			a, Louisiana													
	Measure	Avg FYE June 2012		OLOAH Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 201
	Total Adult/Pediatric Discharges	205	133	138	153	168	155	129	123	142						
	*Total Psychiatric Discharges	70	34	46	54	47	55	58	49	41						
	Total Discharges	275	167	184	207	215	210	187	172	183						ļ
	<sup>3</sup> Total observation days	8.58	7.70	7.62	6.63	7.45	6.04	7.45	6.07	5.56						<u> </u>
Sta	ALOS - Adult/Pediatric	4.02	3.79	3.55 4.74	3.33 4.63	4.03	3.77	3.51 4.07	3.37 3.63	3.50 5.10						<del></del>
Statistics	ALOS - Psychiatric Total IP Discharge Days - Adult/Pediatric	6.22 824	6.70 505	4.74	510	4.68 677	3.00 585	4.07	3.63 414	497						<del> </del>
ics	Total IP Discharge Days - Addit/Pediatric	436	220	218	250	220	165	236	178	209						<del>                                     </del>
	Average Daily Census-Adult and Pedi	27.23	16.44	15.99	19.87	25.81	18.23	18.16	16.23	18.19						
- 1	Average Daily Census - Psych	14.66	7.48	6.95	7.58	7.35	6.97	6.58	7.63	6.65						
- 1	Outpatient Encounters	9,830	7,571	7,127	7,482	7,577	7,781	7,827	7,196	7,226						
	Outpatient Clinic Visits with E&M codes	5,089	3,806	3,720	3,990	4,000	4,117	4,077	3,850	3,889						
	*ED Visits	2,254	1,680	1,688	1,771	1,776	1,668	1,776	1,638	1,775						
ı	Total # of free care individuals															
	# of free care recipients		2,126	1,892	2,078	1,892	1,901	1,965	1,854	1,842						
	# of free care approved applicants															
	% Patient Mix Inpatient (IP)															
	IP Free Care	12.09%	13.05%	8.85%	10.88%	7.75%	9.87%	6.57%	11.09%	12.59%						
	IP Self Pay	5.24%	4.54%	4.90%	7.63%	1.63%	7.31%	3.37%	3.70%	4.96%						
	IP Commercial	9.28%	14.64%	15.03%	14.77%	19.88%	9.69%	23.09%	13.35%	15.43%						
- 1	IP Commercial Medicaid (Bayou Health)	7.96%	16.70%	25.31%	27.27%	29.25%	41.68%	33.39%	30.18%	34.75%						
ı	IP Medicaid	25.34%	7.16%	7.24%	3.41%	1.25%	2.74%	0.53%	4.52%	1.24%						
T I	IP Medicare	39.57%	43.28%	38.51%	34.90%	38.50%	28.52%	31.44%	37.17%	31.03%						
Ī	% Patient Mix Psychiatry (Psych)															
Pe	Psych Free Care	21.14%	4.41%	9.44%	11.91%	6.14%	9.57%	7.35%	15.28%	8.74%						
Percent	Psych Self Pay	39.72%	30.49%	60.14%	59.57%	67.54%	53.59%	63.73%	47.60%	43.20%						
ř	Psych Commercial	2.14%	33.21%	4.04%	4.26%	4.82%	9.09%	6.37%	0.00%	0.00%						
Patient	Psych Commercial Medicaid (Magellan)	10.32%	23.77%	14.28%	15.74%	17.11%	25.36%	13.24%	27.95%	35.92%						
tie	Psych Medicaid	17.26%	0.93%	2.87%	0.00%	0.00%	0.00%	0.00%	0.00%	2.91%						
2	Psych Medicare	8.82%	7.19%	9.23%	8.51%	4.39%	2.39%	9.31%	9.17%	9.22%		l	<u> </u>	<u> </u>		
Mix by	% Patient Mix Outpatient (OP)												ì	ì		
<del>g</del>	OP Free Care	40.26%	40.08%	37.37%	39.19%	36.44%	36.09%	35.66%	35.77%	35.61%						ļ
S	OP Self Pay OP Commercial	3.46% 16.23%	3.06% 16.56%	2.51% 19.57%	2.78%	2.48% 18.87%	1.86% 19.15%	2.36%	2.35%	1.98% 20.20%						<del>                                     </del>
Service	OP Commercial Medicaid (Bayou Health)	5.82%	13.66%	15.66%	16.59%	17.78%	19.15%	20.39% 17.55%	17.20%	18.25%						<b>-</b>
ice .	OP Commercial Medicald (Bayou Realth) OP Medicald	11.89%	2.31%	1.51%	2.78%	0.42%	0.75%	0.60%	0.61%	0.36%						<del>                                     </del>
-	OP Medicare	21.97%	24.31%	23.27%	17.91%	23.68%	23.70%	23.39%	23.68%	23.50%						1
	% Patient Mix Emergency Dept (ED)	21.0770	21.0170	20.21 70	17.0170	20.0070	20.1 0 70	20.0070	20.0070	20.0070		l				
	ED Free Care	27.55%	19.64%	19.70%	20.27%	19.93%	19.72%	18.81%	20.02%	21.35%		1	l	l		
-	ED Self Pay	24.17%	26.42%	24.20%	23.72%	20.38%	20.14%	21.23%	18.44%	18.03%						1
	ED Commercial	10.79%	14.91%	15.17%	17.79%	16.10%	17.09%	17.62%	17.95%	17.46%						
	ED Commercial Medicaid (Bayou Health)	8.78%	22.68%	26.11%	27.10%	30.24%	29.02%	29.17%	30.59%	29.86%						
	ED Medicaid	16.00%	1.66%	1.74%	2.43%	0.62%	0.60%	0.68%	0.73%	0.11%						
	ED Medicare	11.86%	14.46%	12.88%	8.64%	12.56%	13.19%	12.16%	11.90%	12.90%						
	Offender Care															
	<sup>1</sup> Total # Inpatient Discharges	1	1	1	2	4	2	1	0	0						
Q	% of IP Days	0.52%	0.62%	0.32%	1.14%	1.75%	0.18%	1.60%	0.00%	0.00%						
Offender	Total # OP Encounters	37	2	10	6	6	12	3	8	7						
e e	% of OP Encounters	0.37%	0.03%	0.13%	0.08%	0.08%	0.15%	0.04%	0.11%	0.10%	-					
	ED Encounters	19	4	4	1	3	4	6	6	5						
Care	% of ED Visits	0.86%	0.22%	0.23%	0.06%	0.17%	0.24%	0.34%	0.37%	0.28%						
W.	2# Telemed visits						$\overline{}$	_	$\overline{}$							<b>├</b>
	% of Telemed visits	_			_											
	HIV Care	9:				6:	6-			<u> </u>						
đ	# HIV Clinic visits	24	47	40	40	24	32	39	27	34		<u> </u>	<u> </u>	<u> </u>		
*CEA	Outpatient Pharmacy Assistance															
ိုင္ပ	Total # prescriptions filled	3,413	2,259	1,757	1,735	1,649	1,737	1,704	1,660							
ore	# Patient Assistance Prescriptions filled	1,138	767	544	494	475	502	483	460							<b>├</b>
\ Core Cl	4# HIV prescriptions filled	19	N/A	31	38	35	30	33	38							
5	# Offender prescriptions	36	N/A	N/A	N/A	N/A	N/A 1.205	N/A	N/A			1				<del> </del>
	# Other prescriptions	2,220	1,492	1,182	1,203	1,139	1,205	1,188 Y	1,162 Y							
Clinical	Are prescriptions available same day (Y/N)	Υ	I Y	Y	Y	Y	Y									

<sup>\*</sup>Indicates core services

<sup>&</sup>lt;sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>&</sup>lt;sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

<sup>&</sup>lt;sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and after

Information currently not available or services not applicable

Our Lady of the Angels Hospit	al - Bogalusa, Louisiana		
Footnotes		Comments	Date completed
Operations Milestones		Impact	Date completed
<b>Medical Equipment Investments</b>			
Technology Investments			

Graduate Medica	l Education Resident FTEs													
Our Lady of the Angels	Our Lady of the Angels Hospital Bogalusa Based Programs													
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs										
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the	Family Medicine-Bogalusa <sup>8</sup>	18.1	16.9	18.0										
Angels Hospital; FY15 & FY16 includes Our Lady of the Angels Hospital only	Ophthalmology	0.9	0.8	0.9										
Bogalusa Programs		19.0	17.7	18.9										

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

<sup>&</sup>lt;sup>8</sup>Family Medicine-Bogalusa includes residents on an HRSA grant: 7 residents (FY14 & FY15) and 6 residents (FY16)

	LSU Health BR - A Division of O	ır Ladv of	the Lake F	Regional Me	dical Cente	r - Baton F	Souge Lou	isiana									
		EKL Monthly	<b>OLOL Monthly</b>	LSU BR Health	LSU BR Health												
	Measure	Avg FYE June 2012	Avg FYE June 2012	Monthly Avg FYE June 2014	Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
	Total Adult/Pediatric Discharges	281	330	743	782	840	819	854	849	803	871		ı	ı	1		
	*Total Psychiatric Discharges	201	91	188	196	213	200	181	203	184	193						
	Total Discharges	281	421	931	978	1,053	1,019	1,035	1,052	987	1,064						
	Total observation days	84	4.00	534	533	633	591	913	611	618	673						
	ALOS - Adult/Pediatric ALOS - Psychiatric	4.42	4.83 4.99	5.22 6.46	5.40 6.43	5.11 6.38	5.01 7.45	5.74 8.23	6.16	5.56 6.32	5.33 7.13						
Sta	Total IP Discharge Days - Adult/Pediatric	1,244	1,592	3,870	4,213	4,292	4,104	4,904	5,230	4,465	4,641						
itistics	Total IP Discharge Days - Psychiatric Average Daily Census-Adult and Pedi	40.90	452 52.34	1,211 127,20	1,257 138.60	1,358 138.45	1,489 132,39	1,489 163.47	1,294 168.71	1,163 148.83	1,376 149,71						
ics	Average Daily Census-Adult and Pedi Average Daily Census - Psych	40.90	14.86	39.81	138.60 41.35	138.45 43.81	132.39 48.03	49.63	41.74	38.77	149.71 44.39						-
	<sup>3</sup> Outpatient Encounters	13,197	1,043	16,683	15,580	13,941	14,110	17,734	15,557	16,188	16,172						
	<sup>3</sup> Outpatient Clinic Visits with E&M codes	7,508		7,644	7,068	5,870	5,782	5,427	5,893	5,464	5,542						
	*ED Visits	3,372	1,832	5,790	6,707	6,661	7,093	8,060	7,431	7,872	8,650						
	Total # of free care individuals				2,787	2,891	2,812	2,631	2,624	2,578	2,667						
	# of free care recipients # of free care approved applicants		=	=	1,670 529	1,705 548	1,568 483	1,220 426	888 508	869 480	798 657						
	% Patient Mix Inpatient (IP)				329	340	403	420	300	400	037	<u> </u>	<u> </u>	<u> </u>			
	IP Free Care	18.03%		4.15%	3.00%	2.38%	3.30%	3.98%	5.95%	1.99%	1.95%						
	IP Self Pay	12.91%		36.13%	37.57%	34.05%	33.09%	35.01%	35.77%	30.39%	31.34%						
	IP Commercial	3.55%		4.13%	4.57%	3.69%	3.17%	3.63%	1.85%	4.11%	4.59%						$oxed{oxed}$
	IP Commercial Medicaid (Bayou Health) IP Medicaid	3.29% 39.67%	$\overline{}$	38.81% 12.96%	38.59% 11.98%	43.10% 12.98%	43.96% 11.84%	42.39% 10.66%	42.98% 9.36%	44.46% 12.95%	40.87% 17.57%	<b> </b>	-		1		
	IP Medicare	9.25%	=	3.82%	4.30%	3.81%	4.64%	4.33%	4.09%	6.10%	3.67%						
	% Patient Mix Psychiatry (Psych)								_								
Per	Psych Free Care	//		2.54%	0.69%	5.16%	3.00%	4.42%	1.48%	2.17%	2.07%						
cent	Psych Self Pay Psych Commercial			62.65% 0.36%	64.49% 0.48%	54.46% 0.00%	57.50% 0.50%	64.09% 0.55%	62.56% 0.00%	56.52% 0.00%	55.96%						
	Psych Commercial Medicaid (Megellan)		=	31.93%	31.54%	30.05%	33.50%	28.73%	28.57%	35.87%	31.61%						
Patient	Psych Medicaid			2.33%	2.40%	9.39%	5.50%	2.21%	6.90%	4.89%	10.36%						
2 2	Psych Medicare  Psych Medicare  Psych Medicare			0.18%	0.39%	0.94%	0.00%	0.00%	0.49%	0.54%	0.00%		<u> </u>	<u> </u>			
Mix	OP Free Care	44.46%	_	15.47%	10.56%	12.57%	11.37%	7.12%	5.47%	4.99%	4.63%	1	ı	Г	1		
by s	OP Self Pay	10.45%		27.47%	30.34%	25.03%	26.88%	34.36%	29.58%	35.69%	36.95%						
Serv	OP Commercial	4.67%		7.83%	9.32%	11.56%	10.37%	8.76%	8.79%	8.11%	8.00%						
/ice	OP Commercial Medicaid (Bayou Health) OP Medicaid	4.50% 23.12%	_	30.04% 11.85%	29.13% 10.57%	32.98% 6.82%	34.12% 6.41%	33.06% 6.38%	38.36% 6.62%	34.60% 5.83%	34.70% 5.14%						-
	OP Medicare	9.87%		7.34%	10.08%	11.03%	10.84%	10.31%	11.18%	10.78%	10.59%						
	% Patient Mix Emergency Dept (ED)																
	ED Free Care	32.04%		2.68%	1.61%	2.12%	2.03%	2.07%	1.86%	1.31%	1.65%						
	ED Self Pay	38.06% 3.64%		41.44% 1.00%	38.58% 1 14%	41.69% 0.92%	40.14% 0.65%	39.78% 0.82%	39.35% 0.85%	38.20% 0.97%	38.64% 0.90%						
	ED Commercial Medicaid (Bayou Health)	3.00%		48.12%	49.15%	49.41%	51.64%	51.33%	53.24%	53.86%	53.32%						
	ED Medicaid	12.53%		6.06%	8.73%	5.07%	4.93%	5.05%	4.02%	4.76%	4.46%						
	ED Medicare Offender Care	4.64%		0.71%	0.80%	0.80%	0.61%	0.96%	0.69%	0.90%	1.03%		<u> </u>	<u> </u>			
	1 Total # Inpatient Discharges	35											ı	ı	1		
0	% of IP Days	0					$\parallel$	$\parallel$	$\parallel$								
Offende	Total # OP Encounters	458	$\setminus$			$\overline{}$											
nde	% of OP Encounters	0		$\overline{}$		=	/			$\overline{}$	$\overline{}$						
yr Ca	ED Encounters % of ED Visits	206	$\overline{}$			=	$\overline{}$	$\overline{}$	$\overline{}$	$\overline{}$	$\overline{}$						
are	<sup>2</sup> # Telemed visits							$\overline{}$	$\overline{}$								
	% of Telemed visits																
	HIV Care																
	# HIV Outpatient Clinic visits	506		413	350	374	380	411	372	305	329						
	Cancer Care # Oncology Infusion visits	285		283	259	579	252	188	336	295	304	1	ı	ı	1		
*CEA	# Oncology infusion visits  Urgent Care Visits	200		203	209	318	202	100	330	290	304						
A C	# North Urgent Care visits			2,643	3,089	3,243	3,441	3,428	3,524	3,234	3,275						
Core	# Mid City Urgent Care visits				783	1,098	1,096	1,202	1,096	1,014	1,050						
Clini	Trauma Care				h: 1	N.						1	1	1			
nica	Level I Trauma Center (Y/N)	N		N	N	N	N	N	N	N	N	L					
al Se	Total # prescriptions filled	10,016		5,456	6,352	6,232	6.116	6,234	6.527	6.098	6.680	1	I	l			
ervi	# Patient Assistance Prescriptions filled	3,556	//	545	295	222	253	326	242	249	331						
ices	<sup>4</sup> # HIV prescriptions filled	1,067		204	551	356	329	412	363	333	371						
	# Offender prescriptions	400	$\overline{}$	N/A	N/A	N/A	N/A	N/A 5.406	0	0	0				1		
	# Other prescriptions Are prescriptions available same day (Y/N)	4,993 Y	$\overline{}$	4,707 Y	5,506 Y	5,654 Y	5,534 Y	5,496 Y	5,922 Y	5,516 Y	5,978 Y	1			-		$\overline{}$
	Avg wait time on prescription in minutes	60		48	9	8	10	9	7	7	7						

