%	0.61%			
	ED Encounters	91	62	64	76	66	64	68	66	72	49	44	48			
	% of ED Visits	2.79%	2.25%	1.84%	2.00%	1.70%	1.70%	1.70%	1.90%	1.90%	1.20%	1.10%	1.10%			
<sup>2</sup> # Telemed visits																
% of Telemed visits																
<b>*CEA Core Clinical Services</b>	<b>HIV Care</b>															
	# HIV Outpatient Clinic visits	312	248	302	275	277	315	265	316	300	374	350	363			
	<b>Cancer Care</b>															
	# Oncology Inpatient visits	129	160	368	328	342	353	374	391	403	360	352	435			
	<b>Outpatient Pharmacy Assistance</b>															
	Total # prescriptions filled	7,043	6,095	5,263	5,526	5,008	5,393	5,598	5,171	5,661	5,627	5,471	5,812			
	# Patient Assistance Prescriptions filled	3,269	2,218	1,583	1,472	1,396	1,517	1,481	1,400	1,570	1,517	1,633	1,846			
	# Offender HIV prescriptions	N/A	N/A	79	98	104	75	113	69	101	83	77	96			
	<sup>4</sup> # HIV prescriptions filled	263	N/A	134	107	106	106	92	116	107	99	120	80			
	# Offender prescriptions	N/A	N/A	0	0	0	0	0	0	0	0	0	0			
# Other prescriptions	3,511	3,869	3,467	3,849	3,402	3,695	3,912	3,586	3,883	3,568	3,641	3,790				
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y				
Avg wait time on prescription in minutes	60	28.75	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20				

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4</sup># HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and FY14; Data provided by UHC for FY15 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>University Hospital and Clinics - Lafayette, Louisiana</b>			
<b>Footnotes</b>	<b>Comments</b>		<b>Date Completed</b>
	1/16 Free Care \$9,132,665 - when patients qualify for charity care, there is a look back that is done to move accounts to charity and due to the timing of previous months, the month to month amounts will vary.		
	2/16 Free Care \$9,136,519 - when patients qualify for charity care, there is a look back that is done to move accounts to charity and due to the timing of previous months, the month to month amounts will vary.		
	3/16 Free Care \$10,614,983 - when patients qualify for charity care, there is a look back that is done to move accounts to charity and due to the timing of previous months, the month to month amounts will vary.		
<b>Operations Milestones</b>	<b>Accomplishment</b>	<b>Impact</b>	<b>Date Completed</b>
<b>Medical Equipment Investments</b>			
<b>Technology Investments</b>			

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>Graduate Medical Education Resident FTEs by Program Specialty</b>				
<b>University Hospital and Clinics Lafayette Based Programs</b>				
	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>	<b>FY 2016 Resident FTEs</b>
FY14 includes HCSD/University Medical Center and University Hospital & Clinics, and Lafayette General Medical Center; FY15 & FY16 includes University Hospitals & Clinics and Lafayette General Medical Center	Anesthesiology	0.5	0.3	-
	Internal Medicine-Cardiology	1.0	1.0	1.0
	OB/GYN	5.0	5.0	4.8
	OB/GYN Fellows	0.1	-	0.1
	Ophthalmology	5.0	4.0	3.1
	Ophthalmology-Retina	1.0	1.0	1.0
	Orthopedics	2.0	2.0	2.0
	Otorhinolaryngology/ENT	4.8	5.4	3.0
	Surgery	8.7	9.0	9.0
	UMC-Family Medicine	23.2	24.3	26.9
	UMC-Family Medicine-Geriatrics	0.1	1.0	2.0
	UMC-Internal Medicine	26.1	26.8	28.8
<b>Lafayette Programs</b>		<b>77.5</b>	<b>79.8</b>	<b>81.7</b>

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

Leonard J. Chabert Medical Center - Houma, Louisiana																
Measure	LJC Monthly Avg FYE June 2012	LJC Monthly Avg FYE June 2014	LJC Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	
<b>Statistics</b>	Total Adult/Pediatric Discharges	302	223	347	333	317	349	223	176	180	180	194	225			
	*Total Psychiatric Discharges	79	84	88	109	104	99	92	98	109	100	93	100			
	Total Discharges	381	306	435	442	421	448	313	275	289	280	287	325			
	Total observation days	152	128	120.69	195	121.1	175.25	87	80	100	119	93	123			
	ALOS - Adult/Pediatric	4.11	4.19	3.68	2.77	2.30	2.59	2.64	2.51	2.78	3.77	3.91	3.61			
	ALOS - Psychiatric	8.88	6.99	6.85	6.70	6.22	6.23	5.12	4.76	4.82	6.34	7.02	7.18			
	Total IP Discharge Days - Adult/Pediatric	1,241	934	702	924	730	903	864	633	724	678	759	813			
	Total IP Discharge Days - Psychiatric	700	584	414	730	647	617	665	624	707	634	653	718			
	Average Daily Census-Adult and Pedi	41.03	30	28.77	22.35	21.65	23.19	23.57	19.73	21.16	20.32	23.03	25.23			
	Average Daily Census - Psych	22.97	19	19.58	21.71	21.55	21.00	20.97	21.57	21.52	22.13	21.62	22.06			
	Outpatient Encounters	13,779	14,448	11,746	13,555	13,163	15,137	14,716	13,390	13,374	12,551	11,794	13,831			
	Outpatient Clinic Visits with E&M codes	7,948	8,556	9,444	10,281	9,965	10,770	11,185	10,057	9,904	10,495	10,192	12,003			
	*ED Visits	2,726	2,135	2,595	3,183	3,060	3,611	2,925	2,856	2,904	2,887	3,115	3,190			
	Total # of free care individuals				9,763	10,513	9,900	11,604	10,891	9,673	11,237	10,174	11,750			
	# of free care recipients				6,251	5,774	5,388	6,201	5,846	5,646	5,958	5,582	6,016			
	# of free care approved applicants															
<b>Percent Patient Mix by Service</b>	<b>% Patient Mix Inpatient (IP)</b>															
	IP Free Care	19.56%	13.92%	21.86%	28.76%	24.64%	31.97%	36.49%	35.30%	29.73%	27.24%	28.36%	28.95%			
	IP Self Pay	6.54%	10.55%	8.25%	2.86%	3.62%	4.37%	1.27%	2.36%	7.16%	1.57%	3.73%	2.17%			
	IP Commercial	6.43%	9.07%	7.42%	4.43%	11.88%	8.74%	5.23%	5.57%	3.20%	3.15%	7.76%	8.42%			
	IP Commercial Medicaid (Bayou Health)	3.08%	15.35%	21.93%	13.30%	23.19%	10.66%	12.31%	18.58%	16.31%	14.33%	14.18%	16.33%			
	IP Medicaid	43.64%	24.41%	13.07%	29.90%	21.30%	15.57%	13.15%	15.20%	19.05%	29.45%	23.13%	16.96%			
	IP Medicare	19.47%	25.45%	26.89%	19.74%	15.36%	26.91%	30.98%	20.78%	24.39%	24.25%	22.54%	26.79%			
	<b>% Patient Mix Psychiatry (Psych)</b>															
	Psych Free Care	22.23%	10.96%	28.49%	44.43%	49.10%	35.02%	43.54%	58.42%	44.23%	52.48%	53.27%	54.68%			
	Psych Self Pay	19.56%	30.11%	13.27%	2.97%	3.74%	0.15%	5.69%	2.01%	3.30%	3.64%	1.12%	3.80%			
	Psych Commercial	7.58%	4.60%	8.97%	3.57%	2.40%	8.60%	8.15%	2.47%	15.29%	4.52%	2.55%	2.05%			
	Psych Commercial Medicaid (Magellan)	10.03%	21.89%	24.52%	30.46%	16.17%	25.65%	20.00%	24.57%	11.39%	0.00%	0.00%	0.00%			
	Psych Medicaid	24.99%	14.56%	4.14%	1.19%	4.64%	2.15%	1.54%	0.00%	8.40%	23.18%	25.84%	25.58%			
	Psych Medicare	15.57%	17.76%	20.61%	17.38%	23.95%	28.42%	21.08%	12.52%	17.39%	16.18%	17.22%	13.89%			
	<b>% Patient Mix Outpatient (OP)</b>															
	OP Free Care	41.12%	36.15%	22.88%	44.43%	44.59%	45.53%	46.58%	45.51%	45.70%	46.59%	45.69%	44.25%			
	OP Self Pay	8.89%	11.84%	11.89%	1.29%	1.42%	0.96%	1.10%	1.16%	1.22%	0.99%	0.86%	1.13%			
	OP Commercial	8.52%	9.82%	8.73%	10.48%	9.16%	10.24%	9.52%	9.13%	7.34%	9.11%	10.55%	10.87%			
	OP Commercial Medicaid (Bayou Health)	3.92%	15.53%	15.39%	15.86%	16.26%	16.19%	16.06%	16.01%	16.56%	16.15%	15.52%	15.26%			
	OP Medicaid	17.09%	3.84%	13.26%	10.04%	10.27%	9.98%	8.79%	9.81%	9.60%	9.29%	9.21%	9.47%			
	OP Medicare	20.15%	22.68%	27.05%	17.76%	18.11%	17.03%	17.76%	18.22%	19.52%	17.79%	18.08%	18.92%			
	<b>% Patient Mix Emergency Dept (ED)</b>															
	ED Free Care	38.22%	28.24%	47.59%	56.39%	53.00%	54.43%	54.32%	54.45%	53.55%	56.81%	54.02%	51.39%			
	ED Self Pay	26.40%	34.63%	7.50%	2.52%	2.95%	2.26%	2.53%	2.17%	2.55%	1.45%	2.17%	2.65%			
ED Commercial	7.41%	8.28%	11.93%	8.23%	9.49%	9.20%	9.06%	7.70%	8.75%	8.91%	8.82%	9.01%				
ED Commercial Medicaid (Bayou Health)	2.63%	12.13%	17.22%	12.69%	13.64%	13.08%	13.47%	14.39%	14.98%	14.15%	15.24%	15.41%				
ED Medicaid	14.48%	4.17%	2.61%	7.76%	7.84%	8.02%	7.56%	8.19%	7.47%	6.57%	7.30%	8.54%				
ED Medicare	8.65%	10.38%	12.67%	10.14%	10.16%	10.52%	10.56%	11.20%	10.50%	9.86%	10.59%	11.43%				
<b>Offender Care</b>	<b>Offender Care</b>															
	<sup>1</sup> Total # Inpatient Discharges	5	4	4	3	0	4	2	3	2	0	1	0			
	% of IP Days	1.29%	1.25%	0.48%	1.00%	0.00%	1.78%	0.57%	2.20%	0.15%	0.00%	0.30%	0.38%			
	Total # OP Encounters	42	21	24	13	21	9	23	17	5	9	11	14			
	% of OP Encounters	0.30%	0.14%	0.21%	0.13%	0.21%	0.08%	0.20%	0.16%	0.05%	0.08%	0.10%	0.11%			
	ED Encounters	60	46	70	67	87	74	73	54	64	68	55	40			
	% of ED Visits	2.21%	2.16%	2.76%	2.28%	2.92%	2.49%	2.50%	1.89%	2.20%	2.24%	1.87%	1.56%			
<sup>2</sup> # Telemed visits																
% of Telemed visits																
<b>*CEA Core Clinical Services</b>	<b>HIV Care</b>															
	<sup>5</sup> # HIV Clinic visits	144	120	78	87	89	78	82	71	81	83	106	80			
	<b>Cancer Care</b>															
	# Oncology Infusion visits	132	134	343	342	241	378	383	367	336	374	326	333			
	<b>Outpatient Pharmacy Assistance</b>															
	Total # prescriptions filled	4,319	4,584	4,775	4,826	4,482	4,526	4,574	4,575	4,885	4,719	5,176	5,288			
	# Patient Assistance Prescriptions filled	887	360	208	166	175	157	126	125	170	151	110	131			
	<sup>4</sup> # HIV prescriptions filled	108	N/A	1	0	0	0	0	0	0	0	0	0			
	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
	# Other prescriptions	3,324	4,224	4,567	4,660	4,307	4,369	4,448	4,450	4,715	4,568	5,066	5,157			
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y				
Avg wait time on prescription in minutes	60	34	28	25	25	25	25	25	20	20	25	25				

