	Our Lady of the Angels Hospital	- Bogalusa	a, Louisiana												
	Measure	BMC Monthly Avg FY 12	OLOAH Monthly Avg FY 14	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
	Total Adult/Pediatric Discharges	205	133	116	136	135	147	123	157	148	132	143	144	155	122
	*Total Psychiatric Discharges	70	34	18	40	52	45	35	43	55	49	46	56	50	64
	Total Discharges	275	167	134	176	187	192	158	200	203	181	189	200	205	186
	<sup>3</sup> Total observation days	8.58	7.70	8.65	7.70	8.52	8.48	9.91	8.55	6.61	4.92	7.59	5.65	7.14	7.76
Sta	ALOS - Adult/Pediatric	4.02	3.79	2.83	3.98	4.10	3.51	3.33	3.32	3.27	3.76	3.43	3.01	3.69	4.35
tis	ALOS - Psychiatric	6.22	6.70	4.61	6.58	3.63	6.24	7.89	4.84	3.84	3.49	5.46	4.04	4.46	3.73
Statistics	Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Psychiatric	824 436	505 220	328 83	541 263	554 189	516 281	409 276	522 208	484 211	496 171	491 251	434 226	572 223	531 239
	Average Daily Census-Adult and Pedi	27.23	16.44	12.39	17.10	17.97	16.48	14.13	16.06	16.45	17.04	15.48	13.71	17.10	17.97
	Average Daily Census - Psych	14.66	7.48	5.94	8.19	7.60	6.68	5.47	5.87	6.84	6.93	7.52	6.57	8.19	7.60
	Outpatient Encounters	9,830	7,571	7,255	7,287	7,676	7,901	6,589	6,998	7,145	6,743	7,475	7,009	6,505	6,938
	Outpatient Clinic Visits with E&M codes	5,089	3,806	3,610	3,733	3,952	3,949	3,417	3,632	3,670	3,519	3,868	3,610	3,733	3,952
	*ED Visits	2,254	1,680	1,733	1,744	1,790	1,670	1,530	1,851	1,518	1,505	1,768	1708	1,684	1,756
	Total # of free care individuals		0.400	0.040	0.040	0.004		4 000	4 000	1.050	1 701	1 0 0 0	4 700	4.040	1 7 10
	# of free care recipients # of free care approved applicants		2,126	2,012	2,040	2,084	2,111	1,808	1,899	1,950	1,781	1,860	1,768	1,642	1,746
	% Patient Mix Inpatient (IP)												1		
	IP Free Care	12.09%	13.05%	7.76%	9.59%	7.87%	10.10%	12.30%	9.60%	8.27%	8.72%	13.10%	7.41%	7.09%	4.35%
	IP Self Pay	5.24%	4.54%	4.21%	2.74%	2.10%	4.19%	6.04%	3.87%	3.17%	6.31%	4.80%	5.86%	10.30%	5.18%
	IP Commercial	9.28%	14.64%	17.74%	15.58%	14.69%	12.57%	13.87%	13.47%	13.21%	18.93%	16.97%	10.17%	17.74%	15.38%
	IP Commercial Medicaid (Bayou Health)	7.96%	16.70%	16.85%	22.09%	20.80%	18.48%	28.41%	25.08%	23.94%	28.39%	31.92%	30.00%	23.65%	34.11%
	IP Medicaid	25.34%	7.16%	17.07%	12.84%	14.34%	3.24%	6.26%	5.89%	4.40%	3.34%	1.66%	8.10%	6.76%	3.01%
	IP Medicare	39.57%	43.28%	36.36%	37.16%	40.21%	51.43%	33.11%	42.09%	47.01%	34.32%	31.55%	38.45%	34.46%	35.95%
-	% Patient Mix Psychiatry (Psych)					T				T		T =			
Per	Psych Free Care Psych Self Pay	21.14% 39.72%	4.41% 30.49%	7.87% 51.69%	3.70% 61.73%	13.61% 56.21%	15.15% 64.24%	22.76% 46.90%	6.50% 75.00%	7.25% 63.77%	11.26% 48.20%	7.48% 65.89%	5.29% 63.46%	6.07% 66.80%	6.37% 57.84%
cen	Psych Commercial	2.14%	33.21%	0.00%	4.32%	0.00%	3.03%	6.21%	2.50%	9.18%	0.00%	5.14%	2.88%	0.00%	15.20%
÷	Psych Commercial Medicaid (Magellan)	10.32%	23.77%	17.98%	28.40%	11.24%	11.52%	6.90%	4.50%	6.28%	14.86%	7.94%	27.88%	18.22%	15.69%
atie	Psych Medicaid	17.26%	0.93%	0.00%	0.00%	8.88%	0.00%	6.90%	0.00%	4.83%	6.76%	7.01%	0.00%	0.00%	0.00%
Percent Patient Mix by Service	Psych Medicare	8.82%	7.19%	22.47%	1.85%	10.06%	6.06%	10.34%	11.50%	8.70%	18.92%	6.54%	0.48%	8.91%	4.90%
Mix	% Patient Mix Outpatient (OP)					T				T		T			
by	OP Free Care OP Self Pay	40.26% 3.46%	40.08% 3.06%	39.37% 2.48%	39.73% 2.21%	39.51% 2.29%	39.13% 2.68%	37.82% 2.26%	36.20% 3.26%	37.96% 2.60%	37.02% 2.19%	35.51% 2.56%	34.70% 2.48%	34.97% 2.83%	36.55% 2.33%
Se	OP Sell Pay OP Commercial	16.23%	16.56%	18.17%	17.86%	17.43%	18.15%	19.49%	19.45%	19.86%	20.52%	21.40%	21.12%	2.83%	2.53%
2	OP Commercial Medicaid (Bayou Health)	5.82%	13.66%	13.55%	13.63%	15.65%	15.42%	16.32%	16.84%	15.91%	15.38%	16.15%	17.08%	16.34%	15.67%
Ce	OP Medicaid	11.89%	2.31%	2.54%	2.63%	1.92%	1.87%	1.70%	1.46%	1.33%	1.23%	0.88%	0.92%	0.86%	0.72%
	OP Medicare	21.97%	24.31%	23.90%	23.93%	23.03%	22.55%	22.33%	22.62%	22.21%	23.65%	23.42%	23.48%	24.07%	24.04%
	% Patient Mix Emergency Dept (ED)					<b>1</b>				<b>1</b>				1	
	ED Free Care ED Self Pay	27.55% 24.17%	19.64%	21.41% 26.14%	20.30% 25.40%	19.16% 27.93%	21.14% 26.35%	18.94% 26.19%	19.02% 23.66%	22.13% 21.41%	19.40% 20.47%	18.95%	19.15% 22.95%	18.41% 22.62%	18.39%
	ED Self Pay ED Commercial	10.79%	26.42% 14.91%	14.13%	25.40%	13.13%	26.35%	16.00%	23.66%	21.41% 17.00%	20.47%	23.76% 15.50%	16.22%	15.26%	23.46% 14.41%
	ED Commercial Medicaid (Bayou Health)	8.78%	22.68%	21.46%	23.91%	24.86%	24.13%	26.13%	26.64%	25.69%	28.04%	26.69%	28.05%	28.80%	28.93%
	ED Medicaid	16.00%	1.66%	2.02%	2.18%	2.29%	1.92%	1.31%	1.94%	1.52%	1.59%	0.96%	1.64%	1.72%	1.77%
	ED Medicare	11.86%	14.46%	14.83%	13.65%	11.90%	12.69%	11.30%	13.34%	12.12%	13.36%	13.86%	12.00%	13.00%	12.47%
	Offender Care		-					-							
	<sup>1</sup> Total # Inpatient Discharges	1	1	1	1	0	0	0	0	1	2	0	0	0	2
Offender	% of IP Days Total # OP Encounters	0.52%	0.62%	0.22% 5	0.51%	0.00%	0.00%	0.00%	0.00%	0.53%	0.56%	0.00%	0.00%	0.00%	2.01%
enc	% of OP Encounters	0.37%	0.03%	0.07%	0.16%	0.17%	0.19%	0.09%	0.17%	0.13%	0.10%	0.08%	0.23%	0.12%	0.10%
ler	ED Encounters	19	4	3	5	4	5	2	3	2	5	5	0	3	10
Care	% of ED Visits	0.86%	0.22%	0.17%	0.29%	0.22%	0.30%	0.13%	0.16%	0.13%	0.33%	0.28%	0.00%	0.18%	0.57%
Φ	<sup>2</sup> # Telemed visits														
œ	% of Telemed visits														
ø	% of Telemed visits HIV Care	24	47	F4	42	45	49	40	25	27	20	27	45	45	24
	% of Telemed visits HIV Care # HIV Clinic visits	24	47	51	42	45	48	40	25	37	29	37	45	45	34
*CE	% of Telemed visits HIV Care # HIV Clinic visits Outpatient Pharmacy Assistance	•						•			•				
*CE	% of Telemed visits HIV Care # HIV Clinic visits	24 3,413 1,138	47 2,259 767	51 2,100 761	42 2,097 721	45 1,936 642	48 1,842 559	40 1,631 482	25 1,767 550	37 1,617 477	29 1,682 507	37 1,574 468	45 1,529 428	45 1,578 442	34 1,735 494
*CEA Core Servi	% of Telemed visits HIV Care # HIV Clinic visits Outpatient Pharmacy Assistance Total # prescriptions filled	3,413	2,259	2,100	2,097	1,936	1,842	1,631	1,767 550	1,617	1,682 507	1,574 468	1,529	1,578	1,735
*CEA Core Servi	% of Telemed visits HIV Care # HIV Clinic visits Outpatient Pharmacy Assistance Total # prescriptions filled # Patient Assistance Prescriptions filled 4# HIV prescriptions filled # Offender prescriptions	3,413 1,138 19 36	2,259 767 N/A N/A	2,100 761 10 N/A	2,097 721 15 N/A	1,936 642 33 N/A	1,842 559 37 N/A	1,631 482 28 N/A	1,767 550 35 N/A	1,617 477 38 N/A	1,682 507 35 N/A	1,574 468 36 N/A	1,529 428 37 N/A	1,578 442 28 N/A	1,735 494 38 N/A
*CEA Core Servi	% of Telemed visits HIV Care # HIV Clinic visits Outpatient Pharmacy Assistance Total # prescriptions filled # Patient Assistance Prescriptions filled 4# HIV prescriptions filled # Offender prescriptions # Other prescrip	3,413 1,138 19 36 2,220	2,259 767 N/A N/A 1,492	2,100 761 10 N/A 1,329	2,097 721 15 N/A 1,361	1,936 642 33 N/A 1,261	1,842 559 37 N/A 1,246	1,631 482 28 N/A 1,121	1,767 550 35 N/A 1,182	1,617 477 38 N/A 1,102	1,682 507 35 N/A 1,140	1,574 468 36 N/A 1,070	1,529 428 37 N/A 1,064	1,578 442 28 N/A 1,108	1,735 494 38 N/A 1,203
*CE	% of Telemed visits HIV Care # HIV Clinic visits Outpatient Pharmacy Assistance Total # prescriptions filled # Patient Assistance Prescriptions filled 4# HIV prescriptions filled # Offender prescriptions	3,413 1,138 19 36	2,259 767 N/A N/A	2,100 761 10 N/A	2,097 721 15 N/A	1,936 642 33 N/A	1,842 559 37 N/A	1,631 482 28 N/A	1,767 550 35 N/A	1,617 477 38 N/A	1,682 507 35 N/A	1,574 468 36 N/A	1,529 428 37 N/A	1,578 442 28 N/A	1,735 494 38 N/A

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and after

Information currently not available or services not applicable

Footnotes	spital - Bogalusa, Louisiana	Comments	Date completed
. confides		connerto	Date completed
<b>Operations Milestones</b>		Impact	Date completed
Medical Equipment Investme	nts		
Technology Investments			

Graduate Medical Education Resident FTEs Our Lady of the Angels Hospital Bogalusa Based Programs										
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs						
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the	Family Medicine-Bogalusa <sup>8</sup>	18.1	16.9	18.0						
Angels Hospital; FY15 & FY16 includes Our Lady of the Angels Hospital only	Ophthalmology	0.9	0.8	0.9						
Bogalusa Programs		19.0	17.7	18.9						

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

<sup>8</sup>Family Medicine-Bogalusa includes residents on an HRSA grant: 7 residents (FY14 & FY15) and 6 residents (FY16)

	LSU Health BR - A Division of O	ar Lauy or t			car center	- Daton Kt	Juge, Louis	lalla								
	Measure	EKL Monthly Avg FY 12	OLOL Monthly Avg FY 12	LSU BR Health Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2
	Total Adult/Pediatric Discharges	281	330	743	753	841	765	815	700	787	807	757	781	784	808	790
	*Total Psychiatric Discharges	201	91	188	229	196	202	198	188	170	194	181	194	188	209	197
	Total Discharges	281	421	931	982	1,037	967	1,013	888	957	1,001	938	975	972	1,017	987
	Total observation days	84		534	401	419	490	610	482	520	657	619	625	514	521	532
	ALOS - Adult/Pediatric	4.42	4.83	5.22	5.08	4.90	4.78	5.09	6.89	6.14	5.67	5.37	5.11	5.05	5.10	5.6
0	ALOS - Psychiatric	1.044	4.99	6.46	6.92	6.79	6.08	6.19	5.45	6.92	6.48	6.74	6.28	6.48	5.61	7.2
Statistics	Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Psychiatric	1,244	1,592 452	3,870 1,211	3,827 1,585	4,120 1,330	3,653 1,228	4,148 1,227	4,826 1,024	4,835 1,177	4,574 1,258	4,062	3,988 1,219	3,960 1,219	4,118 1,173	4,4
2	Average Daily Census-Adult and Pedi	40.90	52.34	1,211	123.45	132.90	121.77	134.00	160.87	155.97	1,256	145.07	1,219	132.00	132.84	148
2	Average Daily Census - Psych		14.86	39.81	51.13	42.90	40.93	39.58	34.13	37.97	40.58	43.57	39.32	40.63	37.84	47.
	<sup>3</sup> Outpatient Encounters	13,197	1,043	16,683	16,749	15,368	15,979	17,667	13,946	13,924	17,210	14,061	15,708	14,292	14,522	17,5
	<sup>3</sup> Outpatient Clinic Visits with E&M codes	7,508		7,644	9,389	8,123	8,403	9,501	7,697	6,028	7,827	5,257	5,732	5,532	5,514	5,8
	*ED Visits	3,372	1,832	5,790	5,900	6,045	6,387	6,471	6,331	7,036	6,980	6,491	7,249	7,084	7,354	7,1
	Total # of free care individuals				2,527	2,551	2,673	2,623	2,602	2,597	2,534	3,774	2,843	2,860	2,908	2,9
	# of free care recipients	/			2,122	1,947	2,075	2,102	1,452	1,222	1,491	1,280	1,499	1,451	1,489	1,9
	# of free care approved applicants				554	555	547	479	437	507	471	636	600	499	554	53
	% Patient Mix Inpatient (IP)															
	IP Free Care	18.03%		4.15%	3.19%	2.38%	1.57%	2.33%	3.00%	2.29%	3.10%	2.64%	3.51%	3.44%	5.07%	3.4
	IP Self Pay	12.91%		36.13%	41.97%	41.26%	41.70%	40.74%	43.14%	41.30%	31.35%	34.74%	32.87%	34.57%	34.65%	32.5
	IP Commercial	3.55%		4.13%	5.31%	4.28%	4.97%	3.80%	4.00%	5.34%	6.20%	6.87%	3.51%	2.81%	3.59%	4.1
	IP Commercial Medicaid (Bayou Health)	3.29%		38.81%	37.32%	38.05%	38.95%	43.19%	21.71%	23.51%	41.88%	41.35%	45.80%	43.11%	45.05%	43.1
	IP Medicaid	39.67%		12.96%	7.84%	10.82%	8.76%	6.50%	25.86%	24.78%	8.80%	7.53%	10.16%	12.12%	8.29%	12.
	IP Medicare	9.25%		3.82%	4.38%	3.21%	4.05%	3.44%	2.29%	2.80%	8.67%	6.87%	4.14%	3.95%	3.34%	4.4
	% Patient Mix Psychiatry (Psych)	_														
	Psych Free Care Psych Self Pay			2.54% 62.65%	0.00% 67.25%	0.51% 67.86%	0.00% 63.86%	1.01% 67.68%	1.06% 62.77%	1.18% 67.65%	1.03% 55.15%	0.00% 59.67%	0.00% 65.98%	1.06% 63.83%	0.96%	1.5
2	Psych Sell Pay Psych Commercial			0.36%	0.44%	0.00%	0.00%	0.00%	0.53%	0.00%	0.52%	2.76%	1.03%	0.00%	0.48%	0.0
	Psych Commercial Medicaid (Megellan)			31.93%	31.44%	31.63%	34.65%	28,79%	34.04%	30.00%	40.72%	34.25%	29.90%	28.19%	23.44%	31.4
	Psych Medicaid			2.33%	0.87%	0.00%	1.49%	2.53%	1.60%	1.18%	2.06%	1.66%	2.58%	5.85%	2.87%	6.0
	Psych Medicare			0.18%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.52%	1.66%	0.52%	1.06%	0.48%	0.5
S.	% Patient Mix Outpatient (OP)															
Percent Patient Mix hv	OP Free Care	44.46%		15.47%	12.14%	11.61%	11.67%	11.27%	11.03%	9.00%	8.88%	9.34%	9.75%	10.40%	10.48%	11.1
c n	OP Self Pay	10.45%		27.47%	31.09%	31.71%	30.98%	30.92%	32.08%	32.83%	33.17%	31.11%	27.93%	26.06%	25.66%	30.5
3	OP Commercial	4.67%		7.83%	8.90%	8.04%	8.72%	8.35%	8.41%	8.30%	9.42%	8.64%	9.45%	10.58%	12.73%	10.3
Service	OP Commercial Medicaid (Bayou Health) OP Medicaid	4.50% 23.12%		30.04% 11.85%	24.78% 12.90%	25.59% 13.27%	24.92% 13.92%	25.83% 14.30%	22.83% 16.40%	24.64% 16.80%	32.70% 5.82%	32.98% 6.42%	34.02% 7.60%	34.87% 6.77%	35.39% 6.71%	31.0 5.8
	OP Medicald OP Medicare	9.87%		7.34%	10.20%	9.79%	9.80%	9.33%	9.26%	8.43%	10.01%	11.51%	11.25%	11.31%	9.01%	11.0
	% Patient Mix Emergency Dept (ED)	5.01 /0		1.5470	10.2070	3.1370	5:00%	3.0070	5:20%	0.40%	10:0170	11.5170	11.2070	11.91%	5.0170	
	ED Free Care	32.04%	<u> </u>	2.68%	1.51%	1.42%	1.55%	1.41%	2.04%	1.31%	1.33%	1.37%	1.50%	1.86%	1.50%	2.4
	ED Self Pay	38.06%		41.44%	44.64%	42.86%	39.14%	41.76%	39.11%	37.09%	36.86%	35.08%	35.48%	37.14%	35.48%	38.
	ED Commercial	3.64%		1.00%	1.14%	0.89%	0.92%	1.10%	0.62%	0.74%	1.98%	2.26%	0.95%	1.02%	0.95%	1.0
	ED Commercial Medicaid (Bayou Health)	3.00%		48.12%	46.92%	48.62%	52.34%	49.78%	34.04%	35.39%	52.75%	54.11%	55.19%	53.87%	55.19%	51.5
	ED Medicaid	12.53%		6.06%	5.31%	5.74%	5.48%	5.36%	23.65%	25.10%	5.14%	5.75%	6.22%	5.28%	6.22%	5.5
	ED Medicare	4.64%		0.71%	0.49%	0.46%	0.56%	0.60%	0.55%	0.37%	1.94%	1.43%	0.65%	0.83%	0.65%	1.0
	Offender Care			- 1		-	<u> </u>		<u> </u>	<b></b>	-	<u> </u>	-	~	~	_
	<sup>1</sup> Total # Inpatient Discharges	35														
Offender	% of IP Days Total # OP Encounters	0 458														$\sim$
<u>}</u>	% of OP Encounters	458														-
	ED Encounters	206														$\sim$
	© of ED Visits	206			$\sim$											$\sim$
	<sup>2</sup> # Telemed visits	$\sim$														$\sim$
	% of Telemed visits															-
	HIV Care															
	# HIV Outpatient Clinic visits	506		413	392	315	433	310	297	248	412	370	369	333	276	4
	Cancer Care					0.0		0.0			=	0.0				_
	# Oncology Infusion visits	285		283	225	223	210	228	233	287	288	276	275	289	283	2
	Urgent Care Visits															
	# North Urgent Care visits			2,643	3,267	2,704	2,645	3,414	2,927	2,144	2,985	3,379	3,325	3,451	3,580	3,
	# Mid City Urgent Care visits									199	429	713	955	985	1,100	1,
	Trauma Care															
	Level I Trauma Center (Y/N)	N		N	Ν	N	N	N	N	N	N	N	N	N	N	
	Total # prescriptions filled	10,016		5,456	6,403	6,066	6,761	6,817	5,784	6,644	6,325	6,530	6,619	5,996	5,976	6
	# Patient Assistance Prescriptions filled	3,556		545	505	552	361	395	207	323	259	171	192	171	195	2
	<sup>4</sup> # HIV prescriptions filled	1,067		204	700	586	607	644	721	872	600	533	350	322	347	3
	# Offender prescriptions	400		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N
	# Other prescriptions Are prescriptions available same day (Y/N)	4,993		4,707 Y	5,198 Y	4,928	5,793 V	5,778 Y	4,856 Y	5,449 Y	5,466	5,826 Y	6,077 Y	5,503 Y	5,434	5,
	Are prescriptions available same day (Y/N)	I		1 1												1