<sup>\*</sup>Indicates core services

Last updated 3/4/2016

<sup>&</sup>lt;sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>&</sup>lt;sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) was adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to OLOL

<sup>4#</sup> HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for EKL FY12; Data provided by OLOL-LSU HBR for OLOL FY12, LSU HBR FY14 and after

Mid City Urgent Care - Monthly Average FYE June 2015 total is based upon 7 months of data; Center opened in December 2014 Information currently not available or services not applicable

Footnotes		Comments	Date completed
	Free Care patient mix is low due to the inability to access the Department of Revenue sy are not allowed this privilege. This hinders the ability to approve or deny applications where the contract of the co	stem to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities en patients do not return applications as requested.	7/9/14
	transferred to other hospitals if interventional procedures were needed, reducing patier. The inpatients are defined as all inpatients who have had clinic visits since the transition financial assistance, or are private pay. We considered those to be defined as covered u our patients prior to the transition – but with no accurate way to report them separately	ided explains differences in the comparison of patient days. For example: EKL Cardiac patients were it days. OLOL offers full-service cardiac care which increases patient days. patients who have LSU physicians attending, admitting, surgeon or consulting; or who have Medicaid, nder the CEA, realizing that a subset of the Medicaid, financial assistance, and private pay patients were in Inpatients - Adult and Peds stats revised based on discussion. It now includes all Self Pay & Medicaid sion. It now includes all Self Pay & Medicaid patients based on Lake Classification. The patients with	7/9/14
	financial assistance, or are private pay. We considered those to be defined as covered u	on; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, nder the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were reducted by the ED visits revised based on discussion. It includes all Self Pay & Medicaid based on Lake Classification. gh ER - Fast Track eg. Sickle Cell etc.	7/9/14
	Outpatient Encounters/Outpatient Clinic Visits with E&M codes: Due to differences in op- comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Ar	erational accounting methods between EKL and LSU BRH, outpatient encounters are not equally nbulatory, Observation and Outreach patients.	7/9/14
	Observations Days are the patient days of Patient Type Observation or Patient Type Q ba	sed on Lake Classification with stay <=72 hrs	7/9/14
	Urgent Care volumes are low due to an issue with charge capture - causing some of the	charges to "error out". Will correct on next report.	12/2/14
		tics are modified for the December report to depict encounters as opposed to charges as previously	12/15/15
Operations Milestones		Impact	Date completed
Operations Milestones	Temporary Financial Assistance process launched to expedite Financial Assistance approval for patients.	Impact Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures	Date completed 7/1/15
Operations Milestones		Increase Financial Assistance approvals and ensure patient ability to complete clinic	7/1/15 7/1/15
Operations Milestones	approval for patients.  Launched Patient Transportation Project. Needy patients receive CATS bus passes to travel to appointment.  OR brought on two additional ENT Physicians - Dr. Arriaga, Dr. Mehta	Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures  Enable patients without transportation to complete clinic appointments.  Increase access to care	7/1/15 7/1/15 8/1/15
Operations Milestones	approval for patients.  Launched Patient Transportation Project. Needy patients receive CATS bus passes to travel to appointment.  OR brought on two additional ENT Physicians - Dr. Arriaga, Dr. Mehta Implemented STAT imaging reading in the Urgent Care clinics.	Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures  Enable patients without transportation to complete clinic appointments.  Increase access to care  Eliminate transfer of patients to the ED due to ambiguous X-Ray images.	7/1/15 7/1/15 8/1/15 9/1/15
Operations Milestones	approval for patients.  Launched Patient Transportation Project. Needy patients receive CATS bus passes to travel to appointment.  OR brought on two additional ENT Physicians - Dr. Arriaga, Dr. Mehta	Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures  Enable patients without transportation to complete clinic appointments.  Increase access to care	7/1/15 7/1/15 8/1/15
·	approval for patients.  Launched Patient Transportation Project. Needy patients receive CATS bus passes to travel to appointment.  OR brought on two additional ENT Physicians - Dr. Arriaga, Dr. Mehta Implemented STAT imaging reading in the Urgent Care clinics.  OR brought on four Dentists: Dr. Ellard, Dr. Maturin, Dr. McClendon, Dr. Morgan  OR brought on two additional Ortho Physicians - Dr. Cullotta and Dr. Poirot (Podiatry)	Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures  Enable patients without transportation to complete clinic appointments.  Increase access to care  Eliminate transfer of patients to the ED due to ambiguous X-Ray images.  Increase access to care	7/1/15 7/1/15 8/1/15 9/1/15 11/1/15
Operations Milestones  Medical Equipment Investments	approval for patients.  Launched Patient Transportation Project. Needy patients receive CATS bus passes to travel to appointment.  OR brought on two additional ENT Physicians - Dr. Arriaga, Dr. Mehta Implemented STAT imaging reading in the Urgent Care clinics.  OR brought on four Dentists: Dr. Ellard, Dr. Maturin, Dr. McClendon, Dr. Morgan  OR brought on two additional Ortho Physicians - Dr. Cullotta and Dr. Poirot (Podiatry)	Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures  Enable patients without transportation to complete clinic appointments.  Increase access to care  Eliminate transfer of patients to the ED due to ambiguous X-Ray images.  Increase access to care	7/1/15 7/1/15 8/1/15 9/1/15 11/1/15
·	approval for patients.  Launched Patient Transportation Project. Needy patients receive CATS bus passes to travel to appointment.  OR brought on two additional ENT Physicians - Dr. Arriaga, Dr. Mehta Implemented STAT imaging reading in the Urgent Care clinics.  OR brought on four Dentists: Dr. Ellard, Dr. Maturin, Dr. McClendon, Dr. Morgan  OR brought on two additional Ortho Physicians - Dr. Cullotta and Dr. Poirot (Podiatry)	Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures  Enable patients without transportation to complete clinic appointments.  Increase access to care  Eliminate transfer of patients to the ED due to ambiguous X-Ray images.  Increase access to care	7/1/15 7/1/15 8/1/15 9/1/15 11/1/15
·	approval for patients.  Launched Patient Transportation Project. Needy patients receive CATS bus passes to travel to appointment.  OR brought on two additional ENT Physicians - Dr. Arriaga, Dr. Mehta Implemented STAT imaging reading in the Urgent Care clinics.  OR brought on four Dentists: Dr. Ellard, Dr. Maturin, Dr. McClendon, Dr. Morgan  OR brought on two additional Ortho Physicians - Dr. Cullotta and Dr. Poirot (Podiatry)	Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures  Enable patients without transportation to complete clinic appointments.  Increase access to care  Eliminate transfer of patients to the ED due to ambiguous X-Ray images.  Increase access to care	7/1/15 7/1/15 8/1/15 9/1/15 11/1/15
·	approval for patients.  Launched Patient Transportation Project. Needy patients receive CATS bus passes to travel to appointment.  OR brought on two additional ENT Physicians - Dr. Arriaga, Dr. Mehta Implemented STAT imaging reading in the Urgent Care clinics.  OR brought on four Dentists: Dr. Ellard, Dr. Maturin, Dr. McClendon, Dr. Morgan  OR brought on two additional Ortho Physicians - Dr. Cullotta and Dr. Poirot (Podiatry)	Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures  Enable patients without transportation to complete clinic appointments.  Increase access to care  Eliminate transfer of patients to the ED due to ambiguous X-Ray images.  Increase access to care	7/1/15  7/1/15  8/1/15  9/1/15  11/1/15
Medical Equipment Investments	approval for patients.  Launched Patient Transportation Project. Needy patients receive CATS bus passes to travel to appointment.  OR brought on two additional ENT Physicians - Dr. Arriaga, Dr. Mehta Implemented STAT imaging reading in the Urgent Care clinics.  OR brought on four Dentists: Dr. Ellard, Dr. Maturin, Dr. McClendon, Dr. Morgan  OR brought on two additional Ortho Physicians - Dr. Cullotta and Dr. Poirot (Podiatry)	Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures  Enable patients without transportation to complete clinic appointments.  Increase access to care  Eliminate transfer of patients to the ED due to ambiguous X-Ray images.  Increase access to care	7/1/15 7/1/15 8/1/15 9/1/15 11/1/15
Medical Equipment Investments	approval for patients.  Launched Patient Transportation Project. Needy patients receive CATS bus passes to travel to appointment.  OR brought on two additional ENT Physicians - Dr. Arriaga, Dr. Mehta Implemented STAT imaging reading in the Urgent Care clinics.  OR brought on four Dentists: Dr. Ellard, Dr. Maturin, Dr. McClendon, Dr. Morgan  OR brought on two additional Ortho Physicians - Dr. Cullotta and Dr. Poirot (Podiatry)	Increase Financial Assistance approvals and ensure patient ability to complete clinic appointments/surgical procedures  Enable patients without transportation to complete clinic appointments.  Increase access to care  Eliminate transfer of patients to the ED due to ambiguous X-Ray images.  Increase access to care  Increase access to care  Better clinical integration between caregivers within the Baton Rouge Epic system. Better access to patient outcome information. Opportunity to enhance patient and population health. Patient	7/1/15 7/1/15 8/1/15 9/1/15 11/1/15

#### **Graduate Medical Education Resident FTEs by Program Specialty** Our Lady of the Lake Regional Medical Center Baton Rouge Based Programs FY 2014 FY 2015 FY 2016 **Program Specialty Resident FTEs Resident FTEs Resident FTEs** 0.7 0.3 Anesthesiology Dermatology 5.8 5.0 5.0 **Emergency Medicine** 0.9 0.8 1.0 27.8 29.3 33.0 **Emergency Medicine-Baton Rouge** 1.0 **ENT-Neurotology** General Dentistry<sup>6</sup> 4.8 4.0 5.4 Internal Medicine-EKLMC 34.5 38.5 38.5 Internal Medicine-Dermatology 0.1 \_ \_ Internal MD/Emergency MD 0.2 FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL OB/GYN-EKL 0.7 0.0 Hospital; FY15 & FY16 includes OLOL only Ophthalmology 2.0 2.0 2.0 Ophthalmology-Retina 1.0 1.0 1.0 Oral Surgery<sup>6</sup> 6.7 4.0 6.0 Orthopedics 3.0 3.5 4.0 Otorhinolaryngology/ENT 9.7 9.0 8.4 0.3 **Plastic Surgery** Psychiatry-OLOL 12.0 18.0 22.9 17.0 18.5 14.0 Surgery Surgery-Vascular 1.0 1.0 1.0 1.0 Surgery-Vascular Surgery-Residency 0.5 2.0 **Baton Rouge Programs** 126.0 138.0 145.8