<sup>1</sup>Indicates core services

<sup>2</sup>Offender admits were used in place of discharges for baseline

<sup>3</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014; LJC is not currently participating in the LA ADAP.

<sup>5</sup>LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Data provided by LSU HCSO for FY12 and FY14; Data provided by LJC for FY15 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

Leonard J. Chabert Medical Center - Houma, Louisiana			
Footnotes	Comments		Date completed
Operations Milestones	Accomplishment	Impact	Date completed
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>Graduate Medical Education Resident FTEs by Program Specialty</b>				
<b>Leonard J. Chabert Houma Based Programs</b>				
	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>	<b>FY 2016 Resident FTEs</b>
FY14 includes HCSD/Leonard J. Chabert Medical Center; FY15 & FY16 includes Ochsner/Leonard J. Chabert Medical Center only	Family Medicine	2.1	2.7	2.0
	Internal MD/Emergency MD	0.7	-	-
	Ophthalmology	3.0	3.0	3.0
	Phys Med & Rehab	2.0	2.0	2.0
<b>Houma Programs</b>		<b>7.8</b>	<b>7.7</b>	<b>7.0</b>

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

University Medical Center New Orleans - New Orleans, Louisiana															
Measure	ILH Monthly Avg FYE June 2012	ILH Monthly Avg FYE June 2014	ILH Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
<b>Statistics</b>	Total Adult/Pediatric Discharges	861	712	767	805	732	807	801	788	811	808	773	958		
	*Total Psychiatric Discharges	106	105	125	125	125	125	142	141	163	130	141	158		
	Total Discharges	966	817	892	930	857	932	943	929	974	938	914	1,116		
	Total observation days	251	380	379	440	399	483	501	427	494	572	406	602		
	ALOS - Adult/Pediatric	5.31	5.94	5.71	4.98	5.53	5.21	5.91	5.39	5.16	5.48	5.87	5.14		
	ALOS - Psychiatric	10.09	10.06	9.13	9.27	9.12	8.87	8.17	7.91	7.85	10.30	9.16	8.91		
	Total IP Discharge Days - Adult/Pediatric	4,568	4,226	4,370	4,009	4,049	4,202	4,730	4,244	4,182	4,427	4,540	4,927		
	Total IP Discharge Days - Psychiatric	1,065	1,053	1,128	1,168	1,140	1,109	1,160	1,115	1,279	1,339	1,292	1,407		
	Average Daily Census-Adult and PEDI	149.61	139	144	129.32	130.61	140.07	152.58	141.47	134.90	142.81	156.55	158.94		
	Average Daily Census - Psych	34.25	35.00	37.09	37.68	36.77	36.97	37.42	37.17	41.26	43.19	44.55	45.39		
	Outpatient Encounters	20,311	24,581	19,290	18,683	18,358	17,839	19,913	17,776	18,656	18,801	19,028	22,254		
	Outpatient Clinic Visits with E&M codes	12,536	11,161	11,762	11,281	9,381	9,761	11,138	10,225	10,527	10,298	10,313	12,405		
	*ED Visits	3,953	5,572	4,485	4,630	4,945	4,968	5,407	5,294	5,578	5,930	5,535	6,016		
	Total # of free care individuals		5,985	7,390	6,961	8,116	8,785	9,813	8,588	9,077	8,616	7,663	8,636		
	# of free care recipients		2,752	4,600	5,230	6,888	6,888	7,001	7,034	7,093	6,764	6,387	6,010		
# of free care approved applicants		856	1,055	1,011	935	944	1,066	858	994	696	545	684			
<b>% Patient Mix Inpatient (IP)</b>															
IP Free Care	8.52%	13.63%	11.47%	9.15%	9.98%	13.40%	11.67%	9.21%	14.87%	10.89%	6.98%	7.92%			
IP Self Pay	17.18%	9.84%	8.86%	15.47%	13.95%	11.83%	13.09%	12.61%	12.24%	13.10%	14.71%	11.39%			
IP Commercial	9.67%	10.10%	11.18%	13.79%	11.56%	12.33%	13.91%	14.63%	12.48%	14.19%	13.88%	13.48%			
IP Commercial Medicaid (Bayou Health)	4.62%	14.59%	19.52%	20.68%	18.47%	18.18%	18.48%	18.14%	18.56%	22.68%	19.10%	19.28%			
IP Medicaid	47.19%	37.55%	34.01%	25.67%	28.70%	26.13%	24.40%	24.88%	20.09%	22.41%	25.04%	27.62%			
IP Medicare	9.14%	14.29%	14.96%	15.24%	17.34%	18.13%	18.46%	20.52%	21.76%	16.76%	20.29%	20.32%			
<b>% Patient Mix Psychiatry (Psych)</b>															
Psych Free Care	3.95%	9.81%	2.39%	2.14%	2.02%	2.98%	1.90%	4.48%	2.19%	2.09%	0.70%	1.28%			
Psych Self Pay	29.39%	23.13%	27.42%	31.68%	24.39%	32.10%	32.59%	26.37%	30.88%	25.24%	30.88%	24.23%			
Psych Commercial	4.06%	1.92%	3.38%	4.71%	3.16%	1.08%	3.02%	2.42%	1.56%	1.94%	2.79%	2.13%			
Psych Commercial Medicaid (Megellan)	9.81%	39.88%	43.87%	33.05%	31.14%	23.53%	30.00%	32.29%	37.29%	32.86%	32.35%	27.65%			
Psych Medicaid	35.97%	6.38%	2.36%	20.21%	19.21%	18.85%	13.36%	14.26%	10.09%	16.13%	15.48%	16.70%			
Psych Medicare	16.41%	18.87%	20.58%	8.22%	20.09%	21.46%	19.14%	20.18%	17.98%	21.73%	24.46%	26.44%			
<b>% Patient Mix Outpatient (OP)</b>															
OP Free Care	26.12%	52.22%	41.14%	38.26%	37.98%	38.90%	40.58%	40.79%	41.68%	37.96%	36.08%	34.21%			
OP Self Pay	15.25%	8.79%	13.89%	15.58%	15.45%	15.67%	13.75%	13.86%	12.35%	13.19%	14.76%	14.79%			
OP Commercial	4.70%	6.02%	8.00%	9.00%	8.67%	8.62%	8.56%	8.92%	9.76%	9.51%	10.18%	11.11%			
OP Commercial Medicaid (Bayou Health)	5.27%	14.03%	15.91%	17.14%	17.98%	18.17%	18.35%	17.84%	18.26%	20.29%	19.91%	20.79%			
OP Medicaid	37.85%	5.95%	7.61%	6.89%	5.82%	4.81%	3.72%	3.78%	3.01%	4.05%	3.73%	3.74%			
OP Medicare	9.63%	13.00%	13.46%	13.34%	14.08%	13.83%	15.05%	14.81%	14.95%	15.00%	15.33%	15.36%			
<b>% Patient Mix Emergency Dept (ED)</b>															
ED Free Care	12.75%	33.24%	22.12%	19.39%	18.65%	18.74%	19.53%	18.30%	19.75%	19.16%	17.94%	20.56%			
ED Self Pay	38.13%	32.65%	39.59%	41.77%	43.50%	44.81%	44.96%	43.66%	43.18%	40.17%	43.11%	41.02%			
ED Commercial	5.34%	9.28%	11.14%	10.62%	9.34%	9.16%	7.80%	8.23%	8.26%	8.09%	9.32%	11.27%			
ED Commercial Medicaid (Bayou Health)	4.47%	12.03%	13.56%	15.62%	15.13%	14.17%	14.15%	16.09%	15.52%	18.38%	17.40%	17.09%			
ED Medicaid	26.89%	3.87%	4.22%	3.78%	3.17%	3.18%	3.46%	3.44%	3.21%	3.10%	1.61%	-0.96%			
ED Medicare	6.22%	8.92%	9.37%	8.83%	10.21%	9.94%	10.10%	10.29%	10.07%	11.10%	10.62%	11.02%			
<b>Offender Care</b>															
<sup>1</sup> Total # Inpatient Discharges	31	20	20	24	19	22	25	31	32	28	28	30			
% of IP Days	4.08%	1.53%	0.80%	1.43%	1.31%	1.36%	1.46%	1.75%	1.45%	1.39%	1.65%	1.33%			
Total # OP Encounters	239	286	467	602	447	443	420	456	527	488	538	666			
% of OP Encounters	1.17%	1.50%	2.19%	3.18%	2.75%	2.47%	2.11%	2.57%	2.82%	2.52%	2.74%	2.91%			
ED Encounters	245	223	246	227	134	128	86	106	117	-33	-53	53			
% of ED Visits	6.19%	4.53%	5.02%	4.55%	2.71%	2.58%	1.59%	2.00%	2.10%	-0.96%	-0.96%	0.88%			
<sup>2</sup> # Telemed visits	325	141	177	198	163	131	141	99	90	130	132	124			
% of Telemed visits	1.60%	49.36%	38.56%	32.89%	36.47%	29.57%	33.57%	21.71%	17.08%	26.64%	24.54%	18.62%			
<b>HIV Care</b>															
# HIV Outpatient Clinic visits	502	1057	1,132	1,092	938	1044	1,184	888	1,004	885	1,010	1,175			
<b>Cancer Care</b>															
# Oncology Infusion visits	323	447	389	439	419	419	412	419	494	414	448	453			
<b>Trauma Care</b>															
Level I Trauma Center (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y			
<b>Outpatient Pharmacy Assistance</b>															
Total # prescriptions filled	8,765	5,533	4,608	4,404	1,097	N/A									
# Patient Assistance Prescriptions filled	5,140	2,624	1,708	1,589	324	N/A									
<sup>4</sup> # HIV prescriptions filled	1,790	1	0	0	0	N/A									
# Offender prescriptions	205	466	374	337	264	N/A									
# Other prescriptions	1,630	2,443	2,527	2,478	509	N/A									
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	N/A									
Avg wait time on prescription in minutes	90	27	21	25	25	N/A									