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) was adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to OLOL

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

\_\_\_\_Data provided by LSU HCSD for EKL FY12; Data provided by OLOL-LSU HBR for OLOL FY12, LSU HBR FY14 and after

Information currently not available or services not applicable

LSU Health BR - A Division	of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana							
Footnotes		Comments	Date completed					
	are not allowed this privilege. This hinders the ability to approve or deny applications whe	em to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities n patients do not return applications as requested. led explains differences in the comparison of patient days. For example: EKL Cardiac patients were	7/9/14					
	transferred to other hospitals if interventional procedures were needed, reducing patient The inpatients are defined as all inpatients who have had clinic visits since the transition; p financial assistance, or are private pay. We considered those to be defined as covered unc our patients prior to the transition – but with no accurate way to report them separately.		7/9/14					
	financial assistance, or are private pay. We considered those to be defined as covered und	n; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, der the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were ED visits revised based on discussion . It includes all Self Pay & Medicaid based on Lake Classification . h ER - Fast Track eg. Sickle Cell etc.	7/9/14					
	Outpatient Encounters/Outpatient Clinic Visits with E&M codes: Due to differences in open comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Amb	rational accounting methods between EKL and LSU BRH, outpatient encounters are not equally oulatory , Observation and Outreach patients.	7/9/14					
	Observations Days are the patient days of Patient Type Observation or Patient Type Q base	ed on Lake Classification with stay <=72 hrs	7/9/14					
	Urgent Care volumes are low due to an issue with charge capture - causing some of the ch		12/2/14					
	Charging issues were causing erroneous (lower)reporting of volumes. Urgent Care statistics are modified for the December report to depict encounters as opposed to charges as previously reported.							
Operations Milestones		Impact	Date completed					
	Midcity Urgent Care – increased hours of operations to 9a-9p 7 days a week (previously 8 hours per day)	Improved patient access to urgent care services	6/30/14					
Medical Equipment Investme	nts							
Technology Investments								

Graduate Medical Educatior Our Lady of the Lake Regional M	Resident FTEs by Program edical Center Baton Rouge Based P	• •		
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Anesthesiology	0.7	0.3	-
	Dermatology	5.8	5.0	5.0
	Emergency Medicine	0.9	0.8	1.0
	Emergency Medicine-Baton Rouge	27.8	29.3	33.0
	ENT-Neurotology	-	-	1.0
	General Dentistry <sup>6</sup>	4.8	4.0	5.4
	Internal Medicine-EKLMC	34.5	38.5	38.5
	Internal Medicine-Dermatology	0.1	-	-
	Internal MD/Emergency MD	-	0.2	-
FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL	OB/GYN-EKL	0.7	0.0	-
Hospital; FY15 & FY16 includes OLOL only	Ophthalmology	2.0	2.0	2.0
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery <sup>6</sup>	4.0	6.7	6.0
	Orthopedics	3.0	3.5	4.0
	Otorhinolaryngology/ENT	8.4	9.7	9.0
	Plastic Surgery	0.3	-	-
	Psychiatry-OLOL	12.0	18.0	22.9
	Surgery	18.5	17.0	14.0
	Surgery-Vascular	1.0	1.0	1.0
	Surgery-Vascular Surgery-Residency	0.5	1.0	2.0
Baton Rouge Programs		126.0	138.0	145.8

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

<sup>6</sup>FTE count includes general dentistry and oral surgery residents in the medical school as part of their residency