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

<sup>&</sup>lt;sup>6</sup>FTE count includes general dentistry and oral surgery residents in the medical school as part of their residency

	University Hospital and Clinics	- Lafavette	. Louisian	a												
		UMC Monthly	UHC Monthly	UHC Monthly												
	Measure	Avg FYE June 2012	Avg FYE June 2014	Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 20
		2012	2014	2015												
	Total Adult/Pediatric Discharges	307.58	183	264	275	299	277	281	226	258			1	l	1	1
	*Total Psychiatric Discharges	12.67														
	Total Discharges	320.25	183	264	275	299	277	281	226	258						
	Total observation days ALOS - Adult/Pediatric	109.63 4.48	115	53 4.26	63.08	33.63	72.58	66.17 4.67	69.63	74.25 4.47						
	ALOS - Addit/Pediatric	14.13	4.48	4.20	4.87	4.61	4.25	4.07	4.69	4.47						
Sta	Total IP Discharge Days - Adult/Pediatric	1,378	842	1,124	1,339	1,377	1,177	1,313	1,061	1,153						
Statistics	Total IP Discharge Days - Psychiatric	179														
ics	Average Daily Census-Adult and Pedi Average Daily Census - Psych	44.93 4.66	27.45	36.95	43.19	44.42	39.23	42.35	35.37	37.19						
	Outpatient Encounters	12,857	10,518	15,664	19,604	19,805	19,137	19,967	18,276	18,332						
	Outpatient Clinic Visits with E&M codes	7,899	6,060	8,667	12,142	11,513	11,906	12,292	11,124	11,233						
	*ED Visits	3,247	2,694	3,319	3,713	3,797	3,788	3,928	3,566	3,739						
	Total # of free care individuals			N/A	N/A	N/A	N/A	N/A	N/A	N/A						
	# of free care recipients	$\overline{}$	_	5,268	7,446	7,659	7,959	8,672	7,921	6,793						
	# of free care approved applicants			882	729	579	945	1,309	1,057	1,087			<u> </u>	<u> </u>	<u> </u>	
	% Patient Mix Inpatient (IP)  IP Free Care	21.39%	15.31%	30.54%	29.06%	29.96%	40.74%	35.15%	38.29%	38.05%			ı	1	ı	
	IP Free Care	18.76%	12.01%	9.58%	11.84%	29.96% 14.95%	-0.17%	7.26%	-13.42%	-3.84%			<del> </del>	<b> </b>	<del> </del>	<b> </b>
	IP Commercial	5.35%	8.29%	10.62%	5.05%	11.72%	7.91%	11.84%	8.84%	7.28%			1		1	
	IP Commercial Medicaid (Bayou Health)	2.18%	13.86%	15.01%	19.13%	17.58%	18.46%	14.61%	23.80%	30.35%			1		1	1
	IP Medicaid	37.13%	28.11%	13.73%	16.30%	11.95%	15.89%	12.69%	15.36%	7.36%						
	IP Medicare	14.14%	19.09%	20.53%	18.62%	13.84%	17.17%	18.45%	27.13%	20.80%						
-	% Patient Mix Psychiatry (Psych)	45.050/	_										1	1	1	
er	Psych Free Care Psych Self Pay	15.95% 47.53%	$\overline{}$		=		=									
en	Psych Commercial	2.20%			=		=									
Ď	Psych Commercial Medicaid (Megellan)	0.00%														
Percent Patient Mix	Psych Medicaid	32.04%					=									
ž	Psych Medicare % Patient Mix Outpatient (OP)	2.28%			$\overline{}$		$\overline{}$						l	<u> </u>	l	
₹	OP Free Care	44.15%	43.21%	29.32%	23.85%	27.24%	26.32%	59.24%	39.06%	37.70%			1	ĺ	1	
by 9	OP Self Pay	8.49%	11.57%	13.91%	13.19%	10.97%	7.79%	21.99%	5.67%	7.37%						
Service	OP Commercial	6.93%	7.81%	15.07%	34.14%	29.77%	40.05%	-43.02%	14.29%	11.94%						
/ice	OP Commercial Medicaid (Bayou Health) OP Medicaid	3.47% 19.02%	15.27% 3.75%	20.15% 4.53%	14.32% 2.54%	14.65% 4.26%	11.80% 2.15%	27.45% 6.36%	18.76% 5.99%	22.53% 3.95%						
_	OF Medicare	17.55%	17.84%	17.01%	11.96%	13.11%	11.89%	27.98%	16.23%	16.51%						
	% Patient Mix Emergency Dept (ED)												•		•	
	ED Free Care	38.25%	34.72%	41.34%	40.71%	39.97%	40.08%	40.22%	42.43%	47.83%						
	ED Self Pay	30.81%	39.03%	20.36%	20.05%	19.68%	19.74%	19.81%	20.90%	7.85%						
	ED Commercial ED Commercial Medicaid (Bayou Health)	5.67% 2.71%	4.87% 9.16%	10.96% 12.62%	9.67% 14.83%	11.79% 14.42%	11.63% 14.41%	11.62% 13.78%	10.24% 10.85%	11.13% 18.52%						
	ED Commercial Medicald (Bayou Realth)  ED Medicald	12.74%	2.15%	3.67%	3.52%	4.08%	2.97%	2.73%	4.06%	3.27%						
	ED Medicare	6.99%	7.82%	11.04%	11.22%	10.06%	11.17%	11.84%	11.52%	11.40%						
	Offender Care															
	<sup>1</sup> Total # Inpatient Discharges	4	3	7	4	15	3	4	4	6						
Q	% of IP Days	1.06%	2.15%	2.30%	1.30%	2.50%	0.80%	2.80%	4.10%	1.90%						<u> </u>
Offender	Total # OP Encounters	49	55	89	128	114	118	98	110	129						
der	% of OP Encounters ED Encounters	0.38% 91	0.54% 62	0.57% 64	0.65% 76	0.58% 66	0.62% 64	0.49% 68	0.60% 66	0.70% 72			-	-	-	<del>                                     </del>
r Care	% of ED Visits	2.79%	2.25%	1.84%	2.00%	1.70%	1.70%	1.70%	1.90%	1.90%			<del> </del>	<b> </b>	<del> </del>	<b> </b>
Гe	<sup>2</sup> # Telemed visits	2.1370	2.23/0	1.5476	2.0070	1.7076	1.7070	1.7076	1.5076	1.5076			1		1	1
	% of Telemed visits															
	HIV Care															
č.	# HIV Outpatient Clinic visits	312	248	302	275	277	315	265	316	300						
*CEA	Cancer Care	100	100		000	242	050	071		100				1		_
Co	# Oncology Infusion visits Outpatient Pharmacy Assistance	129	160	368	328	342	353	374	391	403			<u> </u>	<u> </u>	<u> </u>	
Core Cli	Total # prescriptions filled	7.043	6,095	5,263	5,526	5,008	5,393	5,598	5,171	5,661			1	1	1	1
	# Patient Assistance Prescriptions filled	3,269	2.218	1.583	1.472	1,396	1.517	1,481	1,400	1.570			1		1	1
re Clin		N/A	N/A	79	98	104	75	113	69	101				<u> </u>		
re Clinical	# Offender HIV prescriptions							·	440	107						
Clinical	<sup>4</sup> # HIV prescriptions filled	263	N/A	134	107	106	106	92	116							
Clinical	<sup>4</sup> # HIV prescriptions filled # Offender prescriptions	N/A	N/A	0	0	0	0	0	0	0						
ore Clinical Services	<sup>4</sup> # HIV prescriptions filled															

<sup>\*</sup>Indicates core services

Offender admits were used in place of discharges for baseline

<sup>&</sup>lt;sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4#</sup> HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014. Data provided by LSU HCSD for FY12 and FY14; Data provided by UHC for FY15 and after

University Hospital and Clinic	s - Lafayette, Louisiana										
Footnotes	Comments	Date Completed									
	10/15 Free care: \$8,833,094; OP Commercial negative due to changes in Blue Cross 11/15 Free Care \$8,857,515 - IP and OP Free care broken out on spreadsheet as a % based on self pay revenue. This month it is creating a negative self pay %	10/1/15									
	for IP.										
	12/15 Free Care \$8,986,558 - When patients qualify for charity care, there is a look back that is done to move accounts to charity and due to the timing of previous months, the month to month amounts will vary.	12/1/15									
Operations Milestones	Accomplishment Impact	Date Completed									
Medical Equipment Investment	is a second of the second of t										
Technology Investments											

Graduate Medical Educa	tion Resident FTEs by Program Spe	cialty									
University Hospital	al and Clinics Lafayette Based Programs										
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs							
	Anesthesiology	0.5	0.3	-							
	Internal Medicine-Cardiology	1.0	1.0	1.0							
	OB/GYN	5.0	5.0	4.8							
	OB/GYN Fellows	0.1	ı	0.1							
FY14 includes HCSD/University Medical Center and University Hospital &	Ophthalmology	5.0	4.0	3.1							
Clinics, and Lafayette General Medical Center; FY15 & FY16 includes University	Ophthalmology-Retina	1.0	1.0	1.0							
Hospitals & Clinics and Lafayette General Medical Center	Orthopedics	2.0	2.0	2.0							
Hospitals & Cliffics and Larayette General Medical Center	Otorhinolaryngology/ENT	4.8	5.4	3.0							
	Surgery	8.7	9.0	9.0							
	UMC-Family Medicine	23.2	24.3	26.9							
	UMC-Family Medicine-Geriatrics	0.1	1.0	2.0							
	UMC-Internal Medicine	26.1	26.8	28.8							
Lafayette Programs		77.5	79.8	81.7							

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

	Leonard J. Chabert Medical Cen															
	Measure		LJC Monthly Avg FYE June 2014	LJC Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 201
	Total Adult/Dedicate Discharge	000	000	0.47	000	047	0.40	200	470	100	ı	ı	1	1	1	
	Total Adult/Pediatric Discharges  *Total Psychiatric Discharges	302 79	223 84	347 88	333 109	317 104	349 99	223 92	176 98	180 109						-
	Total Discharges	381	306	435	442	421	448	313	275	289						
	Total observation days	152	128	120.69	195	121.1	175.25	87	80	100						
	ALOS - Adult/Pediatric	4.11	4.19	3.68	2.77	2.30	2.59	2.64	2.51	2.78						
'n	ALOS - Psychiatric	8.88	6.99	6.85	6.70	6.22	6.23	5.12	4.76	4.82						ļ
ž.	Total IP Discharge Days - Adult/Pediatric	1,241	934 584	702 414	924	730	903 617	864	633	724 707						<u> </u>
Statistics	Total IP Discharge Days - Psychiatric Average Daily Census-Adult and Pedi	700 41.03	30	28.77	730 22.35	647 21.65	23.19	665 23.57	624 19.73	21.16						-
'n	Average Daily Census - Psych	22.97	19	19.58	21.71	21.55	21.00	20.97	21.57	21.52						
	Outpatient Encounters	13,779	14,448	11,746	13,555	13,163	15,137	14,716	13,390	13,374						
	Outpatient Clinic Visits with E&M codes	7,948	8,556	9,444	10,281	9,965	10,770	11,185	10,057	9,904						
	*ED Visits	2,726	2,135	2,595	3,183	3,060	3,611	2,925	2,856	2,904						
	Total # of free care individuals		$\overline{}$		9,763	10,513	9,900	11,604	10,891	9,673						<u> </u>
	# of free care recipients	$\overline{}$	$\overline{}$	6,251	5,431	5,774	5,388	6,201	5,846	5,646						ļ
	# of free care approved applicants % Patient Mix Inpatient (IP)		_			Į			Į		Į	Į				
	IP Free Care	19.56%	13.92%	21.86%	28.76%	24.64%	31.97%	36.49%	35.30%	29.73%	ı	ı	1	1	1	_
	IP Self Pav	6.54%	10.55%	8.25%	2.86%	3.62%	4.37%	1.27%	2.36%	7.16%			<b> </b>	<b> </b>		<del>                                     </del>
	IP Commercial	6.43%	9.07%	7.42%	4.43%	11.88%	8.74%	5.23%	5.57%	3.20%						<b>—</b>
	IP Commercial Medicaid (Bayou Health)	3.08%	15.35%	21.93%	13.30%	23.19%	10.66%	12.31%	18.58%	16.31%						<del>                                     </del>
	IP Medicaid	43.64%	24.41%	13.07%	29.90%	21.30%	15.57%	13.15%	15.20%	19.05%						
	IP Medicare	19.47%	25.45%	26.89%	19.74%	15.36%	26.91%	30.98%	20.78%	24.39%						
	% Patient Mix Psychiatry (Psych)															
D P	Psych Free Care	22.23%	10.96%	28.49%	44.43%	49.10%	35.02%	43.54%	58.42%	44.23%						
Cent t	Psych Self Pay Psych Commercial	19.56% 7.58%	30.11% 4.60%	13.27% 8.97%	2.97% 3.57%	3.74% 2.40%	0.15% 8.60%	5.69% 8.15%	2.01% 2.47%	3.30% 15.29%						
	Psych Commercial Medicaid (Magellan)	10.03%	21.89%	24.52%	30.46%	16.17%	25.65%	20.00%	24.57%	11.39%						<del> </del>
Patient	Psych Medicaid	24.99%	14.56%	4.14%	1.19%	4.64%	2.15%	1.54%	0.00%	8.40%						1
	Psych Medicare	15.57%	17.76%	20.61%	17.38%	23.95%	28.42%	21.08%	12.52%	17.39%						
Mix by Service	% Patient Mix Outpatient (OP)															
2	OP Free Care	41.12%	36.15%	22.88%	44.43%	44.59%	45.53%	46.58%	45.51%	45.70%						
Š	OP Self Pay OP Commercial	8.89% 8.52%	11.84% 9.82%	11.89% 8.73%	1.29% 10.48%	1.42% 9.16%	0.96% 10.24%	1.10% 9.52%	1.16% 9.13%	1.22% 7.34%						
2.	OP Commercial Medicaid (Bayou Health)	3.92%	15.53%	15.39%	15.86%	16.26%	16.19%	16.06%	16.01%	16.56%						<del> </del>
5	OP Medicaid	17.09%	3.84%	13.26%	10.04%	10.27%	9.98%	8.79%	9.81%	9.60%						1
	OP Medicare	20.15%	22.68%	27.05%	17.76%	18.11%	17.03%	17.76%	18.22%	19.52%						
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	38.22%	28.24%	47.59%	56.39%	53.00%	54.43%	54.32%	54.45%	53.55%						
	ED Self Pay ED Commercial	26.40% 7.41%	34.63% 8.28%	7.50% 11.93%	2.52% 8.23%	2.95% 9.49%	2.26% 9.20%	2.53% 9.06%	2.17% 7.70%	2.55% 8.75%						
	ED Commercial Medicaid (Bayou Health)	2.63%	12.13%	17.22%	12.69%	13.64%	13.08%	13.47%	14.39%	14.98%						<del> </del>
	ED Medicaid	14.48%	4.17%	2.61%	7.76%	7.84%	8.02%	7.56%	8.19%	7.47%						
	ED Medicare	8.65%	10.38%	12.67%	10.14%	10.16%	10.52%	10.56%	11.20%	10.50%						
	Offender Care															
	<sup>1</sup> Total # Inpatient Discharges	5	4	4	3	0	4	2	3	2						ļ
2	% of IP Days	1.29%	1.25%	0.48%	1.00%	0.00%	1.78%	0.57%	2.20%	0.15%	ļ	ļ	ļ	ļ	ļ	<u> </u>
Offender	Total # OP Encounters	42	21	24	13	21	9	23	17	5						
5	% of OP Encounters	0.30%	0.14%	0.21%	0.13%	0.21%	0.08%	0.20%	0.16%	0.05%						
	ED Encounters	60	46	70	67	87	74	73	54	64						<del> </del>
Care	% of ED Visits  2# Telemed visits	2.21%	2.16%	2.76%	2.28%	2.92%	2.49%	2.50%	1.89%	2.20%						<del></del>
	# Telemed visits % of Telemed visits		$\overline{}$	_	=			$\overline{}$								<del>                                     </del>
	HIV Care	$\overline{}$														
ก้	5# HIV Clinic visits	144	120	78	87	89	78	82	71	81	1	1	I	I	I	
ή Π P	Cancer Care	144	120	,,,	0,		,,,	U-E								
Core	# Oncology Infusion visits	132	134	343	342	241	378	383	367	336						
5	Outpatient Pharmacy Assistance															
Clinical	Total # prescriptions filled	4,319	4,584	4,775	4,826	4,482	4,526	4,574	4,575	4,885						
2	# Patient Assistance Prescriptions filled	887	360	208	166	175	157	126	125	170			_			
	4# HIV prescriptions filled	108	N/A	1	0	0	0	0	0	0						ļ
Services	# Offender prescriptions # Other prescriptions	N/A 3,324	N/A 4,224	N/A 4,567	N/A 4,660	N/A 4,307	N/A 4,369	N/A 4,448	N/A 4,450	N/A 4,715			<del>                                     </del>	<del>                                     </del>	<del> </del>	<del>                                     </del>
2	# Other prescriptions Are prescriptions available same day (Y/N)	3,324 Y	4,224 Y	4,567 Y	4,660 Y	4,307 Y	4,369 Y	4,448 Y	4,450 Y	4,715 Y	-	-				<del>                                     </del>
											1	1			•	