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by UMCNO (previously ILH) for FY14 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>University Medical Center New Orleans - New Orleans, Louisiana</b>			
Footnotes	Comments		Date completed
	Outpatient Encounters were calculated using charges and includes the count of ER visits and LWBS charges. The baseline is calculated based upon patient encounters and excludes ED visits and LWBS patients. Updated the measures and definition to exclude ED visits, admits, and LWBS encounters.		6/30/15
	ED Visits were calculated as ER level visit charges including LWBS charges and ED outpatients admitted to the inpatient areas. The baseline is calculated using ER level visits only excluding LWBS and patients admitted as inpatients. Updated measures and definitions to exclude ED admits and LWBS encounters.		6/30/15
	IP, OP, ED, and Psych Payer Mix percentages were calculated using patient revenues, whereas the baseline is calculated using inpatient days or visits. Updated measures and definitions so that IP & Psych are a percentage of inpatient days, and OP and ED are a percentage of visits.		6/30/15
	The decrease in OP and ED Free Care percentages in the Patient Mix is due to a shift from Self-Pay to Managed Medicaid.		7/1/15
	OP Pharmacy closed in August 2015.		9/1/15
Operations Milestones	Accomplishment	Impact	Date completed
	Implemented the "Nose to Toes" program for high risk patients - cardiac surgery, joint (hip and knee) arthroplasty, and hysterectomy and colon surgery patients. Includes both "One Day Stay" and on the inpatient units that are prepping the patients that are inpatients before those types of surgeries.	Reduce surgical site infections which involves a new SAGE product that includes povidone iodine nasal swab, chlorhexidine mouth wash and chlorhexidine (CHG) bath cloths for preoperative patient preparation on the day of surgery.	1/1/16
	Environmental Services implemented the Tru-D ultraviolet light disinfection system in target areas of the hospital.	Disinfect surfaces and decrease hospital acquired conditions.	2/1/16
	Employee Health implemented a Chemotherapy Medical Surveillance Program for employees having direct contact with chemotherapy agents.	Improves employee safety for nursing staff administering as well as pharmacy staff preparing chemo.	2/1/16
Capital Investments			
5,886,118.67	Distributed Antenna System (DAS ) Phase II, EPIC Infrastructure, & GE RIS PACS Migration	UMC IT	3/31/16
1,482,840.29	iMRI Room Construction, Epilepsy & Nero Monitoring Equipment, Radiology Entry Doors, & HD11 Upgrade (2)	UMC Capital	3/31/16
<b>\$ 7,368,958.96</b>	Capital Investments are through March 2016		

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>Graduate Medical Education Resident FTEs by Program Specialty</b>				
<b>LCMC Health New Orleans Based Programs</b>				
	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>	<b>FY 2016 Resident FTEs</b>
	Anesthesiology	6.3	7.0	9.0
	Child Neurology	0.6	-	1.0
	Dermatology	4.0	3.4	4.0
	Emergency Medicine-Hyperbaric	2.0	1.0	3.0
	Emergency Medicine	35.3	35.6	37.4
	ENT-Neurotology	-	1.0	0.2
	Family Medicine	1.0	0.7	1.0
	General Dentistry <sup>6</sup>	5.8	-	6.2
	LSU PM&R/Pain Medicine	0.5	0.5	0.5
	Internal Medicine-Baton Rouge (EKL)	-	-	1.0
	Internal MD/Emergency MD	5.4	5.4	6.5
	Internal Medicine	25.2	24.9	21.2
	Internal Medicine-Cardiology Interventional	1.0	1.0	1.0
	Internal Medicine-Endocrine	1.9	1.9	1.9
	Internal Medicine-GI	2.4	2.2	3.3
	Internal Medicine-Hematology/Oncology	5.1	5.2	5.2
	Internal Medicine Infectious Disease	3.3	3.0	2.1
	Internal medicine-Nephrology	1.6	1.9	2.0
	Internal Medicine-Pulmonary/CRIT	5.1	5.0	5.0
	Internal Medicine-Rheumatology	3.0	4.0	3.8
	Internal Medicine-Cardiology	6.1	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7	1.0
	Internal Medicine-Geriatrics	-	1.0	2.0
	Internal Medicine-Pediatrics	8.1	6.2	7.1
	Neurology	8.2	6.6	8.0
	Neurology Fellows	3.3	2.0	2.0
	Neurosurgery	5.2	3.0	6.0
	OB/GYN	8.9	8.7	8.4
	OB/GYN Fellows	0.2	0.3	0.7
	Ophthalmology	4.7	4.7	4.3
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery <sup>6</sup>	19.8	8.0	22.0
	Orthopedics	7.5	7.5	7.3
	Otorhinolaryngology/ENT	1.8	2.0	3.0
	Pathology	7.5	9.5	10.0
	Pediatrics	-	0.2	-
	Pediatrics-A/I	0.4	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5	2.5
	Phys Med & Rehab	3.9	3.9	3.8
	Plastic Surgery	2.0	3.0	3.0
	Plastic Surgery-Integrated	-	3.3	4.0
	Psychiatry	21.2	24.0	21.2
	Psychosomatic Medicine	-	1.0	1.0
	Psychiatry - OLOL	-	-	0.1
	Radiology	9.7	10.1	9.0
	Surgery <sup>7</sup>	13.0	18.9	20.0
	Surgery-Trauma Critical	2.0	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7	4.0
	Urology-Female Pelvic Reconstruction Fellowship	0.1	-	-
	Radiology-Women's & Breast Imaging	0.5	1.0	1.0
	<b>New Orleans Programs</b>	<b>246.1</b>	<b>242.0</b>	<b>276.2</b>

FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA Children's Medical Center; FY16 includes LSUHSC department accounts and LA Children's Medical Center

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LCMC Health includes resident programs at UMC New Orleans, Touro, and Children's Hospital New Orleans

<sup>6</sup>FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

<sup>7</sup>ILH includes 4.3 surgery residents in labs

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

Moss Memorial Health Clinic - Lake Charles, Louisiana																
Measure	WOM Avg FYE June 2012	Monthly Avg FYE June 2014	MMHC Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	
Statistics	Total Adult/Pediatric Discharges	80	368	384	393	412	398	410	416	392	428	420				
	*Total Psychiatric Discharges	18	78	77	88	111	101	115	90	103	80	85				
	Total Discharges	98	446	461	481	523	499	525	494	519	472	513	513			
	Total observation days	21	70	113	133	140	140	141	106	92	131.3	116.77	148			
	ALOS - Adult/Pediatric	4.06	4.75	4.76	4.89	4.95	4.83	5.37	5.14	4.80	4.69	5.31	5.38			
	ALOS - Psychiatric	14.59	7.24	7.61	7.36	6.51	6.39	7.33	7.37	6.68	7.75	7.60	7.66			
	Total IP Discharge Days - Adult/Pediatric	324	1,751	1,820	1,920	2,041	1,921	2,202	2,078	1,995	1,837	2,271	2,261			
	Total IP Discharge Days - Psychiatric	266	560	586	648	723	645	843	663	688	620	646	712			
	Average Daily Census-Adult and Pedit	10.78	58	60	59	64	47	71	49	64	72	74	77			
	Average Daily Census - Psych	8.21	18	19	21	21	17	25	18	21	23	22	22			
	Outpatient Encounters	7,128	7,983	8,847	8,873	9,077	9,592	9,965	8,438	8,497	8,726	8,890	9,247			
	Outpatient Clinic Visits with E&M codes	3,907	5,402	6,043	5,863	6,048	6,307	6,592	5,757	5,797	5,860	6,020	6,312			
	*ED Visits	1,982	2,702	3,374	3,087	3,662	2,684	3,872	3,478	3,524	3,750	3,576	3,884			
	Total # of free care individuals															
	# of free care recipients			2,635	2,577	2,562	2,635	2,763	2,589	2,549	2,617	2,622	2,757			
# of free care approved applicants																
Percent Patient Mix by Service	<b>% Patient Mix Inpatient (IP)</b>															
	IP Free Care	42.55%	11.07%	17.05%	22.92%	19.86%	16.45%	15.99%	19.59%	18.50%	19.87%	12.59%	16.05%			
	IP Self Pay	11.28%	9.05%	11.15%	11.09%	10.50%	7.08%	4.00%	4.81%	8.12%	6.80%	4.54%	7.08%			
	IP Commercial	4.60%	7.25%	9.09%	7.45%	8.16%	8.80%	11.08%	5.39%	9.87%	11.05%	9.86%	13.27%			
	IP Commercial Medicaid (Bayou Health)	0.57%	39.48%	40.65%	40.78%	42.69%	41.28%	48.32%	47.16%	34.94%	36.69%	52.18%	42.99%			
	IP Medicaid	25.83%	18.07%	6.06%	3.96%	4.84%	6.40%	7.22%	9.42%	7.62%	9.42%	4.89%	3.89%			
	IP Medicare	14.18%	15.09%	16.01%	13.80%	13.94%	19.99%	13.40%	16.99%	19.15%	17.96%	15.94%	16.72%			
	<b>% Patient Mix Psychiatry (Psych)</b>															
	Psych Free Care	24.08%	8.73%	12.36%	23.15%	23.15%	10.54%	14.12%	9.80%	8.87%	21.61%	6.19%	4.35%			
	Psych Self Pay	35.11%	20.71%	25.66%	19.91%	19.60%	22.79%	21.83%	21.12%	24.13%	15.97%	32.35%	30.20%			
	Psych Commercial	2.72%	5.41%	2.34%	4.01%	4.01%	5.27%	2.14%	9.95%	4.65%	4.19%	2.32%	2.95%			
	Psych Commercial Medicaid (Megellan)	0.00%	55.08%	49.79%	44.75%	43.98%	52.25%	51.01%	51.73%	57.12%	49.84%	45.98%	43.96%			
	Psych Medicaid	32.32%	2.50%	1.23%	0.00%	0.73%	1.06%	0.73%	1.06%	0.73%	1.94%	0.00%	9.83%			
	Psych Medicare	5.76%	7.58%	8.61%	8.18%	8.18%	8.37%	9.85%	6.33%	4.51%	6.45%	13.16%	8.71%			
	<b>% Patient Mix Outpatient (OP)</b>															
	OP Free Care	49.54%	50.97%	45.56%	43.10%	42.33%	42.70%	42.94%	43.47%	43.79%	43.58%	42.71%	43.22%			
	OP Self Pay	11.78%	12.25%	12.63%	10.56%	11.57%	11.93%	10.56%	11.19%	10.98%	9.90%	8.93%	7.88%			
	OP Commercial	6.01%	7.69%	12.29%	13.16%	13.69%	14.24%	13.53%	14.41%	12.95%	14.32%	15.54%	15.81%			
	OP Commercial Medicaid (Bayou Health)	0.74%	9.80%	10.99%	13.49%	13.06%	12.52%	12.83%	12.92%	12.99%	13.00%	12.71%	12.79%			
	OP Medicaid	14.05%	2.11%	0.92%	0.84%	0.61%	0.81%	1.21%	0.49%	0.66%	0.74%	0.74%	0.97%			
	OP Medicare	17.28%	17.13%	17.61%	18.86%	18.75%	17.79%	18.12%	17.44%	18.63%	18.75%	19.17%	19.32%			
	<b>% Patient Mix Emergency Dept (ED)</b>															
	ED Free Care	45.53%	17.90%	15.69%	17.33%	14.72%	14.61%	16.50%	16.39%	16.32%	17.41%	16.69%	17.43%			
	ED Self Pay	28.89%	31.00%	33.92%	34.46%	34.33%	35.73%	30.14%	32.00%	30.56%	29.98%	32.05%	27.37%			
	ED Commercial	4.75%	5.22%	7.07%	8.03%	8.96%	7.82%	8.01%	9.29%	9.22%	9.10%	9.56%	9.47%			
ED Commercial Medicaid (Bayou Health)	0.64%	32.51%	32.84%	30.04%	31.32%	32.12%	35.02%	33.01%	33.65%	32.52%	31.68%	35.40%				
ED Medicaid	9.42%	6.09%	2.56%	1.39%	2.18%	1.90%	1.89%	1.38%	1.56%	1.88%	1.90%	1.65%				
ED Medicare	6.84%	7.28%	7.92%	8.75%	8.49%	7.82%	8.45%	7.94%	8.68%	9.10%	8.11%	8.68%				
Offender Care	<b>Offender Care</b>															
	<sup>1</sup> Total # Inpatient Discharges	1	2	1.5	5	1	1	1	0	4	3	6	1			
	% of IP Days	0.99%	0.16%	0.13%	0.34%	0.26%	0.38%	0.11%	0.00%	0.48%	0.16%	0.45%	0.05%			
	Total # OP Encounters	43	88	83	47	44	64	50	43	37	39	45	72			
	% of OP Encounters	0.60%	0.14%	0.37%	0.19%	0.18%	0.25%	0.19%	0.15%	0.15%	0.16%	0.18%	0.20%			
	ED Encounters	78	28	25	30	20	26	31	24	30	25	25	36			
	% of ED Visits	3.94%	0.68%	0.51%	0.58%	38.00%	0.49%	0.58%	0.50%	0.59%	0.58%	0.49%	0.65%			
<sup>2</sup> # Telemed visits																
% of Telemed visits																
*CEA Core Clinical Services	<b>HIV Care</b>															
	# HIV Clinic visits	294	213	197	202	204	206	223	190	167	102	206	198			
	<b>Cancer Care</b>															
	# Oncology Infusion visits	76	58	68	69	64	71	84	69	71	57	75	78			
	<b>Urgent Care Visits</b>															
	# Urgent Care visits		1,347	1,663	1,554	1,679	1,835	1,811	1,794	1,785	1,861	1,912	1,959			
	<b>Mental Health HIV</b>															
	# Mental Health HIV Clinic visits		20	23	29	29	30	28	18	26	29	15	36			
	<b>Outpatient Pharmacy Assistance</b>															
	Total # prescriptions filled	7,537	8,154	7,564	6,961	6,535	6,875	7,126	6,613	7,403	7,146	7,416	7,593			
	# Patient Assistance Prescriptions filled	3,225	2,312	2,128	2,032	1,953	2,053	2,052	1,918	1,892	1,936	1,979	1,801			
	<sup>4</sup> # HIV prescriptions filled	192	N/A	65	60	59	67	89	64	24	38	32	49			
# Offender prescriptions	61	2,199	895	128	124	121	105	108	112	106	105	107				
# Other prescriptions	4,059	3,644	4,487	4,741	4,399	4,634	4,880	4,523	5,375	5,066	5,300	5,636				
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y				
Avg wait time on prescription in minutes	45	30	30	30	30	30	15-30	15-30	15-30	30	30	30				