Statistics	Total Adult/Pediatric Discharges Total Psychiatric Discharges Total Discharges Total Discharges ALOS - Adult/Pediatric ALOS - Adult/Pediatric ALOS - Adult/Pediatric ALOS - Adult/Pediatric Total IP Discharge Days - Adult/Pediatric Average Daily Census - Adult and Pedi Average Daily Census - Psychi Outpatient Encounters Outpatient Encounters Outpatient Clinic Visits with E&M codes tel Visits Total # of free care individuals # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial IP Commercial NP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	Lafayette, UMC Monthly Avg FY 12 307.58 12.67 320.25 109.63 4.48 14.13 1.378 179 44.93 4.66 12.857 7.899 3.247 21.39% 18.76% 5.35% 2.18% 37.13% 14.14%	Louisiana UHC Monthiy Avg FYE June 2014 183 115 4.48 842 27.45 10,518 6,060 2,694 15.31% 12.01% 8.29% 8.29%	Jul 2014 258 258 72.65 4.53 1,169 37.71 13,004 6.600 3,234 N/A 71 935 19.41% 44.49%	Aug 2014 285 285 52.67 4.01 1,151 37.13 13,924 7,322 3,475 N/A 1,945 918 12,95%	Sep 2014 278 64.5 4.19 1,194 14,549 7,607 3,505 N/A 10,381 938	Oct 2014 234 62.92 5.06 1,185 38.23 15,201 8,246 3,223 N/A 3,719 1,130	Nov 2014 264 264 39.17 4.13 1,091 36.37 12,493 6,370 3,223 N/A 5,037	Dec 2014 284 57.67 3.98 1,129 36.42 13,491 6,870 3,448 N/A	Jan 2015 273 51.25 4.10 1,118 36.06 14,032 7,717 3,335 N/A	Feb 2015	Mar 2015 241 241 68.83 4.25 1,025 33.06 20,501 11,267 3,227	Apr 2015 264 264 45.79 4.00 1.068 35.60 19,779 11,510 3,280	May 2015 254 254 31.96 4.47 1,136 18,516 118,516 118,516 3,175	Jun 2015 296 34.96 4.15 1,229 40.97 19,057 12,131 3,632
% P	Total Adult/Pediatric Discharges Total Psychiatric Discharges Total Discharges Total Discharges ALOS - Adult/Pediatric ALOS - Adult/Pediatric ALOS - Adult/Pediatric ALOS - Adult/Pediatric Total IP Discharge Days - Adult/Pediatric Average Daily Census - Adult and Pedi Average Daily Census - Psychi Outpatient Encounters Outpatient Encounters Outpatient Clinic Visits with E&M codes tel Visits Total # of free care individuals # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial IP Commercial NP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	Avg FY 12 307.58 12.67 320.25 109.63 4.48 14.13 1.378 1.4.8 179 44.93 4.66 12.857 7,899 3.247 21.39% 18.76% 5.35% 2.18% 37.13%	Avg FYE June 2014 183 183 115 4.48 842 27.45 10,518 6,060 2,694 15.31% 12.01% 8.29%	258 72.65 4.53 1,169 37.71 13,004 6,600 3,234 N/A 71 935 19,41%	285 52.67 4.01 1,151 37.13 13,924 7,322 3,475 N/A 1,945 918	278 278 64.5 4.19 1,194 39.80 14,549 7,607 3,505 N/A 10,381	234 234 62.92 5.06 1,185 38.23 15,201 8,246 3,293 N/A 3,719	264 264 39.17 4.13 36.37 12,493 6,370 3,223 N/A 5,037	284 284 57.67 3.98 1,129 36.42 13,491 6,870 3,448 N/A	273 273 51.25 4.10 1,118 36.06 14,032 7,717 3,335	232 232 55.25 4.28 992 35.43 13,424 7,184 3,002	241 241 68.83 4.25 33.06 20,501 11,267	264 264 45.79 4.00 1,068 35.60 19,779 11,510	254 254 31.96 4.47 1,136 36.65 18,516 11,175	296 296 34.96 4.15 1,229 40.97 19,057 12,131
% P	*Total Psychiatric Discharges Total Discharges Total Discharges Total Observation days ALOS - Adult/Pediatric ALOS - Psychiatric Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Adult/Pediatric Average Daily Census - Psych Outpatient Encounters Outpatient Clinic Visits with E&M codes *ED Visits Total # of free care individuals # of free care recipients # of free care approved applicants # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial Medicaid (Bayou Health) IP Medicada IP Medicada Psych Free Care Psych Self Pay	12.67 320.25 109.63 4.48 14.13 1.378 179 44.93 4.66 12.857 7.899 3.247 21.39% 18.76% 5.35% 2.18% 37.13%	183 115 4.48 842 27.45 10,518 6,660 2,694 15.31% 12.01% 8.29%	258 72.65 4.53 1,169 13,004 6,600 3,234 N/A 71 935 19,41%	285 52.67 4.01 1,151 37.13 13,924 7,322 3,475 N/A 1,945 918	278 64.5 4.19 1,194 39.80 14,549 7,607 3,505 N/A 10,381	234 62.92 5.06 1,185 38.23 15,201 8,246 3,293 N/A 3,719	264 39.17 4.13 1,091 36.37 12,493 6,370 3,223 N/A 5,037	284 57.67 3.98 1,129 36.42 13,491 6,870 3,448 N/A	273 51.25 4.10 1,118 36.06 14,032 7,717 3,335	232 55.25 4.28 992 35.43 13,424 7,184 3,002	241 68.83 4.25 1,025 33.06 20,501 11,267	264 45.79 4.00 1,068 35.60 19,779 11,510	254 31.96 4.47 1,136 36.65 18,516 11,175	296 34.96 4.15 1,229 40.97 19,057 12,131
% P	*Total Psychiatric Discharges Total Discharges Total Discharges Total Observation days ALOS - Adult/Pediatric ALOS - Psychiatric Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Adult/Pediatric Average Daily Census - Psych Outpatient Encounters Outpatient Clinic Visits with E&M codes *ED Visits Total # of free care individuals # of free care recipients # of free care approved applicants # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial Medicaid (Bayou Health) IP Medicada IP Medicada Psych Free Care Psych Self Pay	12.67 320.25 109.63 4.48 14.13 1.378 179 44.93 4.66 12.857 7.899 3.247 21.39% 18.76% 5.35% 2.18% 37.13%	183 115 4.48 842 27.45 10,518 6,660 2,694 15.31% 12.01% 8.29%	258 72.65 4.53 1,169 13,004 6,600 3,234 N/A 71 935 19,41%	285 52.67 4.01 1,151 37.13 13,924 7,322 3,475 N/A 1,945 918	278 64.5 4.19 1,194 39.80 14,549 7,607 3,505 N/A 10,381	234 62.92 5.06 1,185 38.23 15,201 8,246 3,293 N/A 3,719	264 39.17 4.13 1,091 36.37 12,493 6,370 3,223 N/A 5,037	284 57.67 3.98 1,129 36.42 13,491 6,870 3,448 N/A	273 51.25 4.10 1,118 36.06 14,032 7,717 3,335	232 55.25 4.28 992 35.43 13,424 7,184 3,002	241 68.83 4.25 1,025 33.06 20,501 11,267	264 45.79 4.00 1,068 35.60 19,779 11,510	254 31.96 4.47 1,136 36.65 18,516 11,175	296 34.96 4.15 1,229 40.97 19,057 12,131
% P	Total Discharges Total Oservation days ALOS - Adult/Pediatric ALOS - Psychiatric Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Adult/Pediatric Average Daily Census - Adult and Pedi Average Daily Census - Psychiatric Average Daily Census - Psychiatric Average Daily Census - Psychiatric Untpatient Clinic Visits with E&M codes	320.25 109.63 4.48 14.13 1.378 179 44.93 4.66 12,857 7,899 3,247 21.39% 18.76% 5.35% 2.18% 37.13%	115 4.48 842 27.45 10,518 6,060 2,694 15.31% 12.01% 8.29%	72.65 4.53 1,169 37.71 13,004 6,600 3.234 N/A 71 935 19.41%	52.67 4.01 1,151 37.13 13,924 7,322 3,475 N/A 1,945 918	64.5 4.19 1,194 39.80 14,549 7,607 3,505 N/A 10,381	62.92 5.06 1,185 38.23 15,201 8,246 3,293 N/A 3,719	39.17 4.13 1,091 36.37 12,493 6,370 3,223 N/A 5,037	57.67 3.98 1,129 36.42 13,491 6,870 3,448 N/A	51.25 4.10 1,118 36.06 14,032 7,717 3,335	55.25 4.28 992 35.43 13,424 7,184 3,002	68.83 4.25 1,025 33.06 20,501 11,267	45.79 4.00 1,068 35.60 19,779 11,510	31.96 4.47 1,136 36.65 18,516 11,175	34.96 4.15 1,229 40.97 19,057 12,131
% P	Total observation days ALOS - Adult/Pediatric ALOS - Psychiatric Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Psychiatric Average Daily Census - Adult and Pedi Average Daily Census - Psych Outpatient Encounters Outpatient Clinic Vists with E&M codes "ED Visits Total # of free care individuals # of free care approved applicants # of free care approved applicants # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial Medicaid (Bayou Health)) IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	109.63 4.48 14.13 1.378 179 44.93 4.66 12,857 7,899 3,247 21.39% 18.76% 5.35% 2.18% 37.13%	115 4.48 842 27.45 10,518 6,060 2,694 15.31% 12.01% 8.29%	72.65 4.53 1,169 37.71 13,004 6,600 3.234 N/A 71 935 19.41%	52.67 4.01 1,151 37.13 13,924 7,322 3,475 N/A 1,945 918	64.5 4.19 1,194 39.80 14,549 7,607 3,505 N/A 10,381	62.92 5.06 1,185 38.23 15,201 8,246 3,293 N/A 3,719	39.17 4.13 1,091 36.37 12,493 6,370 3,223 N/A 5,037	57.67 3.98 1,129 36.42 13,491 6,870 3,448 N/A	51.25 4.10 1,118 36.06 14,032 7,717 3,335	55.25 4.28 992 35.43 13,424 7,184 3,002	68.83 4.25 1,025 33.06 20,501 11,267	45.79 4.00 1,068 35.60 19,779 11,510	31.96 4.47 1,136 36.65 18,516 11,175	34.96 4.15 1,229 40.97 19,057 12,131
% P	ALOS - Psychiatric Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Psychiatric Average Daily Census - Adult And Pedi Average Daily Census - Adult and Pedi Average Daily Census - Psych Outpatient Encounters Outpatient Clinic Visits with E&M codes "ED Visits Total # of free care individuals # of free care approved applicants # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial Medicaid (Bayou Health) IP Medicare IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	14.13 1,378 179 44.93 4.66 12,857 7,899 3,247 21.39% 18.76% 5.35% 2.18% 37.13%	842 27.45 10,518 6,060 2,694 15.31% 12,01% 8.29%	1,169 37.71 13,004 6,600 3,234 N/A 71 935 19,41%	1,151 37.13 13,924 7,322 3,475 N/A 1,945 918	1,194 39.80 14,549 7,607 3,505 N/A 10,381	1,185 38.23 15,201 8,246 3,293 N/A 3,719	1,091 36.37 12,493 6,370 3,223 N/A 5,037	1,129 36.42 13,491 6,870 3,448 N/A	1,118 36.06 14,032 7,717 3,335	992 35.43 13,424 7,184 3,002	1,025 33.06 20,501 11,267	1,068 35.60 19,779 11,510	1,136 36.65 18,516 11,175	1,229 40.97 19,057 12,131
% P	Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Psychiatric Average Daily Census-Adult and Pedi Average Daily Census - Psych Outpatient Encounters Outpatient Clinic Visits with E&M codes *ED Visits Total # of free care individuals # of free care approved applicants # of free care approved applicants # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial Medicaid (Bayou Health) IP Medicare IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	1,378 179 44,93 4,66 12,857 7,899 3,247 21,39% 18,76% 5,35% 2,18% 37,13%	27.45 10,518 6,060 2,694 15.31% 12.01% 8.29%	37.71 13,004 6,600 3,234 N/A 71 935 19.41%	37.13 13,924 7,322 3,475 N/A 1,945 918	39.80 14,549 7,607 3,505 N/A 10,381	38.23 15,201 8,246 3,293 N/A 3,719	36.37 12,493 6,370 3,223 N/A 5,037	36.42 13,491 6,870 3,448 N/A	36.06 14,032 7,717 3,335	35.43 13,424 7,184 3,002	33.06 20,501 11,267	35.60 19,779 11,510	1,136 36.65 18,516 11,175	40.97
% P	Total IP Discharge Days - Psychiatric Average Daily Census - Adult and Pedi Average Daily Census - Psych Outpatient Encounters Outpatient Clinic Visits with E&M codes *ED Visits Total # of free care individuals # of free care approved applicants # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial Medicaid (Bayou Health) IP Medicad IP Medicade Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	179 44.93 4.66 12,857 7,899 3,247 21.39% 18.76% 5.35% 2.18% 37.13%	27.45 10,518 6,060 2,694 15.31% 12.01% 8.29%	37.71 13,004 6,600 3,234 N/A 71 935 19.41%	37.13 13,924 7,322 3,475 N/A 1,945 918	39.80 14,549 7,607 3,505 N/A 10,381	38.23 15,201 8,246 3,293 N/A 3,719	36.37 12,493 6,370 3,223 N/A 5,037	36.42 13,491 6,870 3,448 N/A	36.06 14,032 7,717 3,335	35.43 13,424 7,184 3,002	33.06 20,501 11,267	35.60 19,779 11,510	36.65 18,516 11,175	40.97
% P	Average Daily Census-Adult and Pedi Average Daily Census - Psych Outpatient Encounters Outpatient Clinic Visits with E&M codes "ED Visits Total # of free care individuals # of free care approved applicants # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial IP Commercial Medicaid (Bayou Health) IP Medicare IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	44.93 4.66 12,857 7,899 3,247 21.39% 18.76% 5.35% 2.18% 37.13%	10.518 6,060 2,694 15.31% 12.01% 8.29%	13,004 6,600 3,234 N/A 71 935 19,41%	13,924 7,322 3,475 N/A 1,945 918	14,549 7,607 3,505 N/A 10,381	15,201 8,246 3,293 N/A 3,719	12,493 6,370 3,223 N/A 5,037	13,491 6,870 3,448 N/A	14,032 7,717 3,335	13,424 7,184 3,002	20,501 11,267	19,779 11,510	18,516 11,175	19,057 12,131
% P	Average Daily Census - Psych Outpatient Encounters Outpatient Clinic Visits with E&M codes *ED Visits Total # of free care individuals # of free care approved applicants # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial Medicaid (Bayou Health) IP Medicare IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	12,857 7,899 3,247 21.39% 18.76% 5.35% 2.18% 37.13%	6,060 2,694 15.31% 12.01% 8.29%	13,004 6,600 3,234 N/A 71 935 19,41%	7,322 3,475 N/A 1,945 918	7,607 3,505 N/A 10,381	15,201 8,246 3,293 N/A 3,719	12,493 6,370 3,223 N/A 5,037	13,491 6,870 3,448 N/A	14,032 7,717 3,335	13,424 7,184 3,002	11,267	19,779 11,510	18,516 11,175	19,057 12,131
	Outpatient Clinic Visits with E&M codes *ED Visits Total # of free care individuals # of free care approved applicants # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial Medicaid (Bayou Health) IP Medicare IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	7,899 3,247 21.39% 18.76% 5.35% 2.18% 37.13%	6,060 2,694 15.31% 12.01% 8.29%	6,600 3,234 N/A 71 935 19.41%	7,322 3,475 N/A 1,945 918	7,607 3,505 N/A 10,381	8,246 3,293 N/A 3,719	6,370 3,223 N/A 5,037	6,870 3,448 N/A	7,717 3,335	7,184 3,002	11,267	11,510	11,175	12,131
	*ED Visits Total # of free care individuals # of free care recipients # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial Medicaid (Bayou Health)) IP Medicaid IP Medicaid IP Medicaid Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	3,247 21.39% 18.76% 5.35% 2.18% 37.13%	2,694 15.31% 12.01% 8.29%	3,234 N/A 71 935 19.41%	3,475 N/A 1,945 918	3,505 N/A 10,381	3,293 N/A 3,719	3,223 N/A 5,037	3,448 N/A	3,335	3,002				
	Total # of free care individuals # of free care approved applicants # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial IP Commercial Medicaid (Bayou Health) IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	21.39% 18.76% 5.35% 2.18% 37.13%	15.31% 12.01% 8.29%	N/A 71 935 19.41%	N/A 1,945 918	N/A 10,381	N/A 3,719	N/A 5,037	N/A			3,227	3,200		3,032
	# of free care recipients # of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial IP Commercial Medicaid (Bayou Health) IP Medicaid IP Medicaid IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	18.76% 5.35% 2.18% 37.13%	12.01% 8.29%	71 935 19.41%	1,945 918	10,381	3,719	5,037			N/A	N/A	N/A	N/A	N/A
	# of free care approved applicants Patient Mix Inpatient (IP) IP Free Care IP Self Pay IP Commercial IP Commercial Medicaid (Bayou Health) IP Medicaid IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	18.76% 5.35% 2.18% 37.13%	12.01% 8.29%	935 19.41%	918				6.283	5.926	4,739	6.001	3,659	7.321	8.128
	IP Free Care IP Self Pay IP Commercial IP Commercial Medicaid (Bayou Health) IP Medicaid IP Medicaid IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	18.76% 5.35% 2.18% 37.13%	12.01% 8.29%		12 95%		1,130	1,214	995	990	820	735	595	558	761
	IP Self Pay IP Commercial IP Commercial Medicaid (Bayou Health) IP Medicaid IP Medicaid IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	18.76% 5.35% 2.18% 37.13%	12.01% 8.29%		12 95%										
	IP Commercial IP Commercial Medicaid (Bayou Health) IP Medicaid IP Medicaid IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	5.35% 2.18% 37.13%	8.29%	44.49%		52.91%	23.30%	23.72%	30.40%	26.82%	35.87%	41.77%	29.34%	34.63%	35.30%
	IP Commercial Medicaid (Bayou Health) IP Medicaid IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	2.18% 37.13%			35.69%	-12.96%	16.59%	16.16%	21.69%	4.30%	5.52%	-18.25%	-0.12%	-1.51%	3.35%
	IP Medicaid IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	37.13%	13,86%	6.78%	10.52%	12.67%	11.62%	17.36%	9.64%	11.99%	10.09%	1.08%	13.67%	11.34%	10.65%
	IP Medicare Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay		28.11%	9.81% 2.67%	8.52% 6.41%	12.70% 13.24%	8.55% 15.36%	11.62% 15.16%	7.50% 12.50%	9.38% 28.29%	14.59% 12.15%	23.31% 26.49%	31.06% 7.24%	21.56% 15.45%	21.53% 9.79%
	Patient Mix Psychiatry (Psych) Psych Free Care Psych Self Pay	, .	19.09%	16.84%	25.91%	21.44%	24.58%	15.98%	18.27%	19.22%	21.78%	25.60%	18.81%	18.53%	19.38%
Percent Patient	Psych Self Pay														
rcent Patient		15.95%													
I Patient		47.53%													
Patient	Psych Commercial	2.20%													$\sim$
ent	Psych Commercial Medicaid (Megellan) Psych Medicaid	32.04%		$\sim$	$\sim$	$\sim$		$\sim$			$\sim$		$\sim$	$\sim$	
	Psych Medicare	2.28%													
S % P	Patient Mix Outpatient (OP)														
ê 🗕	OP Free Care	44.15%	43.21%	8.62%	14.86%	53.33%	24.05%	26.84%	34.29%	30.72%	35.21%	31.09%	27.73%	31.70%	33.45%
<u>s</u> —	OP Self Pay OP Commercial	8.49% 6.93%	11.57% 7.81%	14.34% 4.31%	37.55% 11.12%	-4.08% 14.40%	23.55% 12.44%	20.12%	12.66% 14.27%	13.62% 14.52%	9.67% 11.91%	8.89% 18.43%	16.37% 18.31%	8.04% 20.06%	6.22% 27.47%
Service	OP Commercial Medicaid (Bayou Health)	3.47%	15.27%	63.97%	17.70%	15.79%	15.94%	14.66%	14.08%	15.33%	18.01%	17.08%	16.81%	17.51%	14.92%
6	OP Medicaid	19.02%	3.75%	1.29%	3.47%	3.48%	6.74%	5.14%	5.36%	6.15%	5.01%	6.15%	1.95%	6.51%	3.17%
	OP Medicare	17.55%	17.84%	7.47%	15.30%	17.08%	17.28%	19.61%	19.34%	19.66%	20.19%	18.36%	18.83%	16.18%	14.77%
<mark>% P</mark>	Patient Mix Emergency Dept (ED)														
	ED Free Care ED Self Pay	38.25% 30.81%	34.72% 39.03%	46.45% 22.88%	45.88% 22.60%	42.44% 20.90%	41.76% 20.57%	42.43% 20.90%	41.75% 20.56%	38.91% 19.16%	39.76% 19.59%	38.09% 18.76%	40.20% 19.80%	38.71% 19.07%	39.71% 19.56%
	ED Sell Pay ED Commercial	5.67%	4.87%	8.46%	9.41%	20.90%	20.57%	10.24%	10.39%	11.09%	19.59%	11.91%	11.58%	11.85%	19.56%
	ED Commercial Medicaid (Bayou Health)	2.71%	9.16%	9.42%	10.60%	11.18%	11.03%	10.85%	11.63%	12.71%	12.57%	16.54%	14.47%	15.31%	15.15%
	ED Medicaid	12.74%	2.15%	1.51%	2.21%	2.99%	4.00%	4.06%	4.10%	6.89%	4.74%	3.85%	2.37%	4.55%	2.77%
	ED Medicare	6.99%	7.82%	11.28%	9.30%	11.36%	10.67%	11.52%	11.57%	11.24%	11.93%	10.85%	11.58%	10.51%	10.67%
Offe	ffender Care <sup>1</sup> Total # Inpatient Discharges	4	3	6	5	1	3	7	12	6	5	7	7	11	17
	% of IP Davs	4 1.06%	2.15%	2.10%	2.20%	0.10%	0.80%	3.80%	3.10%	1.30%	2.30%	1.60%	2.90%	3.70%	3.70%
	Total # OP Encounters	49	2.15%	2.10%	63	70	102	78	81	77	2.30%	1.60%	2.90%	108	3.70% 98
Offender	% of OP Encounters	0.38%	0.54%	0.58%	0.45%	0.48%	0.67%	0.62%	0.60%	0.55%	0.57%	0.56%	0.65%	0.58%	0.51%
er	ED Encounters	91	62	77	79	66	101	44	51	50	40	61	54	67	76
Care	% of ED Visits	2.79%	2.25%	2.10%	2.20%	1.80%	3.00%	1.30%	1.40%	1.50%	1.30%	1.80%	1.60%	2.00%	2.10%
°	<sup>2</sup> # Telemed visits	-							$\sim$					$\sim$	
	% of Telemed visits	~													
*	IV Care # HIV Outpatient Clinic visits	212	248	249	251	296	404	310	234	292	226	308	260	347	346
CEA Can Core Out	# HIV Outpatient Clinic visits	312	∠48	∠49	∠51	290	404	310	∠34	292	326	308	200	347	340
C C	# Oncology Infusion visits	129	160	363	322	550	629	526	325	198	276	317	305	292	313
o Out	utpatient Pharmacy Assistance														
Clinical	Total # prescriptions filled	7,043	6,095	5,662	5,577	5,233	5,508	4,601	5,491	5,197	4,789	5,417	5,272	5,018	5,393
lica	# Patient Assistance Prescriptions filled	3,269	2,218	1,909	1,875	1,738	1,820	1,454	1,626	1,623	1,363	1,429	1,466	1,308	1,386
<u>v</u>	<sup>4</sup> # HIV prescriptions filled	263	N/A	155	131	180	158	133	160	118	104	104	117	116	134
ervi	# Offender prescriptions # Other prescriptions	N/A 3,511	N/A 3.869	N/A 3,598	N/A 3,571	N/A 3,315	99 3,431	103 2,911	97 3,608	136 3,320	126 3,196	87 3,797	101 3,588	93 3,501	106 3,767
Services	Are prescriptions available same day (Y/N)	3,511 Y	3,009 Y	3,398 Y	3,371 Y	3,315 Y	3,431 Y	2,911 Y	3,008 Y	3,320 Y	3,190 Y	3,797 Y	3,566 Y	3,501 Y	3,707 Y
	Avg wait time on prescription in minutes	60	28.75	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and FY14; Data provided by UHC for FY15 and after

Information currently not available or services not applicable

University Hospital and Clinic	s - Lafayette, Louisiana	
Footnotes	Comments	Date Completed
	4/15 Free Care \$6,228,079. Swings from Self Pay into other payors for the month. It is best to review the payor mix YTD, but we are reporting Monthly amounts which will show the swings.	
	5/15 Free Care \$7,310,057. Swings from Self Pay into other payors for the month. It is best to review the payor mix YTD, but we are reporting Monthly amounts which will show the swings.	
	6/15 Free Care \$8,776,084.	
Operations Milestones	Accomplishment Impact	Date Completed
Madical Fasting and Incoderate		
Medical Equipment Investment		
Technology Investments		

	Graduate Medical Education Resident FTEs by Program Specialty University Hospital and Clinics Lafayette Based Programs										
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs							
	Anesthesiology	0.5	0.3	-							
	Internal Medicine-Cardiology	1.0	1.0	1.0							
	OB/GYN	5.0	5.0	4.8							
	OB/GYN Fellows	0.1	-	0.1							
FY14 includes HCSD/University Medical Center and University Hospital &	Ophthalmology	5.0	4.0	3.1							
Clinics, and Lafayette General Medical Center; FY15 & FY16 includes University	Ophthalmology-Retina	1.0	1.0	1.0							
Hospitals & Clinics and Lafayette General Medical Center	Orthopedics	2.0	2.0	2.0							
Hospitals & Chilles and Larayette General Medical Center	Otorhinolaryngology/ENT	4.8	5.4	3.0							
	Surgery	8.7	9.0	9.0							
	UMC-Family Medicine	23.2	24.3	26.9							
	UMC-Family Medicine-Geriatrics	0.1	1.0	2.0							
	UMC-Internal Medicine	26.1	26.8	28.8							
Lafayette Programs		77.5	79.8	81.7							

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

	Leonard J. Chabert Medical Cer	nter - Houm	na, Louisiar	na											
	Measure	LJC Monthly Avg FY 12	LJC Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
	Total Adult/Pediatric Discharges	302	223	346	356	309	353	343	326	383	320	372	365	356	331
	*Total Psychiatric Discharges	79	84	74	84	81	94	63	103	97	78	93	94	94	99
	Total Discharges Total observation days	381 152	306 128	420 122.42	440 139.29	390 126.42	447 145.96	406 120.25	429 65.71	480 55.67	398 154.83	465 98.95	459 97.54	450 141.25	430 180.00
	ALOS - Adult/Pediatric	4.11	4.19	4.60	4.80	4.70	4.70	4.36	2.72	2.74	2.98	2.71	2.55	3.61	3.64
	ALOS - Psychiatric	8.88	6.99	7.40	7.30	7.10	6.90	4.80	7.01	7.12	7.03	7.17	6.88	6.63	6.82
Statistics	Total IP Discharge Days - Adult/Pediatric	1,241	934	346	356	309	353	343	886	1,048	955	1,007	932	1,000	892
tist	Total IP Discharge Days - Psychiatric	700	584	76	84	81	94	63	722	691	548	667	647	623	675
ics	Average Daily Census-Adult and Pedi	41.03	30	30.50	32.70	28.30	33.40	33.20	22.81	31.71	25.25	24.77	26.93	32.00	23.61
	Average Daily Census - Psych Outpatient Encounters	22.97 13,779	19 14,448	18.20 7,846	20.20 10,653	19.20 12,942	19.50 12,373	19.80 12,145	17.61 11,290	21.65 11,533	16.43 10,861	18.65 13,088	20.73 13,728	21.29 11,515	21.67 12,973
	Outpatient Clinic Visits with E&M codes	7.948	8,556	5,761	9,176	10,216	10,712	8,625	9.533	10,104	9,342	10,875	10,090	9,200	9,688
	*ED Visits	2,726	2,135	2,085	1,865	2,893	2,954	2,843	2,552	2,849	2,421	2,956	2,719	2,448	2,555
	Total # of free care individuals														
	# of free care recipients			4,849	8,021	9,922				5,058	4,585	5,068			
	# of free care approved applicants														
	% Patient Mix Inpatient (IP)														
	IP Free Care	19.56%	13.92%			00.077				30.12%	30.01%	17.46%	18.62%	15.01%	19.94%
	IP Self Pay	6.54%	10.55%	37.89%	33.51%	30.93%	31.94%	37.80%	37.92%	4.58%	7.45%	11.33%	8.87%	8.12%	9.16%
	IP Commercial IP Commercial Medicaid (Bayou Health)	6.43% 3.08%	9.07% 15.35%	9.60%	10.83%	2.84%	8.49%	6.54%	7.18%	5.64% 24.24%	4.84% 20.97%	7.75%	6.08% 23.42%	8.81% 23.23%	11.41%
	IP Medicaid (Bayou Health)	43.64%	24.41%	27.90%	29.20%	41.18%	34.79%	31.00%	32.70%	10.04%	9.98%	14.70%	10.96%	16.74%	16.01%
	IP Medicare	19.47%	25.45%	24.61%	26.46%	25.05%	24.79%	24.66%	22.20%	24.66%	26.17%	25.69%	32.06%	28.10%	24.68%
	% Patient Mix Psychiatry (Psych)	8									•				
Pe	Psych Free Care	22.23%	10.96%							33.33%	42.21%	25.00%	24.17%	25.48%	20.76%
rce	Psych Self Pay	19.56%	30.11%							3.57%	7.53%	17.64%	19.52%	16.85%	14.52%
<u> </u>	Psych Commercial Psych Commercial Medicaid (Magellan)	7.58%	4.60% 21.89%							6.70% 31.99%	3.15% 20.84%	9.97% 22.70%	9.99% 24.58%	7.38% 24.01%	16.62% 23.02%
Pati	Psych Medicaid	24.99%	14.56%							2.98%	7.88%	4.91%	3.18%	1.33%	4.55%
ent	Psych Medicare	15.57%	17.76%							21.43%	19.61%	17.64%	18.61%	25.01%	21.36%
Percent Patient Mix by Service	% Patient Mix Outpatient (OP)														
Ĝ	OP Free Care	41.12%	36.15%							27.22%	28.72%	16.89%	20.54%	20.05%	23.84%
Se	OP Self Pay	8.89% 8.52%	11.84% 9.82%	40.37% 15.44%	43.79% 12.70%	36.32% 19.49%	46.77% 11.13%	51.18% 10.45%	45.44% 11.06%	6.08%	9.16% 4.91%	12.91% 8.31%	13.70% 11.57%	16.44% 11.18%	13.08% 10.75%
Ζ.	OP Commercial OP Commercial Medicaid (Bayou Health)	3.92%	9.82%	15.44%	12.70%	19.49%	11.13%	10.45%	11.06%	5.66% 9.53%	8.37%	13.85%	21.28%	18.79%	20.55%
ce	OP Medicaid	17.09%	3.84%	18.47%	17.35%	23.83%	19.16%	17.06%	21.52%	24.18%	22.44%	20.95%	3.01%	4.64%	4.33%
	OP Medicare	20.15%	22.68%	25.72%	26.16%	20.36%	22.94%	21.32%	21.98%	24.72%	26.12%	25.20%	29.90%	28.91%	27.47%
	% Patient Mix Emergency Dept (ED)				-										
	ED Free Care	38.22%	28.24%							53.60%	51.34%	39.82%	53.77%	41.88%	45.12%
	ED Self Pay ED Commercial	26.40%	34.63% 8.28%							3.72% 10.60%	4.71% 11.65%	13.43% 12.11%	3.40% 10.29%	10.45% 14.10%	9.27% 12.84%
	ED Commercial Medicaid (Bayou Health)	2.63%	12.13%							15.76%	17.39%	19.25%	17.97%	16.28%	16.68%
	ED Medicaid	14.48%	4.17%							3.58%	3.10%	2.13%	1.50%	2.65%	2.71%
	ED Medicare	8.65%	10.38%							11.30%	11.11%	12.45%	13.11%	14.66%	13.41%
	Offender Care														
					,				•						
Q	<sup>1</sup> Total # Inpatient Discharges	5	4	4	3	5	7	3	2	6	3	4	4	3	8
	% of IP Days	1.29%	1.25%	0.89%	0.22%	0.66%	1.07%	0.89%	0.14%	0.36%	0.22%	0.27%	0.28%	0.18%	0.57%
én	% of IP Days Total # OP Encounters	1.29% 42	1.25% 21	0.89%	0.22% 25	0.66%	1.07% 21	0.89% 21	0.14% 25	0.36% 20	0.22%	0.27% 19	0.28% 19	0.18% 30	0.57% 41
fender	% of IP Days Total # OP Encounters % of OP Encounters	1.29% 42 0.30%	1.25% 21 0.14%	0.89% 26 0.33%	0.22% 25 0.23%	0.66% 14 0.11%	1.07% 21 0.17%	0.89% 21 0.17%	0.14% 25 0.22%	0.36% 20 0.17%	0.22% 23 0.21%	0.27% 19 0.15%	0.28% 19 0.14%	0.18% 30 0.26%	0.57% 41 0.32%
fender Ca	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters	1.29% 42 0.30% 60	1.25% 21 0.14% 46	0.89% 26 0.33% 81	0.22% 25 0.23% 67	0.66% 14 0.11% 78	1.07% 21 0.17% 70	0.89% 21 0.17% 51	0.14% 25 0.22% 75	0.36% 20 0.17% 99	0.22% 23 0.21% 60	0.27% 19 0.15% 50	0.28% 19 0.14% 50	0.18% 30 0.26% 77	0.57% 41 0.32% 82
Offender Care	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits	1.29% 42 0.30%	1.25% 21 0.14%	0.89% 26 0.33%	0.22% 25 0.23%	0.66% 14 0.11%	1.07% 21 0.17%	0.89% 21 0.17%	0.14% 25 0.22%	0.36% 20 0.17%	0.22% 23 0.21%	0.27% 19 0.15%	0.28% 19 0.14%	0.18% 30 0.26%	0.57% 41 0.32%
fender Care	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters	1.29% 42 0.30% 60	1.25% 21 0.14% 46	0.89% 26 0.33% 81	0.22% 25 0.23% 67	0.66% 14 0.11% 78	1.07% 21 0.17% 70	0.89% 21 0.17% 51	0.14% 25 0.22% 75	0.36% 20 0.17% 99	0.22% 23 0.21% 60	0.27% 19 0.15% 50	0.28% 19 0.14% 50	0.18% 30 0.26% 77	0.57% 41 0.32% 82
fender Care	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits <sup>2</sup> # Telemed visits	1.29% 42 0.30% 60	1.25% 21 0.14% 46	0.89% 26 0.33% 81	0.22% 25 0.23% 67	0.66% 14 0.11% 78	1.07% 21 0.17% 70	0.89% 21 0.17% 51	0.14% 25 0.22% 75	0.36% 20 0.17% 99	0.22% 23 0.21% 60	0.27% 19 0.15% 50	0.28% 19 0.14% 50	0.18% 30 0.26% 77	0.57% 41 0.32% 82
	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits 2 <sup>#</sup> Telemed visits % of Telemed visits % of Telemed visits	1.29% 42 0.30% 60 2.21%	1.25% 21 0.14% 46	0.89% 26 0.33% 81	0.22% 25 0.23% 67	0.66% 14 0.11% 78	1.07% 21 0.17% 70	0.89% 21 0.17% 51	0.14% 25 0.22% 75	0.36% 20 0.17% 99	0.22% 23 0.21% 60	0.27% 19 0.15% 50	0.28% 19 0.14% 50	0.18% 30 0.26% 77	0.57% 41 0.32% 82
	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits <sup>2</sup> # Telemed visits HIV Care <sup>8</sup> # HIV Clinic visits Cancer Care	1.29% 42 0.30% 60 2.21%	1.25% 21 0.14% 46 2.16% 120	0.89% 26 0.33% 81 3.88% 88	0.22% 25 0.23% 67 3.59% 73	0.66% 14 0.11% 78 2.70% 67	1.07% 21 0.17% 70 2.37% 78	0.89% 21 0.17% 51 1.79% 74	0.14% 25 0.22% 75 2.94%	0.36% 20 0.17% 99 3.47% 89	0.22% 23 0.21% 60 2.48% 81	0.27% 19 0.15% 50 1.69% 89	0.28% 19 0.14% 50 1.84% 77	0.18% 30 0.26% 77 3.15% 65	0.57% 41 0.32% 82 3.21% 96
	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits <sup>2</sup> # Telemed visits HIV Care <sup>8</sup> # HIV Clinic visits Cancer Care # Oncology Infusion visits	1.29% 42 0.30% 60 2.21%	1.25% 21 0.14% 46 2.16%	0.89% 26 0.33% 81 3.88%	0.22% 25 0.23% 67 3.59%	0.66% 14 0.11% 78 2.70%	1.07% 21 0.17% 70 2.37%	0.89% 21 0.17% 51 1.79%	0.14% 25 0.22% 75 2.94%	0.36% 20 0.17% 99 3.47%	0.22% 23 0.21% 60 2.48%	0.27% 19 0.15% 50 1.69%	0.28% 19 0.14% 50 1.84%	0.18% 30 0.26% 77 3.15%	0.57% 41 0.32% 82 3.21%
	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits 2# Telemed visits #IV Care 5# HIV Clinic visits Cancer Care # Oncology Infusion visits Outpatient Pharmacy Assistance	1.29% 42 0.30% 60 2.21% 144 132	1.25% 21 0.14% 46 2.16% 120 134	0.89% 26 0.33% 81 3.88% 88 88 268	0.22% 25 0.23% 67 3.59% 73 73	0.66% 14 0.11% 78 2.70% 67 67 348	1.07% 21 0.17% 70 2.37% 78 78 333	0.89% 21 0.17% 51 1.79% 74 74	0.14% 25 0.22% 75 2.94% 55 370	0.36% 20 0.17% 99 3.47% 89 383	0.22% 23 0.21% 60 2.48% 81 305	0.27% 19 0.15% 50 1.69% 89 365	0.28% 19 0.14% 50 1.84% 77 77 399	0.18% 30 0.26% 77 3.15% 65 65	0.57% 41 0.32% 82 3.21% 96 332
	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits <sup>2</sup> # Telemed visits % of Telemed visits HIV Care <sup>5</sup> # HIV Clinic visits Cancer Care # Oncology Infusion visits Outpatient Pharmacy Assistance Total # prescriptions filled	1.29% 42 0.30% 60 2.21% 144 132 4,319	1.25% 21 0.14% 46 2.16% 120 120 134	0.89% 26 0.33% 81 3.88% 88 88 268 4,708	0.22% 25 0.23% 67 3.59% 73 73 308	0.66% 14 0.11% 78 2.70% 67 67 348 4,934	1.07% 21 0.17% 70 2.37% 78 78 333 5,098	0.89% 21 0.17% 51 1.79% 74 347 4,213	0.14% 25 0.22% 75 2.94% 55 370 4,934	0.36% 20 0.17% 99 3.47% 89 89 383 5,014	0.22% 23 0.21% 60 2.48% 81 81 305	0.27% 19 0.15% 50 1.69% 89 365 5,075	0.28% 19 0.14% 50 1.84% 77 77 399 4,665	0.18% 30 0.26% 77 3.15% 65 65 359 4,464	0.57% 41 0.32% 82 3.21% 96 332 4,867
*CEA Core Clinical	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits <sup>2</sup> # Telemed visits % of Telemed visits HIV Care <sup>8</sup> # HIV Clinic visits Cancer Care # Oncology Infusion visits Outpatient Pharmacy Assistance Total # prescriptions filled # Patient Assistance Prescriptions filled	1.29% 42 0.30% 60 2.21% 144 132 4,319 887	1.25% 21 0.14% 46 2.16% 120 120 134 4,584 360	0.89% 26 0.33% 81 3.88% 88 268 4,708 230	0.22% 25 0.23% 67 3.59% 73 308 4,650 271	0.66% 14 0.11% 78 2.70% 67 67 348 4.934 269	1.07% 21 0.17% 70 2.37% 78 333 5,098 272	0.89% 21 0.17% 51 1.79% 74 74 347 4,213 195	0.14% 25 0.22% 75 2.94% 55 370 4.934 175	0.36% 20 0.17% 99 3.47% 89 383 5,014 200	0.22% 23 0.21% 60 2.48% 81 305 4,683 187	0.27% 19 0.15% 50 1.69% 89 365 5,075 177	0.28% 19 0.14% 50 1.84% 77 399 4.665 164	0.18% 30 0.26% 77 3.15% 65 65 359 4.464 174	0.57% 41 0.32% 82 3.21% 96 332 4,867 179
*CEA Core Clinical	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits 2# Telemed visits # Telemed visits HIV Care *# HIV Clinic visits Cancer Care # Oncology Infusion visits Outpatient Pharmacy Assistance Total # prescriptions filled # Patient Assistance Prescriptions filled # Patient Assistance Prescriptions filled	1.29% 42 0.30% 60 2.21% 144 132 4,319 887 108	1.25% 21 0.14% 46 2.16% 120 134 4.584 4.584 360 N/A	0.89% 26 0.33% 81 3.88% 88 268 4,708 230 0	0.22% 25 0.23% 67 3.59% 73 73 308 4.650 271 1	0.66% 14 0.11% 78 2.70% 67 67 348 4.934 269 3	1.07% 21 0.17% 70 2.37% 78 78 333 5.098 272 3	0.89% 21 0.17% 51 1.79% 74 74 347 4.213 195 N/A	0.14% 25 0.22% 75 2.94% 55 370 4.934 175 4	0.36% 20 0.17% 99 3.47% 89 383 5.014 200 0	0.22% 23 0.21% 60 2.48% 81 81 305 4,683 187 0	0.27% 19 0.15% 50 1.69% 89 365 5.075 177 0	0.28% 19 0.14% 50 1.84% 77 399 4.665 164 0	0.18% 30 0.26% 77 3.15% 65 65 359 4.464 174 0	0.57% 41 0.32% 82 3.21% 96 332 4.867 179 0
*CEA Core Clinical	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits <sup>2</sup> # Telemed visits % of Telemed visits HIV Care <sup>8</sup> # HIV Clinic visits Cancer Care # Oncology Infusion visits Outpatient Pharmacy Assistance Total # prescriptions filled # Patient Assistance Prescriptions filled	1.29% 42 0.30% 60 2.21% 144 132 4,319 887	1.25% 21 0.14% 46 2.16% 120 120 134 4,584 360	0.89% 26 0.33% 81 3.88% 88 268 4,708 230	0.22% 25 0.23% 67 3.59% 73 308 4,650 271	0.66% 14 0.11% 78 2.70% 67 67 348 4.934 269	1.07% 21 0.17% 70 2.37% 78 333 5,098 272	0.89% 21 0.17% 51 1.79% 74 74 347 4,213 195	0.14% 25 0.22% 75 2.94% 55 370 4.934 175	0.36% 20 0.17% 99 3.47% 89 383 5,014 200	0.22% 23 0.21% 60 2.48% 81 305 4,683 187	0.27% 19 0.15% 50 1.69% 89 365 5,075 177	0.28% 19 0.14% 50 1.84% 77 399 4.665 164	0.18% 30 0.26% 77 3.15% 65 65 359 4.464 174	0.57% 41 0.32% 82 3.21% 96 332 4,867 179
	% of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits <sup>4</sup> # Telemed visits HIV Care <sup>5</sup> # HIV Clinic visits Cancer Care # Oncology Infusion visits Outpatient Pharmacy Assistance Total # prescriptions filled # Patient Assistance Prescriptions filled # Patient Pharmacy Filled # Offender prescriptions filled # Offender prescriptions filled	1.29% 42 0.30% 60 2.21% 144 132 4,319 887 108 N/A	1.25% 21 0.14% 46 2.16% 120 134 134 4,584 360 N/A N/A	0.89% 26 0.33% 81 3.88% 88 268 4,708 230 0 N/A	0.22% 25 0.23% 67 3.59% 73 73 308 4,650 271 1 NA	0.66% 14 0.11% 78 2.70% 67 67 348 4,934 269 3 N/A	1.07% 21 0.17% 70 2.37% 78 78 333 5,098 272 3 N/A	0.89% 21 0.17% 51 1.79% 74 74 347 4,213 195 N/A N/A	0.14% 25 0.22% 75 2.94% 55 370 4,934 175 4 N/A	0.36% 20 0.17% 99 3.47% 89 383 5,014 200 0 N/A	0.22% 23 0.21% 60 2.48% 81 305 4,683 187 0 N/A	0.27% 19 0.15% 50 1.69% 89 365 5,075 177 0 NA	0.28% 19 0.14% 50 1.84% 77 77 399 4,665 164 0 N/A	0.18% 30 0.26% 77 3.15% 65 65 359 4.464 174 0 N/A	0.57% 41 0.32% 82 3.21% 96 332 4,867 179 0 N/A

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014; LJC is not currently participating in the LA ADAP.