<sup>\*</sup>Indicates core services

<sup>&</sup>lt;sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>&</sup>lt;sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4#</sup> HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014; LJC is not currently participating in the LA ADAP.

<sup>&</sup>lt;sup>5</sup>LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Data provided by LSU HCSD for FY12 and FY14; Data provided by LJC for FY15 and after

Information currently not available or services not applicable

		2114 444.101	
Leonard J. Chabert Medical Center -	Houma, Louisiana		
Footnotes		Comments	Date completed
			p.cccu
Operations Milestones	Accomplishment	Impact	Date completed
•	·		·
Medical Equipment Investments			
Technology Investments			

Graduate Medical Education	Resident FTEs by Program	Specialty										
Leonard J. Chabert Houma Based Programs												
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs								
	Family Medicine	2.1	2.7	2.0								
FY14 includes HCSD/Leonard J. Chabert Medical Center; FY15 & FY16 includes	Internal MD/Emergency MD	0.7	-	-								
Ochsner/Leonard J. Chabert Medical Center only	Ophthalmology	3.0	3.0	3.0								
	Phys Med & Rehab	2.0	2.0	2.0								
Houma Programs		7.8	7.7	7.0								

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

	University Medical Center New C	ILH Monthly		ILH Monthly	ıa						_	_				
	Measure	Avg FYE June 2012		Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 201
	Total Adult/Pediatric Discharges	861	712	767	805	732	807	801	788	811						<b></b>
	*Total Psychiatric Discharges Total Discharges	106 966	105 817	125 892	125 930	125 857	125 932	142 943	141 929	163 974						
	Total observation days	251	380	379	440	399	483	501	427	494						
	ALOS - Adult/Pediatric	5.31	5.94	5.71	4.98	5.53	5.21	5.91	5.39	5.16						
"	ALOS - Psychiatric	10.09	10.06	9.13	9.27	9.12	8.87	8.17	7.91	7.85						
Statistics	Total IP Discharge Days - Adult/Pediatric	4,568	4,226	4,370	4,009	4,049	4,202	4,730	4,244	4,182						
is:	Total IP Discharge Days - Psychiatric	1,065	1,053	1,128	1,168	1,140	1,109	1,160	1,115	1,279						₩
CS	Average Daily Census-Adult and Pedi Average Daily Census - Psych	149.61 34.25	139 35.00	144 37.09	129.32 37.68	130.61 36.77	140.07 36.97	152.58 37.42	141.47 37.17	134.90 41.26						<del>                                     </del>
	Outpatient Encounters	20,311	24,581	19,290	18,683	16,358	17,839	19,913	17,776	18,656						
	Outpatient Clinic Visits with E&M codes	12,536	11,161	11,762	11,281	9,381	9,761	11,138	10,225	10,527						
	*ED Visits	3,953	5,572	4,485	4,630	4,945	4,968	5,407	5,294	5,578						
	Total # of free care individuals		5,985	7,390	6,961	8,116	8,785	9,813	8,588	9,077						
	# of free care recipients		2,752	4,600	5,230	6,888	6,888	7,001	7,034	7,093						
	# of free care approved applicants		856	1,055	1,011	935	944	1,066	858	994						
	% Patient Mix Inpatient (IP)															
	IP Free Care	8.52%	13.63%	11.47%	9.15%	9.98%	13.40%	11.67%	9.21%	14.87%						<b>—</b>
	IP Self Pay	17.18%	9.84%	8.86%	15.47%	13.95%	11.83%	13.09%	12.61%	12.24%						<b></b>
	IP Commercial	9.67%	10.10%	11.18%	13.79%	11.56%	12.33%	13.91%	14.63%	12.48%						
	IP Commercial Medicaid (Bayou Health)	4.62%	14.59%	19.52%	20.68%	18.47%	18.18%	18.48%	18.14%	18.56%						
	IP Medicaid IP Medicare	47.19% 9.14%	37.55%	34.01%	25.67%	28.70%	26.13%	24.40%	24.88%	20.09%						₩
		9.14%	14.29%	14.96%	15.24%	17.34%	18.13%	18.46%	20.52%	21.76%						
	% Patient Mix Psychiatry (Psych)  Psych Free Care	3.95%	9.81%	2.39%	2.14%	2.02%	2.98%	1.90%	4.48%	2.19%						
erc	Psych Self Pay	29.39%	23.13%	27.42%	31.68%	24.39%	32.10%	32.59%	26.37%	30.88%						<del></del>
Percent Patient Mix by	Psych Commercial	4.06%	1.92%	3.38%	4.71%	3.16%	1.08%	3.02%	2.42%	1.56%						
÷	Psych Commercial Medicaid (Megellan)	9.81%	39.88%	43.87%	33.05%	31.14%	23.53%	30.00%	32.29%	37.29%						
atie	Psych Medicaid	35.97%	6.38%	2.36%	20.21%	19.21%	18.85%	13.36%	14.26%	10.09%						
Ž	Psych Medicare	16.41%	18.87%	20.58%	8.22%	20.09%	21.46%	19.14%	20.18%	17.98%						
<u>≤</u>	% Patient Mix Outpatient (OP)															
ĝ	OP Free Care	26.12%	52.22%	41.14%	38.26%	37.98%	38.90%	40.58%	40.79%	41.68%						
င္ထ	OP Self Pay	15.25%	8.79%	13.89%	15.58%	15.45%	15.67%	13.75%	13.86%	12.35%						-
Service	OP Commercial OP Commercial Medicaid (Bayou Health)	4.70% 5.27%	6.02% 14.03%	8.00% 15.91%	9.00% 17.14%	8.67% 17.98%	8.62% 18.17%	8.56% 18.35%	8.92% 17.84%	9.76% 18.26%						<b>—</b>
Се	OP Medicaid	37.85%	5.95%	7.61%	6.69%	5.82%	4.81%	3.72%	3.78%	3.01%						<del></del>
	OP Medicare	9.63%	13.00%	13.46%	13.34%	14.08%	13.83%	15.05%	14.81%	14.95%						
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	12.75%	33.24%	22.12%	19.39%	18.65%	18.74%	19.53%	18.30%	19.75%						
	ED Self Pay	38.13%	32.65%	39.59%	41.77%	43.50%	44.81%	44.96%	43.66%	43.18%						
	ED Commercial	5.34%	9.28%	11.14%	10.62%	9.34%	9.16%	7.80%	8.23%	8.26%						
	ED Commercial Medicaid (Bayou Health)	4.47%	12.03%	13.56%	15.62%	15.13%	14.17%	14.15%	16.09%	15.52%						-
	ED Medicaid ED Medicare	26.89% 6.22%	3.87% 8.92%	4.22% 9.37%	3.78% 8.83%	3.17% 10.21%	3.18% 9.94%	3.46% 10.10%	3.44% 10.29%	3.21% 10.07%						<del></del>
	Offender Care	6.22%	6.92%	9.37%	8.83%	10.21%	9.94%	10.10%	10.29%	10.07%						
	<sup>1</sup> Total # Inpatient Discharges	24	20	20	24	19	22	25	31	32						
_	% of IP Days	31 4.08%	20 1.53%	20 0.80%	1.43%	1.31%	1.36%	1.46%	1.75%	1.45%						<del></del>
Offender	Total # OP Encounters	239	286	467	602	447	443	420	456	527						<b>—</b>
bug	% of OP Encounters	1.17%	1.50%	2.19%	3.18%	2.75%	2.47%	2.11%	2.57%	2.82%						
	ED Encounters	245	223	246	227	134	128	86	106	117						
Care	% of ED Visits	6.19%	4.53%	5.02%	4.55%	2.71%	2.58%	1.59%	2.00%	2.10%						
Ф	<sup>2</sup> # Telemed visits	325	141	177	198	163	131	141	99	90						
	% of Telemed visits	1.60%	49.36%	38.56%	32.89%	36.47%	29.57%	33.57%	21.71%	17.08%						
	HIV Care															
	# HIV Outpatient Clinic visits	502	1057	1,132	1,092	938	1044	1,184	888	1,004						
*CEA	Cancer Care	000	4:-	000	400	440	440	410	410	40.1						
A	# Oncology Infusion visits	323	447	389	439	419	419	412	419	494						
Core	Trauma Care			\ <u>'</u>	\ <u>'</u>	\ <u>'</u>	\ <u>'</u>	3,4		7.						
C	Level I Trauma Center (Y/N)	Υ	Υ	Υ	Υ	Υ	Y	Υ	Υ	Υ						
5	Outpatient Pharmacy Assistance	0.705	E 500	4.000	4.404	1.007	NI/A	NI/A	N/A	N/A						
Clinical	Total # prescriptions filled # Patient Assistance Prescriptions filled	8,765 5,140	5,533 2,624	4,608 1,708	4,404 1,589	1,097 324	N/A N/A	N/A N/A	N/A N/A	N/A N/A						<del></del>
Se	# Patient Assistance Prescriptions filled  4# HIV prescriptions filled	1,790			0	0	N/A N/A	N/A N/A	N/A N/A	N/A N/A						
Services	# Offender prescriptions	205	1 466	0 374	337	264	N/A N/A	N/A N/A	N/A N/A	N/A N/A						<del>                                     </del>
Се	# Offerider prescriptions # Other prescriptions	1,630	2,443	2,527	2,478	509	N/A N/A	N/A N/A	N/A N/A	N/A						
ces	# Other prescriptions				2,476 Y	Y	N/A	N/A	N/A	N/A						
S	Are prescriptions available same day (Y/N)	Y	Y	Y												

<sup>\*</sup>Indicates core services

<sup>&</sup>lt;sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>&</sup>lt;sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4#</sup> HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by UMCNO (previously ILH) for FY14 and after Information currently not available or services not applicable