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4</sup># HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by MMHC for FY14 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>Moss Memorial Health Clinic - Lake Charles, Louisiana</b>			
<b>Footnotes</b>	<b>Comments</b>		<b>Date completed</b>
	Total Free Care recipients for Jan, Feb & March 2016 of 7996 includes MMHC, LCMH Inpatients, Psych and ED services.		12/1/15
	Payer Mix % calculated on the base numbers in this report and do not represent the payer mix for the entire hospital. Free Care % includes only 100% free care patients and the Self-Pay % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay.		11/1/14
	OP Encounters and visits are lower in November due to 1) Holidays, which is a trend every year, 2) The Pedi Clinic was downsized in Nov. from 5 days a week to 1 day a week with the majority of the pedi patients are being seen at LSU Family Practice, 3) there were several provider vacation days in the month, and 4) our CT Scanner was down for three days in the month.		11/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.		11/1/14
	The methodology for capturing inpatients (including discharges, observation days, ALOS, discharges days, and daily census) and ED patients: is all patients that had a clinic visit at Moss Memorial since transition regardless of financial class, all patients that have a medical record that starts with 990 regardless of financial class (the old Moss record number with a 990 in the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay patients, and all UCC patients (100% uncompensated care).		12/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.		12/1/14
<b>Operations Milestones</b>	<b>Accomplishment</b>	<b>Impact</b>	<b>Date completed</b>
<b>Medical Equipment Investments</b>			
<b>Technology Investments</b>			

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>Graduate Medical Education Resident FTEs by Program Specialty</b>				
<b>Lake Charles Memorial Hospital Lake Charles Based Programs</b>				
	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>	<b>FY 2016 Resident FTEs</b>
FY14, FY15, and FY16 is Lake Charles Memorial Hospital only (LSU affiliated community based residency only)	Family Medicine-Lake Charles	24.0	24.2	24.0
<b>Lake Charles Programs</b>		<b>24.0</b>	<b>24.2</b>	<b>24.0</b>

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana																
Measure	HPL Monthly Avg FY 12	Rapides/Christus Monthly Avg FYE Sep 2014	Rapides/Christus Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016	
<b>Statistics</b>	Total Adult/Pediatric Discharges	130	2,233	2,267	2,387	2,286	2,302	2,332	2,060	2,280	2,179	2,105	2,316			
	*Total Psychiatric Discharges	44	39	58	44	74	68	56	52	51	58	76	64			
	Total	174	2,272	2,325	2,431	2,360	2,370	2,388	2,112	2,331	2,237	2,181	2,380			
	Total observation days		652	726	812	729	829	722	657	779	820	785	832			
	ALOS - Adult/Pediatric	5.36														
	ALOS - Psychiatric	10.97														
	Total IP Discharge Days - Adult/Pediatric	695														
	Total IP Discharge Days - Psychiatric	483														
	Average Daily Census-Adult and Pedi	22.80	347	409	422	417	425	393	383	398	393	420	402			
	Average Daily Census - Psych	15.60														
	Outpatient Encounters		28,033	26,831	27,023	26,372	27,040	27,207	24,841	26,482	26,045	26,708	28,654			
	Outpatient Clinic Visits with E&M codes	3,196														
	*ED Visits		10,004	10,172	11,023	10,894	11,031	10,807	10,473	10,956	10,859	10,657	11,770			
	Total # of free care individuals															
# of free care recipients																
# of free care approved applicants																
<b>% Patient Mix Inpatient (IP)</b>																
IP Free Care & Self Pay		9.72%	9.36%	7.70%	9.20%	9.20%	8.50%	8.70%	7.60%	6.90%	7.10%	5.90%				
IP Commercial																
IP Commercial Medicaid (Bayou Health)		12.80%	11.19%	13.80%	14.00%	17.70%	15.50%	14.90%	15.90%	14.40%	14.50%	15.20%				
IP Medicaid		4.69%	4.08%	5.50%	4.20%	4.80%	3.10%	6.20%	3.30%	2.70%	4.00%	2.90%				
IP Medicare																
<b>% Patient Mix Psychiatry (Psych)</b>																
Psych Free Care																
Psych Self Pay																
Psych Commercial																
Psych Commercial Medicaid (Megellan)																
Psych Medicaid																
Psych Medicare																
<b>% Patient Mix Outpatient (OP)</b>																
OP Free Care & Self Pay		18.25%	19.32%	18.60%	16.20%	17.90%	15.60%	18.40%	16.00%	17.07%	16.10%	16.00%				
OP Commercial																
OP Commercial Medicaid (Bayou Health)		15.71%	14.50%	16.30%	17.10%	16.50%	17.80%	17.10%	17.50%	17.90%	18.80%	17.90%				
OP Medicaid		2.62%	3.48%	2.80%	3.10%	3.20%	3.20%	3.20%	3.10%	3.10%	2.80%	3.10%				
OP Medicare																
<b>% Patient Mix Emergency Dept (ED)</b>																
ED Free Care & Self Pay		23.03%	22.81%	23.90%	22.50%	23.70%	21.50%	23.00%	22.10%	21.60%	19.70%	20.60%				
ED Commercial																
ED Commercial Medicaid (Bayou Health)		28.24%	26.49%	26.10%	28.20%	27.80%	29.80%	28.40%	29.10%	29.50%	28.90%	27.80%				
ED Medicaid		2.92%	2.87%	2.70%	2.50%	2.60%	2.60%	2.40%	2.50%	1.70%	2.00%	2.20%				
ED Medicare																
<b>Offender Care</b>																
<sup>1</sup> Total # Inpatient Discharges		5	4	11	8	5	4	9	2	7	4	8				
% of IP Days		0.01%	0.02%	0.08%	0.06%	0.04%	0.03%	0.08%	0.02%	0.06%	0.03%	0.06%				
Total # OP Encounters		42	23	20	12	22	19	16	19	20	13	11				
% of OP Encounters		0.01%	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%				
ED Encounters		8	5	23	20	26	19	18	28	26	20	8				
% of ED Visits		0.01%	0.02%	0.21%	0.18%	0.24%	0.18%	0.17%	0.26%	0.24%	0.19%	0.07%				
<sup>2</sup> # Telemed visits		0	0	0	0	0	0	0	0	0	0	0				
% of Telemed visits		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%				
<b>HIV Care</b>																
# HIV Outpatient Clinic visits																
<b>Cancer Care</b>																
# Oncology Infusion visits	78															
<b>Trauma Care</b>																
Level I Trauma Center (Y/N)																
<b>Outpatient Pharmacy Assistance</b>																
Total # prescriptions filled																
# Patient Assistance Prescriptions filled																
<sup>4</sup> # HIV prescriptions filled																
# Offender prescriptions																
# Other prescriptions																
Are prescriptions available same day (Y/N)																
Avg wait time on prescription in minutes																

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

++Working with partner to obtain report card data

Data provided by LSU HCSD for FY12; Data provided by Gjerset & Lorenz, LLP on behalf of Rapides Regional and Christus St. Francis Cabrini for FY14 and after

 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana			
Footnotes	Comments		Date completed
Operations Milestones		Impact	Date completed
Medical equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>Graduate Medical Education Resident FTEs by Program Specialty</b>				
<b>Rapides Regional Alexandria Based Programs</b>				
	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>	<b>FY 2016 Resident FTEs</b>
	Family Medicine - Alexandria	18.0	18.0	18.0
	<b>Alexandria Programs</b>	<b>18.0</b>	<b>18.0</b>	<b>18.0</b>