<sup>5</sup>LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Data provided by LSU HCSD for FY12 and FY14; Data provided by LJC for FY15 and after

Information currently not available or services not applicable

Last updated 9/11/2015

Leonard J. Chabert Medical Center -	- Houma, Louisiana		
Footnotes		Comments	Date completed
Operations Milestones	Accomplishment	Impact	Date completed
Medical Equipment Investments			
Technology Investments			

Graduate Medical Education Resident FTEs by Program Specialty Leonard J. Chabert Houma Based Programs									
Leonard J. Chaber	rt Houma Based Programs Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs					
	Family Medicine	2.1	2.7	2.0					
FY14 includes HCSD/Leonard J. Chabert Medical Center; FY15 & FY16 includes	Internal MD/Emergency MD	0.7	-	-					
Ochsner/Leonard J. Chabert Medical Center only	Ophthalmology	3.0	3.0	3.0					
	Phys Med & Rehab	2.0	2.0	2.0					
Houma Programs		7.8	7.7	7.0					

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

	University Medical Center New C	Orleans - N	lew Orlean	s, Louisian	а										
	Measure	ILH Monthly Avg FY12	ILH Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
	Total Adult/Pediatric Discharges *Total Psychiatric Discharges	861 106	712	825 130	784 104	760 120	775 138	699 110	810 144	781 105	692 121	780 152	803 127	784 126	707 126
	Total Discharges	966	817	955	888	880	913	809	954	886	813	932	930	910	833
	Total observation days	251	380	333	352	307	317	369	377	387	346	378	484	465	440
	ALOS - Adult/Pediatric	5.31	5.94	5.76	5.90	5.64	5.51	6.14	5.32	5.45	6.38	6.23	5.14	5.50	5.55
ŝ	ALOS - Psychiatric Total IP Discharge Days - Adult/Pediatric	10.09 4.568	10.06	8.89 4.752	11.16 4.628	9.38 4.285	8.32 4.274	9.98 4.291	7.51 4.311	11.10 4.260	8.53 4.413	7.52 4.859	8.81 4.126	9.20 4.314	9.10 3.922
Statistics	Total IP Discharge Days - Psychiatric	1,065	1,053	1,156	1,161	1,126	1,148	1,098	1,081	1,166	1,032	1,143	1,119	1,159	1,147
stics	Average Daily Census-Adult and Pedi	149.61	139	153.29	149.29	142.83	137.87	143.03	139.06	137.42	157.61	156.74	138	139	131
0,	Average Daily Census - Psych	34.25	35.00	37.29	37.45	37.53	37.03	36.60	34.87	37.61	36.86	36.87	37	37	38 19.812
	Outpatient Encounters Outpatient Clinic Visits with E&M codes	20,311 12,536	24,581 11,161	20,495 12.891	19,110 11.523	20,616 13.088	20,478 12,414	18,259 11,313	17,706 10.682	18,574 11,198	17,301 10,460	19,655 11,718	20,343 12,247	19,127 11.640	19,812
	*ED Visits	3,953	5,572	4,823	4,946	4,753	4,499	4,149	4,233	4,489	3,967	4,489	4,366	4,635	4,476
	Total # of free care individuals	/	5,985	7,046	7,175	7,302	7,400	7,797	7,427	7,652	7,665	7,473	7,393	7,079	7,275
	# of free care recipients		2,752	3,634	4,013	4,618	5,115	4,662	4,961	4,991	4,425	4,706	4,529	4,368	5,172
	# of free care approved applicants		856	1,136	1,143	1,279	1,230	1,014	903	1,145	933	1,025	1,011	880	961
	% Patient Mix Inpatient (IP)	0.50%	12 620/	10.04%	9.26%	11.02%	14 400/	12 5 49/	12 499/	44.45%	44.95%	4.4.0.49/	44.400/	7.10%	9.60%
	IP Free Care IP Self Pav	8.52% 17.18%	13.63% 9.84%	10.04%	8.36% 4.00%	11.93% 17.48%	14.48% 11.30%	12.54% 10.67%	12.48% 12.36%	11.15% -0.61%	11.85% 9.65%	14.84% 7.88%	14.12% 9.71%	7.19% 12.33%	8.69% 11.55%
	IP Self Pay IP Commercial	<u>17.18%</u> 9.67%	9.84%	23.02%	43.97%	11.39%	-14.01%	0.02%	8.77%	4.13%	9.05%	9.84%	9.71%	12.33%	11.55%
	IP Commercial Medicaid (Bayou Health)	4.62%	14.59%	17.05%	12.81%	13.19%	14.90%	16.94%	13.41%	13.92%	16.13%	26.26%	42.95%	24.25%	22.39%
	IP Medicaid	47.19%	37.55%	41.35%	23.14%	31.55%	58.77%	39.57%	38.27%	52.42%	35.37%	23.34%	9.88%	25.01%	29.42%
	IP Medicare	9.14%	14.29%	8.54%	7.71%	14.47%	14.55%	20.25%	14.71%	18.99%	16.81%	17.84%	12.28%	16.99%	16.37%
-	% Patient Mix Psychiatry (Psych)	0.05%	9.81%	5 4000	0.000/	-0.44%	0.05%	0.00%	4.070/	4.40%	0.070/	0.000/	0.00%	0.0000	4 400/
Perc	Psych Free Care Psych Self Pay	3.95% 29.39%	9.81% 23.13%	5.10% 31.23%	0.09% 18.78%	-0.44% 28.15%	3.05% 26.66%	2.82% 46.63%	4.07% 27.01%	4.46% 20.24%	0.97% 30.81%	0.96% 25.90%	6.86% 22.62%	-0.69% 20.19%	1.48% 30.86%
ent	Psych Commercial	4.06%	1.92%	5.80%	4.57%	3.82%	4.36%	-2.82%	3.05%	0.94%	0.39%	8.92%	1.96%	3.11%	6.45%
Pa	Psych Commercial Medicaid (Megellan)	9.81%	39.88%	49.22%	48.84%	35.08%	42.94%	41.26%	44.68%	57.38%	41.47%	36.48%	52.27%	45.82%	31.04%
tier	Psych Medicaid Psych Medicare	35.97% 16.41%	6.38% 18.87%	4.58% 4.07%	5.00% 22.74%	18.21% 15.19%	-7.75% 30.75%	-12.93% 25.05%	-5.27% 26.46%	-0.17% 17.15%	-5.62% 31.98%	8.05% 19.69%	-4.01% 20.30%	14.24% 17.34%	13.95% 16.22%
Percent Patient Mix by Service	% Patient Mix Outpatient (OP)	10.41%	10.07%	4.07%	22.74%	15.19%	30.75%	25.05%	20.40%	17.15%	31.98%	19.69%	20.30%	17.34%	16.22%
ix b	OP Free Care	26.12%	52.22%	47.79%	47.65%	41.18%	41.00%	40.86%	41.91%	40.55%	39.86%	39.07%	37.81%	37.86%	38.10%
ý s	OP Self Pay	15.25%	8.79%	9.43%	8.61%	12.78%	13.45%	12.83%	12.19%	16.45%	16.82%	16.37%	16.12%	16.02%	15.59%
erv	OP Commercial	4.70%	6.02%	8.04%	7.72%	8.37%	7.61%	7.45%	7.22%	7.42%	7.77%	7.98%	8.51%	8.84%	9.01%
ice	OP Commercial Medicaid (Bayou Health) OP Medicaid	5.27% 37.85%	14.03% 5.95%	14.40% 8.06%	14.26% 8.48%	15.18% 8.57%	15.53% 8.26%	16.20% 8.49%	15.55% 8.66%	14.67% 7.41%	15.96% 6.45%	16.72% 7.04%	17.30% 6.93%	17.69% 6.40%	17.46% 6.59%
	OP Medicare	9.63%	13.00%	12.29%	13.28%	13.92%	14.14%	14.16%	14.47%	13.50%	13.14%	12.83%	13.33%	13.20%	13.24%
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	12.75%	33.24%	31.30%	32.63%	22.85%	21.37%	20.20%	20.87%	20.78%	18.39%	19.55%	19.74%	18.50%	19.26%
	ED Self Pay ED Commercial	38.13% 5.34%	32.65% 9.28%	31.28% 10.73%	28.58% 10.71%	39.61% 10.97%	40.59% 11.44%	41.54% 10.89%	41.84% 9.58%	41.69% 10.41%	42.66% 11.07%	42.09% 11.23%	41.41% 11.73%	42.44% 12.64%	41.31% 12.34%
	ED Commercial Medicaid (Bayou Health)	4.47%	12.03%	12.11%	13.45%	13.22%	13.76%	12.75%	13.98%	12.98%	13.20%	13.46%	14.70%	15.03%	14.01%
	ED Medicaid	26.89%	3.87%	4.56%	4.80%	4.17%	3.85%	5.25%	4.27%	4.83%	4.64%	3.74%	3.55%	3.21%	3.78%
	ED Medicare	6.22%	8.92%	10.01%	9.81%	9.18%	8.99%	9.38%	9.45%	9.30%	10.03%	9.94%	8.87%	8.19%	9.30%
	Offender Care					1	1		1						10
~	<sup>1</sup> Total # Inpatient Discharges % of IP Davs	31 4.08%	20	24 1.07%	21 0.35%	19 1.64%	16 2.97%	-0.65%	22 0.59%	16 -0.63%	26 1.36%	21 0.57%	20 0.70%	23 0.42%	19 1.20%
Offe	Total # OP Encounters	239	286	461	377	519	497	420	450	428	386	478	531	512	549
Offender	% of OP Encounters	1.17%	1.50%	1.62%	1.74%	1.95%	2.25%	1.97%	2.52%	2.43%	2.30%	2.54%	2.30%	2.23%	2.43%
	ED Encounters	245	223	275	276	278	289	226	216	230	198	248	227	258	225
Care	% of ED Visits <sup>2</sup> # Telemed visits	6.19% 325	4.53% 141	5.13% 173	5.19% 181	5.31% 168	5.82% 172	5.01% 213	4.75% 185	4.71% 176	4.57% 166	5.07% 195	4.79% 170	5.24% 159	4.71% 167
	% of Telemed visits	1.60%	49.36%	37.53%	48.01%	32.37%	34.61%	50.71%	41.11%	41.12%	43.01%	40.79%	32.02%	31.05%	30.42%
	HIV Care			-				-				· · · · · · ·			/*
	# HIV Outpatient Clinic visits	502	1057	1,280	1,077	1,192	1,225	1,117	1,091	1,140	1,073	1,117	1,164	976	1,136
*CEA	Cancer Care			100	001	0.50	105	0.05			0.15		10.0		
A	# Oncology Infusion visits	323	447	436	384	356	425	365	354	346	345	441	436	393	383
ore	Trauma Care Level I Trauma Center (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
2	Outpatient Pharmacy Assistance		1 1	T	1	T	1	I	1				T T	<u> </u>	1
inic	Total # prescriptions filled	8,765	5,533	4,788	4,482	4,874	4,986	4,109	5,006	4,752	4,302	4,746	4,399	4,372	4,485
<u>8</u>	# Patient Assistance Prescriptions filled	5,140	2,624	1,902	1,780	1,860	1,973	1,560	1,829	1,831	1,619	1,740	1,429	1,488	1,481
ěn	<sup>4</sup> # HIV prescriptions filled	1,790	1	0	0	0	0	0	0	0	0	0	0	0	0
	# Offender prescriptions	205	466 2,443	322 2,564	253 2,449	497 2,517	361 2,652	320 2,229	562 2,615	384 2,537	328 2,355	393 2,613	343 2,627	361 2,523	365 2,639
/ice	# Other provide land														
Core Clinical Services	# Other prescriptions Are prescriptions available same day (Y/N)	1,630 Y	2,443 Y	2,304 Y	2,449 Y	2,517 Y	2,652 Y	2,229 Y	2,015 Y	2,557 Y	2,355 Y	2,013 Y	2,027 Y	2,525	2,000 Y

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by UMCNO (previously ILH) for FY14 and after Information currently not available or services not applicable

Footnotes		Comments	Date completed
	Outpatient Encounters were calculated using charges and includes the count of ER visits and L' Updated the measures and definition to exclude ED visits, admits, and LWBS encounters.	WBS charges. The baseline is calculated based upon patient encounters and excludes ED visits and LWBS patients.	6/30/15
	ED Visits were calculated as ER level visit charges including LWBS charges and ED outpatients a admitted as inpatients. Updated measures and definitions to exclude ED admits and LWBS enc	admitted to the inpatient areas. The baseline is calculated using ER level visits only excluding LWBS and patients counters.	6/30/15
		the baseline is calculated using inpatient days or visits. Updated measures and definitions so that IP & Psych are a	6/30/15
	The decrease in OP and ED Free Care percentages in the Patient Mix is due to a shift from Self-	Pay to Managed Medicaid.	7/1/15
<b>Operations Milestones</b>	Accomplishment	Impact	Date completed
	Expanded Clinic Services: Added additional 1/2 day per week for Neurosurgery	Improved Access to Care	4/1/15
	Implemented transport module in EPIC	Improves tracking and monitoring of patient flow throughout the hospital	4/1/15
	Began Scheduling ambulatory care visits at the time of ED Discharge as needed	More timely access to care	5/1/15
Capital Investments			
	UMCNO Facilities Equipment, Mesh Project, Lawson Interface, Dell 550 - Sheet Paper Tray,		
	Cisco Unitifed Computing System, Ambulatory Care Building, Hyperbaric Chambers, GE PACS,		
	Identity Management and Antivirus Software, Medtronic Neup Surgery Navigation System,		
	Automated Line, Lab Analyzers for Automated line, Overhead Paging System, Mediware		
	System, HIM High Speed Scanners, Temperature Monitor Sensors, GE CVUS Image Vault		
= 0=0 000 00	Upgrade, iSTAT Instrument w/Docking Station, Radiology Oncology Wedge Set, Enterprise		
7,058,922.00	Backup Software, & DAS - Cellular Service Enhancement Intralock ITL9700A Key Machine, Interpercussive Ventilator (IPV), Radiology Workstation	UMC IT / Facilities	2015
	Monitor, Kitchen Steamer, 2-Way Motorola Radios, Clean Booth Work Facilities, Pro Analyzer,		
	Neuro Opmi Pentero Microscope, Urology Transducer, Neonatal MRI Ventilator, Power		
126 212 00	Procedure Chair, Roche Ultra Benchmark Stainer, & Emma Chair	ILH Replacements	2015
420,313.00			2013
7 485 235 00	Capital Investments are through August 2015	1	l

\$ 7,485,235.00 Capital Investments are through August 2015

	tion Resident FTEs by Program Special	ty		
LCMC Heal	h New Orleans Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Anesthesiology	6.3	7.0	9.0
	Child Neurology	0.6	-	1.0
	Dermatology	4.0	3.4	4.0
	Emergency Medicine-Hyperbaric	2.0	1.0	3.0
	Emergency Medicine	35.3	35.6	37.4
	ENT-Neurotology	-	1.0	0.2
	Family Medicine	1.0	0.7	1.0
	General Dentistry <sup>6</sup>	5.8	-	6.2
	LSU PM&R/Pain Medicine	0.5	0.5	0.5
	Internal Medicine-Baton Rouge (EKL)	-	-	1.0
	Internal MD/Emergency MD	5.4	5.4	6.5
	Internal Medicine	25.2	24.9	21.2
	Internal Medicine-Cardiology Interventional Internal Medicine-Endocrine	1.0	1.0 1.9	1.0 1.9
		-	-	-
	Internal Medicine-GI Internal Medicine-Hematology/Oncology	2.4	2.2 5.2	3.3 5.2
	Internal Medicine Infectious Disease	3.3	3.0	2.1
	Internal medicine-Nephrology	1.6	1.9	2.0
	Internal Medicine-Pulmonary/CRIT	5.1	5.0	5.0
	Internal Medicine-Rheumatology	3.0	4.0	3.8
	Internal Medicine-Cardiology	6.1	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7	1.0
	Internal Medicine-Geriatrics	-	1.0	2.0
	Internal Medicine-Pediatrics	8.1	6.2	7.1
FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA	Neurology	8.2	6.6	8.0
Children's Medical Center; FY16 includes LSUHSC department accounts and LA	Neurology Fellows	3.3	2.0	2.0
Children's Medical Center	Neurosurgery	5.2	3.0	6.0
	OB/GYN	8.9	8.7	8.4
	OB/GYN Fellows	0.2	0.3	0.7
	Ophthalmology	4.7	4.7	4.3
	Ophthalmology-Retina	1.0	1.0	1.0
	Oral Surgery <sup>6</sup>	19.8	8.0	22.0
	Orthopedics	7.5	7.5	7.3
	Otorhinolaryngology/ENT	1.8	2.0	3.0
	Pathology	7.5	9.5	10.0
	Pediatrics	-	0.2	-
	Pediatrics-A/I	0.4	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5	2.5
	Phys Med & Rehab	3.9	3.9	3.8
	Plastic Surgery	2.0	3.0	3.0
	Plastic Surgery-Integrated	-	3.3	4.0
	Psychiatry	21.2	24.0	21.2
	Psychosomatic Medicine	-	1.0	1.0
	Psychiatry - OLOL	-	-	0.1
	Radiology	9.7	10.1	9.0
	Surgery <sup>7</sup>	13.0	18.9	20.0
	Surgery-Trauma Critical	2.0	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7	4.0
	Urology-Female Pelvic Reconstruction Fellowship	0.1	-	-
New Orleans Programs	Radiology-Women's & Breast Imaging	0.5	1.0	1.0
New Orleans Programs		246.1	242.0	276.2

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

LCMC Health includes resident programs at UMC New Orleans, Touro, and Children's Hospital New Orleans

<sup>6</sup>FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

<sup>7</sup>ILH includes 4.3 surgery residents in labs

						2013 -									
	Moss Memorial Health Clinic - La	ake Charles													
	Measure	WOM Monthly	MMHC Monthly Avg FYE June	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
		Avg FY 12	2014	0012011	7.0g 2011	000 2011	00012011		200 2011	0011 2010	1052010		7491 2010		00112010
						-									
	Total Adult/Pediatric Discharges	80	368	405	399	375	437	382	423	367	378	357	339	385	355
	*Total Psychiatric Discharges Total Discharges	18 98	78 446	71 476	68 467	75 450	92 529	71 453	70 493	72 439	69 447	76 433	77 416	90 475	94 449
	Total observation days	21	70	122	103.2	122.7	123.8	107.1	96.5	104	112	119.5	144.3	100.3	104.4
	ALOS - Adult/Pediatric	4.06	4.75	4.53	4.32	4.22	4.56	5.03	4.66	5.05	5.00	5.04	5.28	4.59	4.83
G	ALOS - Psychiatric	14.59	7.24	6.99	7.31	6.93	6.85	7.37	7.07	10.60	7.04	7.95	7.65	7.82	7.77
tati	Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Psychiatric	324 266	1,751 560	1,835 496	1,725 497	1,583 520	1,991 630	1,922 523	1,973 495	1,853 763	1,890 486	1,798 604	1,789 589	1,768 704	1,713 730
Statistics	Average Daily Census-Adult and Pedi	10.78	58	56	53	61	63	58	63	65	63	56	63	58	63
ŭ	Average Daily Census - Psych	8.21	18	16	16	18	19	18	18	22	18	18	21	25	23
	Outpatient Encounters	7,128	7,983	9,130	8,782	9,021	9,694	7,674	8,342	9,154	8,461	9,703	9,275	8,097	8,827
	Outpatient Clinic Visits with E&M codes *ED Visits	3,907 1,982	5,402 2,702	6,133 3,087	6,145 3,199	6,208 3,319	6,597 3,304	5,139 3,133	5,647 3,501	6,302 3,582	5,710 3,125	6,637 3,569	6,431 3,559	5,611 3,481	5,951 3,623
	Total # of free care individuals	1,982	2,702	3,087	3,199	3,319	3,304	3,133	3,501	3,382	3,125	3,569	3,559	3,461	3,023
	# of free care recipients			2,787	2,780	2,811	2,856	2,430	2,507	2,598	2,533	2,716	2,634	2,424	2,544
	# of free care approved applicants			-1	_,				_,	_,			_,		
	% Patient Mix Inpatient (IP)														
	IP Free Care	42.55%	11.07%	5.75%	8.46%	14.91%	23.96%	15.45%	17.64%	20.35%	19.15%	18.63%	16.60%	18.83%	24.81%
	IP Self Pay	11.28%	9.05%	24.76%	17.62%	20.03%	7.28%	8.01%	11.61%	10.42%	8.10%	7.01%	5.65%	6.90%	6.42%
	IP Commercial	4.60%	7.25%	3.92%	11.13%	5.18%	9.24% 39.78%	7.39%	8.01% 45.67%	8.90%	10.74% 41.11%	8.40% 46.38%	13.19% 44.89%	12.27%	10.68%
	IP Commercial Medicaid (Bayou Health) IP Medicaid	0.57% 25.83%	39.48% 18.07%	41.62% 9.13%	33.68% 13.45%	36.01% 9.85%	39.78% 4.87%	50.36% 3.17%	45.67% 2.84%	34.27% 6.04%	41.11% 4.39%	46.38% 2.95%	44.89% 5.87%	35.97% 5.26%	38.06% 4.85%
	IP Medicare	14.18%	15.09%	14.82%	15.65%	14.02%	14.87%	15.61%	14.24%	20.02%	16.51%	16.63%	13.81%	20.76%	15.18%
	% Patient Mix Psychiatry (Psych)														
Per	Psych Free Care	24.08%	8.73%	5.63%	13.24%	12.31%	13.33%	16.63%	8.89%	14.55%	16.26%	8.77%	11.88%	18.90%	7.95%
Percent	Psych Self Pay Psych Commercial	35.11% 2.72%	20.71% 5.41%	30.99% 1.41%	29.41% 4.41%	25.58%	21.90%	15.30% 1.91%	31.72% 1.62%	27.79%	22.84% 4.73%	23.18% 1.16%	21.22% 4.58%	18.60% 2.60%	39.45% 1.64%
	Psych Commercial Medicaid (Megellan)	0.00%	55.08%	47.89%	45.59%	54.23%	52.54%	58.89%	45.66%	40.89%	52.47%	57.78%	53.14%	51.10%	37.26%
Patient	Psych Medicaid	32.32%	2.50%	4.23%	0.00%	1.15%	0.00%	0.00%	2.22%	2.49%	0.00%	0.00%	2.21%	1.10%	1.37%
nti	Psych Medicare	5.76%	7.58%	9.86%	7.35%	6.73%	10.79%	7.27%	9.90%	11.66%	3.70%	9.11%	6.96%	7.70%	12.33%
Mix	% Patient Mix Outpatient (OP)	49.54%	50.97%	46.44%	47.40%	40.000/	45.00%	44.020/	44.00%	44.84%	47.000/	48.58%	42.029/	43.04%	42.500/
by	OP Free Care OP Self Pay	49.54%	12.25%	13.37%	47.10% 12.94%	46.63% 13.21%	45.96% 13.84%	44.93% 14.90%	44.23% 13.79%	44.84% 13.86%	47.82% 10.36%	48.58% 9.52%	43.62% 12.81%	43.04%	43.52% 11.04%
Ser	OP Commercial	6.01%	7.69%	11.20%	11.03%	11.60%	11.35%	11.31%	11.36%	12.66%	12.29%	13.11%	13.58%	14.88%	13.15%
vice	OP Commercial Medicaid (Bayou Health)	0.74%	9.80%	10.15%	10.52%	9.99%	10.81%	10.21%	11.36%	10.21%	10.61%	11.38%	11.75%	11.89%	12.99%
Ű	OP Medicaid OP Medicare	14.05% 17.28%	2.11%	1.20% 17.64%	1.27% 17.15%	0.95%	1.34% 16.70%	0.89%	1.25% 18.00%	1.25% 17.18%	0.44%	0.54% 16.87%	0.53%	0.77%	0.56% 18.74%
	% Patient Mix Emergency Dept (ED)	17.2078	11.1378	17.0478	17.1378	17.01/8	10.7078	11.10%	18.0078	17.1078	10.4078	10.07 /8	11.1278	17.4476	10.74%
	ED Free Care	45.53%	17.90%	14.80%	17.32%	14.91%	15.90%	14.59%	16.25%	15.30%	15.62%	14.40%	15.82%	15.54%	17.83%
	ED Self Pay	28.89%	31.00%	38.30%	36.07%	34.56%	35.02%	35.17%	32.53%	32.80%	30.14%	33.06%	32.54%	32.49%	34.39%
	ED Commercial	4.75%	5.22%	5.50%	5.94%	5.88%	6.60%	5.90%	6.66%	6.78%	8.03%	8.29%	7.95%	9.05%	8.23%
	ED Commercial Medicaid (Bayou Health) ED Medicaid	0.64%	32.51% 6.09%	28.60% 3.80%	30.35% 2.78%	33.53% 3.71%	32.32% 2.63%	33.64% 2.55%	34.02% 2.74%	33.47% 3.10%	35.68% 2.02%	34.97% 1.91%	34.36% 1.99%	33.04% 2.10%	30.03% 1.44%
	ED Medicare	6.84%	7.28%	9.00%	7.53%	7.41%	7.57%	8.14%	7.80%	8.54%	8.51%	7.37%	7.33%	7.79%	8.09%
	Offender Care														
	<sup>1</sup> Total # Inpatient Discharges	1	2	0	1	1	4	2	0	1	1	3	0	4	1
0	% of IP Days	0.99%	0.16%	0.00%	0.04%	0.04%	0.28%	0.12%	0.00%	0.15%	0.20%	0.21%	0.00%	0.29%	0.22%
Offender	Total # OP Encounters	43	88	101	97	82	104	77	106	107	90	80	45	51	50
der	% of OP Encounters ED Encounters	0.60% 78	0.14% 28	0.41%	0.41%	0.34%	0.40%	0.37%	0.46%	0.53%	0.45%	0.35%	0.20%	0.25%	0.24%
Ca	ED Encounters     % of ED Visits	3.94%	28	0.30%	0.69%	0.47%	29 0.59%	0.38%	0.47%	0.38%	0.40%	0.55%	0.51%	0.63%	36 0.69%
Ire	<sup>2</sup> # Telemed visits	0.54 /0	0.0078	0.00 //	0.03 /0	0.4770	0.3376	0.3078	0.47 /0	0.00%	0.4070	0.0076	0.01%	0.0070	0.0370
	% of Telemed visits														
	HIV Care														
	# HIV Clinic visits	294	213	156	194	198	184	169	195	226	180	215	223	219	207
*	Cancer Care	70	58	45	54	50	79	61	61	60	62	73	60	57	64
*CEA	# Oncology Infusion visits Urgent Care Visits	76	58	45	54	53	79	81	81	93	68	73	68	57	64
<sup>o</sup>	# Urgent Care visits	<u> </u>	1,347	1,553	1,611	1,639	1,685	1,525	1,780	1,814	1,517	1,831	1,711	1,661	1,634
Core	Mental Health HIV		.,511	.,500		.,	.,500	.,520	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	.,011	.,011	.,		.,	.,
Clinical	# Mental Health HIV Clinic visits		20	0	0	10	39	23	23	29	27	24	30	29	38
lica	Outpatient Pharmacy Assistance														
al Ser	Total # prescriptions filled	7,537	8,154	9,023	8,844	8,945	9,756	6,760	6,746	6,941	6,584	6,972	6,623	6,513	7,066
ervi	# Patient Assistance Prescriptions filled	3,225	2,312	2,167	2,253	2,220	2,408	1,812	2,112	2,239	2,058	2,203	1,982	1,967	2,115
ces	<sup>4</sup> # HIV prescriptions filled # Offender prescriptions	192 61	N/A 2,199	30 2,143	43 2,039	46 2,105	58 2,487	42 1,167	68 123	69 107	56 107	58 87	54 140	63 125	67 112
	# Other prescriptions	4,059	3,644	4,683	4,509	4,574	4,803	3,739	4,443	4,526	4,363	4,624	4,447	4,358	4,772
	Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Ý
	Avg wait time on prescription in minutes	45	30	30	30	30	30	30	30	30	30	30	30	30	30

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by MMHC for FY14 and after

Information currently not available or services not applicable

Last updated 9/11/2015

Moss Memorial Health Clinic	- Lake Charles, Louisiana		
Footnotes	Comme	ents	Date completed
	Number of Free Care Recipients includes LCMH Inpatients, LCMH Pysch Patients, LCMH ED Patie Jan, Feb, March 2015 is 7847.	ents, and MMHC Outpatients. These are all 100% Free Care. Total Free Care recipients for	10/1/14
	Payer Mix % calculated on the base numbers in this report and do not represent the payer mix f % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay. OP Encounters and visits are lower in November due to 1) Holidays, which is a trend every year, majority of the pedi patients are being seen at LSU Family Practice, 3) there were several provid	2) The Pedi Clinic was downsized in Nov. from 5 days a week to 1 day a week with the	11/1/14
	month.		11/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhe The methodology for capturing inpatients (including discharges, observation days, ALOS, discha Memorial since transition regardless of financial class, all patients that have a medical record th	rges days, and daily census) and ED patients: is all patients that had a clinic visit at Moss at starts with 990 regardless of financial class (the old Moss record number with a 990 in	11/1/14
	the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay particle offender prescriptions are low in December because the local prison decided to go elsewhe		12/1/14 12/1/14
Operations Milestones	Accomplishment	Impact	Date completed
Medical Equipment Investments			
Technology Investments			

Graduate Medical Education Resident FTEs by Program Specialty											
Lake Charles Memorial Hospital Lake Charles Based Programs											
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs							
FY14, FY15, and FY16 is Lake Charles Memorial Hospital only (LSU affiliated community based residency only)	Family Medicine-Lake Charles	24.0	24.2	24.0							
Lake Charles Programs		24.0	24.2	24.0							

Information provided by New Orleans School of Medicine

FTE count may fluctuate due to residents on maternity leave, repeating or late completion of a rotation and/or changes in rotation specialties throughout each program

FTEs represent those paid for the first month of the FY / AY only and over the course of the year, the FTEs will vary, although not a lot

FTE count represent LSUHSC New Orleans employee only; Residents from Tulane, Ochsner or the OLOL Pediatrics program would not be included in these numbers

	Rapides Regional Medical Cente	er & CHRIS	TUS St. Francis	s Cabrini H	lospital - A	lexandria,	Louisiana								
	Measure	HPL Monthly Avg FY 12	Rapides/Christus Monthly Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
	Total Adult/Pediatric Discharges	130	2,233	2,272	2,162	2,197	2,249	2,133	2,398	2,420	2,159	2,441	2,299	2,327	2,142
	*Total Psychiatric Discharges	44	39	63	63	58	56	57	61	50	52	59	55	76	45
	Total	174	2,272	2,335	2,225	2,255	2,305	2,190	2,459	2,470	2,211	2,500	2,354	2,403	2,187
	Total observation days ALOS - Adult/Pediatric	5.36	652	675	676	633	683	593	621	814	803	788	880	801	743
	ALOS - Adult/Pediatric ALOS - Psychiatric	10.97													
Sta	Total IP Discharge Days - Adult/Pediatric	695													
Statistics	Total IP Discharge Days - Psychiatric	483													
ics	Average Daily Census-Adult and Pedi Average Daily Census - Psych	22.80 15.60	347	410	395	398	400	400	414	450	441	442	392	395	376
	Outpatient Encounters	15.00	28.033	28.248	27.721	28,696	27.932	23.282	26,747	26.730	25.011	28.444	27.067	25.245	26.852
	Outpatient Clinic Visits with E&M codes	3,196							- 1						
	*ED Visits		10,004	10,586	10,181	10,727	12,933	8,526	4,729	10,911	9,964	11,390	10,972	10,767	10,378
	Total # of free care individuals														
	# of free care recipients														
	# of free care approved applicants % Patient Mix Inpatient (IP)											l.			
	78 ratent mix inpatient (ir )	<u> </u>				1	1	1		1		1			
	IP Free Care & Self Pay		9.72%	10.68%	11.61%	10.72%	9.46%	9.83%	10.53%	7.36%	7.76%	10.01%	6.60%	9.90%	7.90%
	IP Commercial		0.12,0	10.0070			0.1070	0.0070	10.0070	1.0070		10.0173	0.0070	0.0070	1.0070
	IP Commercial Medicaid (Bayou Health)		12.80%	12.61%	12.84%	14.41%	13.42%	13.97%	13.91%	13.31%	16.68%	15.72%	2.30%	2.40%	2.70%
	IP Medicaid		4.69%	6.14%	4.79%	3.60%	3.54%	3.47%	2.77%	5.90%	4.60%	3.61%	3.70%	3.70%	3.10%
	IP Medicare														
-	% Patient Mix Psychiatry (Psych) Psych Free Care	~	<u> </u>	~	~	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>	~	<u> </u>	<u> </u>	~
ero	Psych Free Care Psych Self Pay														//
ien	Psych Commercial														
Ę,	Psych Commercial Medicaid (Megellan)														/
Percent Patient Mix	Psych Medicaid Psych Medicare														//
N N	Psych Medicare     Nedicare     Nedicare														
×		<u> </u>										1		1	1
by S	OP Free Care & Self Pay		18.25%	21.40%	22.10%	22.10%	17.46%	17.14%	20.87%	17.49%	22.50%	21.73%	16.20%	17.00%	15.80%
èn,	OP Commercial	/													
/ Service	OP Commercial Medicaid (Bayou Health)		15.71%	13.00%	13.20%	13.70%	14.03%	14.53%	18.34%	13.25%	13.81%	13.15%	15.50%	15.60%	15.90%
	OP Medicaid OP Medicare		2.62%	2.70%	2.80%	2.80%	2.20%	2.03%	3.05%	3.98%	3.90%	6.76%	4.70%	3.20%	3.60%
	% Patient Mix Emergency Dept (ED)				1	1	1		1	1	1	1	1	1	
	<u> </u>	$\sim$													
	ED Free Care & Self Pay		23.03%	25.69%	25.50%	23.93%	22.65%	17.81%	22.34%	21.62%	23.64%	24.02%	21.40%	22.40%	22.70%
	ED Commercial		00.040/		07 500/					0.1 5 50/	00.070/				
	ED Commercial Medicaid (Bayou Health) ED Medicaid		28.24% 2.92%	25.35% 3.16%	27.53% 3.29%	28.39% 3.29%	25.40% 2.72%	20.50%	26.99% 2.38%	24.57% 2.84%	30.37% 3.20%	29.76% 3.11%	26.60% 3.00%	25.70% 2.80%	26.70%
	ED Medicare		2.5270	0.1070	0.2070	0.2070	2.7270	2.0070	2.0070	2.0470	0.2070	0.1170	0.0070	2.0070	2.0070
	Offender Care														
	<sup>1</sup> Total # Inpatient Discharges		5	7	8	10	1	4	5	4	3	1	3	2	4
ð	% of IP Days		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.03%	0.02%	0.04%
Offender	Total # OP Encounters % of OP Encounters		42 0.01%	72 0.01%	52 0.01%	67 0.01%	30 0.01%	14 0.01%	23 0.01%	18 0.01%	0.00%	0	0	0	1 0.01%
	ED Encounters		0.01%	12	8	9	0.01%	2	0.01%	2	5	0.00%	6	3	0.01%
Care	% of ED Visits		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.05%	0.03%	0.08%
re	<sup>2</sup> # Telemed visits		0	0	0	0	0	0	0	0	0	0	1	1	0
	% of Telemed visits		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	HIV Care	~					1	1		1					
ð	# HIV Outpatient Clinic visits				I	I	I	I	I	I	I	I	I		
CEA Core	# Oncology Infusion visits	78													
S	Trauma Care				•	•			•				•	•	
re	Level I Trauma Center (Y/N)														
Clinical	Outpatient Pharmacy Assistance														
ica	Total # prescriptions filled														
Il Ser	# Patient Assistance Prescriptions filled											+			
grvi	<sup>4</sup> # HIV prescriptions filled # Offender prescriptions														
vices	# Offender prescriptions # Other prescriptions														
es	Are prescriptions available same day (Y/N)				1	1	1	1	1	1	1	1	1	1	
	Avg wait time on prescription in minutes														