Footmates		Comments	Data completed
Footnotes	Outstand Francisco and a standard color of the second of t	Comments  WBS charges. The baseline is calculated based upon patient encounters and excludes ED visits and LWBS patients.	Date completed
	Updated the measures and definition to exclude ED visits, admits, and LWBS encounters.	WBS charges. The baseline is calculated based upon patient encounters and excludes ED visits and LWBS patients.	6/30/15
		dmitted to the inpatient areas. The baseline is calculated using ER level visits only excluding LWBS and patients	
	admitted as inpatients. Updated measures and definitions to exclude ED admits and LWBS enc	· · · · · · · · · · · · · · · · · · ·	6/30/15
		the baseline is calculated using inpatient days or visits. Updated measures and definitions so that IP & Psych are a	
	percentage of inpatient days, and OP and ED are a percentage of visits.		6/30/15
	The decrease in OP and ED Free Care percentages in the Patient Mix is due to a shift from Self-I	Pay to Managed Medicaid.	7/1/15
	OP Pharmacy closed in August 2015.		9/1/15
<b>Operations Milestones</b>	Accomplishment	Impact	Date completed
	Additional personnel added to triage area in the Emergency Department	Decrease patient wait times	10/1/15
	Additional Point of Care Testing devices add to the Behavioral Health ER Extension	Facilitate patient care	10/1/15
	Additional Omni cell drug cabinet added to the Behavioral Health ER Extension	Improve medication safety	10/1/15
	Changed the recessed magnetic locks in the doors for the Inpatient Behavioral Health area to	Secure the doors more appropriately from potential elopement.	10/1/15
	surface mount and removal of the auto operator arms to install closures	secure the doors more appropriately from potential elopement.	10/1/15
	Dental X-ray capabilities added to the Emergency Department	Able to provide these services to the ED patients.	11/1/15
	A BDA (Bi-directional antenna) was set up for the operation of the LWIN (Louisiana Wireless	Allows communication for Public Safety on a daily basis as well as outside of the facility with other agencies and	11/1/15
	Interoperability Network) system.	departments.	11/1/15
Capital Investments			
Capital III Collins	UMCNO Facilities Equipment, Mesh Project, Lawson Interface, Dell 550 - Sheet Paper Tray,		
	Cisco Unified Computing System, Ambulatory Care Building, Hyperbaric Chambers, GE PACS,		
	Identity Management and Antivirus Software, Medtronic Neuro Surgery Navigation System,		
	Automated Line, Lab Analyzers for Automated line, Overhead Paging System, Mediware		
	System, HIM High Speed Scanners, Temperature Monitor Sensors, GE CVUS Image Vault		7/7/15
	Upgrade, iSTAT Instrument w/Docking Station, Radiology Oncology Wedge Set, Enterprise		
	Backup Software, DAS - Cellular Service Enhancement, ACB Equipment, Operations Bobcat,		
	Trophon EPR, Equipment-Water Reservoir, Video scope, Power Procedure Table, & Eye		
8,059,165.00	Surgery Stretchers	UMC IT / Facilities	
	Intralock ITL9700A Key Machine, Interpercussive Ventilator (IPV), Radiology Workstation		
	Monitor, Kitchen Steamer, 2-Way Motorola Radios, Clean Booth Work Facilities, Pro Analyzer,		7/7/15
	Neuro Omni Pentero Microscope, Urology Transducer, Neonatal MRI Ventilator, Power		,,,,15
486,795.00	Procedure Chair, Roche Ultra Benchmark Stainer, Emma Chair, & Flex Focus 500 Ultrasound	ILH Replacements	
	, , , , , , , , , , , , , , , , , , , ,	'	

	tion Resident FTEs by Program Special	ty		
LCMC Healt	h New Orleans Based Programs			
	Program Specialty	FY 2014	FY 2015	FY 2016
		Resident FTEs	Resident FTEs	Resident FTEs
	Anesthesiology	6.3	7.0	9.0
	Child Neurology	0.6	3.4	1.0 4.0
	Dermatology Emergency Medicine-Hyperbaric	4.0 2.0	1.0	3.0
	Emergency Medicine  Emergency Medicine	35.3	35.6	3.0
	ENT-Neurotology	- 33.3	1.0	0.2
	Family Medicine	1.0	0.7	1.0
	General Dentistry <sup>6</sup>	5.8	-	6.2
	LSU PM&R/Pain Medicine	0.5	0.5	0.5
	Internal Medicine-Baton Rouge (EKL)	- 0.5	-	1.0
	Internal MD/Emergency MD	5.4	5.4	6.5
	Internal Medicine	25.2	24.9	21.2
	Internal Medicine-Cardiology Interventional	1.0	1.0	1.0
	Internal Medicine-Endocrine	1.9	1.9	1.9
	Internal Medicine-Gl	2.4	2.2	3.3
	Internal Medicine-Hematology/Oncology	5.1	5.2	5.2
	Internal Medicine Infectious Disease	3.3	3.0	2.1
	Internal medicine-Nephrology	1.6	1.9	2.0
	Internal Medicine-Pulmonary/CRIT	5.1	5.0	5.0
	Internal Medicine-Rheumatology	3.0	4.0	3.8
	Internal Medicine-Cardiology	6.1	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7	1.0
	Internal Medicine-Geriatrics	-	1.0	2.0
FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA	Internal Medicine-Pediatrics	8.1	6.2	7.1
	Neurology	8.2	6.6	8.0
Children's Medical Center; FY16 includes LSUHSC department accounts and LA	Neurology Fellows	3.3	2.0	2.0
Children's Medical Center	Neurosurgery	5.2	3.0	6.0
	OB/GYN	8.9	8.7	8.4
	OB/GYN Fellows	0.2	0.3	0.7
	Ophthalmology	4.7	4.7	4.3
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery <sup>6</sup>	19.8	8.0	22.0
	Orthopedics	7.5	7.5	7.3
	Otorhinolaryngology/ENT	1.8	2.0	3.0
	Pathology	7.5	9.5	10.0
	Pediatrics	-	0.2	-
	Pediatrics-A/I	0.4	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5	2.5
	Phys Med & Rehab	3.9	3.9	3.8
	Plastic Surgery	2.0	3.0	3.0
	Plastic Surgery-Integrated	- 24.2	3.3	4.0
	Psychiatry  Psychocomotic Medicine	21.2	24.0	21.2
	Psychosomatic Medicine	-	1.0	1.0 0.1
	Psychiatry - OLOL	9.7	10.1	9.0
	Radiology			
	Surgery <sup>7</sup>	13.0	18.9	20.0
	Surgery-Trauma Critical	2.0	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7	4.0
	Urology-Female Pelvic Reconstruction Fellowship	0.1	-	-
New Orleans Programs	Radiology-Women's & Breast Imaging	0.5	1.0	1.0
New Orleans Programs		246.1	242.0	276.2

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LCMC Health includes resident programs at UMC New Orleans, Touro, and Children's Hospital New Orleans

<sup>&</sup>lt;sup>6</sup>FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

<sup>&</sup>lt;sup>7</sup>ILH includes 4.3 surgery residents in labs

	Moss Memorial Health Clinic - La	ke Charles	, Louisiana													
	Measure	WOM Monthly	MMHC Monthly	MMHC Monthly	Jul 2015	A 2045	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	M 2040	Jun 2016
	measure	Avg FYE June 2012	Avg FYE June 2014	Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	NOV 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 201
									1					1		
	Total Adult/Pediatric Discharges  *Total Psychiatric Discharges	80 18	368	384 77	393	412 111	398 101	410 115	404	416 103						
H	Total Psychiatric Discharges Total Discharges	98	78 446	461	88 481	523	499	525	90 494	519						
	Total observation days	21	70	113	133	140	140	141	106	92						
	ALOS - Adult/Pediatric	4.06	4.75	4.76	4.89	4.95	4.83	5.37	5.14	4.80						
S	ALOS - Psychiatric	14.59 324	7.24 1,751	7.61	7.36 1,920	6.51	6.39	7.33	7.37	6.68						
tati	Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Psychiatric	324 266	1,751	1,820 586	1,920	2,041 723	1,921 645	2,202 843	2,078 663	1,995 688						
Statistics	Average Daily Census-Adult and Pedi	10.78	58	60	59	64	47	71	49	64						
ζί	Average Daily Census - Psych	8.21	18	19	21	21	17	25	18	21						
	Outpatient Encounters	7,128	7,983	8,847	8,873	9,077	9,592	9,965	8,438	8,497						
	Outpatient Clinic Visits with E&M codes *ED Visits	3,907 1,982	5,402 2,702	6,043 3,374	5,863 3,087	6,048 3,662	6,307 2,684	6,592 3,872	5,757 3,478	5,797 3,524						
	Total # of free care individuals	1,962	2,702	3,374	3,067	3,002	2,004	3,072	3,476	3,324						
	# of free care recipients	/		2.635	2.577	2,562	2.635	2.763	2.589	2.549						
	# of free care approved applicants			_,,,,,		_,	_,	-,, -,-	_,	_,_,						
	% Patient Mix Inpatient (IP)															
	IP Free Care	42.55%	11.07%	17.05%	22.92%	19.86%	16.45%	15.99%	19.59%	18.50%						
	IP Self Pay	11.28%	9.05%	11.15%	11.09%	10.50%	7.08%	4.00%	4.81%	8.12%						
	IP Commercial	4.60%	7.25%	9.09%	7.45%	8.16%	8.80%	11.08%	5.39%	9.87%	-				-	<u> </u>
	IP Commercial Medicaid (Bayou Health) IP Medicaid	0.57% 25.83%	39.48% 18.07%	40.65% 6.06%	40.78% 3.96%	42.69% 4.84%	41.28% 6.40%	48.32% 7.22%	47.16% 6.06%	34.94% 9.42%	1			1	1	<b> </b>
ľ	IP Medicare	14.18%	15.09%	16.01%	13.80%	13.94%	19.99%	13.40%	16.99%	19.15%						
	% Patient Mix Psychiatry (Psych)															
Pe	Psych Free Care	24.08%	8.73%	12.36%	23.15%	23.15%	10.54%	14.12%	9.80%	8.87%						
гсе	Psych Self Pay	35.11%	20.71%	25.66%	19.91%	19.60%	22.79%	21.83%	21.12%	24.13%						
Ř	Psych Commercial Psych Commercial Medicaid (Megellan)	2.72% 0.00%	5.41% 55.08%	2.34% 49.79%	4.01% 44.75%	4.01% 43.98%	5.27% 52.25%	2.14% 51.01%	9.95% 51.73%	4.65% 57.12%						
atie	Psych Medicaid	32.32%	2.50%	1.23%	0.00%	1.08%	0.78%	1.07%	1.06%	0.73%						
ent	Psych Medicare	5.76%	7.58%	8.61%	8.18%	8.18%	8.37%	9.85%	6.33%	4.51%						
Percent Patient Mix by	% Patient Mix Outpatient (OP)															
by	OP Free Care OP Self Pay	49.54% 11.78%	50.97% 12.25%	45.56% 12.63%	43.10% 10.56%	42.33% 11.57%	42.70% 11.93%	42.94% 11.37%	43.47% 11.19%	43.79% 10.98%						
Service	OP Sell Pay OP Commercial	6.01%	7.69%	12.03%	13.16%	13.69%	14.24%	13.53%	14.41%	12.95%						
	OP Commercial Medicaid (Bayou Health)	0.74%	9.80%	10.99%	13.49%	13.06%	12.52%	12.83%	12.99%	13.00%						
ë	OP Medicaid	14.05%	2.11%	0.92%	0.84%	0.61%	0.81%	1.21%	0.49%	0.66%						
	OP Medicare % Patient Mix Emergency Dept (ED)	17.28%	17.13%	17.61%	18.86%	18.75%	17.79%	18.12%	17.44%	18.63%	<u> </u>			<u> </u>	<u> </u>	<u> </u>
	ED Free Care	45.53%	17.90%	15.69%	17.33%	14.72%	14.61%	16.50%	16.39%	16.32%	Г			Г	Г	ı
	ED Flee Cale	28.89%	31.00%	33.92%	34.46%	34.33%	35.73%	30.14%	32.00%	30.56%						
	ED Commercial	4.75%	5.22%	7.07%	8.03%	8.96%	7.82%	8.01%	9.29%	9.22%						
	ED Commercial Medicaid (Bayou Health)	0.64%	32.51%	32.84%	30.04%	31.32%	32.12%	35.02%	33.01%	33.65%						
-	ED Medicaid ED Medicare	9.42% 6.84%	6.09% 7.28%	2.56% 7.92%	1.39% 8.75%	2.18% 8.49%	1.90% 7.82%	1.89% 8.45%	1.38% 7.94%	1.56% 8.68%						
	Offender Care	0.04%	1.20%	7.92%	6.73%	0.49%	1.02%	0.43%	7.94%	0.00%				<u> </u>		<u> </u>
	<sup>1</sup> Total # Inpatient Discharges	1	2	1.5	5	1	1	1	0	4						
0	% of IP Days	0.99%	0.16%	0.13%	0.34%	0.26%	0.38%	0.11%	0.00%	0.48%						
Offe	Total # OP Encounters	43	88	82.5	47	44	64	50	43	37						
Offender	% of OP Encounters	0.60%	0.14%	0.37%	0.19%	0.18%	0.25%	0.19%	0.19%	0.15%						
S, C	ED Encounters	78	28	25	30	20	26	31	24	30						
Care	% of ED Visits	3.94%	0.68%	0.51%	0.58%	38.00%	0.49%	0.58%	0.50%	0.59%				-		-
	<sup>2</sup> # Telemed visits % of Telemed visits			$\overline{}$	$\overline{}$		$\overline{}$								1	<b> </b>
	HIV Care															
	# HIV Clinic visits	294	213	197	202	204	206	223	190	167					1	
	Cancer Care															
*CEA	# Oncology Infusion visits	76	58	68	69	64	71	84	69	71						
Ä	Urgent Care Visits								4.55		1	1			1	
Core	# Urgent Care visits		1,347	1,663	1,554	1,679	1,835	1,811	1,794	1,785						
Č	# Mental Health HIV Clinic visits		20	23	29	29	30	28	18	26	<u> </u>			T	T	1
Clinical	# Mental Health HIV Clinic Visits  Outpatient Pharmacy Assistance			23	29	79	30	28	10							
	Total # prescriptions filled	7,537	8,154	7,564	6,961	6,535	6,875	7,126	6,613	7,403	ı	ı		ı	ı	
Serv	# Patient Assistance Prescriptions filled	3,225	2,312	2,128	2,032	1,953	2,053	2,052	1,918	1,892						
Services	<sup>4</sup> # HIV prescriptions filled	192	N/A	55	60	59	67	89	64	24						
ŭ	# Offender prescriptions	61	2,199	895	128	124	121	105	108	112						
	# Other prescriptions	4,059 Y	3,644 Y	4,487 Y	4,741 Y	4,399 Y	4,634 Y	4,880 Y	4,523 Y	5,375 Y						
	Are prescriptions available same day (Y/N)				30	30	30	15-30	15-30	15-30	l			l	<b> </b>	l
	Avg wait time on prescription in minutes	45	30	30												