Information provided by LSU Health Sciences Center - Shreveport

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

University Health Conway - Monroe, Louisiana																
Measure	UH-C Monthly Avg FYE Sep 2014	UH-C Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016		
<b>Statistics</b>	Total Adult/Pediatric Discharges	348	357	345	346	354	379	310	353	386	350	357				
	*Total Psychiatric Discharges	61	61	44	55	63	47	37	72	78	73	73				
	Total	409	417	389	401	417	426	347	425	464	423	430				
	Total observation days	66.48	111.52	159.23	163.82	153.60	146.33	96.48	113.05	107.55	149.00	132.00				
	ALOS - Adult/Pediatric	3.88	3.88	3.72	3.88	3.70	3.61	4.49	3.84	4.02	4.12	4.14				
	ALOS - Psychiatric	12.45	13.19	18.30	14.47	12.00	17.09	20.95	10.90	9.85	9.33	9.58				
	Total IP Discharge Days - Adult/Pediatric	1,345	1,380	1,285	1,343	1,311	1,367	1,393	1,357	1,551	1,441	1,478				
	Total IP Discharge Days - Psychiatric	749	776	805	796	756	803	775	785	768	681	699				
	Average Daily Census-Adult and Pedi	44.17	45.39	41.45	43.32	43.70	44.10	46.43	43.77	50.03	49.69	47.68				
	Average Daily Census - Psych	24.63	25.50	25.97	25.68	25.20	25.90	25.83	25.32	24.77	23.48	22.55				
	Outpatient Encounters	10,350	10,767	11,097	10,755	11,300	11,518	9,875	10,245	11,066	11,321	10,939				
	Outpatient Clinic Visits with E&M codes	6,488	6,902	7,434	7,342	7,707	7,627	6,960	7,181	7,753	7,889	7,598				
	ED Visits	2,200	2,216	2,393	2,408	2,443	2,607	2,531	2,729	3,061	2,886	3,004				
	Total # of free care individuals		3,550	3,816	4,501	4,613	4,627	4,678	4,498	4,285	4,457	4,507				
	# of free care recipients		1,554	1,692	1,821	1,988	1,971	1,917	1,953	2,095	2,067	1,934				
	# of free care approved applicants		204	167	241	307	308	316	440	383	313	180				
	<b>Percent Patient Mix by Service</b>	<b>% Patient Mix Inpatient (IP)</b>														
		IP Free Care	12.85%	9.17%	10.43%	10.95%	8.92%	7.90%	5.67%	8.84%	7.03%	6.32%	7.17%			
IP Self Pay		12.24%	11.99%	6.61%	6.70%	3.81%	6.22%	4.45%	7.00%	7.74%	7.29%	5.48%				
IP Commercial		6.42%	9.09%	11.98%	11.62%	8.85%	10.61%	9.62%	8.03%	7.99%	6.11%	12.86%				
IP Commercial Medicaid (Bayou Health)		30.80%	31.59%	37.82%	35.29%	35.77%	36.50%	37.40%	34.78%	34.95%	32.69%	30.18%				
IP Medicaid		21.23%	22.25%	18.91%	20.92%	18.92%	23.34%	30.73%	25.94%	24.37%	24.29%	23.75%				
IP Medicare		12.72%	12.98%	11.13%	12.51%	16.40%	12.29%	7.11%	13.34%	12.57%	20.47%	16.51%				
<b>% Patient Mix Psychiatry (Psych)</b>																
Psych Free Care		2.27%	2.25%	4.97%	1.63%	3.31%	2.49%	2.45%	3.57%	5.60%	2.64%	4.29%				
Psych Self Pay		29.45%	21.60%	4.72%	19.10%	5.82%	4.86%	6.71%	14.14%	18.23%	18.06%	18.31%				
Psych Commercial		6.55%	4.73%	9.57%	11.18%	13.76%	18.43%	5.16%	5.73%	5.21%	6.46%	3.86%				
Psych Commercial Medicaid (Megellan)		30.11%	30.54%	32.80%	23.24%	38.49%	25.16%	28.90%	35.54%	26.30%	22.17%	37.63%				
Psych Medicaid		12.29%	16.19%	20.50%	22.24%	23.68%	23.16%	24.77%	17.83%	13.67%	20.41%	18.03%				
Psych Medicare		19.32%	24.63%	27.45%	22.61%	14.95%	25.90%	32.00%	23.18%	30.99%	30.25%	17.88%				
<b>% Patient Mix Outpatient (OP)</b>																
OP Free Care		33.06%	23.27%	23.93%	26.16%	27.43%	27.08%	27.05%	28.03%	25.91%	24.94%	26.37%				
OP Self Pay		9.56%	15.50%	10.93%	8.62%	8.29%	8.47%	9.24%	9.27%	8.92%	9.44%	9.09%				
OP Commercial		13.47%	16.11%	17.23%	17.67%	16.81%	16.02%	15.18%	15.41%	16.10%	16.28%	16.97%				
OP Commercial Medicaid (Bayou Health)		21.40%	23.73%	28.08%	28.21%	27.68%	25.99%	27.77%	27.17%	27.70%	28.39%	26.83%				
OP Medicaid		4.01%	3.21%	2.23%	2.32%	2.46%	3.31%	2.55%	2.62%	3.06%	3.38%	2.63%				
OP Medicare		17.33%	16.96%	16.15%	15.55%	15.96%	17.49%	16.93%	16.31%	16.39%	15.71%	16.67%				
<b>% Patient Mix Emergency Dept (ED)</b>																
ED Free Care		19.33%	11.91%	12.95%	16.32%	16.13%	17.15%	16.12%	17.15%	17.05%	16.39%	16.61%				
ED Self Pay		42.53%	44.80%	41.04%	35.67%	33.61%	34.10%	33.74%	32.47%	30.38%	31.81%	32.72%				
ED Commercial		6.11%	7.60%	9.28%	8.31%	9.13%	9.13%	9.44%	9.53%	9.87%	9.91%	10.59%				
ED Commercial Medicaid (Bayou Health)		16.20%	20.13%	22.15%	23.71%	25.58%	25.89%	26.91%	26.16%	28.16%	26.75%	27.26%				
ED Medicaid		4.64%	4.33%	3.72%	4.07%	3.44%	3.49%	3.91%	2.49%	3.66%	4.09%	3.46%				
ED Medicare	7.37%	7.96%	8.07%	8.06%	8.43%	7.36%	7.47%	9.78%	7.87%	8.35%	7.12%					
<b>Offender Care</b>	<b>Offender Care</b>															
	<sup>1</sup> Total # Inpatient Discharges	10	9	10	12	13	11	6	8	14	10	11				
	% of IP Days	3.73%	2.93%	3.11%	2.01%	7.32%	3.15%	5.03%	2.06%	5.35%	2.85%	4.06%				
	Total # OP Encounters	119	131	160	159	154	190	127	121	212	210	158				
	% of OP Encounters	1.18%	1.22%	1.44%	1.48%	1.36%	1.65%	1.29%	1.18%	1.92%	1.85%	1.44%				
	ED Encounters	84	72	67	93	90	75	61	66	92	78	67				
	% of ED Visits	3.81%	3.26%	2.80%	3.86%	3.68%	2.88%	2.41%	2.42%	3.01%	2.70%	2.23%				
	# Telemed visits	0	0	0	0	0	0	0	0	0	0	0				
% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					
<b>CEA Core Clinical Services</b>	<b>HIV Care</b>															
	# HIV Outpatient Clinic visits	219	223	207	285	252	284	246	236	235	265	210				
	<b>Cancer Care</b>															
	# Oncology Infusion visits	213	228	221	209	234	227	205	233	265	258	251				
	<b>Trauma Care</b>															
	Level I Trauma Center (Y/N)	N	N	N	N	N	N	N	N	N	N	N				
	<b>Outpatient Pharmacy Assistance</b>															
	Total # prescriptions filled	312	463	773	789	866	898	871	1,240	1,257	1,420	1,482				
	# Patient Assistance Prescriptions filled	254	200	151	142	192	163	134	211	134	166	134				
	# HIV prescriptions filled	N/A	7	9	15	16	13	4	11	3	5	7				
# Offender prescriptions	N/A	59	85	80	106	75	114	167	136	145	155					
# Other prescriptions	57	228	528	552	552	647	619	851	984	1,104	1,186					
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y					
Avg wait time on prescription in minutes	3	11	15	15	15	15	15	20	20	20	20					

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>University Health Conway - Monroe, Louisiana</b>			
<b>Footnotes</b>	<b>Comments</b>		<b>Date Completed</b>
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
<b>Operations Milestones</b>	<b>Accomplishment</b>	<b>Impact</b>	<b>Date Completed</b>
	ACA Enrollment Partnership	University Health Conway partnered with Delta Sigma Theta Sorority to help people enroll in the Affordable Care Act Program	1/2/16
	UH Conway After-Hours Event	UH Conway hosted an after-hours event with the Monroe Chamber of Commerce. It gave members of the business community a first-hand look at the changes at Conway under the leadership of University Health. Members of the UH Conway leadership team were on hand to answer questions and to provide tours.	1/2/16
	Construction on new Walk-In Clinic	The new clinic will accommodate more patients and providers. This will make it easier to meet the medical needs of the hospital's patients and employees.	2/1/16
	High Reliability Organization Goals Ongoing	UH is on a journey to become a High Reliability Organization that provides safe and quality care to our patients. It is the gold standard in healthcare. High Reliability in Healthcare improves many things, including effectiveness, compliance, efficiency and, most importantly, customer satisfaction. Following are 5 Elements of High Reliability and how University Health is implementing them: (1) Preoccupation with Failure - Variance Reporting System, (2) Reluctance to Simplify Interpretations - Unit Gemba Process, (3) Sensitivity to Operations - Revamping policies and adding Frontline staff to work groups, (4) Commitment to Resilience - Rapid turn-around of gap; Analysis with Root Cause Analysis (RCA), and (5) Deference to Expertise - Implementation of High Reliability Interdisciplinary Team.	3/1/16
	Paying It Forward at UH Conway Initiative	University Health Conway continues to see volunteers and employees paying it forward. The hospital's Oncology Department had blankets made for patients undergoing chemotherapy.	3/1/16
<b>Medical Equipment Investments</b>			
	Cardiovascular, Conway – Spectranetics Laser acquired for peripheral vascular procedures		11/1/15
<b>Technology Investments</b>			

**LSU Health Public-Private Partnership Report Card  
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<b>Graduate Medical Education Resident FTEs by Program Specialty</b>				
<b>University Health Monroe Based Programs</b>				
	<b>Program Specialty</b>	<b>FY 2014 Resident FTEs</b>	<b>FY 2015 Resident FTEs</b>	<b>FY 2016 Resident FTEs</b>
	Family Medicine - Monroe	24.0	24.0	25.0
<b>Monroe Programs</b>		<b>24.0</b>	<b>24.0</b>	<b>25.0</b>