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

++Working with partner to obtain report card data

Data provided by LSU HCSD for FY12; Data provided by Gjerset & Lorenz, LLP on behalf of Rapides Regional and Christus St. Francis Cabrini for FY14 and after Information currently not available or services not applicable

Rapides Regional Medical Ce	nter & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana		
Footnotes		Comments	Date completed
Operations Milestones		Impact	Date completed
	CHRISTUS St. Frances Cabrini ("Cabrini") and Rapides Regional Medical Center ("Rapides") continue to operate two new primary care clinics, three new specialty care clinics and two new outpatient pharmacies. Two clinics are located in Pineville, and the rest are in Alexandria. The specialty care services currently available at the clinics include Orthopedics, Cardiology, Gynecology, Coumadin Clinic, Diabetic Education, Oncology, General Surgery, Ophthalmology and Pulmonology.	Clinics provide services to all patients, including low income and needy patients during normal business hours.	6/30/15
	The urgent care clinics offer services during expanded hours – two from 8 am to 10 pm seven days a week, and the other from 9 am to 9 pm Monday through Friday, 10 am to 5 pm Saturday, and noon to 6 pm		
	Sunday. Two of the clinics are located in central Alexandria, and the other is located in Pineville. The hospitals have been providing increased levels of emergency department services since the closure of Huey P. Long.	New clinics dedicated to providing urgent care services.	6/30/15 6/30/15
Medical equipment Investments			
•••			
Technology Investments			

Graduate Medical Education Resident FTEs by Program Specialty Rapides Regional Alexandria Based Programs											
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs							
	Family Medicine - Alexandria	18.0	18.0	18.0							
Alexandria Programs		18.0	18.0	18.0							

Information provided by LSU Health Sciences Center - Shreveport

	University Health Conway - Mon		ana											
	Measure	UH-C Monthly Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 201
	Total Adult/Pediatric Discharges	348	352	394	371	377	331	322	392	297	356	365	339	384
	*Total Psychiatric Discharges	61 409	57 409	59	51	64 441	60	80 402	54 446	41	52	68	73 412	67
	Total Total observation days	66.48	409 68.63	453 121.54	422 73.71	100.71	391 65.42	99.21	446	338 147.33	408 121.15	433 137.17	412	451 136.40
	ALOS - Adult/Pediatric	3.88	3.64	3.70	3.70	3.73	3.89	4.37	4.31	4.63	3.84	3.90	3.44	3.43
	ALOS - Psychiatric	12.45	13.88	13.36	15.25	12.56	12.77	9.53	14.83	17.51	15.40	10.88	10.82	11.46
Statistics	Total IP Discharge Days - Adult/Pediatric	1,345	1,283	1,456	1,374	1,407	1,288	1,408	1,690	1,375	1,368	1,425	1,166	1,317
tist	Total IP Discharge Days - Psychiatric	749	791	788	778	804	766	762	801	718	801	740	790	768
ics	Average Daily Census-Adult and Pedi	44.17 24.63	41.39 25.52	46.97 25.42	45.80 25.93	45.39 25.94	42.93 25.53	45.42 24.58	54.52 25.84	49.11 25.64	44.13 25.84	47.50 24.67	37.61 25.48	43.9 25.6
	Average Daily Census - Psych Outpatient Encounters	10,350	25.52	10,997	25.93	25.94	11,502	9,578	10,725	25.64	25.64	10,799	9,867	25.6
	Outpatient Clinic Visits with E&M codes	6,488	7,194	7,164	7,244	7,289	6,009	6,176	7,176	5,899	7,494	7,127	6,612	7,435
	*ED Visits	2,200	2,156	2,171	2,223	2,177	2.078	2.322	2.308	1.876	2.220	2.415	2.392	2.257
	Total # of free care individuals	2,200	4,473	4,082	3,637	3,280	3,141	3,074	3,113	3,205	3,409	3,606	3,718	3,866
	# of free care recipients		2,070	1,831	1,591	1,426	1,298	1,272	1,413	1,355	1,588	1,609	1,523	1,676
	# of free care approved applicants		512	296	201	168	182	165	204	183	171	138	92	135
	% Patient Mix Inpatient (IP)													
	IP Free Care	12.85%	13.87%	13.19%	11.06%	6.11%	7.61%	9.73%	12.43%	9.53%	5.19%	6.32%	7.55%	7.44%
	IP Self Pay	12.24%	13.72%	13.05%	12.74%	11.09%	10.87%	13.21%	14.97%	11.49%	8.26%	9.89%	14.92%	9.72%
	IP Commercial	6.42%	5.14%	10.44%	11.86%	7.53%	5.05%	7.53%	11.24%	7.78%	10.38%	10.60%	10.72%	10.78
	IP Commercial Medicaid (Bayou Health)	30.80%	24.86%	26.92%	29.26%	31.70%	27.95%	31.46%	29.64%	28.95%	38.52%	37.19%	36.45%	36.149
	IP Medicaid IP Medicare	21.23%	23.77% 15.04%	22.05% 10.71%	22.27% 10.48%	28.22% 12.86%	32.84% 12.58%	19.32%	20.18% 8.28%	26.55% 13.82%	20.54% 14.84%	18.53% 15.16%	12.95% 14.84%	19.749
	% Patient Mix Psychiatry (Psych)	12.1270	13.04%	10.71%	10.46 %	12.00%	12.36%	14.20%	0.20%	13.82 %	14.04 %	13.10%	14.04%	12.91
-0	Psych Free Care	2.27%	0.88%	0.00%	1.03%	0.00%	0.00%	1.05%	1.62%	0.14%	4.37%	3.24%	5.70%	8.98%
Perc	Psych Self Pay	29.45%	25.92%	17.77%	24.42%	30.10%	23.63%	19.82%	16.98%	19.22%	24.72%	21.89%	16.46%	18.23
rcent	Psych Commercial	6.55%	4.93%	4.31%	3.86%	5.97%	2.48%	5.91%	5.74%	3.90%	3.25%	6.89%	4.81%	4.69%
2	Psych Commercial Medicaid (Megellan)	30.11%	33.88%	41.37%	22.75%	36.32%	40.47%	32.02%	33.46%	37.33%	25.97%	25.00%	23.29%	14.58
tie	Psych Medicaid	12.29%	18.71%	13.58%	13.62%	9.08%	6.27%	8.40%	11.11%	17.13%	22.22%	20.41%	25.06%	28.65
Patient Mix	Psych Medicare	19.32%	15.68%	22.97%	34.32%	18.53%	27.15%	32.81%	31.09%	22.28%	19.48%	22.57%	24.68%	23.969
1ix	% Patient Mix Outpatient (OP)	00.00%	00.170/	00.070/	00 750/	00.40%	00.75%	00.00%	04.070/	00.10%	00 700/	00.070/	00.00%	00.05(
Ъ,	OP Free Care OP Self Pay	33.06% 9.56%	30.17% 11.81%	26.07% 14.82%	22.75% 18.20%	20.49%	22.75% 18.20%	20.28%	21.67% 16.90%	23.19% 16.31%	22.73% 13.19%	22.07% 13.26%	23.28% 12.81%	23.859
Service	OP Commercial	13.47%	15.39%	14.79%	15.14%	15.01%	15.14%	15.11%	14.87%	16.43%	18.64%	17.73%	17.36%	17.729
Ś	OP Commercial Medicaid (Bayou Health)	21.40%	21.56%	21.93%	22.92%	21.54%	22.92%	24.52%	23.86%	23.25%	24.68%	25.81%	26.00%	25.749
õ	OP Medicaid	4.01%	3.51%	3.42%	3.70%	4.70%	3.70%	3.76%	3.67%	2.69%	2.19%	2.69%	2.02%	2.43%
	OP Medicare	17.33%	16.67%	17.76%	16.42%	16.76%	16.42%	16.30%	17.09%	16.58%	17.07%	17.20%	17.42%	17.849
	% Patient Mix Emergency Dept (ED)										-		-	
	ED Free Care	19.33%	14.19%	14.46%	10.75%	10.61%	10.73%	9.52%	9.92%	11.83%	11.98%	13.50%	12.63%	12.85%
	ED Self Pay ED Commercial	42.53% 6.11%	46.15% 6.63%	46.02% 7.19%	47.86% 6.70%	48.09% 6.25%	45.77% 6.40%	45.61% 7.15%	48.83% 6.72%	43.98% 8.32%	40.90% 9.77%	40.58% 9.36%	42.27% 8.57%	41.529
	ED Commercial Medicaid (Bayou Health)	16.20%	16.33%	15.85%	18.85%	20.07%	20.40%	22.44%	19.71%	20.10%	22.88%	21.20%	21.82%	21.93
	ED Medicaid	4.64%	5.15%	5.25%	5.26%	4.59%	5.00%	3.36%	4.94%	4.05%	3.78%	4.14%	3.05%	3.37%
	ED Medicare	7.37%	7.98%	7.23%	7.29%	7.21%	8.66%	8.53%	7.28%	8.21%	7.93%	8.41%	8.36%	8.46%
	Offender Care													
	<sup>1</sup> Total # Inpatient Discharges	10	12	14	6	7	9	9	9	5	8	7	8	15
0	% of IP Days	3.73%	3.59%	3.64%	2.33%	2.49%	3.11%	4.47%	3.25%	1.89%	2.27%	2.32%	2.57%	3.26%
Offender	Total # OP Encounters	119	100	133	100	144	100	97	208	138	171	135	110	136
nde	% of OP Encounters	1.18%	0.90%	1.21%	0.87%	1.24%	0.87%	1.01%	1.94%	1.55%	1.50%	1.25%	1.11%	1.21%
er Ca	ED Encounters	84	77	87	73	69	63	79	60	66	61	68	79	84
are	% of ED Visits	3.81%	3.57%	4.01%	3.28%	3.17%	3.03%	3.40%	2.60%	3.52%	2.75%	2.82%	3.30%	3.72%
	# Telemed visits	0	0	0	0	0	0	0	0	0	0	0	0	0
	% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	HIV Care	210	210	000	221	205	1.47	220	215	200	252	222	220	010
0	# HIV Outpatient Clinic visits	219	219	232	221	205	147	220	215	200	252	222	230	310
CEA	# Oncology Infusion visits	213	250	202	223	206	311	244	227	176	220	205	229	239
Core	Trauma Care													
e C	Level I Trauma Center (Y/N)	N	N	N	N	N	N	N	N	N	N	N	N	N
Clinical	Outpatient Pharmacy Assistance													
ca	Total # prescriptions filled	312	299	287	343	315	292	384	468	458	588	625	711	786
Se	# Patient Assistance Prescriptions filled	254	238	225	291	267	188	213	184	138	173	157	137	190
Services	<sup>4</sup> # HIV prescriptions filled # Offender prescriptions	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A 23	N/A	N/A 54	N/A 40	N/A 81	N/A	7 81
ces	# Offender prescriptions # Other prescriptions	57	61	62	52	48	104	148	58 226	266	375	81 387	74 500	508
	Are prescriptions available same day (Y/N)		Y	<u> 02</u> Ү	- 52 Y	40 Y	104 Y	140 Y	220 Y	200 Y	375 Y	Y	Y	508 Y
												· · ·		

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014. Data provided by University Health Shreveport

Information currently not available or services not applicable

Footnotes	Comn	nents	Date Completee
	The time period allotted by the state for the collection of our patient mix does not correlate with the operat after services have been rendered; and if applicable, the free care determination will be retroactively applied until at least three months after a patient's date of service.		4/29/14
Operations Milestones	Accomplishment	Impact	Date Complete
	The Credentialing Dept. worked with Managed Care at UHS to get all of our providers linked.		4/1/15
	Sucessfully audited employees for OIG exclusions. None found Compliance also mitigated/addressed issues surrounding EMTALA, physician concerns, complaints and potential HIPAA violations.		4/1/15
	Purchased and changed out 22 trash cans on 3rd and 4th floors.	Efficiency of sanitation efforts.	4/1/15
	Began work on refurbishing the 3rd floor (OB/Labor & Delivery). We hope that these improvements will encourage more deliveries here at UHC. Lobby is complete and we have started painting the labor and delivery room and working on the nursing station. New furniture, window blinds, and art work have been ordered. Reclining chairs/sofa sleepers have been ordered for all 4th floor patient rooms.	Increase accessibility and comfort for related patient care services.	4/1/15
	Successfully completed the EPIC and Radiology split		5/1/15
	We have just had two of our Pharmacy Interns graduate from Pharmacy School. The pharmacy department will precept 13 pharmacy students this year at the hospital and 7 at the retail locations. This is in addition to the four ULM College of Pharmacy Faculty that bring students through the institution-they precept about 50		
	students per year.		5/1/15
	We have also ordered sleeper chairs and sofa's for 3rd and 4th Floor with the help of our women's auxiliary.	Increase accessibility and comfort for related patient care services.	5/1/15
	All crash carts have been updated to be latex free		6/1/15
	Labor and Delivery Remodel is complete		6/1/15
	Installed new solar shades in all 3rd floor patient rooms		6/1/15
	Utilizing UH Shreveport to conduct tests that were once sent to an outside lab; change in process generated \$44,000 in savings		6/1/15
	Developed recruitment plan to replace and expand physician coverage.	Maintain compliance with ACGME requirements and expand coverage	6/15/15
	Opened new PACU/nurses station	Improved functunality of nurse station which allows nurses to spend more time focusing on patient care	6/15/15
	Finalize hiring of Pediatrician working with LSU		6/15/15
	Hired an additional Physical Therapist	Increase services available to community	6/15/15
	Signed TeleHealth Services contract to replace all of the TV's in patient rooms and lobbies with flat screens along with upgrading pillow speakers in patient rooms.	Improve patient satisfaction	6/15/15
cal Equipment Investme	nts		
	Cath Lab	Cath lab purchased a cardiac ablation machine in May. We will begin doing procedures the first week of June with 10 ablations scheduled for the first week. Also, Dr. Napoli started doing left heart caths in May	5/1/15
	Purchased Ablation Generator for Cardiovascular Dept.		6/15/15
echnology Investments			
	Began process of removing all Windows XP installations throughout the hospital due to security risk. Purchased approx \$35K in computer upgrades, parts, and other devices for the project.	Additional layer of protection to ensure the security of our patients' information	6/15/15
	Purchased Emergency Preparedness equipment with grant money from HHS consisting of patient monitoring system and 4 hand held radios for emergency preparedness		6/15/15

Graduate Medical Education Resident FTEs by Program Specialty University Health Monroe Based Programs											
Program Specialty FY 2014 FY 2015 FY 2014 Resident FTEs RE											
	Family Medicine - Monroe	24.0	24.0	25.0							
Monroe Programs		24.0	24.0	25.0							

Information provided by LSU Health Sciences Center - Shreveport

	University Health Shreveport - S	UH-S Monthly												
	Measure	Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 201
				1		n					1		1	7
	Total Adult/Pediatric Discharges *Total Psychiatric Discharges	1,497 109	1,487 116	1,571 93	1,483 99	1,504 110	1,440	1,531 128	1,505 102	1,344 81	1,491 108	1,400 104	1,413 107	1,408 114
	Total Psychiatric Discharges	1,606	116	93 1.664	1.582	1.614	83 1.523	128	1.607	1,425	1.599	1.504	1.520	1.522
	Total observation days	469	582.79	539.17	360.88	576.38	586.38	617.58	693.92	597.96	856.37	813.71	720.73	894.2
	ALOS - Adult/Pediatric	5.18	5.39	5.32	5.31	5.26	5.15	5.26	5.45	5.50	5.33	4.87	5.37	5.10
0	ALOS - Psychiatric	10.46	9.78	12.33	11.30	10.47	13.45	8.74	11.03	12.35	10.51	10.63	10.61	9.62
Statistics	Total IP Discharge Days - Adult/Pediatric	7,751	8,016	8,361	7,878	7,913	7,410	8,054	8,199	7,394	7,940	6,821	7,582	7,175
st	Total IP Discharge Days - Psychiatric Average Daily Census-Adult and Pedi	1,119 255	1,134 258.58	1,147 269.71	1,119 262.60	1,152 255.26	1,116 247.00	1,119 259.81	1,125 264,48	1,000 264.07	1,135 256.13	1,106 227.37	1,135 244,58	1,09
c s	Average Daily Census - Average Daily Census - Psych	37	36.58	37.00	37.30	37.16	37.20	36.10	36.29	35.71	36.61	36.87	36.61	36.5
	Outpatient Encounters	32,049	33,488	33,048	34,431	35,479	29,443	30,238	32,353	26,238	34,852	32,664	30,431	33,33
	Outpatient Clinic Visits with E&M codes	17,167	18,263	17,156	19,671	19,186	16,181	16,451	17,890	11,137	19,085	17,879	16,755	18,13
	ED Visits	5,399	5,271	5,553	5,445	5,220	4,807	5,290	5,260	4,579	5,123	5,261	5,532	5,47
	Total # of free care individuals		11,276	10,928	10,581	10,414	10,166	9,865	9,745	9,458	9,332	9,197	9,030	8,918
	# of free care recipients		4,290	4,143	4,226	4,147	3,820	3,767	3,826	3,486	3,875	3,667	3,590	3,850
	# of free care approved applicants		549	554	626	691	605	533	578	518	633	572	466	475
	% Patient Mix Inpatient (IP)			-							7		-	1
	IP Free Care	7.44%	10.68%	7.55%	6.26%	7.06%	8.33%	8.65%	7.05%	9.60%	8.31%	7.87%	8.06%	10.95
	IP Self Pay	18.60%	14.48%	14.62%	15.66%	13.66%	14.43%	14.71%	13.99%	16.05%	12.09%	12.04%	9.14%	7.78
	IP Commercial IP Commercial Medicaid (Bayou Health)	17.54%	16.90%	19.28%	16.88%	17.28%	15.80%	15.91%	17.48%	14.40%	15.89%	19.16%	19.85%	23.07
	IP Commercial Medicaid (Bayou Health) IP Medicaid	28.47% 7.42%	29.13% 6.29%	30.32% 10.23%	32.33% 11.73%	31.15% 12.76%	31.31% 9.03%	27.86% 10.43%	29.64% 11.28%	31.82% 6.71%	33.07% 9.27%	32.75% 7.45%	31.35% 9.79%	29.83 9.31
	IP Medicald	18.67%	19.74%	16.36%	15.71%	16.42%	19.55%	21.29%	19.98%	20.61%	20.30%	19.26%	20.69%	17.95
	% Patient Mix Psychiatry (Psych)	10.01 /0	1017 170	10.0070	10.1170	10.1270	10.00 /0	2112070	10.0070	20:0170	20.0070	10.2070	2010070	11.00
Barana	Psych Free Care	3.54%	4.23%	5.23%	3.75%	2.95%	2.87%	1.70%	0.44%	3.30%	3.44%	2.26%	3.96%	3.56
	Psych Self Pay	32.59%	31.13%	27.46%	26.54%	30.99%	21.15%	23.77%	25.51%	28.70%	26.87%	32.91%	36.12%	25.52
	Psych Commercial	4.97%	4.14%	5.14%	8.04%	4.77%	2.96%	6.61%	4.71%	3.20%	5.64%	2.08%	4.14%	7.02
2	Psych Commercial Medicaid (Megellan)	36.49%	42.50%	39.58%	37.71%	43.40%	36.92%	39.95%	45.24%	36.40%	44.58%	49.82%	34.10%	35.82
	Psych Medicaid Psych Medicare	0.60%	0.00%	1.13% 19.44%	1.88%	4.34%	4.03%	2.23% 24.22%	4.27% 18.76%	7.20% 20.50%	1.76% 17.71%	1.72% 10.76%	2.03% 17.09%	0.91 26.44
*	% Patient Mix Outpatient (OP)	21.1276	17.99%	19.44 %	20.11%	13.34%	31.2776	24.2270	10.70%	20.30%	17.7176	10.76%	17.09%	20.44
Patient Mix hv	OP Free Care	20.83%	19.22%	18.48%	18.19%	18.26%	19.03%	18.66%	17.92%	18.23%	17.39%	16.72%	17.04%	16.89
h.	OP Self Pay	11.33%	11.14%	11.75%	11.45%	10.96%	10.82%	10.11%	10.24%	11.36%	10.44%	10.34%	10.75%	10.03
Convino	OP Commercial	16.96%	18.09%	17.87%	18.10%	18.55%	18.27%	18.92%	18.77%	18.84%	19.86%	20.13%	20.43%	21.42
	OP Commercial Medicaid (Bayou Health)	28.40%	28.52%	28.75%	29.70%	29.98%	29.92%	29.40%	29.61%	30.06%	30.27%	30.79%	30.15%	29.23
,	OP Medicaid	3.38%	3.35%	3.06%	3.17%	3.26%	3.00%	3.43%	3.21%	2.02%	1.59%	1.96%	1.95%	1.86
	OP Medicare	18.07%	18.68%	18.92%	18.49%	17.88%	18.05%	18.47%	18.97%	18.35%	19.50%	18.88%	18.55%	19.64
	% Patient Mix Emergency Dept (ED)	11.03%	44 700/	10.000/	12.01%	10 170/	12.00%	12.10%	12.05%	12.02%	40.570/	10 50%	44.600/	40.75
	ED Free Care ED Self Pay	11.97% 35.31%	11.78% 36.71%	10.68% 34.58%	12.01% 33.22%	12.47% 30.75%	13.00% 31.12%	12.16% 28.98%	12.95% 29.47%	13.02% 30.07%	12.57% 29.77%	12.53% 28.82%	11.68% 28.58%	12.75 28.99
	ED Gen Tay	9.02%	9.37%	9.33%	8.36%	9.16%	8.47%	8.94%	9.68%	9.94%	11.44%	11.92%	11.46%	11.67
	ED Commercial Medicaid (Bayou Health)	27.09%	25.63%	27.39%	29.26%	30.08%	29.44%	32.59%	29.03%	29.83%	29.18%	28.97%	29.86%	27.82
	ED Medicaid	2.78%	2.24%	3.33%	2.92%	3.28%	3.93%	3.36%	4.03%	2.82%	2.13%	2.93%	3.43%	2.749
	ED Medicare	10.76%	11.06%	11.26%	10.91%	11.30%	10.98%	11.40%	11.98%	11.29%	12.04%	11.99%	11.59%	12.73
	Offender Care													
	<sup>1</sup> Total # Inpatient Discharges	31	37	38	36	36	32	28	16	19	24	27	28	27
2	% of IP Days	1.86%	2.78%	1.65%	1.42%	1.67%	1.55%	1.14%	0.59%	0.80%	1.06%	1.47%	1.12%	1.11
	Total # OP Encounters	330	332	384	311	394	268	306	414	298	331	382	344	307
	% of OP Encounters	1.04%	0.99%	1.16%	0.90%	1.11%	0.91%	1.01%	1.28%	1.14%	0.95%	1.17%	1.13%	0.92
	ED Encounters	166	169	191	181	155	147	136	151	139	147	150	188	18
•	% of ED Visits	3.08%	3.21%	3.44%	3.32%	2.97%	3.06%	2.57%	2.87%	3.04%	2.87%	2.85%	3.40%	3.31
	# Telemed visits % of Telemed visits	0.00%	0.00%	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00%	0	0.00
	% of Telemed Visits HIV Care	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00
	# HIV Outpatient Clinic visits	320	398	335	299	346	272	286	296	217	301	266	242	25
	# HIV Outpatient Clinic Visits	520	330	530	233	540	212	200	290	217	301	200	242	20
	# Oncology Infusion visits	469	502	483	540	593	677	585	575	472	548	568	525	540
	Trauma Care		002	100	0.0			000	0.0		0.0		020	54
	Level I Trauma Center (Y/N) N N N N Y Y Y Y Y Y Y Y Y Y Y Y													
2	Outpatient Pharmacy Assistance													
	Total # prescriptions filled	1,380	1,751	1,837	2,137	2,057	1,396	2,074	2,141	1,928	2,288	2,239	2,178	2,35
Clinical	# Patient Assistance Prescriptions filled	262	249	229	241	188	152	396	359	199	283	305	264	269
0	<sup>4</sup> # HIV prescriptions filled	144	0	0	0	0	0	0	0	0	1	6	1	4
Sen														
Service	# Offender prescriptions	74	88	91	93	88	2	114	86	82	71	42	41	29
Services		74 896 Y	88 1,414 Y	91 1,516 Y	93 1,803 Y	88 1,781 V	2 1,242 Y	114 1,484 V	86 1,696 Y	82 1,558 Y	71 1,812 Y	42 1,760 Y	41 1,683 Y	29 1,78 Y

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

Information currently not available or services not applicable

University Health Shrevepor	t - Shreveport, Louisiana		
Footnotes		Comments	Date completed
	population is afforded the opportunity to apply for free care af	atient mix does not correlate with the operation of our free care program. The patient ter services have been rendered; and if applicable, the free care determination will be efore, reporting monthly free care patient mix is not accurate until at least three months after a	4/29/14
Operations Milestones	Accomplishment	Impact	Date completed
	Committed to a new Environmental Services contractor	Increase patient satisfaction and cleanliness	5/1/15
	May was a month with zero diversion		5/1/15
	Committed to financial support of Epilepsy Neurosurgeon		5/1/15
	Begin transitioning LSU NPs/PA to UH payroll	Saves money for both LSU and UH	5/1/15
	Committed to fund epilepsy neurosurgeon	Increase services	6/15/15
	Finalize transition of NPs/Pas to UH payroll	savings for hospital and school of medicine	6/15/15
	Committed to fund recruitment costs for Chair of Medicine	Maintain compliance with ACGME - current chair retired	6/15/15
	Committed to fund recruitment of Ped Pulmonologist	Maintain compliance with ACGME - current moved to WK	6/15/15
	Committee to fund recruitment of Ped Allergy	Maintain compliance with ACGME	6/15/15
	Hired Pediatric Speech Therapist	Increase services available to community	6/15/15
Medical Equipment Investment	S		
Technology Investments			

	ucation Resident FTEs by Program S ty Health Shreveport Based Programs	pecialty		
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs	FY 2016 Resident FTEs
	Anesthesiology	32.0	32.0	32.0
	Emergency Medicine	29.0	29.0	29.0
	Family Medicine	24.0	24.0	24.0
	Medicine (Categorical)	56.0	72.0	72.0
	Medicine (Preliminary)	10.0	10.0	10.0
	Internal Medicine Primary Care	22.0	6.0	6.0
	Medicine/Pediatrics	16.0	16.0	16.0
	Neurology	13.0	12.0	14.0
	Neurosurgery	14.0	13.0	14.0
	OB/GYN	24.0	24.0	24.0
	Ophthalmology	12.0	12.0	12.0
	Oral Surgery (ADA)	17.0	17.0	17.0
	Orthopaedics	16.0	15.0	15.0
	Otolaryngology	15.0	15.0	15.0
	Pathology	12.0	12.0	12.0
	Pediatrics	24.0	24.0	24.0
	Psychiatry	32.0	32.0	32.0
	Radiology	14.0	15.0	15.0
	Surgery (General)	29.0	29.0	29.0
	Urology	8.0	8.0	8.0
	Family Medicine - Rural	7.0	9.0	9.0
	Family/EMS	-	-	-
	Pain Medicine Fellowship	2.0	2.0	2.0
	Cardiology Fellowship	13.0	13.0	13.0
	Interventional Cardiology Fellowship	1.0	1.0	1.0
	Critical Care Fellowship	4.0	4.0	4.0
	Endocrinology Fellowship	4.0	4.0	4.0
	Gastroenterology Fellowship	9.0	9.0	9.0
	Hematology/Oncology Fellowship	16.0	16.0	17.0
	Infectious Diseases Fellowship	3.0	3.0	3.0
	Nephrology Fellowship	6.0	6.0	6.0
	Pulmonary/Critical Care Fellowship	9.0	9.0	9.0
	Rheumatology Fellowship	6.0	6.0	6.0
	Sleep Medicine Fellowship	2.0	2.0	3.0
	Neurosurgery Fellowship	0.0	1.0	1.0
	Allergy/Immunology Fellowship	4.0	4.0	4.0
	Cytopathology Fellowship	2.0	2.0	2.0
	Child & Adolescent Psych Fellowship	4.0	4.0	4.0
	Forensic Psychiatry Fellowship	2.0	2.0	2.0
	Colon & Rectal Fellowship	2.0	2.0	2.0
Shreveport Programs		515.0	516.0	521.0

		F Y 2015 - 4th Quarter
	Measure	Definition
		Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
	Total Adult/Pediatric Discharges	
	*Total Psychiatric Discharges	Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
	Total Discharges	Total number of adult/pediatric and psychiatric discharges.
		Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not
		take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that
	Total observation days	
		The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric
	ALOS - Adult/Pediatric	discharges. Excludes normal newborns.
		The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric
		discharges.
	Total IP Discharge Days - Adult/Pediatric	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
Ξ	Total IP Discharge Days - Psychiatric	Total inpatient discharge psychiatric days.
Measure	Average Daily Census-Adult and Pedi	Total adult/pediatric inpatient days divided by the number of days in the period.
sui	Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
ſe		All Clinic, Recurring, Observation and Outpatient Encounters.
		<ul> <li>Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services</li> </ul>
	<sup>3</sup> Outpatient Encounters	
		Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes
	<sup>3</sup> Outpatient Clinic Visits with E&M codes	telemedicine visits.
	**	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude
	*ED Visits	visits where patients LWBS and patients admitted as an inpatient.
		Unduplicated patients classified as free care for the month (serviced and non-serviced); This captures the free care population for the month. Excludes
	Total # of free care individuals	partial assistance and sliding scale totals.
		Patients classified as free care and received services for the month (subset of total free care individuals). This captures free care serviced patient
	# of free care recipients	population for the month.
		Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants
	# of free care approved applicants	
	<sup>1</sup> Total # Inpatient Discharges	Total number of adult/pediatric and psychiatric discharges for offenders.
Q		The percentage of inpatient days from offender payor sources(i.e., parish, state, federal) to total inpatient days.
fer		The total number of offender OP encounters.
Offender		The percentage of offender patient encounters to hospital-wide encounters.
er (	ED Encounters	Distinct ED discharges. Excludes LWBS.
Care		The percentage of emergency visits from offender payor sources to total emergency visits.
ė	<sup>2</sup> # Telemed visits	The total number of offender patient visits for telemedicine services.
	% of Telemed visits	The percentage of offender patient telemedicine visits to outpatient encounters.
*		Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits
*Core Clinical Services	<sup>5</sup> # HIV Clinic visits	with E&M codes. Includes telemedicine visits.
e (		Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the
lice		same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
nic.	# Urgent Care visits (LSU Health BR & WOM only)	Total count of distinct urgent care visits.
	# Mental Health HIV visits (WOM only)	
P	Total # prescriptions filled	The number of prescriptions dispensed on monthly basis.
*Outpati Pharmacy ( Service	# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
Se	<sup>4</sup> # HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV if applicable)
ipa acy		The number of prescriptions dispensed for the LA Department of Corrections.
tie v ((		All other prescriptions dispensed. (Medicaid, Medicare Part D., self pay, etc.)
atient sy (Core ice)		Can a patient drop off and pick up a prescription on the same day?
ſe		The number of minutes that a perscription is ready from drop off to patient pick up.

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient. <sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

<sup>5</sup>LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

	Measure	Definition					
		Definition					
	% Patient Mix Inpatient (IP)						
	IP Free Care						
	IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.					
	IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.					
	IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days.					
		The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).					
		The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.					
	% Patient Mix Psychiatry (Psych)						
	,	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial					
	Psych Free Care	assistance and sliding scale totals.					
	· · · · · · · · ·	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.					
		The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial					
	Psych Commercial	includes all payor sources except free care, self pay, medicaid, medicare, and offender.					
Ψ		The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared)					
erc	Psych Commercial Medicaid (Megellan)						
Percent Patient Mix by Service	Psych Medicaid	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).					
atient	· · · · · · · · · · · · · · · · · · ·	The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.					
Ξ	% Patient Mix Outpatient (OP)	payments from wedicate Parts A and B.					
×	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and						
y Se	OP Free Care	sliding scale totals.					
rvice	OP Self Pay	The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.					
, î	OR Commercial	The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.					
		The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to					
	OP Commercial Medicaid (Bayou Health)						
		The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).					
	OP Medicaid	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from					
	% Patient Mix Emergency Dept (ED)	The percentage of outpatient visits non-medicare payor sources to total outpatient visits. Medicare includes payments non-					
	// Tallent Mix Energency Dept (ED)	The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and					
	ED Free Care	sliding scale totals.					
		The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.					
		The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.					
	ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to					
		The percentage of emergency visits from Medicaid ee for service payor source (non CCN) to total emergency visits.					
	ED Medicaid	Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).					
		The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B.					
	-						

\*Indicates core services

<sup>1</sup>Offender admits were used in place of discharges for baseline

<sup>2</sup>Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

<sup>3</sup>Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge s <sup>4</sup># HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

<sup>5</sup>LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

Last updated 9/11/2015