<sup>\*</sup>Indicates core services

<sup>&</sup>lt;sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>&</sup>lt;sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>&</sup>lt;sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by MMHC for FY14 and after

Information currently not available or services not applicable

Moss Memorial Health Clinic	- Lake Charles, Louisiana		
Footnotes	Comm	ents	Date completed
	Number of Free Care Recipients includes LCMH Inpatients, LCMH Pysch Patients, LCMH ED Pati July, Aug, Sept 2015 of 7774.	ents, and MMHC Outpatients. These are all 100% Free Care. Total Free Care recipients for	12/1/15
	Payer Mix % calculated on the base numbers in this report and do not represent the payer mix % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay.  OP Encounters and visits are lower in November due to 1) Holidays, which is a trend every year	, 2) The Pedi Clinic was downsized in Nov. from 5 days a week to 1 day a week with the	11/1/14
	majority of the pedi patients are being seen at LSU Family Practice, 3) there were several provide month.	der vacation days in the month, and 4) our CT Scanner was down for three days in the	11/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere	ere to fill their prescriptions.	11/1/14
	The methodology for capturing inpatients (including discharges, observation days, ALOS, discharges), observation days, ALOS, discharges, observation regardless of financial class, all patients that have a medical record the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay page 1.	nat starts with 990 regardless of financial class (the old Moss record number with a 990 in	12/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere	ere to fill their prescriptions.	12/1/14
Operations Milestones	Accomplishment	Impact	Date completed
	6 Minute Walk - Useful measure of functional capacity targeted for patients with pulmonary and cardiac diseases.	Additional services for Pulmonary & Cardiac patients	10/22/15
Medical Equipment Investments			
Technology Investments			

#### **Graduate Medical Education Resident FTEs by Program Specialty Lake Charles Memorial Hospital Lake Charles Based Programs** FY 2014 FY 2015 FY 2016 **Program Specialty** Resident FTEs **Resident FTEs Resident FTEs** FY14, FY15, and FY16 is Lake Charles Memorial Hospital only (LSU affiliated Family Medicine-Lake Charles 24.0 24.2 24.0 community based residency only) **Lake Charles Programs** 24.0 24.2 24.0

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

	Rapides Regional Medical Cente	r & CHRIS	TUS St. Franci	s Cabrini Hos	nital - Alex	andria. Lou	isiana									
	Measure	HPL Monthly Avg FY 12	Rapides/Christus Monthly Avg FYE Sep 2014	Rapides/Christus Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
	Total Adult/Pediatric Discharges	130	2,233	2,267	2,387	2,286	2,302	2,332	2,060	2,280						L
	*Total Psychiatric Discharges	44	39	58	44	74	68	56	52	51						<b></b>
	Total Total observation days	174	2,272 652	2,325 726	2,431 812	2,360 729	2,370 829	2,388 722	2,112 657	2,331 779						
	ALOS - Adult/Pediatric	5.36	002	120	012	123	023	122	007	113						
	ALOS - Psychiatric	10.97														
Sta	Total IP Discharge Days - Adult/Pediatric	695														
Statistics	Total IP Discharge Days - Psychiatric	483	0.15	100	100		105	222		200						<b></b>
ics	Average Daily Census-Adult and Pedi Average Daily Census - Psych	22.80 15.60	347	409	422	417	425	393	383	398			-		-	<b></b>
	Outpatient Encounters	13.00	28,033	26,831	27,023	26,372	27,040	27,207	24,841	26,482						
	Outpatient Clinic Visits with E&M codes	3,196	-0,000													
	*ED Visits		10,004	10,172	11,023	10,894	11,031	10,807	10,473	10,956						
	Total # of free care individuals															<b></b>
	# of free care recipients															<b>L</b>
	# of free care approved applicants															
	% Patient Mix Inpatient (IP)				T		T	ı	T	T		T	Г	ı	Г	
	IP Free Care & Self Pay		9.72%	9.36%	7.70%	9.20%	9.20%	8.50%	8.70%	7.60%			<del>                                     </del>	<del> </del>	<del>                                     </del>	<del>                                     </del>
	IP Free Care & Sell Pay IP Commercial	$\overline{}$	3.1270	9.30%	1.10%	9.2070	9.20%	0.00%	0.70%	7.00%			<b>-</b>		<b>-</b>	<b></b>
	IP Commercial Medicaid (Bayou Health)	$\overline{}$	12.80%	11.19%	13.80%	14.00%	17.70%	15.50%	14.90%	15.90%						<del>                                     </del>
	IP Medicaid		4.69%	4.08%	5.50%	4.20%	4.80%	3.10%	6.20%	3.30%		<u> </u>	<u> </u>		<u> </u>	
	IP Medicare															
	% Patient Mix Psychiatry (Psych)	_	_		_		_	_	_	_						
Per	Psych Free Care	$\overline{}$														+
cen	Psych Self Pay Psych Commercial	$\overline{}$								=						<del>                                     </del>
Ē	Psych Commercial Medicaid (Megellan)	$\overline{}$														
atie	Psych Medicaid															
Percent Patient Mix by	Psych Medicare															
≦ ×	% Patient Mix Outpatient (OP)	_			ı		ı	1	ı			ı		1		
by	OP Free Care & Self Pay	$\overline{}$	18.25%	19.32%	18.60%	16.20%	17.90%	15.60%	18.40%	16.00%						<del>                                     </del>
Se	OP Commercial	=	10.2376	19.5276	10.0076	10.2076	17.5076	13.0076	10.4076	10.0076						<b>—</b>
Service	OP Commercial Medicaid (Bayou Health)		15.71%	14.50%	16.30%	17.10%	16.50%	17.80%	17.10%	17.50%						
Ф	OP Medicaid	/	2.62%	3.48%	2.80%	3.10%	3.20%	3.20%	3.20%	3.10%						
	OP Medicare				<u> </u>		<u> </u>	<u> </u>	<u> </u>			<u> </u>		<u> </u>		
	% Patient Mix Emergency Dept (ED)	_			1		ı	ı	ı			ı		ı		
	ED Free Care & Self Pay	=	23.03%	22.81%	23.90%	22.50%	23.70%	21.50%	23.00%	22.10%						<del>                                     </del>
	ED Commercial	$\overline{}$														
	ED Commercial Medicaid (Bayou Health)		28.24%	26.49%	26.10%	28.20%	27.80%	29.80%	28.40%	29.10%						
	ED Medicaid	_	2.92%	2.87%	2.70%	2.50%	2.60%	2.60%	2.40%	2.50%						<b>!</b>
	ED Medicare Offender Care				<u> </u>		<u> </u>	<u> </u>	<u> </u>	<u> </u>		<u> </u>	1	<u> </u>	1	
	<sup>1</sup> Total # Inpatient Discharges	_	5	4	11	8	5	4	9	2		ı		1		
0	% of IP Days	$\overline{}$	0.01%	0.02%	0.08%	0.06%	0.04%	0.03%	0.08%	0.02%						
Offender	Total # OP Encounters		42	23	20	12	22	19	16	19						
nde	% of OP Encounters		0.01%	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						ļ
	ED Encounters % of ED Visits	$\overline{}$	8 0.01%	5 0.02%	23 0.21%	20 0.18%	26 0.24%	19 0.18%	18 0.17%	28 0.26%						<b> </b>
Care	<sup>2</sup> # Telemed visits	$\overline{}$	0.01%	0.02%	0.21%	0.18%	0.24%	0.18%	0.17%	0.26%						<del> </del>
	% of Telemed visits		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			İ		İ	
	HIV Care															
*	# HIV Outpatient Clinic visits															
*CEA	Cancer Care				1		1		1			1				
A C	# Oncology Infusion visits Trauma Care	78														
Core	Level I Trauma Center (Y/N)				T		ı	ı	ı	T		ı	Г	ı	Г	
Ω.	Outpatient Pharmacy Assistance															
Clinical	Total # prescriptions filled							1						1		
<u>ä</u>	# Patient Assistance Prescriptions filled							1		1			1	1	1	
Ser	<sup>4</sup> # HIV prescriptions filled															
Services	# Offender prescriptions															
S	# Other prescriptions															<del></del>
	Are prescriptions available same day (Y/N)  Avg wait time on prescription in minutes	$\overline{}$			-			-		<del>                                     </del>			<del>                                     </del>	-	<del>                                     </del>	<del>                                     </del>
	Avg wait time on prescription in minutes				l		l	i	l	I		l	I	i	I	

<sup>\*</sup>Indicates core services

<sup>&</sup>lt;sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>&</sup>lt;sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>&</sup>lt;sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

<sup>++</sup>Working with partner to obtain report card data

Data provided by LSU HCSD for FY12; Data provided by Gjerset & Lorenz, LLP on behalf of Rapides Regional and Christus St. Francis Cabrini for FY14 and after Information currently not available or services not applicable

Rapides Regional Medical Cen	ter & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana		
Footnotes		Comments	Date completed
Operations Milestones		Impact	Date completed
	CHRISTUS St. Frances Cabrini ("Cabrini") and Rapides Regional Medical Center ("Rapides") continue to operate two new primary care clinics, three new specialty care clinics and two new outpatient pharmacies. Two clinics are located in Pineville, and the rest are in Alexandria. The specialty care services currently available at the clinics include Orthopedics, Cardiology, Gynecology, Coumadin Clinic, Diabetic Education,		
	Oncology, General Surgery, Ophthalmology and Pulmonology.	Clinics provide services to all patients, including low income and needy patients during normal business hours.	12/1/15
	The urgent care clinics offer services during expanded hours – two from 8 am to 10 pm seven days a week, and the other from 9 am to 9 pm Monday through Friday, 10 am to 5 pm Saturday, and noon to 6 pm Sunday. Two of the clinics are located in central Alexandria, and the other is located in Pineville.	New clinics dedicated to providing urgent care services.	12/1/15
	The hospitals have been providing increased levels of emergency department services since the closure of Huey P. Long.		12/1/15
	Rapides received major teaching hospital effective July 1, 2015, recognizing its commitment to a high level of medical education, research, and innovative patient care.		12/1/15
	Cabrini has expanded the scope of healthcare services provided by adding Ophthalmology, Optometry and Neurology services.		
	Cabrini expanded the hours and availability of specialty care services, including cardiology and neurology, as well as expanding staffing for urgent care services.		
	Cabrini purchased additional equipment to improve its delivery of Ophthalmology patient services.		
Medical equipment Investments			
Medical equipment investments			
Technology Investments			

	ucation Resident FTEs by Prog Regional Alexandria Based Programs	gram Specia	lty	
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Family Medicine - Alexandria	18.0	18.0	18.0
Alexandria Programs		18.0	18.0	18.0

Information provided by LSU Health Sciences Center - Shreveport

	University Health Conway - Mon														
	Measure	UH-C Monthly Avg FYE Sep 2014	UH-C Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 201
	Total Adult/Pediatric Discharges	348	357	345	346	354	379	310	353						
	*Total Psychiatric Discharges	61	61	44	55	63	47	37	72						
	Total Total observation days	409 66.48	417 111.52	389 159.23	401 163.82	417 153.60	426 146.33	347 96.48	425 113.05						
	ALOS - Adult/Pediatric	3.88	3.88	3.72	3.88	3.70	3.61	4.49	3.84						
	ALOS - Psychiatric	12.45	13.19	18.30	14.47	12.00	17.09	20.95	10.90						
St	Total IP Discharge Days - Adult/Pediatric	1,345	1,380	1,285	1,343	1,311	1,367	1,393	1,357						
Statistics	Total IP Discharge Days - Psychiatric	749	776	805	796	756	803	775	785						
tics	Average Daily Census-Adult and Pedi	44.17	45.39	41.45	43.32	43.70	44.10	46.43	43.77						
	Average Daily Census - Psych Outpatient Encounters	24.63 10,350	25.50 10,767	25.97 11,097	25.68 10,755	25.20 11,300	25.90 11,518	25.83 9.875	25.32 10,245						
	Outpatient Clinic Visits with E&M codes	6,488	6,902	7,434	7,342	7,707	7,627	6,960	7,181						
	*ED Visits	2,200	2,216	2.393	2,408	2.443	2.607	2.531	2,729						
	Total # of free care individuals	2,200	3,550	3,816	4,501	4,613	4,627	4,678	4,498						
	# of free care recipients	=	1,554	1,692	1,821	1,988	1,971	1,917	1,953						
	# of free care approved applicants	=	204	167	241	307	308	316	440						
	% Patient Mix Inpatient (IP)		201	101	2	00.	000	0.0	1.0				L		
	IP Free Care	12.85%	9.17%	10.43%	10.95%	8.92%	7.90%	5.67%	8.84%						
	IP Self Pay	12.24%	11.99%	6.61%	6.70%	3.81%	6.22%	4.45%	7.00%						
	IP Commercial	6.42%	9.09%	11.98%	11.62%	8.85%	10.61%	9.62%	8.03%						
	IP Commercial Medicaid (Bayou Health)	30.80%	31.59%	37.82%	35.29%	35.77%	36.50%	37.40%	34.78%						
	IP Medicaid	21.23%	22.25%	18.91%	20.92%	18.92%	23.34%	30.73%	25.94%						
	IP Medicare	12.72%	12.98%	11.13%	12.51%	16.40%	12.29%	7.11%	13.34%						
	% Patient Mix Psychiatry (Psych)														
Per	Psych Free Care	2.27%	2.25%	4.97%	1.63%	3.31%	2.49%	2.45%	3.57%						
Percent Patient Mix by	Psych Self Pay Psych Commercial	29.45% 6.55%	21.60% 4.73%	4.72% 9.57%	19.10% 11.18%	5.82% 13.76%	4.86% 18.43%	6.71% 5.16%	14.14% 5.73%						
류	Psych Commercial Medicaid (Megellan)	30.11%	30.54%	32.80%	23.24%	38.49%	25.16%	28.90%	35.54%						
ati	Psych Medicaid	12.29%	16.19%	20.50%	22.24%	23.68%	23.16%	24.77%	17.83%						
ent	Psych Medicare	19.32%	24.63%	27.45%	22.61%	14.95%	25.90%	32.00%	23.18%						
≦	% Patient Mix Outpatient (OP)														
ĝ	OP Free Care	33.06%	23.27%	23.93%	26.16%	27.43%	27.08%	27.05%	28.03%						
S	OP Self Pay	9.56%	15.50%	10.93%	8.62%	8.29%	8.47%	9.24%	9.27%						
Service	OP Commercial	13.47%	16.11%	17.23%	17.67% 28.21%	16.81%	16.02%	15.18%	15.41%						
Ce	OP Commercial Medicaid (Bayou Health) OP Medicaid	21.40% 4.01%	23.73% 3.21%	28.08% 2.23%	2.32%	27.68% 2.46%	25.99% 3.31%	27.77% 2.55%	27.17% 2.62%						
	OP Medicare	17.33%	16.96%	16.15%	15.55%	15.96%	17.49%	16.93%	16.31%						
	% Patient Mix Emergency Dept (ED)									•					
	ED Free Care	19.33%	11.91%	12.95%	16.32%	16.13%	17.15%	16.12%	17.15%						
	ED Self Pay	42.53%	44.80%	41.04%	35.67%	33.61%	34.10%	33.74%	32.47%						
	ED Commercial	6.11%	7.60%	9.28%	8.31%	9.13%	9.13%	9.44%	9.53%						
	ED Commercial Medicaid (Bayou Health)	16.20%	20.13%	22.15%	23.71%	25.58%	25.89%	26.91%	26.16%						
	ED Medicaid	4.64%	4.33%	3.72%	4.07%	3.44%	3.49%	3.91%	2.49%						
	ED Medicare Offender Care	7.37%	7.96%	8.07%	8.06%	8.43%	7.36%	7.47%	9.78%			<u> </u>		<u> </u>	
		40		40	40	10	- 44		^	1					
	<sup>1</sup> Total # Inpatient Discharges	10	9	10	12	13	11	6	8						
읔	% of IP Days	3.73%	2.93%	3.11%	2.01%	7.32%	3.15%	5.03%	2.06%	-		-	-	-	
Offender	Total # OP Encounters	119	131	160 1.44%	159 1.48%	154 1.36%	190 1.65%	127	121	1		1	1		-
der	% of OP Encounters ED Encounters	1.18% 84	1.22% 72	1.44%	1.48%	1.36%	1.65% 75	1.29% 61	1.18% 66	1		1	1		-
Care	% of ED Visits	3.81%	3.26%	2.80%	3.86%	3.68%	2.88%	2.41%	2.42%	<del> </del>					
e	% of ED VISITS # Telemed visits	3.81%	0	0	3.86%	3.68%	2.88%	2.41%	0	<del> </del>				1	
	% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
	HIV Care	0.0070	0.0070	0.0070	0.0070	0.0070	0.0070	0.0070	0.0070						
	# HIV Outpatient Clinic visits	219	223	207	285	252	284	246	236	1		l	l	T	
C	Cancer Care	=:-													
A	# Oncology Infusion visits	213	228	221	209	234	227	205	233						
င္ပ	Trauma Care														
re C	Level I Trauma Center (Y/N)	N	N	N	N	N	N	N	N						
Ĭ	Outpatient Pharmacy Assistance														
ica	Total # prescriptions filled	312	463	773	789	866	898	871	1240						
<u></u>	# Patient Assistance Prescriptions filled	254	200	151	142	192	163	134	211						
	<sup>4</sup> # HIV prescriptions filled	N/A	7	9	15	16	13	4	11						
ser v									407	•			1	1	1
ervice	# Offender prescriptions	N/A	59	85	80	106	75	114	167						
CEA Core Clinical Services	# Offender prescriptions  # Other prescriptions  Are prescriptions available same day (Y/N)	57 Y	228 Y	528 Y	552 Y	106 552 Y	647 Y	114 619 Y	851 Y						

<sup>\*</sup>Indicates core services

<sup>&</sup>lt;sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>4#</sup> HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

University Health Conway	- Monroe, Louisiana		
Footnotes	-	omments	Date Completed
		ne operation of our free care program. The patient population is afforded the opportunity to apply for free actively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not	4/29/14
Operations Milestones	Accomplishment	Impact	Date Completed
	The Schumacher Group took over management of our ED on 10/1/2015.	Our LWBS rate has decreased to less that 1% in the weekly metrics since they took over. Improve patient satisfaction with ED services.	10/1/15
	Passed Health Department inspection for Dietary	Increase and continuous improvement of patient care services available to community	10/1/15
	Passed Chiller and Boiler inspection		10/1/15
	Patient Rooms and Waiting Area televisions have been replaced with 28" flat screens. All pillow speakers/nurse call handsets have been upgraded. TV programming changed to Direct TV for long run savings.	Increase accessibility and comfort for related patient care services.	10/1/15
	Add a new Pediatrician this month.	Increase and continuous improvement of patient care services available to community	10/1/15
	Awarded the Blue Distinction Specialty Care Center designation for Maternity Care	Blue Distinction Specialty Care is a national designation program recognizing healthcare facilities that demonstrate expertise in delivering quality specialty care. This award demonstrates to patients that we are serious about the quality of care we provide.  The Witness Project is a breast cancer awareness and education program for women. It's a chance for	11/1/15
	Witness Project of Northeast Louisiana	women from all across Northeast Louisiana to share knowledge and learn about the latest trends in breast cancer screening, diagnosis and treatment.  The summit brought together local faith leaders, elected officials and mental health experts to discuss the	12/1/15
	Faith Based Behavioral Health Summit	role of churches and other religious institutions in serving those with mental illness. UH Conway's Director of Social Services for Inpatient Psychiatry Mark Stephenson spoke about suicide risks and what clergy members can do if someone becomes suicidal. UH Conway's Beverly Lewis also presented the hospital's Congregational Health Outreach Initiative to the group.	12/1/15
Madical Faviament Investme			
Medical Equipment Investme	Cardiovascular, Conway – Spectranetics Laser acquired for peripheral vascular procedures		11/1/15
Technology Investments			
	Medical Records tracking software merged into 1 system in Shreveport. Will shut down Conway system. \$27,000 savings per year.	Savings for hospital.	10/1/15

	ation Resident FTEs by Progra Health Monroe Based Programs	m Specialty	'	
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Family Medicine - Monroe	24.0	24.0	25.0
Monroe Programs		24.0	24.0	25.0

Information provided by LSU Health Sciences Center - Shreveport

	University Health Shreveport - S	hreveport,	Louisiana												
	Measure	UH-S Monthly Avg FYE Sep 2014	UH-S Monthly Avg FYE June 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	Jun 2016
	Total Adult/Pediatric Discharges	1,497	1,465	1,475	1,509	1,476	1,485	1,497	1,516						
	*Total Psychiatric Discharges	109	104	100	145	142	124	90	128						
	Total Total observation days	1,606 469	1,569 653.34	1,575 903.81	1,654 853.02	1,618 795.83	1,609 839	1,587 951	1,644 785						
	ALOS - Adult/Pediatric	5.18	5.28	4.89	5.08	5.40	5.38	5.16	5.31						
	ALOS - Psychiatric	10.46	10.90	11.31	7.75	7.69	9.19	12.29	8.70						
Sta	Total IP Discharge Days - Adult/Pediatric	7,751	7,729	7,217	7,670	7,973	7,992	7,729	8,053						
ŧis	Total IP Discharge Days - Psychiatric	1,119	1,115	1,131	1,124	1,092	1,139	1,106	1,113						
Statistics	Average Daily Census-Adult and Pedi Average Daily Census - Psych	255 37	254 36.67	232.81 36.48	247.42 36.26	265.77 36.40	258 37	258 37	260 36						
	Outpatient Encounters	32,049	32,167	34,377	33,361	33,807	33,833	30,390	31,416						
	Outpatient Clinic Visits with E&M codes	17,167	17,316	18,938	18,238	18,747	18,584	17,020	17,631						
	*ED Visits	5,399	5.235	5.548	5.719	5,662	5.713	5,412	5.455						
	Total # of free care individuals		9,909	8,760	9,501	9,599	9,538	9,978	9,650						
	# of free care recipients		3,891	3,899	4,238	4,401	4,354	4,044	3,984						
	# of free care approved applicants		567	609	657	632	596	588	440						
	% Patient Mix Inpatient (IP)														
	IP Free Care	7.44%	8.36%	8.24%	6.35%	5.19%	3.97%	3.89%	2.06%						
	IP Self Pay	18.60%	13.22%	7.36%	6.10%	3.01%	3.68%	3.47%	2.76%						
	IP Commercial	17.54%	17.66%	24.75%	20.72%	21.58%	19.57%	20.05%	21.46%						
	IP Commercial Medicaid (Bayou Health)	28.47%	30.88%	28.32%	32.48%	32.75%	34.91%	31.63%	31.68%						
	IP Medicaid IP Medicare	7.42% 18.67%	9.52% 18.99%	10.18% 19.72%	15.37% 18.02%	16.88% 19.60%	17.24% 19.08%	19.11% 20.78%	17.63% 22.43%						
	% Patient Mix Psychiatry (Psych)	10.07%	16.99%	19.72%	18.02%	19.60%	19.06%	20.78%	22.43%	L	L	<u> </u>	L	L	
v	Psych Free Care	3.54%	3.14%	4.33%	3.65%	3.02%	2.02%	5.97%	3.86%	ı	ı	1	ı	ı	
Percent	Psych Self Pay	32.59%	28.06%	27.85%	22.60%	19.05%	16.24%	19.71%	18.87%						
ěn	Psych Commercial	4.97%	4.87%	6.98%	6.14%	11.54%	8.17%	8.14%	4.49%						
P	Psych Commercial Medicaid (Megellan)	36.49%	40.50%	37.40%	38.35%	36.17%	35.47%	36.35%	34.95%						
Patient Mix by	Psych Medicaid	0.60%	2.62%	3.89%	6.58%	10.99%	16.51%	4.43%	15.54%						
2	Psych Medicare	21.12%	19.82%	18.66%	21.98%	18.13%	19.93%	22.97%	21.38%	<u> </u>	<u> </u>	l	<u> </u>		
)ix	% Patient Mix Outpatient (OP)	00.000/	10.000/	10.0101	47.070	10.000/	10.000/	17.0101	17.000/	1	1	1	1		
by	OP Free Care OP Self Pay	20.83% 11.33%	18.00% 10.78%	16.94% 9.27%	17.87% 8.69%	18.36% 8.50%	18.08% 8.36%	17.94% 8.44%	17.09% 8.06%						
Service	OP Sell Pay OP Commercial	16.96%	19.10%	20.50%	20.64%	20.18%	20.00%	20.52%	20.79%						
₹.	OP Commercial Medicaid (Bayou Health)	28.40%	29.70%	31.77%	31.13%	30.98%	31.34%	30.60%	31.56%						
ö	OP Medicaid	3.38%	2.65%	2.00%	2.04%	2.05%	2.12%	2.34%	2.28%						
	OP Medicare	18.07%	18.70%	18.57%	18.66%	18.96%	18.99%	19.31%	19.36%						
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	11.97%	12.30%	12.89%	12.75%	14.06%	13.60%	13.54%	12.98%						
	ED Self Pay	35.31%	30.92%	29.99%	25.91%	23.98%	23.98%	23.80%	24.78%						
	ED Commercial ED Commercial Medicaid (Bayou Health)	9.02% 27.09%	9.98% 29.09%	10.90% 27.74%	11.94% 29.25%	12.26% 30.25%	11.71% 30.21%	10.79% 31.36%	11.46% 30.69%						
	ED Medicaid	2.78%	3.09%	3.42%	4.72%	4.54%	5.83%	5.71%	5.33%						
	ED Medicare	10.76%	11.54%	11.36%	11.98%	12.29%	12.10%	12.62%	11.84%						
	Offender Care														
	<sup>1</sup> Total # Inpatient Discharges	31	29	28	25	17	23	26	22						
0	% of IP Days	1.86%	1.36%	1.43%	0.96%	0.99%	1.55%	1.06%	1.99%						
Yffe	Total # OP Encounters	330	339.25	327	328	330	375	259	271						
Offender	% of OP Encounters	1.04%	1.06%	0.95%	0.98%	0.98%	1.11%	0.85%	0.86%						
	ED Encounters	166	161.25	205	197	148	147	118	159						
Care	% of ED Visits	3.08%	3.07%	3.70%	3.44%	2.61%	2.57%	2.18%	2.91%						
	# Telemed visits	0	0	0	0	0	0	0	0						
	% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
	HIV Care														
*	# HIV Outpatient Clinic visits	320	293	291	252	233	222	240	234						
CEA	Cancer Care	469	551	580	544	530	595	532	560	1	1		1		
C	# Oncology Infusion visits Trauma Care	469	551	580	544	530	595	532	560						
Core	Level I Trauma Center (Y/N)	N	Y		Y		Y	Y	Y	1	1	Г	1	1	
0	Outpatient Pharmacy Assistance	ıN	ı T	Ť	<u> </u>	ı T		, T	Ť						
Clinical	Total # prescriptions filled	1,380	2.032	2,542	2.335	2,288	2,350	1,849	1,909			1			
<u>77</u>	# Patient Assistance Prescriptions filled	262	2,032	2,542	2,335	319	313	1,849	91						
Ser	<sup>4</sup> # HIV prescriptions filled	144	1	4	1	4	2	1	4	l	l		l		
<	# Offender prescriptions	74	69	75	75	51	67	0	2						
₽.		896	1,627	2,178	2,421	1,914	1,968	1,676	1,812						
Services	# Other prescriptions														
ices	# Other prescriptions  Are prescriptions available same day (Y/N)  Avg wait time on prescription in minutes	Y 26	Y 25	Y 28	Y 28	Y 25	Y 20	Y 18	Y 20						

<sup>\*</sup>Indicates core services

<sup>&</sup>lt;sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>&</sup>lt;sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

Information currently not available or services not applicable

Footnotes		Comments	Date complete
	The time period allotted by the state for the collection of our patient mix doe	es not correlate with the operation of our free care program. The patient population is afforded the	
	opportunity to apply for free care after services have been rendered; and if a	applicable, the free care determination will be retroactively applied to all bills within the last sixty days.	
	Therefore, reporting monthly free care patient mix is not accurate until at lea	ast three months after a patient's date of service.	4/29/14
Operations Milestones	Accomplishment	Impact	Date complete
	Improved productivity on Critical Care Step Down Unit, Telemetry, and Psych Crisis Unit	Increase and continuous improvement of patient care services available to community	10/1/15
	Partnered with First Choice to assist with outpatient placement of Psychiatric patients	Increase and continuous improvement of patient care services available to community	10/1/15
	All nurses trained on Telemetry in order to expand monitored beds from 4 to 8 by the end of January 2016.	Increase and continuous improvement of patient care services available to community	10/1/15
	Formulated plan for expansion of ER to include front end treatment area	Increase and continuous improvement of patient care services available to community within ER department	10/2/15
	Transfer Center moved and remodeling 3 new patient rooms	Increase accessibility and comfort for related patient care services.	10/2/15
	Women's & Children's Services received the "Ban the Bags" certificate from the LA Breastfeeding Coalition	Increase and continuous improvement of patient care services available to community	10/3/15
	Our two Lactation Consultants passed their exam & are now credentialed as International Board Certified Lactation Consultants	Increase and continuous improvement of patient care services available to community	10/4/15
	Awarded the Blue Distinction Specialty Care Center designation for Maternity Care	Blue Distinction Specialty Care is a national designation program recognizing healthcare facilities that demonstrate expertise in delivering quality specialty care. This award demonstrates to patients that we are serious about the quality of care we provide.	11/1/15
	Discharge Pharmacy opened with normal business hours. Ability to fill employee scripts will be in place by 1/1/16		11/1/15
	Clinical Laboratory, CMV testing brought in house.	Efficiency and cost reductions. Reference cost is \$135 per test whereas our cost per test will be \$59.	11/1/15
	BMT Program – Physician recruitment successful. Dr. Koshy to begin November 4th.		11/1/15
	Cardiovascular, Shreveport and Conway – Joint UH and LSU Cardiology Expansion Program approved. Cardiologist recruitment initiated.	Increase and continuous improvement of patient care services available to community	11/1/15
	Provenance Clinic – Renovation and imaging equipment installation complete. Soft go live with extended hours on 12/21/2015	Increase and continuous improvement of patient care services available to community	11/1/15
	Provenance Urgent Care Clinic opened.	Increase and continuous improvement of patient care services available to community. The hours are Mon – Fri: 7AM – 7PM, Saturday: 8AM – 4PM and Sunday: 10AM – 4PM. The center is handling everyday illnesses and injuries that don't require a visit to our emergency room.	12/1/15
cal Equipment Investment	s		
	Anatomic Pathology – completed joint purchase of electron microscope. Installation complete.	Enhances specimen review procedures	10/1/15
	Skytron ST-19 Exam Light	Enhancements to surgical lighting	10/1/15
	Revco Ultralow Freezer	Stores and protects the optimum capacity of the most critical samples.	10/1/15
	Integra LED Headlight	Enhancements to surgical lighting	10/1/15
	Intubrite Video System	Enhances video and imaging during laryngoscopy procedures	11/1/15
	Fisher Cryogenic Tank	Stores and protects the optimum capacity of the most critical virals	11/1/15
	Chlorochek Chloridometer	Measures chloride levels of sweat samples	11/1/15
	Piccolo Express Analyzer  KLS Cordless Headlights	Portable diagnostic device offering a full complement of CLIA Waived blood chemistry tests	11/1/15
	KLS Cordless Headlights Stryker Remb Saginaw Saw	Enhancements to surgical lighting Enhancements to bone-related procedures	11/1/15 12/1/15
	GE Logiq E9 Ultrasound Machine	Enhancements to bone-related procedures  Enhancements to internal imaging procedures	12/1/15
echnology Investments			
	Presidio Network Rack	Enhancements to storage, capacity, and information security measures	11/1/15
	Citrix Netscaler	Enhancements to storage, capacity, and information security measures	12/1/15
	Dell Computers DR6000 Enterprise Backup	Enhancements to storage, capacity, and information security measures	Last updated 3 12/1/15

#### **Graduate Medical Education Resident FTEs by Program Specialty University Health Shreveport Based Programs** FY 2014 FY 2015 FY 2016 **Program Specialty Resident FTEs Resident FTEs Resident FTEs** 32.0 Anesthesiology 32.0 32.0 **Emergency Medicine** 29.0 29.0 29.0 24.0 24.0 **Family Medicine** 24.0 Medicine (Categorical) 56.0 72.0 72.0 Medicine (Preliminary) 10.0 10.0 10.0 Internal Medicine Primary Care 22.0 6.0 6.0 Medicine/Pediatrics 16.0 16.0 16.0 Neurology 13.0 12.0 14.0 Neurosurgery 14.0 13.0 14.0 OB/GYN 24.0 24.0 24.0 Ophthalmology 12.0 12.0 12.0 Oral Surgery (ADA) 17.0 17.0 17.0 Orthopaedics 16.0 15.0 15.0 Otolaryngology 15.0 15.0 15.0 Pathology 12.0 12.0 12.0 Pediatrics 24.0 24.0 24.0 Psychiatry 32.0 32.0 32.0 Radiology 14.0 15.0 15.0 Surgery (General) 29.0 29.0 29.0 Urology 8.0 8.0 8.0 7.0 Family Medicine - Rural 9.0 9.0 Family/EMS \_ Pain Medicine Fellowship 2.0 2.0 2.0 Cardiology Fellowship 13.0 13.0 13.0 Interventional Cardiology Fellowship 1.0 1.0 1.0 Critical Care Fellowship 4.0 4.0 4.0 **Endocrinology Fellowship** 4.0 4.0 4.0 Gastroenterology Fellowship 9.0 9.0 9.0 Hematology/Oncology Fellowship 16.0 16.0 17.0 Infectious Diseases Fellowship 3.0 3.0 3.0 Nephrology Fellowship 6.0 6.0 6.0 Pulmonary/Critical Care Fellowship 9.0 9.0 9.0 Rheumatology Fellowship 6.0 6.0 6.0 Sleep Medicine Fellowship 2.0 2.0 3.0 **Neurosurgery Fellowship** 0.0 1.0 1.0 Allergy/Immunology Fellowship 4.0 4.0 4.0 Cytopathology Fellowship 2.0 2.0 2.0 Child & Adolescent Psych Fellowship 4.0 4.0 4.0 Forensic Psychiatry Fellowship 2.0 2.0 2.0 Colon & Rectal Fellowship 2.0 2.0 2.0 **Shreveport Programs** 515.0 516.0 521.0

	Measure	Definition
		Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
	Total Adult/Pediatric Discharges	Toopha the open and the good and the open an
		Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
-		Total number of adult/pediatric and psychiatric discharges.
-	Total Discharges	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not take
		into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that ultimately
		have a discharge status of inpatient.
-	Total observation days	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric
	ALOS Adult/Radiatria	discharges. Excludes normal newborns.
-	ALOS - Addit/Fediatific	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric
	ALOS - Psychiatric	
-	Total IP Discharge Days - Adult/Pediatric	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
-		Total inpatient discharge psychiatric days.
Measure	Average Daily Census-Adult and Pedi	Total adult/pediatric inpatient days divided by the number of days in the period.
SE	Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
ıre -	Average Daily Cerious 1 Syon	All Clinic, Recurring, Observation and Outpatient Encounters.
		Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services
	<sup>3</sup> Outpatient Encounters	• Also includes all E&M coded visits
		Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes
	<sup>3</sup> Outpatient Clinic Visits with E&M codes	telemedicine visits
-	Calcalon Chino Violo Mai Zain Coaco	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude visits
	*6ED Visits	where patients LWBS and patients admitted as an inpatient.
		Unduplicated patients classified as free care for the month (serviced and non-serviced); This captures the free care population for the month. Excludes
	Total # of free care individuals	partial assistance and sliding scale totals.
		Patients classified as free care and received services for the month (subset of total free care individuals). This captures free care serviced patient population
	# of free care recipients	for the month.
		Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants
	# of free care approved applicants	for the month.
	<sup>1</sup> Total # Inpatient Discharges	Total number of adult/pediatric and psychiatric discharges for offenders.
Q		The percentage of inpatient days from offender payor sources(i.e., parish, state, federal) to total inpatient days.
ffe	Total # OP Encounters	The total number of offender OP encounters.
Offender	% of OP Encounters	The percentage of offender patient encounters to hospital-wide encounters.
er	ED Encounters	Distinct ED discharges. Excludes LWBS.
Са	% of ED Visits	The percentage of emergency visits from offender payor sources to total emergency visits.
are	<sup>2</sup> # Telemed visits	The total number of offender patient visits for telemedicine services.
		The percentage of offender patient telemedicine visits to outpatient encounters.
*		Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits with
တ္ထ	5# HIV Clinic visits	E&M codes. Includes telemedicine visits.
re		Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the
Si Ω:	# Oncology Infusion visits	same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
es	# Urgent Care visits (LSU Health BR & WOM only)	Total count of distinct urgent care visits.
*Core Clinical Services	# Mental Health HIV visits (WOM only)	
		The number of prescriptions dispensed on monthly basis.
무	# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
*Outpatient Pharmacy (Core Service)	<sup>4</sup> # HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV)
ma er		The number of ADAP prescriptions filled including opportunistic meds for offenders.
oat cy vic		The number of prescriptions dispensed for the LA Department of Corrections.
ier (C	# Other prescriptions	All other prescriptions dispensed. (Medicaid, Medicare Part D., self pay, etc.)
òr		Can a patient drop off and pick up a prescription on the same day?
O .		The number of minutes that a perscription is ready from drop off to patient pick up.
	7.trg wait time on prescription in militates	The manager of minister and a percentilities reday from drop on to patient plant up.

<sup>\*</sup>Indicates core services

<sup>&</sup>lt;sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>&</sup>lt;sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

<sup>&</sup>lt;sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

<sup>&</sup>lt;sup>5</sup>LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

	Measure	Definition
	2 2 2 2	Definition
	% Patient Mix Inpatient (IP)	
	IP Free Care	
	IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to
		The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
	IP Medicare	The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.
	% Patient Mix Psychiatry (Psych)	
Percent Patient Mix by Service	Psych Free Care	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial assistance and sliding scale totals.
	Psych Self Pay	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
	Psych Commercial	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
	Psych Commercial Medicaid (Megellan)	
	Psych Medicaid	
ent l		The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.
<u></u>	% Patient Mix Outpatient (OP)	
	70 T different mix Calpations (C. )	
x by S		The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals.
x by Service	OP Free Care	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals.  The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
x by Service	OP Free Care OP Self Pay	sliding scale totals. The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay
x by Service	OP Free Care OP Self Pay	sliding scale totals.  The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.  The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.  The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.
x by Service	OP Free Care OP Self Pay OP Commercial OP Commercial Medicaid (Bayou Health)	sliding scale totals.  The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.  The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.  The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.  The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
x by Service	OP Free Care OP Self Pay OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid	sliding scale totals.  The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.  The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.  The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.  The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
x by Service	OP Free Care OP Self Pay OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicaid	sliding scale totals.  The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.  The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.  The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.  The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
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x by Service	OP Free Care OP Self Pay OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial ED Commercial ED Medicaid	sliding scale totals.  The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.  The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.  The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.  The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).  The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from  The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and sliding scale totals.  The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.  The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.  The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits.

<sup>\*</sup>Indicates core services

<sup>&</sup>lt;sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>&</sup>lt;sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>&</sup>lt;sup>3</sup>Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge s

<sup>&</sup>lt;sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

<sup>&</sup>lt;sup>5</sup>LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code