Information provided by LSU Health Sciences Center - Shreveport

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

University Health Shreveport - Shreveport, Louisiana																
Measure	UH-S Monthly Avg FYE Sep 2014	UH-S Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016		
<b>Statistics</b>	Total Adult/Pediatric Discharges	1,497	1,465	1,475	1,509	1,476	1,485	1,497	1,516	1,430	1,375	1,373				
	*Total Psychiatric Discharges	109	104	100	145	142	124	90	128	98	72	85				
	Total	1,606	1,569	1,575	1,654	1,618	1,609	1,587	1,644	1,528	1,447	1,458				
	Total observation days	469	653.34	903.81	853.02	795.83	839	951	785	985	903	912				
	ALOS - Adult/Pediatric	5.18	5.28	4.89	5.08	5.40	5.38	5.16	5.31	5.69	5.30	5.89				
	ALOS - Psychiatric	10.46	10.90	11.31	7.75	7.69	9.19	12.29	8.70	11.44	13.58	12.48				
	Total IP Discharge Days - Adult/Pediatric	7,751	7,729	7,217	7,670	7,973	7,992	7,729	8,053	8,139	7,287	8,089				
	Total IP Discharge Days - Psychiatric	1,119	1,115	1,131	1,124	1,092	1,139	1,106	1,113	1,121	978	1,061				
	Average Daily Census-Adult and Pedi	255	254	232.81	247.42	265.77	258	258	260	263	251	261				
	Average Daily Census - Psych	37	36.67	36.48	36.26	36.40	37	37	36	36	34	34				
	Outpatient Encounters	32,049	32,167	34,377	33,361	33,807	33,833	30,390	31,416	32,371	32,382	33,293				
	Outpatient Clinic Visits with E&M codes	17,167	17,316	18,938	18,238	18,747	18,584	17,020	17,631	18,089	17,747	18,404				
	ED Visits	5,399	5,235	5,548	5,719	5,662	5,713	5,412	5,455	5,575	5,304	5,707				
	Total # of free care individuals		9,909	8,760	9,501	9,599	9,538	9,978	9,650	9,128	9,475	9,644				
	# of free care recipients		3,891	3,899	4,238	4,401	4,354	4,044	3,984	4,253	4,195	4,131				
# of free care approved applicants		567	609	657	632	596	588	440	717	641	462					
<b>Percent Patient Mix by Service</b>	<b>% Patient Mix Inpatient (IP)</b>															
	IP Free Care	7.44%	8.36%	8.24%	6.35%	5.19%	3.97%	3.89%	2.06%	4.24%	4.86%	5.14%				
	IP Self Pay	18.60%	13.22%	7.36%	6.10%	3.01%	3.68%	3.47%	2.76%	4.10%	5.21%	5.04%				
	IP Commercial	17.54%	17.66%	24.75%	20.72%	21.58%	19.57%	20.05%	21.46%	18.27%	21.57%	19.74%				
	IP Commercial Medicaid (Bayou Health)	28.47%	30.88%	28.32%	32.48%	32.75%	34.91%	31.63%	31.44%	31.48%	32.40%					
	IP Medicaid	7.42%	9.52%	10.18%	15.37%	16.88%	17.24%	19.11%	17.63%	16.28%	16.85%	17.21%				
	IP Medicare	18.67%	18.99%	19.72%	18.02%	19.60%	19.08%	20.78%	22.43%	23.93%	18.58%	19.88%				
	<b>% Patient Mix Psychiatry (Psych)</b>															
	Psych Free Care	3.54%	3.14%	4.33%	3.65%	3.02%	2.02%	5.97%	3.86%	2.50%	5.21%	3.58%				
	Psych Self Pay	32.59%	22.06%	27.85%	22.60%	19.05%	16.24%	19.71%	18.87%	18.29%	19.22%	28.09%				
	Psych Commercial	4.97%	4.87%	6.98%	6.14%	11.54%	8.17%	8.14%	4.49%	4.37%	1.43%	8.48%				
	Psych Commercial Medicaid (Megellan)	36.49%	40.50%	37.40%	38.35%	36.17%	35.47%	36.35%	34.95%	31.94%	39.16%	27.52%				
	Psych Medicaid	0.60%	2.62%	3.89%	6.58%	10.99%	16.51%	4.43%	15.54%	19.00%	17.89%	14.70%				
	Psych Medicare	21.12%	19.82%	18.66%	21.98%	18.13%	19.93%	22.97%	21.38%	23.64%	14.52%	13.29%				
	<b>% Patient Mix Outpatient (OP)</b>															
	OP Free Care	20.83%	18.00%	16.94%	17.87%	18.36%	18.08%	17.94%	17.09%	17.40%	17.12%	16.88%				
	OP Self Pay	11.33%	10.78%	9.27%	8.69%	8.50%	8.36%	8.44%	8.06%	6.71%	7.04%	8.04%				
	OP Commercial	16.96%	19.10%	20.50%	20.64%	20.18%	20.00%	20.52%	20.79%	21.36%	21.63%	22.18%				
	OP Commercial Medicaid (Bayou Health)	28.40%	29.70%	31.77%	31.13%	30.98%	31.34%	30.60%	31.56%	32.29%	31.49%	30.61%				
	OP Medicaid	3.38%	2.65%	2.00%	2.04%	2.05%	2.12%	2.34%	2.28%	2.22%	2.26%	1.81%				
	OP Medicare	18.07%	18.70%	18.57%	18.66%	18.96%	18.99%	19.31%	19.36%	19.02%	19.58%	19.59%				
	<b>% Patient Mix Emergency Dept (ED)</b>															
	ED Free Care	11.97%	12.30%	12.89%	12.75%	14.06%	13.60%	13.54%	12.98%	14.06%	13.33%	13.74%				
	ED Self Pay	35.31%	30.92%	29.99%	25.91%	23.98%	23.98%	24.78%	23.80%	22.64%	23.32%	24.23%				
	ED Commercial	9.02%	9.98%	10.90%	11.94%	12.26%	11.71%	10.79%	11.46%	11.93%	11.99%	12.35%				
	ED Commercial Medicaid (Bayou Health)	27.09%	29.09%	27.74%	29.25%	30.25%	30.21%	31.36%	30.69%	29.65%	31.24%	30.61%				
	ED Medicaid	2.78%	3.09%	3.42%	4.72%	4.54%	5.83%	5.71%	5.33%	6.33%	4.49%	4.19%				
	ED Medicare	10.76%	11.54%	11.36%	11.98%	12.29%	12.10%	12.62%	11.84%	12.66%	12.99%	12.11%				
	<b>Offender Care</b>	<b>Offender Care</b>														
		<sup>1</sup> Total # Inpatient Discharges	31	29	28	25	17	23	26	22	22	28	17			
% of IP Days		1.86%	1.36%	1.43%	0.96%	0.99%	1.55%	1.06%	1.99%	1.73%	1.44%	0.58%				
Total # OP Encounters		330	339.25	327	328	330	375	259	271	321	283	295				
% of OP Encounters		1.04%	1.06%	0.95%	0.98%	0.98%	1.11%	0.85%	0.86%	0.99%	0.87%	0.89%				
ED Encounters		166	161.25	205	197	148	147	118	159	152	140	158				
% of ED Visits		3.08%	3.07%	3.70%	3.44%	2.61%	2.57%	2.18%	2.91%	2.73%	2.64%	2.77%				
# Telemed visits	0	0	0	0	0	0	0	0	0	0	0					
% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					
<b>CEA Core Clinical Services</b>	<b>HIV Care</b>															
	# HIV Outpatient Clinic visits	320	293	291	252	233	222	240	234	255	260	271				
	<b>Cancer Care</b>															
	# Oncology Infusion visits	469	551	580	544	530	595	532	560	503	513	514				
	<b>Trauma Care</b>															
	Level I Trauma Center (Y/N)	N	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y				
	<b>Outpatient Pharmacy Assistance</b>															
	Total # prescriptions filled	1,380	2,032	2,542	2,335	2,288	2,350	1,849	1,909	2,072	2,239	2,285				
	# Patient Assistance Prescriptions filled	262	261	285	245	319	313	172	91	272	337	327				
	# HIV prescriptions filled	144	1	4	1	4	2	1	4	1	1	1				
# Offender prescriptions	74	69	75	75	51	67	0	2	1	3	4					
# Other prescriptions	896	1,627	2,178	2,421	1,914	1,968	1,676	1,812	1,798	1,898	1,953					
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y					
Avg wait time on prescription in minutes	26	25	28	28	25	20	18	20	22	18	20					

<sup>1</sup>Indicates core services

<sup>2</sup>Offender admits were used in place of discharges for baseline

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

<b>University Health Shreveport - Shreveport, Louisiana</b>			
<b>Footnotes</b>	<b>Comments</b>		<b>Date completed</b>
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
<b>Operations Milestones</b>	<b>Accomplishment</b>	<b>Impact</b>	<b>Date completed</b>
	Offered and promoted free pap screenings	54 women received free pap tests throughout the community	1/2/16
	Golden Opportunity Program/Baby Friendly Hospital Initiative	Increased the number of infants who receive breastmilk by nearly 200%.	2/1/16
	American College of Radiology Accreditation	Accredited through 2019 for Gynecological, General, Pediatric, and Vascular. Increase and continuous improvement of patient care services available to community	2/1/16
	Congregational Health at UH	University Health Shreveport sponsored a reception for area pastors as part of the hospital's Congregational Health outreach initiative. A number of pastors attended the event in the lobby of the ACC building to extend fellowship with hospital administrators and each other.	3/1/16
	High Reliability Organization Goals Ongoing	UH is on a journey to become a High Reliability Organization that provides safe and quality care to our patients. It is the gold standard in healthcare. High Reliability in Healthcare improves many things, including effectiveness, compliance, efficiency and, most importantly, customer satisfaction. Following are 5 Elements of High Reliability and how University Health is implementing them: (1) Preoccupation with Failure - Variance Reporting System, (2) Reluctance to Simplify Interpretations - Unit Gemba Process, (3) Sensitivity to Operations - Revamping policies and adding Frontline staff to work groups, (4) Commitment to Resilience - Rapid turn-around of gap; Analysis with Root Cause Analysis (RCA), and (5) Deference to Expertise - Implementation of High Reliability Interdisciplinary Team.	3/1/16
	Hosted inaugural "Hear U" Event	Provided free hearing screenings to the public and provided information on hearing loss.	3/1/16
	Colorectal Cancer Awareness Month Initiative	Doctors answered calls from viewers for the KTBS On Your Side, On Call lines. The doctors answered questions about colorectal cancer and the importance of colonoscopies. Over the course of 2 hours, the doctors received around 65 phone calls. University Health has partnered with Fred's Pharmacy and KTBS to offer free at-home screening kits.	3/1/16
<b>Medical Equipment Investments</b>			
	CardioMems	University Health Shreveport is the first hospital in Northwest Louisiana to offer a new device that allows patients with heart failure to be treated at home	2/1/16
	Versa HD, Linear Accelerator	Advanced cancer treatment technology, being the first of its kind in North Louisiana. Machine directs high-energy X-rays to the precise shape of the tumor to destroy cancer cells without damaging surrounding tissue. Consequently, side effects can be largely reduced.	3/1/16
<b>Technology Investments</b>			

**LSU Health Public-Private Partnership Report Card  
FY 2016 - 3rd Quarter**

**Graduate Medical Education Resident FTEs by Program Specialty  
University Health Shreveport Based Programs**

	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Anesthesiology	32.0	32.0	32.0
	Emergency Medicine	29.0	29.0	29.0
	Family Medicine	24.0	24.0	24.0
	Medicine (Categorical)	56.0	72.0	72.0
	Medicine (Preliminary)	10.0	10.0	10.0
	Internal Medicine Primary Care	22.0	6.0	6.0
	Medicine/Pediatrics	16.0	16.0	16.0
	Neurology	13.0	12.0	14.0
	Neurosurgery	14.0	13.0	14.0
	OB/GYN	24.0	24.0	24.0
	Ophthalmology	12.0	12.0	12.0
	Oral Surgery (ADA)	17.0	17.0	17.0
	Orthopaedics	16.0	15.0	15.0
	Otolaryngology	15.0	15.0	15.0
	Pathology	12.0	12.0	12.0
	Pediatrics	24.0	24.0	24.0
	Psychiatry	32.0	32.0	32.0
	Radiology	14.0	15.0	15.0
	Surgery (General)	29.0	29.0	29.0
	Urology	8.0	8.0	8.0
	Family Medicine - Rural	7.0	9.0	9.0
	Family/EMS	-	-	-
	Pain Medicine Fellowship	2.0	2.0	2.0
	Cardiology Fellowship	13.0	13.0	13.0
	Interventional Cardiology Fellowship	1.0	1.0	1.0
	Critical Care Fellowship	4.0	4.0	4.0
	Endocrinology Fellowship	4.0	4.0	4.0
	Gastroenterology Fellowship	9.0	9.0	9.0
	Hematology/Oncology Fellowship	16.0	16.0	17.0
	Infectious Diseases Fellowship	3.0	3.0	3.0
	Nephrology Fellowship	6.0	6.0	6.0
	Pulmonary/Critical Care Fellowship	9.0	9.0	9.0
	Rheumatology Fellowship	6.0	6.0	6.0
	Sleep Medicine Fellowship	2.0	2.0	3.0
	Neurosurgery Fellowship	0.0	1.0	1.0
	Allergy/Immunology Fellowship	4.0	4.0	4.0
	Cytopathology Fellowship	2.0	2.0	2.0
	Child & Adolescent Psych Fellowship	4.0	4.0	4.0
	Forensic Psychiatry Fellowship	2.0	2.0	2.0
	Colon & Rectal Fellowship	2.0	2.0	2.0
<b>Shreveport Programs</b>		<b>515.0</b>	<b>516.0</b>	<b>521.0</b>

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

Measure	Definition	
<b>Measure</b>	Total Adult/Pediatric Discharges	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
	*Total Psychiatric Discharges	Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
	Total Discharges	Total number of adult/pediatric and psychiatric discharges.
	Total observation days	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that ultimately have a discharge status of inpatient.
	ALOS - Adult/Pediatric	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric discharges. Excludes normal newborns.
	ALOS - Psychiatric	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric discharges.
	Total IP Discharge Days - Adult/Pediatric	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
	Total IP Discharge Days - Psychiatric	Total inpatient discharge psychiatric days.
	Average Daily Census-Adult and Pedi	Total adult/pediatric inpatient days divided by the number of days in the period.
	Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
	<sup>3</sup> Outpatient Encounters	All Clinic, Recurring, Observation and Outpatient Encounters. • Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services • Also includes all E&M coded visits
	<sup>3</sup> Outpatient Clinic Visits with E&M codes	Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes telemedicine visits.
	<sup>6</sup> ED Visits	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude visits where patients LWBS and patients admitted as an inpatient.
	Total # of free care individuals	Unduplicated patients classified as free care for the month (served and non-served); This captures the free care population for the month. Excludes partial assistance and sliding scale totals.
	# of free care recipients	Patients classified as free care and received services for the month (subset of total free care individuals). This captures free care serviced patient population for the month.
# of free care approved applicants	Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants for the month.	
<b>Offender Care</b>	<sup>1</sup> Total # Inpatient Discharges	Total number of adult/pediatric and psychiatric discharges for offenders.
	% of IP Days	The percentage of inpatient days from offender payor sources (i.e., parish, state, federal) to total inpatient days.
	Total # OP Encounters	The total number of offender OP encounters.
	% of OP Encounters	The percentage of offender patient encounters to hospital-wide encounters.
	ED Encounters	Distinct ED discharges. Excludes LWBS.
	% of ED Visits	The percentage of emergency visits from offender payor sources to total emergency visits.
	<sup>2</sup> # Telemed visits	The total number of offender patient visits for telemedicine services.
% of Telemed visits	The percentage of offender patient telemedicine visits to outpatient encounters.	
<b>*Core Clinical Services</b>	<sup>5</sup> # HIV Clinic visits	Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits with E&M codes. Includes telemedicine visits.
	# Oncology Infusion visits	Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
	# Urgent Care visits (LSU Health BR & WOM only)	Total count of distinct urgent care visits.
	# Mental Health HIV visits (WOM only)	Distinct mental health HIV visits
<b>*Outpatient Pharmacy (Core Service)</b>	Total # prescriptions filled	The number of prescriptions dispensed on monthly basis.
	# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
	<sup>4</sup> # HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV)
	# Offender HIV prescriptions	The number of ADAP prescriptions filled including opportunistic meds for offenders.
	# Offender prescriptions	The number of prescriptions dispensed for the LA Department of Corrections.
	# Other prescriptions	All other prescriptions dispensed. (Medicaid, Medicare Part D., self pay, etc.)
	Are prescriptions available same day (Y/N)	Can a patient drop off and pick up a prescription on the same day?
Avg wait time on prescription in minutes	The number of minutes that a perscription is ready from drop off to patient pick up.	

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

<sup>5</sup>LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

## LSU Health Public-Private Partnership Report Card FY 2016 - 3rd Quarter

Measure	Definition
<b>% Patient Mix Inpatient (IP)</b>	
IP Free Care	The percentage of inpatient days from free care payor sources to total inpatient days. Excludes partial assistance and sliding scale totals.
IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days.
IP Medicaid	The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
IP Medicare	The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.
<b>% Patient Mix Psychiatry (Psych)</b>	
Psych Free Care	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial assistance and sliding scale totals.
Psych Self Pay	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
Psych Commercial	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
Psych Commercial Medicaid (Megellan)	The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient psychiatric days.
Psych Medicaid	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
Psych Medicare	The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.
<b>% Patient Mix Outpatient (OP)</b>	
OP Free Care	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals.
OP Self Pay	The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
OP Commercial	The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
OP Commercial Medicaid (Bayou Health)	The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.
OP Medicaid	The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
OP Medicare	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from Medicare Parts A and B.
<b>% Patient Mix Emergency Dept (ED)</b>	
ED Free Care	The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and sliding scale totals.
ED Self Pay	The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total emergency visits.
ED Medicaid	The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
ED Medicare	The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B.

Percent Patient Mix by Service

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge s

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

<sup>5</sup>LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable