	Our Lady of the Angels Hospital	- Bogalusa	, Louisian	a										
	Measure	BMC Monthly Avg FY 12	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015
				'					'					
	Total Adult/Pediatric Discharges	205	129	152	119	116	136	135	147	123	157	148	132	143
	*Total Psychiatric Discharges Total Discharges	70 275	21 150	42 194	40	18 134	40 176	52 187	45 192	35 158	43 200	55 203	49 181	46 189
	³ Total observation days	8.58	7.90	7.81	159 7.38	8.65	7.70	8.52	8.48	9.91	8.55	6.61	4.92	7.59
φ	ALOS - Adult/Pediatric	4.02	3.88	3.71	3.77	2.83	3.98	4.10	3.51	3.33	3.32	3.27	3.76	3.43
tati	ALOS - Psychiatric	6.22	8.43	8.00	3.68	4.61	6.58	3.63	6.24	7.89	4.84	3.84	3.49	5.46
Statistics	Total IP Discharge Days - Adult/Pediatric	824	501	564	449	328	541	554	516	409	522	484	496	491
%	Total IP Discharge Days - Psychiatric	436	177	336	147	83	263	189	281	276	208	211	171	251
	Average Daily Census-Adult and Pedi Average Daily Census - Psych	27.23 14.66	18.07 9.03	17.42 6.00	13.83 7.40	12.39 5.94	17.10 8.19	17.97 7.60	16.48 6.68	14.13 5.47	16.06 5.87	16.45 6.84	17.04 6.93	15.48 7.52
	Outpatient Encounters	9.830	7,839	7,696	7,40	7,255	7,287	7,676	7,901	6,589	6,998	7,145	6,743	7,475
	Outpatient Clinic Visits with E&M codes	5,089	3,908	3,779	3,730	3,610	3,733	3,952	3,949	3,417	3,632	3,670	3,519	3,868
	*ED Visits	2,254	1,667	1,664	1,708	1,733	1,744	1,790	1,670	1,530	1,851	1,518	1,505	1,768
	Total # of free care individuals													
	# of free care recipients		2,223	2,095	2,060	2,012	2,040	2,084	2,111	1,808	1,899	1,950	1,781	1,860
	# of free care approved applicants													
	% Patient Mix Inpatient (IP)													
	IP Free Care	12.09%	14.19%	13.10%	11.86%	7.76%	9.59%	7.87%	10.10%	12.30%	9.60%	8.27%	8.72%	13.10%
	IP Self Pay	5.24%	4.15%	2.72%	6.74%	4.21%	2.74%	2.10%	4.19%	6.04%	3.87%	3.17%	6.31%	4.80%
	IP Commercial	9.28%	8.65%	18.54%	16.74%	17.74%	15.58%	14.69%	12.57%	13.87%	13.47%	13.21%	18.93%	16.97%
	IP Commercial Medicaid (Bayou Health) IP Medicaid	7.96% 25.34%	15.74% 5.19%	17.86% 3.74%	16.51% 12.56%	16.85% 17.07%	22.09% 12.84%	20.80% 14.34%	18.48% 3.24%	28.41% 6.26%	25.08% 5.89%	23.94% 4.40%	28.39% 3.34%	31.92% 1.66%
	IP Medicare	39.57%	52.08%	42.18%	35.58%	36.36%	37.16%	40.21%	51.43%	33.11%	42.09%	47.01%	34.32%	31.55%
	% Patient Mix Psychiatry (Psych)	00.01 /0	02.0070	42.1070	00.0070	00.0070	07.1070	40.2170	01.4070	30.1170	42.0070	47.0170	04.0£70	01.0070
D	Psych Free Care	21.14%	0.00%	7.26%	5.96%	7.87%	3.70%	13.61%	15.15%	22.76%	6.50%	7.25%	11.26%	7.48%
erce	Psych Self Pay	39.72%	10.53%	22.35%	58.60%	51.69%	61.73%	56.21%	64.24%	46.90%	75.00%	63.77%	48.20%	65.89%
ent	Psych Commercial	2.14%	75.79%	20.67%	3.16%	0.00%	4.32%	0.00%	3.03%	6.21%	2.50%	9.18%	0.00%	5.14%
Pa	Psych Commercial Medicaid (Magellan)	10.32%	4.21%	40.78%	26.32%	17.98%	28.40%	11.24%	11.52%	6.90%	4.50%	6.28%	14.86%	7.94%
tier	Psych Medicaid Psych Medicare	17.26% 8.82%	0.00% 9.47%	2.79% 6.15%	0.00% 5.96%	0.00% 22.47%	0.00% 1.85%	8.88% 10.06%	0.00% 6.06%	6.90% 10.34%	0.00% 11.50%	4.83% 8.70%	6.76% 18.92%	7.01% 6.54%
Percent Patient Mix by Service	% Patient Mix Outpatient (OP)	0.02 /6	9.47 /0	0.1376	5.90 /6	22.41/0	1.05/0	10.00%	0.00%	10.3476	11.50%	6.70%	10.92 /6	0.34 /6
×	OP Free Care	40.26%	40.15%	38.76%	41.34%	39.37%	39.73%	39.51%	39.13%	37.82%	36.20%	37.96%	37.02%	35.51%
Ş	OP Self Pay	3.46%	3.30%	2.87%	3.02%	2.48%	2.21%	2.29%	2.68%	2.26%	3.26%	2.60%	2.19%	2.56%
Ser	OP Commercial	16.23%	16.10%	17.39%	16.19%	18.17%	17.86%	17.43%	18.15%	19.49%	19.45%	19.86%	20.52%	21.40%
\	OP Commercial Medicaid (Bayou Health)	5.82%	13.99%	13.39%	13.59%	13.55%	13.63%	15.65%	15.42%	16.32%	16.84%	15.91%	15.38%	16.15%
ø	OP Medicaid OP Medicare	11.89% 21.97%	2.30% 24.11%	2.52% 25.05%	2.10% 23.76%	2.54% 23.90%	2.63% 23.93%	1.92% 23.03%	1.87% 22.55%	1.70% 22.33%	1.46% 22.62%	1.33% 22.21%	1.23% 23.65%	0.88% 23.42%
	% Patient Mix Emergency Dept (ED)	21.97%	24.11%	25.05%	23.76%	23.90%	23.93%	23.03%	22.55%	22.33%	22.02%	22.21%	23.05%	23.42%
	ED Free Care	27.55%	19.50%	18.69%	20.73%	21.41%	20.30%	19.16%	21.14%	18.94%	19.02%	22.13%	19.40%	18.95%
	ED Flee Care	24.17%	24.84%	26.68%	27.75%	26.14%	25.40%	27.93%	26.35%	26.19%	23.66%	21.41%	20.47%	23.76%
	ED Commercial	10.79%	16.50%	13.76%	14.46%	14.13%	14.57%	13.13%	13.47%	16.00%	15.24%	17.00%	17.14%	15.50%
	ED Commercial Medicaid (Bayou Health)	8.78%	23.64%	24.04%	20.37%	21.46%	23.91%	24.86%	24.13%	26.13%	26.64%	25.69%	28.04%	26.69%
	ED Medicaid	16.00%	0.96%	2.22%	1.81%	2.02%	2.18%	2.29%	1.92%	1.31%	1.94%	1.52%	1.59%	0.96%
	ED Medicare	11.86%	14.22%	14.36%	14.81%	14.83%	13.65%	11.90%	12.69%	11.30%	13.34%	12.12%	13.36%	13.86%
	Offender Care				•					•			•	
_	¹ Total # Inpatient Discharges % of IP Days	1 0.52%	0.00%	1.87%	0.00%	0.22%	0.51%	0.00%	0.00%	0.00%	0.00%	0.53%	2 0.56%	0.00%
Offender	Total # OP Encounters	0.52% 37	0.00%	1.87%	0.00%	5	12	13	15	6	12	9	7	6
pne	% of OP Encounters	0.37%	0.05%	0.03%	0.00%	0.07%	0.16%	0.17%	0.19%	0.09%	0.17%	0.13%	0.10%	0.08%
er (ED Encounters	19	6	4	1	3	5	4	5	2	3	2	5	5
Care	% of ED Visits	0.86%	0.36%	0.24%	0.06%	0.17%	0.29%	0.22%	0.30%	0.13%	0.16%	0.13%	0.33%	0.28%
Ф	² # Telemed visits		_					_						
	% of Telemed visits													
	HIV Care # HIV Clinic visits	24	38	56	46	51	42	45	48	40	25	37	29	37
*CEA	# HIV Clinic visits Outpatient Pharmacy Assistance	∠4	38	J 56	46	1 51	42	45	48	40		<u> 3/</u>	29	31
ω A	Total # prescriptions filled	3,413	2,365	2,245	2,166	2,100	2,097	1,936	1,842	1.631	1,767	1,617	1,658	1,682
Core Servic	# Patient Assistance Prescriptions filled	1,138	694	799	807	761	721	642	559	482	550	477	464	507
Core CI	⁴ # HIV prescriptions filled	19	N/A	N/A	N/A	10	15	33	37	28	35	38	37	35
Clinical es	# Offender prescriptions	36	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ē	# Other prescriptions	2,220	1,671	1,446	1,359	1,329	1,361	1,261	1,246	1,121	1,182	1,102	1,157	1,140
Ó			Υ	Y	Y	Υ	Υ	Υ			Υ	Y	Υ	Υ
<u> </u>	Are prescriptions available same day (Y/N) Avg wait time on prescription in minutes	Y 45	15-20	15-20	15-20	15-20	15-20	15-20	Y 15-20	Y 15-20	15-20	15-20	15-20	15-20

^{*}Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and after

Our Lady of the Angels Hospit	al - Bogalusa, Louisiana		
Measure		Comments	Date completed
0		lunnad	Data assumbated
Operations Milestones	E 10 11 11 11 11 11	Impact	Date completed
	Facility will soon reopen its outpatient mental health services		
	Hired a new psychiatrist who begins in May		
	An orthopedic surgeon who will operate at Our Lady		
	Currently undergoing an expansion project that will add 8,000 square feet		
	Emergency room will double in size		
	The admissions area and lobby are also being expanded		
	Our Lady of the Angels has 175 physicians currently on staff		
Medical Equipment Investments			
Technology Investments			

Graduate Medical E	Education Resident FTEs		
Our Lady of the Angels Ho	spital Bogalusa Based Programs		
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the	Family Medicine-Bogalusa ⁸	18.1	16.9
Angels Hospital; FY15 includes Our Lady of the Angels Hospital only	Ophthalmology	0.9	0.8
Bogalusa Programs	2	19.0	17.7

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

⁸Family Medicine-Bogalusa includes 7 residents on an HRSA grant for FY14 and FY15

	LSU Health BR - A Division of O	ur Lady of	he I ake Re	nional Med	ical Center	- Raton Ro	פונות ב בחוופ	iana								
	Measure	EKL Monthly Avg FY 12	OLOL Monthly Avg FY 12	LSU BR Health Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 201
	Total Adult/Pediatric Discharges *Total Psychiatric Discharges	281	330	743 188	753	841 196	765	815 198	700 188	787 170	807 194	757	781 194			
	Total Psychiatric Discharges Total Discharges	281	91 421	931	229 982	1,037	202 967	1,013	888	957	1,001	181 938	975			
- 1	Total observation days	84		534	401	419	490	610	482	520	657	619	625			
	ALOS - Adult/Pediatric	4.42	4.83	5.22	5.08	4.90	4.78	5.09	6.89	6.14	5.67	5.37	5.11			
G	ALOS - Psychiatric	1,244	4.99 1,592	6.46 3,870	6.92 3,827	6.79 4,120	6.08 3,653	6.19 4.148	5.45 4,826	6.92 4,835	6.48 4,574	6.74 4,062	6.28 3,988			
Statistics	Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Psychiatric	1,244	452	1,211	1,585	1,330	1,228	1,227	1,024	1,177	1,258	1,220	1,219			
stic	Average Daily Census-Adult and Pedi	40.90	52.34	127.20	123.45	132.90	121.77	134.00	160.87	155.97	147.55	145.07	128.65			
š	Average Daily Census - Psych		14.86	39.81	51.13	42.90	40.93	39.58	34.13	37.97	40.58	43.57	39.32			
	³ Outpatient Encounters	13,197	1,043	16,683	16,749	15,368	15,979	17,667	13,946	13,924	17,210	14,061	15,708			
	³ Outpatient Clinic Visits with E&M codes	7,508		7,644	9,389	8,123	8,403	9,501	7,697	6,028	7,827	5,257	5,732			
	*ED Visits	3,372	1,832	5,790	5,900 2.527	6,045	6,387	6,471	6,331	7,036	6,980	6,491	7,249			
	Total # of free care individuals # of free care recipients	$\overline{}$		$\overline{}$	2,527	2,551 1.947	2,673 2.075	2,623	2,602 1.452	2,597 1,222	2,534 1,491	3,774 1,280	2,843 1,499			
	# of free care approved applicants	$\overline{}$		$\overline{}$	554	555	547	479	437	507	471	636	600			
	% Patient Mix Inpatient (IP)				554	555	541	473	401	301	7/1	000	000			
	IP Free Care	18.03%		4.15%	3.19%	2.38%	1.57%	2.33%	3.00%	2.29%	3.10%	2.64%	3.51%			
	IP Self Pay	12.91%		36.13%	41.97%	41.26%	41.70%	40.74%	43.14%	41.30%	31.35%	34.74%	32.87%			
	IP Commercial	3.55%		4.13%	5.31%	4.28%	4.97%	3.80%	4.00%	5.34%	6.20%	6.87%	3.51%			
	IP Commercial Medicaid (Bayou Health)	3.29%		38.81%	37.32%	38.05%	38.95%	43.19%	21.71%	23.51%	41.88%	41.35%	45.80%			
	IP Medicaid IP Medicare	39.67% 9.25%		12.96% 3.82%	7.84% 4.38%	10.82% 3.21%	8.76% 4.05%	6.50% 3.44%	25.86% 2.29%	24.78% 2.80%	8.80% 8.67%	7.53% 6.87%	10.16% 4.14%			
	% Patient Mix Psychiatry (Psych)	9.23%		3.02%	4.30%	3.21%	4.05%	3.44%	2.29%	2.00%	0.07%	0.07%	4.1476			
2	Psych Free Care			2.54%	0.00%	0.51%	0.00%	1.01%	1.06%	1.18%	1.03%	0.00%	0.00%			
Percent	Psych Self Pay			62.65%	67.25%	67.86%	63.86%	67.68%	62.77%	67.65%	55.15%	59.67%	65.98%			
nt	Psych Commercial			0.36%	0.44%	0.00%	0.00%	0.00%	0.53%	0.00%	0.52%	2.76%	1.03%			
Pat	Psych Commercial Medicaid (Megellan)			31.93%	31.44%	31.63%	34.65%	28.79%	34.04%	30.00%	40.72%	34.25%	29.90%			
t Patient	Psych Medicaid Psych Medicare	$\overline{}$	_	2.33% 0.18%	0.87%	0.00%	1.49% 0.00%	2.53% 0.00%	1.60% 0.00%	1.18%	2.06% 0.52%	1.66%	2.58% 0.52%			
t Mix	% Patient Mix Outpatient (OP)			0.1070	0.0078	0.0070	0.0070	0.0078	0.0070	0.0070	0.0270	1.0070	0.5270			
ix by	OP Free Care	44.46%		15.47%	12.14%	11.61%	11.67%	11.27%	11.03%	9.00%	8.88%	9.34%	9.75%			
	OP Self Pay	10.45%		27.47%	31.09%	31.71%	30.98%	30.92%	32.08%	32.83%	33.17%	31.11%	27.93%			
Service	OP Commercial OP Commercial Medicaid (Bayou Health)	4.67%		7.83% 30.04%	8.90% 24.78%	8.04% 25.59%	8.72% 24.92%	8.35% 25.83%	8.41% 22.83%	8.30% 24.64%	9.42%	8.64% 32.98%	9.45% 34.02%			
ice	OP Commercial Medicaid (Bayou Health) OP Medicaid	4.50% 23.12%		30.04% 11.85%	12.90%	13.27%	13.92%	14.30%	16.40%	16.80%	5.82%	6.42%	7.60%			
- 1	OP Medicare	9.87%		7.34%	10.20%	9.79%	9.80%	9.33%	9.26%	8.43%	10.01%	11.51%	11.25%			
	% Patient Mix Emergency Dept (ED)															
ı	ED Free Care	32.04%		2.68%	1.51%	1.42%	1.55%	1.41%	2.04%	1.31%	1.33%	1.37%	1.50%			
	ED Self Pay	38.06%		41.44%	44.64%	42.86%	39.14%	41.76%	39.11%	37.09%	36.86%	35.08%	35.48%			
	ED Commercial ED Commercial Medicaid (Bayou Health)	3.64%	_	1.00% 48.12%	1.14% 46.92%	0.89% 48.62%	0.92% 52.34%	1.10% 49.78%	0.62% 34.04%	0.74% 35.39%	1.98% 52.75%	2.26% 54.11%	0.95% 55.19%			
- 1	ED Medicaid	12.53%		6.06%	5.31%	5.74%	5.48%	5.36%	23.65%	25.10%	5.14%	5.75%	6.22%			
	ED Medicare	4.64%		0.71%	0.49%	0.46%	0.56%	0.60%	0.55%	0.37%	1.94%	1.43%	0.65%			
	Offender Care															
	¹ Total # Inpatient Discharges	35														
9	% of IP Days Total # OP Encounters	0 458		$\overline{}$			=	=								
Offender	Total # OP Encounters % of OP Encounters	458 0		$\overline{}$			=	=								
	ED Encounters	206														
Care	% of ED Visits	0			_				$\overline{}$		_	$\overline{}$				
Гe		0														
	² # Telemed visits				//	\parallel	\equiv	\equiv	//	\parallel	$\overline{}$					
	² # Telemed visits % of Telemed visits		\leq			$/\!/\!/$	\ge	\leq	$\parallel \parallel$	$/\!/\!/$	$/\!\!/$	\leq	///			
	% of Telemed visits HIV Care						\geq	\geq								
	% of Telemed visits HIV Care # HIV Outpatient Clinic visits			413	392	315	433	310	297	248	412	370	310			
	% of Telemed visits HIV Care # HIV Outpatient Clinic visits Cancer Care	506														
*СЕ	% of Telemed visits #IV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits	506		413	392	315	433	310	297	248	412	370 276	310 275			
*CEA C	% of Telemed visits HIV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits	506											275			
*CEA Core	% of Telemed visits #IV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits	506		283	225	223	210	228	233	287	288	276				
Core	% of Telemed visits HIV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # Morth Urgent Care visits # Mid City Urgent Care visits Trauma Care	506		283	225 3,267	223	210	228 3,414	233	287 2,144 199	288 2,985 429	276 3,379 713	275 3,325 955			
Core	% of Telemed visits HIV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # North Urgent Care visits # Mid City Urgent Care visits	506		283	225	223	210	228	233	287	288 2,985	276 3,379	275 3,325			
Core Clinical	% of Telemed visits HIV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # North Urgent Care visits # Mid City Urgent Care visits Trauma Care Level I Trauma Center (Y/N)	506 285 N		283 2,643 N	225 3,267 N	223 2,704 N	210 2,645 N	228 3,414 N	233 2,927 N	287 2,144 199 N	288 2,985 429 N	276 3,379 713	275 3,325 955 N			
Core Clinical	% of Telemed visits HIV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # North Urgent Care visits # Mid City Urgent Care visits Trauma Care Level I Trauma Center (Y/N) Total # prescriptions filled	506 285 N 10,016		283 2,643 N 5,456	225 3,267 N 6,403	223 2,704 N 6,066	210 2,645 N 6,761	228 3,414 N 6,817	233 2,927 N 5,784	287 2,144 199 N	288 2,985 429 N	276 3,379 713 N	275 3,325 955 N			
Core Clinical	% of Telemed visits HIV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # North Urgent Care visits # Mid City Urgent Care visits Trauma Care Level I Trauma Center (Y/N) Total # prescriptions filled # Patient Assistance Prescriptions filled	506 285 N 10,016 3,556		2,643 2,643 N 5,456 545	225 3,267 N 6,403 505	223 2,704 N 6,066 552	210 2,645 N 6,761 361	228 3,414 N 6,817 395	233 2,927 N 5,784 207	287 2,144 199 N 6,644 323	288 2,985 429 N N 6,325 259	276 3,379 713 N 6,530 171	275 3,325 955 N 6,619 192			
Core	% of Telemed visits HIV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # North Urgent Care visits # Mid City Urgent Care visits Trauma Care Level I Trauma Center (Y/N) Total # prescriptions filled # Patient Assistance Prescriptions filled 4 HIV prescriptions filled	506 285 N 10,016 3,556 1,067		283 2,643 N 5,456 545 204	225 3,267 N 6,403 505 700	223 2,704 N 6,066 552 586	210 2,645 N 6,761 361 607	228 3,414 N 6,817 395 644	233 2,927 N 5,784 207 721	287 2,144 199 N 6,644 323 872	288 2,985 429 N 6,325 259 600	3,379 713 N 6,530 171 533	275 3,325 955 N 6,619 192 350			
Core Clinical	% of Telemed visits HIV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # North Urgent Care visits # Mid City Urgent Care visits Tauma Care Level I Trauma Center (Y/N) Total # prescriptions filled # Patient Assistance Prescriptions filled # HIV prescriptions filled # Oftender prescriptions # Oftender prescriptions # Oftender prescriptions	506 285 N 10,016 3,556 1,067 400 4,993		283 2,643 N 5,456 545 204 N/A 4,707	225 3,267 N 6,403 505 700 N/A 5,198	223 2,704 N 6,066 552 586 N/A 4,928	210 2,645 N 6,761 361 607 N/A 5,793	228 3,414 N 6,817 395 644 N/A 5,778	233 2,927 N 5,784 207 721 N/A 4,856	287 2,144 199 N 6,644 323 872 N/A 5,449	288 2,985 429 N 6,325 259 600 N/A 5,466	276 3,379 713 N 6,530 171 533 N/A 5,826	275 3,325 955 N 6,619 192 350 N/A 6,077			
Core Clinical	% of Telemed visits HIV Care # HIV Outpatient Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # Morth Urgent Care visits # Mid City Urgent Care visits Trauma Care Level I Trauma Center (Y/N) Total # prescriptions filled # Patient Assistance Prescriptions filled # HIV prescriptions filled # Offender prescriptions # Offender prescriptions # Offender prescriptions	506 285 N 10,016 3,556 1,067 400		283 2,643 N 5,456 545 204 N/A	225 3,267 N 6,403 505 700 N/A	223 2,704 N 6,066 552 586 N/A	210 2,645 N 6,761 361 607 N/A	228 3,414 N 6,817 395 644 N/A	233 2,927 N 5,784 207 721 N/A	287 2,144 199 N 6,644 323 872 N/A	288 2,985 429 N 6,325 259 600 N/A	3,379 713 N 6,530 171 533 N/A	275 3,325 955 N 6,619 192 350 N/A			

^{*}Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁹LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) was adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to OLOL

^{4#} HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for EKL FY12; Data provided by OLOL-LSU HBR for OLOL FY12, LSU HBR FY14 and after

Information currently not available or services not applicable

Measure	Our Lady of the Lake Regional Medical Center - Baton Rou	Comments	Date complete
Wicusure		Comments	Date complet
	Free Care natient mix is low due to the inability to access the Denai	rtment of Revenue system to verify income. In the past, EKL was allowed access as a public hospital;	
		rs the ability to approve or deny applications when patients do not return applications as requested.	7/9/14
	· · · · · · · · · · · · · · · · · · ·	al procedures were needed, reducing patient days. OLOL offers full-service cardiac care which increases	, -,
	patient days.	an procedures were needed, reducing patient days. Of the strain service curvate cure which increases	
		ts since the transition; patients who have LSU physicians attending, admitting, surgeon or consulting; or	
	who have Medicaid, financial assistance, or are private pay. We co	nsidered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial	
	assistance, and private pay patients were our patients prior to the	transition – but with no accurate way to report them separately. Inpatients - Adult and Peds stats	
	revised based on discussion . It now includes all Self Pay & Medical	id patients based on Lake Classification. Inpatients Psychiatry stats revised based on discussion . It now	
	includes all Self Pay & Medicaid patients based on Lake Classification	on . The patients with Principal Dx of 290 to 319	7/9/14
	financial assistance, or are private pay. We considered those to be private pay patients were our patients prior to the transition – but	n; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance and with no accurate way to report them separately. ED visits revised based on discussion. It includes all Self ludes Patient Type - Treatment or Patient Type - T that comes through ER - Fast Track eg. Sickle Cell etc.	7/9/14
	· ·	ue to differences in operational accounting methods between EKL and LSU BRH, outpatient encounters includes Outpatient at LSU clinics, Ambulatory, Observation and Outreach patients.	7/9/14
	Observations Days are the patient days of Patient Type Observation		7/9/14
	Urgent Care volumes are low due to an issue with charge capture -	causing some of the charges to "error out". Will correct on next report.	12/2/14
	Urgent Care statistics section modified to add Midcity Urgent Care	as a separate line item	12/15/15
		es. Urgent Care statistics are modified for the December report to depict encounters as opposed to	12/15/15
		Impact	
Operations Milestones	Mideit - Harant Care automoled Harresto On On 7 days a creat	in annual matient annual	
Operations Milestones	Midcity Urgent Care extended Hours to 9a-9p 7 days a week	increase patient access	3/23/15
Operations Milestones	Midcity Urgent Care extended Hours to 9a-9p 7 days a week New pediatric clinic opened	increase patient access increase pediatric patient access	
	New pediatric clinic opened		3/23/15
cal Equipment Investments	New pediatric clinic opened		3/23/15 4/1/15
cal Equipment Investments \$46,000	New pediatric clinic opened Purchased replacement exam beds and procedure tables		3/23/15 4/1/15 1/15/15
\$62,000	New pediatric clinic opened		3/23/15 4/1/15 1/15/15 1/15/15
ical Equipment Investments \$46,000 \$62,000 \$64,000	New pediatric clinic opened Purchased replacement exam beds and procedure tables Purchased ENT scopes, endoscrub and nerve integrity monitor		3/23/15 4/1/15 1/15/15 1/15/15 1/15/15
scal Equipment Investments \$46,000 \$62,000 \$64,000	New pediatric clinic opened Purchased replacement exam beds and procedure tables Purchased ENT scopes, endoscrub and nerve integrity monitor Purchased Urology scopes		3/23/15 4/1/15 1/15/15 1/15/15 1/15/15
ical Equipment Investments \$46,000 \$62,000 \$64,000	New pediatric clinic opened Purchased replacement exam beds and procedure tables Purchased ENT scopes, endoscrub and nerve integrity monitor Purchased Urology scopes		3/23/15 4/1/15 1/15/15 1/15/15 1/15/15
ical Equipment Investments \$46,000 \$62,000 \$64,000 \$22,000	New pediatric clinic opened Purchased replacement exam beds and procedure tables Purchased ENT scopes, endoscrub and nerve integrity monitor Purchased Urology scopes		3/23/15 4/1/15
ical Equipment Investments \$46,000 \$62,000 \$64,000 \$22,000	New pediatric clinic opened Purchased replacement exam beds and procedure tables Purchased ENT scopes, endoscrub and nerve integrity monitor Purchased Urology scopes		3/23/15 4/1/15 1/15/15 1/15/15 1/15/15

Graduate Medical Education Resident FTEs by Program Specialty Our Lady of the Lake Regional Medical Center Baton Rouge Based Programs FY 2014 FY 2015 **Program Specialty Resident FTEs Resident FTEs** 0.7 Anesthesiology 0.3 5.8 5.0 Dermatology 0.9 **Emergency Medicine** 8.0 **Emergency Medicine-Baton Rouge** 27.8 29.3 General Dentistry⁶ 4.8 4.0 Internal Medicine-EKLMC 34.5 38.5 Internal Medicine-Dermatology 0.1 Internal MD/Emergency MD 0.2 OB/GYN-EKL 0.7 0.0 FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL Ophthalmology 2.0 2.0 Hospital; FY15 includes OLOL only Ophthalmology-Retina 1.0 1.0 Oral Surgery⁶ 4.0 6.7 Orthopedics 3.0 3.5 Otorhinolaryngology/ENT 8.4 9.7 0.3 **Plastic Surgery** Psychiatry-OLOL 12.0 18.0 Surgery 18.5 17.0 Surgery-Vascular 1.0 1.0 Surgery-Vascular Surgery-Residency 0.5 1.0 **Baton Rouge Programs** 19 126 138

Information provided by New Orleans School of Medicine 2014 Manpower Report FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

⁶FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

	University Hospital and Clinics -		UHC Monthly												
	Measure	UMC Monthly Avg FY 12	Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 20
	Total Adult/Pediatric Discharges	307.58	183	258	285	278	234	264	284	273	232	241			
	*Total Psychiatric Discharges	12.67													
L	Total Discharges	320.25	183	258	285	278	234	264	284	273	232	241			
L	Total observation days	109.63	115	72.65	52.67	64.5	62.92	39.17	57.67	51.25	55.25	68.83			
F	ALOS - Adult/Pediatric	4.48	4.48	4.53	4.01	4.19	5.06	4.13	3.98	4.10	4.28	4.25			
, -	ALOS - Psychiatric	14.13 1,378	842	1,169	1,151	1,194	4.405	1,091	1.120	1,118	992	1,025			
	Total IP Discharge Days - Adult/Pediatric Total IP Discharge Days - Psychiatric	179	042	1,109	1,151	1,194	1,185	1,091	1,129	1,110	992	1,025			-
. -	Average Daily Census-Adult and Pedi	44.93	27.45	37.71	37.13	39.80	38.23	36.37	36.42	36.06	35.43	33.06			
	Average Daily Census - Psych	4.66													
	Outpatient Encounters	12,857	10,518	13,004	13,924	14,549	15,201	12,493	13,491	14,032	13,424	20,501			
L	Outpatient Clinic Visits with E&M codes	7,899	6,060	6,600	7,322	7,607	8,246	6,370	6,870	7,717	7,184	11,267			ļ
L	*ED Visits	3,247	2,694	3,234	3,475	3,505	3,293	3,223	3,448	3,335	3,002	3,227			ļ
L	Total # of free care individuals			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
L	# of free care recipients	_		71	1,945	10,381	3,719	3,233	6,283	5,926	4,739	5,649			
	# of free care approved applicants	_		935	918	938	1,130	1,214	995	990	820	735		L	
9/	% Patient Mix Inpatient (IP)	24 200/	45 240/	19.41%	12.050/	F2 040/	22.200/	22.720/	20.400/	26.020/	25 070/	41.77%		1	1
H	IP Free Care	21.39%	15.31%		12.95%	52.91%	23.30%	23.72%	30.40%	26.82%	35.87%			-	1
F	IP Self Pay	18.76%	12.01%	44.49%	35.69%	-12.96%	16.59%	16.16%	21.69%	4.30%	5.52%	-18.25%		-	1
L	IP Commercial IP Commercial Medicaid (Bayou Health)	5.35% 2.18%	8.29% 13.86%	6.78% 9.81%	10.52% 8.52%	12.67% 12.70%	11.62% 8.55%	17.36% 11.62%	9.64% 7.50%	11.99% 9.38%	10.09% 14.59%	1.08% 23.31%		 	1
H	IP Commercial Medicaid (Bayou Health) IP Medicaid	37.13%	28.11%	2.67%	6.41%	13.24%	15.36%	15.16%	12.50%	28.29%	12.15%	26.49%			-
H	IP Medicare	14.14%	19.09%	16.84%	25.91%	21.44%	24.58%	15.98%	18.27%	19.22%	21.78%	25.60%			
9	6 Patient Mix Psychiatry (Psych)	, .												•	
,	Psych Free Care	15.95%													
	Psych Self Pay	47.53%													
	Psych Commercial	2.20%													
L	Psych Commercial Medicaid (Megellan)	0.00%				$\overline{}$				$\overline{}$					ļ
٠ -	Psych Medicaid Psych Medicare	32.04% 2.28%		=		=	$\overline{}$		$\overline{}$	$\overline{}$	$\overline{}$	_			1
0.	6 Patient Mix Outpatient (OP)	2.20%		_				_						l	
9	OP Free Care	44.15%	43,21%	8.62%	14.86%	53.33%	24.05%	26.84%	34.29%	30.72%	35.21%	31.09%		1	_
-	OP Self Pay	8.49%	11.57%	14.34%	37.55%	-4.08%	23.55%	20.12%	12.66%	13.62%	9.67%	8.89%			
	OP Commercial	6.93%	7.81%	4.31%	11.12%	14.40%	12.44%	13.63%	14.27%	14.52%	11.91%	18.43%			
. [OP Commercial Medicaid (Bayou Health)	3.47%	15.27%	63.97%	17.70%	15.79%	15.94%	14.66%	14.08%	15.33%	18.01%	17.08%			
	OP Medicaid	19.02%	3.75%	1.29%	3.47%	3.48%	6.74%	5.14%	5.36%	6.15%	5.01%	6.15%			
L	OP Medicare	17.55%	17.84%	7.47%	15.30%	17.08%	17.28%	19.61%	19.34%	19.66%	20.19%	18.36%			<u> </u>
9/	6 Patient Mix Emergency Dept (ED)														
L	ED Free Care	38.25%	34.72%	46.45%	45.88%	42.44%	41.76%	42.43%	41.75%	38.91%	39.76%	38.09%			
F	ED Self Pay ED Commercial	30.81% 5.67%	39.03% 4.87%	22.88% 8.46%	22.60% 9.41%	20.90%	20.57% 11.96%	20.90%	20.56%	19.16% 11.09%	19.59% 11.41%	18.76% 11.91%			
H	ED Commercial Medicaid (Bayou Health)	2.71%	9.16%	9.42%	10.60%	11.13%	11.03%	10.24%	11.63%	12.71%	12.57%	16.54%			1
-	ED Medicaid	12.74%	2.15%	1.51%	2.21%	2.99%	4.00%	4.06%	4.10%	6.89%	4.74%	3.85%			
	ED Medicare	6.99%	7.82%	11.28%	9.30%	11.36%	10.67%	11.52%	11.57%	11.24%	11.93%	10.85%			
C	Offender Care														
	¹ Total # Inpatient Discharges	4	3	6	5	1	3	7	12	6	5	7			
	% of IP Days	1.06%	2.15%	2.10%	2.20%	0.10%	0.80%	3.80%	3.10%	1.30%	2.30%	1.60%			
	Total # OP Encounters	49	55	76	63	70	102	78	81	77	76	115			
	% of OP Encounters	0.38%	0.54%	0.58%	0.45%	0.48%	0.67%	0.62%	0.60%	0.55%	0.57%	0.56%			
- [ED Encounters	91	62	77	79	66	101	44	51	50	40	61			
	% of ED Visits	2.79%	2.25%	2.10%	2.20%	1.80%	3.00%	1.30%	1.40%	1.50%	1.30%	1.80%			
	² # Telemed visits					$\overline{}$	_		_	$\overline{}$					
	% of Telemed visits													<u> </u>	
Ľ	IIV Care														
C	# HIV Outpatient Clinic visits	312	248	249	251	296	404	310	234	292	326	308			
C	Cancer Care # Openlogy Influsion visits	120	160	262	200	550	620	EOC	205	100	276	247		1	T
c	# Oncology Infusion visits Outpatient Pharmacy Assistance	129	160	363	322	550	629	526	325	198	276	317			
_		7.042	6.005	E 600	E F77	E 222	E 500	4 604	E 404	E 407	4 700	E 447		1	
	Total # prescriptions filled # Patient Assistance Prescriptions filled	7,043 3,269	6,095 2,218	5,662 1,909	5,577 1,875	5,233 1,738	5,508 1,820	4,601 1,454	5,491 1,626	5,197 1,623	4,789 1,363	5,417 1,429		1	1
- 1	# Patient Assistance Prescriptions filled 4# HIV prescriptions filled	263	2,216 N/A	155	131	180	158	133	160	1,623	104	1,429			1
	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	99	103	97	136	126	87			1
,							3,431		3,608	3,320	3,196	3,797		1	
-	# Other prescriptions	3,511	3,869	3,598	3,571	3,315	3,431	2,911	3,000	3,320	3,130	3,737			
E	# Other prescriptions Are prescriptions available same day (Y/N)	3,511 Y 60	3,869 Y 28.75	3,598 Y 15-20	3,571 Y 15-20	3,315 Y 15-20	Y 15-20	Y 15-20	3,606 Y 15-20	Y 15-20	Y 15-20	Y 15-20			

Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and FY14; Data provided by UHC for FY15 and after Information currently not available or services not applicable

University Hospital and Clinic	s - Lafayette, Louisiana	
Footnotes	Comments	Date Completed
	1/15 Free Care \$6,222,996. Was able to get a report to show when the free care discounts were applied in Cerner. True up done in 1/15 to go back to 7/14. Numbers for 7/14 - 9/14 show a wide swing due to the transition to Cerner. UHC was not able to get the number of non-serviced Free Care individuals will be Not applicable. 2/15 Free Care \$6,864,761	
	3/15 Free Care \$7,263,377. Swings from Self Pay into other payors for the month. It is best to review the payor mix YTD, but we are reporting monthly amounts which will show the swings.	
Operations Milestones	Accomplishment Impact	Date Completed
Medical Equipment Investment		
Technology Investments		
3,		

Graduate Medical Education I	Resident FTEs by Program Special	:у	
University Medical Center ar	nd Clinics Lafayette Based Programs		
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
	Anesthesiology	0.5	0.3
	Internal Medicine-Cardiology	1.0	1.0
Y14 includes HCSD/University Medical Center and University Hospital & linics, and Lafayette General Medical Center; FY15 includes University	OB/GYN	5.0	5.0
	OB/GYN Fellows	0.1	-
	Orthopedics	2.0	2.0
	Ophthalmology	5.0	4.0
	Ophthalmology-Retina	1.0	1.0
Hospitals & Cliffics and Larayette General Medical Center	Otorhinolaryngology/ENT	4.8	5.4
•	Surgery	8.7	9.0
	UMC-Family Medicine	23.2	24.3
	UMC-Family Medicine-Geriatrics	0.1	1.0
	UMC-Internal Medicine	26.1	26.8
Lafayette Programs	12	77.5	79.8

Information provided by New Orleans School of Medicine 2014 Manpower Report FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

_	Leonard J. Chabert Medical Cen		LJC Monthly	ıu .											
	Measure	LJC Monthly Avg FY 12	Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 20
										T	200				1
	Total Adult/Pediatric Discharges	302	223	346	356	309	353	343	326	383	320	372			
	*Total Psychiatric Discharges Total Discharges	79 381	84 306	74 420	84 440	81 390	94 447	63 406	103 429	97 480	78 398	93 465			
	Total observation days	152	128	122.42	139.29	126.42	145.96	120.25	65.71	55.67	154.83	98.95			
	ALOS - Adult/Pediatric	4.11	4.19	4.60	4.80	4.70	4.70	4.36	2.72	2.74	2.98	2.71			
	ALOS - Psychiatric	8.88	6.99	7.40	7.30	7.10	6.90	4.80	7.01	7.12	7.03	7.17			
Sta	Total IP Discharge Days - Adult/Pediatric	1,241	934	346	356	309	353	343	886	1048	955	1007			
Statistics	Total IP Discharge Days - Psychiatric	700	584	76	84	81	94	63	722	691	548	667			
tics	Average Daily Census-Adult and Pedi	41.03	30	30.50	32.70	28.30	33.40	33.20	22.81	31.71	25.25	24.77			
	Average Daily Census - Psych Outpatient Encounters	22.97 13,779	19 14,448	18.20 7,846	20.20 10,653	19.20 12,942	19.50 12,373	19.80 12,145	17.61 11,290	21.65 11.533	16.43 10,861	18.65 13,088			
	Outpatient Clinic Visits with E&M codes	7.948	8,556	5,761	9.176	10.216	10.712	8,625	9,533	10,104	9.342	10,875			
	*ED Visits	2,726	2,135	2.085	1,865	2.893	2.954	2.843	2,552	2.849	2,421	2.956			
	Total # of free care individuals	2,120	2,100	2,000	1,000	2,000	2,001	2,010	2,002	2,0.0	2, .2 .	2,000			
	# of free care recipients									5,058	4,585	5,068			
	# of free care approved applicants									-,,,,,,	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	0,000			
	% Patient Mix Inpatient (IP)														
	IP Free Care	19.56%	13.92%							30.12%	30.01%	17.46%			
	IP Self Pay	6.54%	10.55%	37.89%	33.51%	30.93%	31.94%	37.80%	37.92%	4.58%	7.45%	11.33%			
	IP Commercial	6.43%	9.07%	9.60%	10.83%	2.84%	8.49%	6.54%	7.18%	5.64%	4.84%	7.75%			
	IP Commercial Medicaid (Bayou Health)	3.08%	15.35%							24.24%	20.97%	20.90%			
	IP Medicaid	43.64%	24.41%	27.90%	29.20%	41.18%	34.79%	31.00%	32.70%	10.04%	9.98%	14.70%			
	IP Medicare	19.47%	25.45%	24.61%	26.46%	25.05%	24.79%	24.66%	22.20%	24.66%	26.17%	25.69%			
	% Patient Mix Psychiatry (Psych)														
Per	Psych Free Care	22.23%	10.96%							33.33%	42.21%	25.00%			
e).	Psych Self Pay	19.56% 7.58%	30.11% 4.60%							3.57% 6.70%	7.53% 3.15%	17.64% 9.97%			
nt F	Psych Commercial Psych Commercial Medicaid (Magellan)	10.03%	21.89%							31.99%	20.84%	22.70%			
ati	Psych Medicaid	24.99%	14.56%							2.98%	7.88%	4.91%			
ení	Psych Medicare	15.57%	17.76%							21.43%	19.61%	17.64%			
Percent Patient Mix by	% Patient Mix Outpatient (OP)														
×	OP Free Care	41.12%	36.15%							27.22%	28.72%	16.89%			
y s	OP Self Pay	8.89%	11.84%	40.37%	43.79%	36.32%	46.77%	51.18%	45.44%	6.08%	9.16%	12.91%			
Service	OP Commercial	8.52%	9.82%	15.44%	12.70%	19.49%	11.13%	10.45%	11.06%	5.66%	4.91%	8.31%			
rice	OP Commercial Medicaid (Bayou Health) OP Medicaid	3.92% 17.09%	15.53% 3.84%	18.47%	17.35%	23.83%	19.16%	17.06%	21.52%	9.53% 24.18%	8.37% 22.44%	13.85% 20.95%			
•	OP Medicare	20.15%	22.68%	25.72%	26.16%	20.36%	22.94%	21.32%	21.98%	24.16%	26.12%	25.20%			
	OP Medicare 20.15% 22.68% 25.72% 26.16% 20.36% 22.94% 21.32% 21.98% 24.72% 26.12% 25.20%														
	ED Free Care	38.22%	28.24%							53.60%	51.34%	39.82%			
	ED Self Pay	26.40%	34.63%							3.72%	4.71%	13.43%			
	ED Commercial	7.41%	8.28%							10.60%	11.65%	12.11%			
	ED Commercial Medicaid (Bayou Health)	2.63%	12.13%							15.76%	17.39%	19.25%			
	ED Medicaid	14.48%	4.17%							3.58%	3.10%	2.13%			
	ED Medicare	8.65%	10.38%							11.30%	11.11%	12.45%			
	Offender Care	_			-	_		-			^				
	¹ Total # Inpatient Discharges	5	4	4	3	5	7	3	2	6	3	4			
Q	% of IP Days	1.29%	1.25%	0.89%	0.22%	0.66%	1.07%	0.89%	0.14%	0.36%	0.22%	0.27%			
Offender	Total # OP Encounters % of OP Encounters	42 0.30%	21 0.14%	26 0.33%	25 0.23%	14 0.11%	21 0.17%	21 0.17%	25 0.22%	20 0.17%	0.21%	19 0.15%			
der	% of OP Encounters ED Encounters	60	0.14% 46	0.33% 81	0.23%	0.11% 78	70	0.17% 51	0.22% 75	0.17% 99	0.21% 60	0.15% 50			
r Care	% of ED Visits	2.21%	46 2.16%	3.88%	3.59%	2.70%	2.37%	1.79%	2.94%	3.47%	2.48%	1.69%			
пе	% of ED VISITS 2# Telemed visits	2.2170	2.10%	3.00%	3.59%	2.70%	2.3170	1./9%	2.94%	3.41%	2.40%	1.09%			
	# Telemed visits % of Telemed visits														
	HIV Care														
č.	5# HIV Clinic visits	144	120	88	73	67	78	74	55	89	81	89			
ËΑ	Cancer Care	144	120	00	13	UI.	10	14	Jü	l oa	31	US			
CEA Core Clinical Services	# Oncology Infusion visits	132	134	268	308	348	333	347	370	383	305	365			
)re	Outpatient Pharmacy Assistance			_50		- 10	- 50				-50				
<u>⊆</u>	Total # prescriptions filled	4,319	4,584	4,708	4,650	4,934	5,098	4,213	4,934	5,014	4,683	5,075			
nic	# Patient Assistance Prescriptions filled	887	360	230	271	269	272	195	175	200	187	177			
als	⁴ # HIV prescriptions filled	108	N/A	0	1	3	3	N/A	4	0	0	0			
èer	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
vic	# Other prescriptions	3,324	4,224	4,478	4,378	4,662	4,823	4,018	4,755	4,814	4,496	4,898			
	Are prescriptions available same day (Y/N)	Y	Υ	Υ	Y	Υ	Υ	Y	Υ	Υ	Υ	Υ			
Š	Avg wait time on prescription in minutes	60	34	30	20	30	30	30	30	30	30	20			

^{*}Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

^{4#} HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014; LJC is not currently participating in the LA ADAP.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

_ Data provided by LSU HCSD for FY12 and FY14; Data provided by LJC for FY15 and after

Information currently not available or services not applicable

Leonard J. Chabert Medical Cente	r - Houma, Louisiana		
Measure		Comments	Date completed
	LJC transitioned to Epic system on June 30, 2014		7/1/14
	Free Care is within Self Pay - Starting July 2014. System Still building re	eports to separate out. Still manually estimated at previous levels	9/30/14
Operations Milestones	Accomplishment	Impact	Date completed
20 11 15 1			
Medical Equipment Investments			
			+
			+
Technology Investments			
Total Say investments			

Graduate Medical Education I	Resident FTEs by Program Specialty	,		
Leonard J. Chaber	t Houma Based Programs			
	Program Specialty	FY 2014 Resident FTEs Res 2.1 0.7 3.0 2.0		
	Family Medicine	2.1	2.7	
FY14 HCSD/Leonard J. Chabert Medical Center; FY15 Ochsner/Leonard J.	Internal MD/Emergency MD	0.7	-	
Chabert Medical Center only	Ophthalmology	3.0	3.0	
	Phys Med & Rehab	2.0	2.0	
Houma Programs	4	7.8	7.7	

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

	Interim LSU Hospital - New Orlea	ans, Louis	iana												
	Measure	ILH Monthly Avg FY12	ILH Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 201
	Total Adult/Pediatric Discharges	861	712	825	784	760	775	699	810	781	692	780		ı	
	*Total Psychiatric Discharges	106	105	130	104	120	138	110	144	105	121	152			
	Total Discharges	966	817	955	888	880	913	809	954	886	813	932			
	Total observation days	251	380	333	352	307	317	369	377	387	346	378			
	ALOS - Adult/Pediatric	5.31 10.09	5.94 10.06	5.76 8.89	5.90 11.16	5.64 9.38	5.51	6.14 9.98	5.32 7.51	5.45 11.10	6.38 8.53	6.23 7.52			
St	ALOS - Psychiatric Total IP Discharge Days - Adult/Pediatric	4,568	4,226	4,752	4,628	4,285	8.32 4,274	4,291	4,311	4,260	4,413	4,859			
Statistics	Total IP Discharge Days - Psychiatric	1,065	1,053	1,156	1,161	1,126	1,148	1,098	1,081	1,166	1,032	1,143			
tics	Average Daily Census-Adult and Pedi	149.61	139	153.29	149.29	142.83	137.87	143.03	139.06	137.42	157.61	156.74			
-	Average Daily Census - Psych Outpatient Encounters	34.25 20,311	35.00 24,581	37.29 26,677	37.45 25,238	37.53 26,595	37.03 26,160	36.60 23,484	34.87 23,098	37.61 24,230	36.86 22,319	36.87 25,321			
	Outpatient Clinic Visits with E&M codes	12,536	11,161	12,891	11,523	13,088	12,414	11,313	10,682	11,198	10,460	11,718			
	*ED Visits	3,953	5,572	6,182	6,128	5,977	5,682	5,224	5,392	5,660	5,020	5,666			
	Total # of free care individuals		5,985	7,046	7,175	7,302	7,400	7,797	7,427	7,652	7,665	7,473			
	# of free care recipients		2,752	3,634	4,013	4,618	5,115	4,662	4,961	4,991	4,425	4,706			
	# of free care approved applicants		856	1,136	1,143	1,279	1,230	1,014	903	1,145	933	1,025			
	% Patient Mix Inpatient (IP) IP Free Care	8.52%	9.21%	10.42%	9.39%	16.00%	12.51%	8.69%	12.52%	13.03%	13.02%	10.30%		ı	
	IP Free Care	8.52% 17.18%	9.21%	8.40%	6.50%	8.04%	8.98%	6.16%	8.29%	7.94%	9.27%	8.07%		 	
	IP Self Pay IP Commercial	9.67%	12.25%	16.25%	16.35%	11.76%	14.89%	15.49%	11.56%	12.82%	15.03%	10.41%			
	IP Commercial Medicaid (Bayou Health)	4.62%	13.49%	13.61%	15.62%	15.99%	9.87%	12.90%	13.32%	15.83%	16.08%	17.11%			
	IP Medicaid	47.19%	40.46%	38.69%	42.63%	35.68%	38.38%	41.36%	37.77%	34.39%	32.96%	34.38%			
	IP Medicare	9.14%	14.12%	12.64%	9.52%	12.54%	15.37%	15.40%	16.54%	15.98%	13.63%	19.73%			
_	% Patient Mix Psychiatry (Psych)	2.05%	0.000/	2.000/	2.700/	4.41%	2.240/	4.400/	2.620/	0.570/	4.070/	0.530/	ı	1	
erc	Psych Free Care Psych Self Pay	3.95% 29.39%	0.92% 24.55%	2.66% 31.00%	2.79% 27.53%	26.89%	2.34% 28.06%	1.48% 27.82%	3.62% 23.44%	0.57% 31.64%	1.07% 27.24%	0.53% 23.47%			
ěn	Psych Commercial	4.06%	1.87%	3.63%	6.26%	2.04%	2.55%	4.21%	2.39%	0.75%	1.33%	1.81%			
t Pa	Psych Commercial Medicaid (Megellan)	9.81%	43.88%	43.49%	29.60%	42.54%	32.89%	34.02%	43.60%	30.35%	30.34%	29.63%			
ti e	Psych Medicaid Psych Medicare	35.97% 16.41%	9.36% 19.41%	7.02% 12.20%	11.64% 22.17%	11.21% 12.91%	4.80% 29.35%	9.85% 22.62%	11.15% 15.79%	18.92% 17.76%	10.79% 29.23%	20.84%			
Percent Patient Mix by Service	% Patient Mix Outpatient (OP)	16.41%	19.41%	12.20%	22.17%	12.91%	29.35%	22.62%	15.79%	17.76%	29.23%	23.72%	<u> </u>	l	
×	OP Free Care	26.12%	19.79%	24.76%	28.94%	31.29%	31.95%	37.64%	37.33%	35.12%	33.51%	34.41%	Γ	I	
y s	OP Self Pay	15.25%	12.67%	11.62%	11.21%	16.37%	16.29%	13.25%	13.19%	14.61%	14.78%	13.98%			
èr	OP Commercial	4.70%	7.50%	11.62%	9.38%	9.68%	10.22%	10.39%	9.49%	10.81%	12.38%	9.68%			
ice	OP Commercial Medicaid (Bayou Health) OP Medicaid	5.27% 37.85%	14.10% 33.36%	14.73% 25.54%	15.18% 19.09%	15.91% 11.99%	16.98% 10.34%	14.63% 10.91%	16.13% 11.50%	14.33% 13.50%	15.44% 9.99%	19.17% 8.88%			
	OP Medicare	9.63%	12.57%	11.74%	16.20%	14.76%	14.23%	13.17%	12.36%	11.64%	13.89%	13.87%			
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	12.75%	9.23%	13.74%	16.35%	17.46%	18.47%	16.43%	19.16%	17.16%	15.16%	15.05%			
	ED Self Pay	38.13%	31.78%	29.99%	27.71%	37.47%	39.41%	39.67%	39.59%	40.59%	40.51%	42.78%			
	ED Commercial ED Commercial Medicaid (Bayou Health)	5.34% 4.47%	9.73% 13.45%	11.96% 13.83%	10.53% 15.01%	13.26% 14.44%	13.11% 15.66%	13.54% 13.82%	12.55% 14.92%	12.80% 14.11%	13.74% 16.21%	13.14% 14.10%			
	ED Commercial Medicaid (Bayou Health)	26.89%	25.94%	19.09%	19.54%	7.08%	4.23%	4.87%	4.39%	4.85%	4.61%	3.56%			
	ED Medicare	6.22%	9.87%	11.39%	10.86%	10.29%	9.12%	11.67%	9.40%	10.49%	9.78%	11.36%			
	Offender Care														
	¹ Total # Inpatient Discharges	31	20	24	21	19	16	17	22	17	26	21			
9#	% of IP Days	4.08%	1.54%	2.15%	2.23%	1.50%	1.07%	1.52%	1.42%	1.18%	3.32%	1.72%		ļ	
Offender	Total # OP Encounters % of OP Encounters	239 1.17%	509 2.91%	738 4.60%	659 3.76%	800 4.01%	788 4.72%	649 5.06%	672 4.89%	653 4.48%	587 6.65%	747 5.09%			
	ED Encounters	245	238	298	299	296	306	240	236	246	226	248		<u> </u>	
Care	% of ED Visits	6.19%	3.52%	4.51%	3.95%	5.35%	6.11%	4.92%	5.46%	5.82%	5.31%	4.98%			
Ф	² # Telemed visits	325	141	173	181	168	172	213	185	226	195 33 22%	195			
	% of Telemed visits HIV Care	1.60%	U	U	U	0.21	21.83%	32.82%	27.53%	34.61%	33.22%	26.10%	<u> </u>	<u> </u>	
	# HIV Outpatient Clinic visits	502	1057	1,280	1,077	1,192	1,225	1,117	1,091	1,140	1,073	1,117		ı	
č	Cancer Care	502	1007	1,200	1,077	1,102	1,220	1,117	1,001	1,140	1,070	1,117			
CEA	# Oncology Infusion visits	323	447	436	386	365	429	369	356	347	346	441			
Core	Trauma Care														
re C	Level I Trauma Center (Y/N)	Υ	Υ	Y	Y	Y	Y	Y	Υ	Y	Υ	Υ			
Clinical	Outpatient Pharmacy Assistance	0.555		4 5 5			16					4=10	1		
ica	Total # prescriptions filled # Patient Assistance Prescriptions filled	8,765 5,140	5,533 2,624	4,788 2,564	4,484 1,780	4,874 1,860	4,986 1,973	4,109 1,560	5,006 1,829	4,752 1,831	4,302 1,619	4,746 1,740		 	
Se	# Patient Assistance Prescriptions filled 4# HIV prescriptions filled	1,790	2,624	2,564	0	1,860	0	0	1,829	0	0	0			
Services	# Offender prescriptions	205	466	322	253	497	361	320	562	384	328	393	1	1	
es	# Other prescriptions	1,630	2,443	2,564	2,449	2,517	2,652	2,229	2,615	2,537	2,355	2,613		1	
											Y	Y	i e		
	Are prescriptions available same day (Y/N)	Y	Y	Υ	Y	Y	Υ	Y	Y	Y 20	Y	T			

^{*}Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

^{4#} HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by ILH for FY14 and after

Measure		Comments	Date complete
	Outpatient Encounters are calculated using charges and includes the count of ER visits and LW	BS charges. The baseline is calculated based upon patient encounters and excludes ED visits and LWBS patients.	1/1/15
		mitted to the inpatient areas of the hospital and subsequently as inpatient discharges. The baseline is calcualated	1/1/15
	IP, OP, ED, and Psych Payor Mix percentages are calculated using patient revenues whereas th	e baseline is calculated using inpatient days or vists.	1/1/15
Operations Milestones	Accomplishment	Impact	Date complete
	Blood Bank working with the Emergency Department and will provide free Anti-HCV testing to all Emergency Room patients with a birth cohort from 1945-1965. Assay results, in conjunction with other laboratory results and clinical information may be used to provide presumptive evidence of infection with Hepatitis C Virus.	Projected to Find over 1,000 undiagnosed cases of Hepatitis C Virus in the Greater New Orleans area.	2/1/15
	Provided improved education to outside law enforcement working in our facility on Infection Control practices, response to safety events, and other hospital processes.	Improved hospital safety responses, infection control, and other processes.	2/1/15
	Addition of multilingual After Visit Summary (Discharge Summary)	Increased ability to communicate with patients resulting in better care.	2/1/15
	Best Practice Advisory Alert added to the E.H.R. system in order to alert the Emergency Room staff of Hepatitis Immunizations	Improve Vaccination rates	3/1/15
	Quick List added to facilitate commonly used orders to facilitate throughput in the ED Workflows	Improve Provider workflows in order to enhance patient care	3/1/15
	Learning Home Dashboards to assist users in accessing resources were added.	Improve Provider workflows in order to enhance patient care	3/1/15
	Cancer Staging workflows were updated	Improve Provider workflows in order to enhance patient care	3/1/15
	"Pre-visit planning" and "Visits Events" tools were added to the Ambulatory clinic schedules to facilitate meeting Patient Centered Medical Home NCQA requirements with the intent to improve quality of care for chronic disease and support clinical use of health maintenance plans	Improve Provider workflows in order to enhance patient care	3/1/15
	Provided contact resources (Suicide Hotline Information) for patients discharged from the Behavioral Health Facility.	Improve Provider workflows in order to enhance patient care	3/1/15
	Continued Centralization of scheduling for clinics and hospital Outpatient services	Improved patient access to care	3/1/15
2 1:11			
Capital Investments	UNACE CONTROL OF THE		
	UMC Facilities Equipment, Mesh Project, Lawson Interface, Intralock Key Machine, EPIC Printer, Cisco Unitified Computing System, Lawson Interface, Automated Line, NetApp Storage		
	Hardware, Overhead Paging System.	UMC IT / Facilities	2015
4,500,022.00	IPV Machines for Respiratory, Radiology Diagnostic Monitor, Kitchen steamer, 2-way Motorola	one of the state o	2013
253,611.00	Radios, Isolation work booths,	ILH Replacements	2015
5,159,633.00	Capital Investments is through April 2015		

Graduate Medical Education	Resident FTEs by Program Specialty		
Interim Louisiana Hospit	al New Orleans Based Programs		
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
	Anesthesiology	6.3	7.0
	Child Neurology	0.6	-
	Dermatology	4.0	3.4
	Emergency Medicine-Hyperbaric	2.0	1.0
	Emergency Medicine	35.3	35.6
	ENT-Neurotology	-	1.0
	Family Medicine	1.0	0.7
	General Dentistry ^b	5.8	-
	Internal MD/Emergency MD	5.4	5.4
	LSU PM&R/Pain Medicine	0.5	0.5
	Internal Medicine	25.2	24.9
	Internal Medicine-Cardiology Interventional	1.0	1.0
	Internal Medicine-Endocrine	1.9	1.9
	Internal Medicine-GI	2.4	2.2
	Internal Medicine-Hematology/Oncology	5.1	5.2
	Internal Medicine Infectious Disease	3.3	3.0
	Internal medicine-Nephrology	1.6	1.9
	Internal Medicine-Pulmonary/CRIT	5.1	5.0
	Internal Medicine-Rheumatology	3.0	4.0
	Internal Medicine-Cardiology	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7
	Internal Medicine-Geriatrics	-	1.0
	Internal Medicine-Pediatrics	8.1	6.2
FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA	Neurology	8.2	6.6
Children's Medical Center	Neurology Neurology Fellows	3.3	2.0
Ciliuleit S Medical Center	Neurosurgery	2.8	3.0
	OB/GYN	8.9	8.7
	OB/GYN Fellows	0.2	0.3
	Ophthalmology	4.7	4.7
	Ophthalmology Ophthalmology-Retina	1.0	1.0
		19.8	8.0
	Oral Surgery ⁶		
	Orthopedics	7.5	7.5
	Otorhinolaryngology/ENT	1.8	2.0
	Pathology	7.5	9.5
	Pediatrics		0.2
	Pediatrics-A/I	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5
	Phys Med & Rehab	3.9	3.9
	Plastic Surgery	2.0	3.0
	Plastic Surgery-Integrated	-	3.3
	Psychiatry	21.2	24.0
	Psychosomatic Medicine	-	1.0
	Radiology	9.7	10.1
	Surgery'	13.0	18.9
	Surgery-Trauma Critical	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7
	Urology-Female Pelvic Reconstruction Fellowship	0.1	-
	Radiology-Women's & Breast Imaging	0.5	1.0
New Orleans Programs	48	243.7	242.0

Information provided by New Orleans School of Medicine 2014 Manpower Report FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

⁶FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

⁷ILH includes 4.3 surgery residents in labs

	Measure	WOM Monthly Avg FY 12	MMHC Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
	T. 144 107 11 11 71 71								100				ı	ı	
	Total Adult/Pediatric Discharges *Total Psychiatric Discharges	80	368	405 71	399	375	437	382	423	367	378	357			
	Total Psychiatric Discharges Total Discharges	18 98	78 446	476	68 467	75 450	92 529	71 453	70 493	72 439	69 447	76 433			
	Total observation days	21	70	122	103.2	122.7	123.8	107.1	96.5	104	112	119.5			
	ALOS - Adult/Pediatric	4.06	4.75	4.53	4.32	4.22	4.56	5.03	4.66	5.05	5.00	5.04			
	ALOS - Psychiatric	14.59	7.24	6.99	7.31	6.93	6.85	7.37	7.07	10.60	7.04	7.95			
Sta	Total IP Discharge Days - Adult/Pediatric	324	1,751	1,835	1,725	1,583	1,991	1,922	1,973	1,853	1,890	1,798			
Statistics	Total IP Discharge Days - Psychiatric	266	560	496	497	520	630	523	495	763	486	604			
ics	Average Daily Census-Adult and Pedi	10.78	58	56.00	53.00	61.00	63.00	58.00	63.00	65.00	63.00	56.00			
-	Average Daily Census - Psych Outpatient Encounters	8.21 7.128	18 7.983	16.00 9.130	16.00 8.782	18.00 9.021	19.00 9.694	18.00 7.674	18.00 8.342	22.00 9.154	18.00 8.461	18.00 9.703			
	Outpatient Clinic Visits with E&M codes	3,907	5,402	6,133	6,145	6,208	6,597	5,139	5,647	6,302	5,710	6,637			
	*FD Visits	1,982	2,702	3,087	3,199	3,319	3,304	3,133	3,501	3,582	3,125	3,569			
	Total # of free care individuals	1,502	2,702	0,007	0,100	0,010	0,004	0,100	0,001	0,002	0,120	5,505			
	# of free care recipients			2,787	2,780	2,811	2,856	2,430	2,507	2,598	2,533	2,716			
	# of free care approved applicants			2,707	2,700	2,011	2,000	2,400	2,007	2,000	2,000	2,710			
	% Patient Mix Inpatient (IP)														
	IP Free Care	42.55%	11.07%	5.75%	8.46%	14.91%	23.96%	15.45%	17.64%	20.35%	19.15%	18.63%	1		
	IP Self Pay	11.28%	9.05%	24.76%	17.62%	20.03%	7.28%	8.01%	11.61%	10.42%	8.10%	7.01%	İ		
	IP Commercial	4.60%	7.25%	3.92%	11.13%	5.18%	9.24%	7.39%	8.01%	8.90%	10.74%	8.40%			
	IP Commercial Medicaid (Bayou Health)	0.57%	39.48%	41.62%	33.68%	36.01%	39.78%	50.36%	45.67%	34.27%	41.11%	46.38%			
	IP Medicaid	25.83%	18.07%	9.13%	13.45%	9.85%	4.87%	3.17%	2.84%	6.04%	4.39%	2.95%	İ		
	IP Medicare	14.18%	15.09%	14.82%	15.65%	14.02%	14.87%	15.61%	14.24%	20.02%	16.51%	16.63%			
	% Patient Mix Psychiatry (Psych)														
Per	Psych Free Care	24.08%	8.73%	5.63%	13.24%	12.31%	13.33%	16.63%	8.89%	14.55%	16.26%	8.77%			
гсе	Psych Self Pay	35.11%	20.71%	30.99%	29.41%	25.58%	21.90%	15.30%	31.72%	27.79%	22.84%	23.18%			
2	Psych Commercial	2.72%	5.41%	1.41%	4.41% 45.59%	0.00%	1.43% 52.54%	1.91% 58.89%	1.62% 45.66%	2.62%	4.73%	1.16%			
oat	Psych Commercial Medicaid (Megellan) Psych Medicaid	0.00% 32.32%	55.08% 2.50%	47.89% 4.23%	0.00%	54.23% 1.15%	0.00%	0.00%	45.66%	2.49%	52.47% 0.00%	57.78% 0.00%			
ien	Psych Medicare	5.76%	7.58%	9.86%	7.35%	6.73%	10.79%	7.27%	9.90%	11.66%	3.70%	9.11%			
cent Patient Mix	% Patient Mix Outpatient (OP)	0.7070	1.0070	0.0070	7.0070	0.7070	10:7070	1.2770	0.0070	11.0070	0.7070	0.1170			
ix by	OP Free Care	49.54%	50.97%	46,44%	47.10%	46.63%	45.96%	44.93%	44.23%	44.84%	47.82%	48.58%			
٦	000 0 1/ 0														
ro.	OP Self Pay	11.78%	12.25%	13.37%	12.94%	13.21%	13.84%	14.90%	13.79%	13.86%	10.36%	9.52%			
Ser	OP Commercial	6.01%	7.69%	11.20%	11.03%	11.60%	11.35%	11.31%	11.36%	12.66%	12.29%	13.11%			
y Service	OP Commercial OP Commercial Medicaid (Bayou Health)	6.01% 0.74%	7.69% 9.80%	11.20% 10.15%	11.03% 10.52%	11.60% 9.99%	11.35% 10.81%	11.31% 10.21%	11.36% 11.36%	12.66% 10.21%	12.29% 10.61%	13.11% 11.38%			
Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid	6.01% 0.74% 14.05%	7.69% 9.80% 2.11%	11.20% 10.15% 1.20%	11.03% 10.52% 1.27%	11.60% 9.99% 0.95%	11.35% 10.81% 1.34%	11.31% 10.21% 0.89%	11.36% 11.36% 1.25%	12.66% 10.21% 1.25%	12.29% 10.61% 0.44%	13.11% 11.38% 0.54%			
/ Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicare	6.01% 0.74%	7.69% 9.80%	11.20% 10.15%	11.03% 10.52%	11.60% 9.99%	11.35% 10.81%	11.31% 10.21%	11.36% 11.36%	12.66% 10.21%	12.29% 10.61%	13.11% 11.38%			
/ Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED)	6.01% 0.74% 14.05% 17.28%	7.69% 9.80% 2.11% 17.13%	11.20% 10.15% 1.20% 17.64%	11.03% 10.52% 1.27% 17.15%	11.60% 9.99% 0.95% 17.61%	11.35% 10.81% 1.34% 16.70%	11.31% 10.21% 0.89% 17.76%	11.36% 11.36% 1.25% 18.00%	12.66% 10.21% 1.25% 17.18%	12.29% 10.61% 0.44% 18.48%	13.11% 11.38% 0.54% 16.87%			
/ Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicare Patient Mix Emergency Dept (ED) ED Free Care	6.01% 0.74% 14.05% 17.28%	7.69% 9.80% 2.11% 17.13%	11.20% 10.15% 1.20% 17.64%	11.03% 10.52% 1.27% 17.15%	11.60% 9.99% 0.95% 17.61%	11.35% 10.81% 1.34% 16.70%	11.31% 10.21% 0.89% 17.76%	11.36% 11.36% 1.25% 18.00%	12.66% 10.21% 1.25% 17.18%	12.29% 10.61% 0.44% 18.48%	13.11% 11.38% 0.54% 16.87%			
/ Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED)	6.01% 0.74% 14.05% 17.28%	7.69% 9.80% 2.11% 17.13%	11.20% 10.15% 1.20% 17.64%	11.03% 10.52% 1.27% 17.15%	11.60% 9.99% 0.95% 17.61%	11.35% 10.81% 1.34% 16.70%	11.31% 10.21% 0.89% 17.76%	11.36% 11.36% 1.25% 18.00%	12.66% 10.21% 1.25% 17.18%	12.29% 10.61% 0.44% 18.48%	13.11% 11.38% 0.54% 16.87%			
/ Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicare Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial	6.01% 0.74% 14.05% 17.28% 45.53% 28.89%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64%	11.36% 11.36% 1.25% 18.00% 16.25% 32.53% 6.66% 34.02%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 6.78% 33.47%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97%			
/ Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicaid	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 5.94% 30.35% 2.78%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 3.71%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55%	11.36% 11.36% 1.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 6.78% 33.47% 3.10%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91%			
r Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid (Bayou Health) OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Medicaid ED Medicaid ED Medicaid	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 5.94% 30.35%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64%	11.36% 11.36% 1.25% 18.00% 16.25% 32.53% 6.66% 34.02%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 6.78% 33.47%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97%			
r Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial ED Medicaid (Bayou Health) ED Medicaid ED Medicare Offender Care	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 5.94% 30.35% 2.78%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 3.71%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14%	11.36% 11.36% 1.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 6.78% 33.47% 3.10% 8.54%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37%			
r Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicaid ED Medicare Offender Care	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84%	7.69% 9.80% 9.80% 17.13% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 5.94% 30.35% 2.78% 7.53%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 3.71% 7.41%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14%	11.36% 11.36% 1.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 6.78% 33.47% 3.10% 8.54%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37%			
Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Medicaid ED Medicaid ED Medicare *Total # Inpatient Discharges % of IP Days	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00%	11.03% 10.52% 1.27% 17.15% 17.15% 36.07% 5.94% 30.35% 2.78% 7.53%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 3.53% 3.71% 7.41%	11.35% 10.81% 11.81% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14%	11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 6.78% 3.47% 3.10% 8.54%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 2.02% 8.51%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37%			
Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicare Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicard ED Medicard FD Medicard FD Medicard Total # Inpatient Discharges % of IP Days Total # OP Encounters	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43	7.69% 9.80% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 9.00% 0.00%	11.03% 10.52% 1.27% 17.15% 17.15% 36.07% 5.94% 30.35% 7.53% 1.04% 97	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 7.41%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77	11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 7.80% 0 0.00% 106	12.66% 10.21% 12.5% 17.18% 15.30% 32.80% 6.78% 33.47% 33.47% 43.10% 8.54%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 35.68% 2.02% 8.51% 1 0.002	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37%			
Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial ED Medicaid ED Medicaid ED Medicaid ED Medicare *Total # Inpatient Discharges % of IP Days Total # OP Encounters % of OP Encounters	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60%	7.69% 9.80% 9.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 5.94% 30.35% 2.78% 7.53%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 3.71% 7.41%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37%	11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 6.78% 33.47% 3.10% 8.54% 1 0.0015 107 0.53%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80			
Service Offender	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Medicare ED Medicare FD Medicare Offender Care 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters % of OP Encounters ED Encounters ED Encounters ED Encounters	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 0.00% 0 0 0.00% 101 0.41%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 30.35% 2.78% 7.53% 1 0.04% 97 0.41% 33	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 7.41% 1 0.04% 82 0.34% 23	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 2.9	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17	11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 33.47% 31.0% 8.54% 1 0.0015 107 0.53%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45% 20	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29			
Service	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicard OP Medicard OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicard ED Medicard FD Medicard Offender Care 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60%	7.69% 9.80% 9.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 5.94% 30.35% 2.78% 7.53%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 3.71% 7.41%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37%	11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 6.78% 33.47% 3.10% 8.54% 1 0.0015 107 0.53%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80			
Service Offender	OP Commercial OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicaid ED Medicare Offender Care 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters ED Encounters ED Encounters ED Encounters % of ED Visits 2 # Telemed visits	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 0.00% 0 0 0.00% 101 0.41%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 30.35% 2.78% 7.53% 1 0.04% 97 0.41% 33	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 7.41% 1 0.04% 82 0.34% 23	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 2.9	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17	11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 33.47% 31.0% 8.54% 1 0.0015 107 0.53%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45% 20	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29			
Service Offender	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicaid OP Medicaid OP Medicaid OP Medicaid Self Pay ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicaid ED Medicaid ED Medicaid Offender Care 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters OF Encounters ED Encounters ED Encounters ED Encounters ED Encounters ED Encounters FED Fincounters F	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 0.00% 0 0 0.00% 101 0.41%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 30.35% 2.78% 7.53% 1 0.04% 97 0.41% 33	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 7.41% 1 0.04% 82 0.34% 23	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 2.9	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17	11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 33.47% 31.0% 8.54% 1 0.0015 107 0.53%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45% 20	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29			
Service Offender	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicarid OP Medicarid OP Medicarid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicarid ED Medicarid FD Medicarid FD Medicarid FD Medicarid Offender Care 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters % of OP Encounters ED Encounters # of ED Fixed	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 0 0.00% 101 0.41% 14 0.30%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 2.78% 7.53% 10.04% 97 0.41% 33 0.69%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17	11.38% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24 0.47%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 32.80% 3.10% 8.54% 100.0015 107 0.53% 17 0.38%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 2.02% 8.51% 10.002 90 0.45% 20 0.40%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29 0.55%			
Service Offender	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicaid OP Medicaid OP Medicaid OP Medicaid Self Pay ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicaid ED Medicaid ED Medicaid Offender Care 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters OF Encounters ED Encounters ED Encounters ED Encounters ED Encounters ED Encounters FED Fincounters F	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 0.00% 0 0 0.00% 101 0.41%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 30.35% 2.78% 7.53% 1 0.04% 97 0.41% 33	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 7.41% 1 0.04% 82 0.34% 23	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 2.9	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17	11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 2.4	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 33.47% 31.0% 8.54% 1 0.0015 107 0.53%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45% 20	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29			
Service Offender Care	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Medicare ED Medicare ED Medicare FD Medicare Offender Care 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters ED Encounters ED Encounters ED Encounters ED Encounters ED Fincounters FD Fin	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 0.00% 0.00% 101 0.41% 14 0.30%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 2.78% 7.53% 1 0.04% 97 0.41% 33 0.69%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 33.53% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47%	11.35% 10.81% 10.81% 13.44% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17 0.38%	11.38% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24 0.47%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 33.47% 31.0% 8.54% 1 0.0015 107 0.53% 17 0.38%	12.29% 10.61% 10.61% 10.61% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45% 20 0.40%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29 0.55%			
Service Offender Care *CEA	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicard OP Medicard OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial ED Medicard ED Medicard ED Medicard ED Medicard FO Medicare 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters ED Encounters ED Encounters ED Encounters # HIV Care # HIV Care	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 0 0.00% 101 0.41% 14 0.30%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 2.78% 7.53% 10.04% 97 0.41% 33 0.69%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17	11.38% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24 0.47%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 32.80% 3.10% 8.54% 100.0015 107 0.53% 17 0.38%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 2.02% 8.51% 10.002 90 0.45% 20 0.40%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29 0.55%			
Service Offender Care *CEA	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicarid OP Medicarid OP Medicarid OP Medicarid PM Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicarid ED Medicarid ED Medicarid FO Medicare Offender Care 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters ED Encounters % of OP Encounters % of ED Visits 2 # Telemed visits % of Telemed visits HIV Care # HIV Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits Urgent Care Visits	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94%	7.69% 9.80% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28 0.68%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 0 0.00% 101 0.41% 14 0.30%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 5.94% 30.35% 2.78% 7.53% 1 0.04% 97 0.41% 33 0.69%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 3.15% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17 0.38%	11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24 0.47%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 32.80% 6.78% 33.47% 3.10% 8.54% 1 0.0015 107 0.53% 17 0.38%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.66% 2.02% 8.51% 1 0.002 90 0.45% 20 0.40%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29 0.55%			
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Service Offender Care "CEA Core	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicarid OP Medicarid OP Medicarid OP Medicarid PM Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicarid ED Medicarid ED Medicarid FO Medicare Offender Care 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters ED Encounters % of OP Encounters % of ED Visits 2 # Telemed visits % of Telemed visits HIV Care # HIV Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits Urgent Care Visits	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94%	7.69% 9.80% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28 0.68%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 0 0.00% 101 0.41% 14 0.30%	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 5.94% 30.35% 2.78% 7.53% 1 0.04% 97 0.41% 33 0.69%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 3.15% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47%	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59%	11.31% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17 0.38%	11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24 0.47%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 32.80% 6.78% 33.47% 3.10% 8.54% 1 0.0015 107 0.53% 17 0.38%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.66% 2.02% 8.51% 1 0.002 90 0.45% 20 0.40%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29 0.55%			
Service Offender Care *CEA Core	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicarid OP Medicarid OP Medicarid OP Medicarid OP Medicarid ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial ED Medicarid ED Medicarid ED Medicarid ED Medicarid ED Medicarid FO Medicarid FO Medicarid FO Medicarid FO Medicarid FO Medicarid FO Medicarid FO Medicarid FO Medicarid FO Medicarid FO Medicarid FO Medicarid FO Fo Medicarid FO FO FO FO FO FO FO FO FO FO FO FO FO F	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28 0.68%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 101 0.41% 14 0.30% 156 45	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 2.78% 7.53% 10.04% 97 0.41% 33 0.69%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47% 198	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59%	11.31% 10.21% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2.012% 77 0.37% 17 0.38%	11.38% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24 0.47%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 32.80% 3.10% 8.54% 100.015 107 0.53% 17 0.38%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45% 20 0.40%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29 0.55%			
Service Offender Care Clinical	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicarid OP Medicarid OP Medicarid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicarid ED Medicarid ED Medicarid ED Medicarid Fortal # Inpatient Discharges % of IP Days Total # OP Encounters % of OP Encounters % of OP Encounters % of ED Visits 2# Telemed visits % of Telemed visits % of Telemed visits HIV Care # HIV Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # Urgent Care visits Mental Health HIV # Mental Health HIV Clinic visits Outpatient Pharmacy Assistance Total # prescriptions filled	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94%	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28 0.68%	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 101 0.41% 14 0.30% 156 45	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 2.78% 7.53% 10.04% 97 0.41% 33 0.69%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47% 198	11.35% 10.81% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59%	11.31% 10.21% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2.012% 77 0.37% 17 0.38%	11.38% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24 0.47%	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 32.80% 3.10% 8.54% 100.015 107 0.53% 17 0.38%	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45% 20 0.40%	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29 0.55%			
Service Offender Care Clinical	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicaid OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicare FD Medicare Offender Care 1 Total # Inpatient Discharges % of IP Days Total # OP Encounters 6 OP Encounters ED Encounters ED Encounters FD Hedicaid FD Wedicaid FD Wedicare Who of Telemed visits FD Hencounters FD Fincounters FD Finco	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94% 294 76	7.69% 9.80% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28 0.68% 213 5.22 1.347 20	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 0 0 0.00% 101 0.41% 14 0.30% 156 45 1,553 0 9,023 2,167	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 5.94% 30.35% 2.78% 7.53% 1 0.04% 97 0.41% 33 0.69%	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 3.153% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47% 198 1,639 1,639 10	11.35% 10.81% 11.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59% 184 79 1,685	11.31% 10.21% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17 0.38% 169 81 1,525 23 6,760 1,812	11.36% 11.36% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 0 0.00% 106 0.46% 24 0.47% 195 81 1,780 23 6,746 2,1112	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 33.47% 8.54% 10.0015 107 0.53% 17 0.38% 226	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 35.68% 2.02% 8.51% 1 0.002 90 0.45% 20 0.40% 180 68 1,517	13.11% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.911% 7.37% 3 0.0021 80 0.35% 29 0.55% 215			
Service Offender Care Clinical	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid (OP Medicaid OP Medicaid OP Medicaid OP Medicare OP Medicare Self Pay ED Free Care ED Self Pay ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicare ED Medicare Offender Care *Total # Inpatient Discharges	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94% 76	7.69% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28 1.347 213 58	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 0 0.00% 101 0.41% 14 0.30% 156 45 1,553 0 9.023 2,167 30	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 5.94% 30.35% 2.78% 7.53% 1 0.04% 97 0.41% 33 0.69% 194 194 1611	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 33.53% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47% 198 198 198 1,639 10 10	11.35% 10.81% 11.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59% 184 79 1,685 39 9,756 2,408 58	11.31% 10.21% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2.0.12% 77 0.37% 17 0.38% 169 81 1,525 23 6,760 1,812 42	11.36% 11.36% 11.26% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 106 0.46% 24 0.47% 195 81 1,780 23 6,746 2,746 2,112 68	12.66% 10.21% 12.55% 17.18% 15.30% 32.80% 33.47% 8.54% 8.54% 1.00015 107 0.53% 17 0.38% 226 93 1.814 29 6.941 2,239 69	12.29% 10.61% 10.61% 10.61% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45% 20 0.40% 180 68 1,517 27	13.11% 11.38% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29 0.55% 215 73 1,831 24 6,972 2,203 58			
Service Offender Care *CEA Core	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicarid OP Medicarid OP Medicarid OP Medicarid OP Medicarid Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicarid ED Medicarid ED Medicarid ED Medicarid FO Medicarid Offender Care *Total # Inpatient Discharges % of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits *# Telemed visits % of Telemed visits % of Telemed visits HIV Care # HIV Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # Urgent Care visits Mental Health HIV # Mental Health HIV Clinic visits Outpatient Pharmacy Assistance Total # prescriptions filled # Patient Assistance Prescriptions filled # Patient Assistance Prescriptions filled # Potfender prescriptions filled # Potfender prescriptions filled # Potfender prescriptions filled # Offender prescriptions filled	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 43 0.60% 78 3.94% 294 76	7.69% 9.80% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28 0.68% 213 58 1,347 20 8,154 2,312 N/A 2,199	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 101 0.41% 0.30% 156 45 1,553 0 9,023 2,167 30 2,143	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 3.035% 2.78% 7.53% 1 0.04% 97 0.41% 33 0.69% 194 1,611 0 8,844 2,253 43 2,039	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 3.53% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47% 198 198 1,639 10 10 10 10 10 10 10 10 10 10	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59% 184 79 1,685 39	11.31% 10.21% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2.012% 77 0.37% 17 0.38% 169 81 1,525 23 6,760 1,812 42 1,167	11.38% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 106 0.46% 24 0.47% 195 81 1,780 23 6,746 2,112 68 123	12.66% 10.21% 12.25% 17.18% 15.30% 32.80% 32.80% 3.10% 8.54% 3.10% 8.54% 17.18% 10.0015 107 0.53% 17.038% 226 93 1,814 29 6,941 2,239 69 107	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 2.02% 8.51% 1 0.002 90 0.45% 20 0.40% 180 68 1,517 27 6,584 2,058 56	13.11% 11.38% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29 0.55% 215 73 1,831 24 6,972 2,203 58 87			
Service Offender Care Clinical	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicaid OP Medicaid OP Medicaid OP Medicaid OP Medicare % Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Medicaid ED Medicare Offender Care ¹Total # Inpatient Discharges % of IP Days Total # OP Encounters ED Encounters ED Total # OP Encounters ED Encounters # OF OP Encounters UP Total # Inpatient Discharges # OF OP Encounters # OF OP Encounters UP Total # Inpatient Discharges # OF OP Encounters # OF OP Encounters UP OP Encounters # OF OP Encounters UP OP Encounters # OF OP Encounters UP OP Encounters # UP OP Encounters UP OP Encounters # UP OP Encounters UP OP Encounters # UP OP Encounters # UP OP Encounters # Up OP Encounters #	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 1 0.99% 43 0.60% 78 3.94% 294 76	7.69% 9.80% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28 1.347 20 213 213 213 213 214 214 215 215 215 217 217 217 217 217 217 217 217 217 217	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 0 0.00% 101 0.41% 14 0.30% 156 45 1,553 0 9,023 2,167 30 2,143 4,683	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 30.35% 2.78% 7.53% 1 0.04% 97 0.41% 33 0.69% 194 194 1611	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 5.88% 33.53% 7.41% 1 0.04% 82 0.34% 23 0.47% 198 198 198 10 10	11.35% 10.81% 11.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59% 184 79 1,685 39 9,756 2,408 58 2,487 4,803	11.31% 10.21% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2 0.12% 77 0.37% 17 0.38% 169 81 1,525 23 6,760 1,812 42 1,167 3,739	11.36% 11.36% 11.26% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 106 0.46% 24 0.47% 195 81 1,780 23 6,746 2,746 2,112 68	12.66% 10.21% 1.25% 17.18% 15.30% 32.80% 33.47% 8.54% 10.0015 107 0.53% 17 0.38% 226 226 226 23 1.814 29 6.941 2.239 69 107 4.526	12.29% 10.61% 10.61% 10.61% 10.44% 18.48% 15.62% 30.14% 8.03% 35.68% 2.02% 8.51% 1 0.002 90 0.45% 20 0.40% 180 68 1,517 27 6,584 2,058 56 107 4,363	13.11% 11.38% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 0.0021 80 0.35% 29 0.55% 215 73 1,831 24 6,972 2,203 58 87 4,624			
Service Offender Care 'CEA Core Clinical	OP Commercial OP Commercial Medicaid (Bayou Health) OP Medicarid OP Medicarid OP Medicarid OP Medicarid OP Medicarid Patient Mix Emergency Dept (ED) ED Free Care ED Self Pay ED Commercial ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicarid ED Medicarid ED Medicarid ED Medicarid FO Medicarid Offender Care *Total # Inpatient Discharges % of IP Days Total # OP Encounters % of OP Encounters ED Encounters % of ED Visits *# Telemed visits % of Telemed visits % of Telemed visits HIV Care # HIV Clinic visits Cancer Care # Oncology Infusion visits Urgent Care Visits # Urgent Care visits Mental Health HIV # Mental Health HIV Clinic visits Outpatient Pharmacy Assistance Total # prescriptions filled # Patient Assistance Prescriptions filled # Patient Assistance Prescriptions filled # Potfender prescriptions filled # Potfender prescriptions filled # Potfender prescriptions filled # Offender prescriptions filled	6.01% 0.74% 14.05% 17.28% 45.53% 28.89% 4.75% 0.64% 9.42% 6.84% 43 0.60% 78 3.94% 294 76	7.69% 9.80% 9.80% 2.11% 17.13% 17.90% 31.00% 5.22% 32.51% 6.09% 7.28% 2 0.16% 88 0.44% 28 0.68% 213 58 1,347 20 8,154 2,312 N/A 2,199	11.20% 10.15% 1.20% 17.64% 14.80% 38.30% 5.50% 28.60% 3.80% 9.00% 101 0.41% 0.30% 156 45 1,553 0 9,023 2,167 30 2,143	11.03% 10.52% 1.27% 17.15% 17.32% 36.07% 36.07% 3.035% 2.78% 7.53% 1 0.04% 97 0.41% 33 0.69% 194 1,611 0 8,844 2,253 43 2,039	11.60% 9.99% 0.95% 17.61% 14.91% 34.56% 3.53% 3.71% 7.41% 1 0.04% 82 0.34% 23 0.47% 198 198 1,639 10 10 10 10 10 10 10 10 10 10	11.35% 10.81% 1.34% 16.70% 15.90% 35.02% 6.60% 32.32% 2.63% 7.57% 4 0.28% 104 0.40% 29 0.59% 184 79 1,685 39	11.31% 10.21% 10.21% 0.89% 17.76% 14.59% 35.17% 5.90% 33.64% 2.55% 8.14% 2.012% 77 0.37% 17 0.38% 169 81 1,525 23 6,760 1,812 42 1,167	11.38% 11.36% 11.25% 18.00% 16.25% 32.53% 6.66% 34.02% 2.74% 7.80% 106 0.46% 24 0.47% 195 81 1,780 23 6,746 2,112 68 123	12.66% 10.21% 12.25% 17.18% 15.30% 32.80% 32.80% 3.10% 8.54% 3.10% 8.54% 17.18% 10.0015 107 0.53% 17.038% 226 93 1,814 29 6,941 2,239 69 107	12.29% 10.61% 0.44% 18.48% 15.62% 30.14% 2.02% 8.51% 1 0.002 90 0.45% 20 0.40% 180 68 1,517 27 6,584 2,058 56	13.11% 11.38% 11.38% 0.54% 16.87% 14.40% 33.06% 8.29% 34.97% 1.91% 7.37% 3 0.0021 80 0.35% 29 0.55% 215 73 1,831 24 6,972 2,203 58 87			

^{*}Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

^{4#} HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by MMHC for FY14 and after

Information currently not available or services not applicable

	1 1 2013 - 314 446									
Moss Memorial Health Clinic	- Lake Charles, Louisiana									
Measure	Commo	ents	Date completed							
	Number of Free Care Recipients includes LCMH Inpatients, LCMH Pysch Patients, LCMH ED Pati Jan, Feb, March 2015 is 7847.	ents, and MMHC Outpatients. These are all 100% Free Care. Total Free Care recipients for	10/1/14							
	Payer Mix % calculated on the base numbers in this report and do not represent the payer mix % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay. OP Encounters and visits are lower in November due to 1) Holidays, which is a trend every year,	, 2) The Pedi Clinic was downsized in Nov. from 5 days a week to 1 day a week with the	11/1/14							
	majority of the pedi patients are being seen at LSU Family Practice, 3) there were several provider vacation days in the month, and 4) our CT Scanner was down for three days in the month.									
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.									
	The methodology for capturing inpatients (including discharges, observation days, ALOS, discharges) discharges, observation days, ALOS, discharges of financial class, all patients that have a medical record the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay p	nat starts with 990 regardless of financial class (the old Moss record number with a 990 in	12/1/14							
	The offender prescriptions are low in December because the local prison decided to go elsewhe	ere to fill their prescriptions.	12/1/14							
Operations Milestones	Accomplishment	Impact	Date completed							
	ENT Clinic moved to a full day clinic	Increased patient care; More patients being seen in a timely manner.	1/8/2015							
	NP-ONC has moved to a full day clinic.	Increased patient care; More patients being seen in a timely manner.	1/15/2015							
	The addition of a second prepare clinic.	Increased patient care; More patients being seen in a timely manner.	2/25/2015							
Modical Equipment Investments										
Medical Equipment Investments										
Medical Equipment Investments										
Medical Equipment Investments Technology Investments										

Graduate Medical Education Resident FTEs by Program Specialty Lake Charles Memorial Hospital Lake Charles Based Programs FY 2014 FY 2015 **Program Specialty Resident FTEs Resident FTEs** FY14 and FY15 is Lake Charles Memorial Hospital only (LSU affiliated Family Medicine-Lake Charles 24.0 24.2 community based residency only) **Lake Charles Programs** 1 24.0 24.2

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

	Rapides Regional Medical Cente	er & CHRIS	TUS St. Franci	s Cabrini H		lexandria.	•								
	Measure	HPL Monthly Avg FY 12	Rapides/Christus Monthly Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
	Tatal Adult/Dadiatria Disalessas	100	0.000	0.070	0.400	0.407	0.040	0.400	0.000		ı	ı	ı		1
	Total Adult/Pediatric Discharges *Total Psychiatric Discharges	130 44	2,233 39	2,272 63	2,162 63	2,197 58	2,249 56	2,133 57	2,398 61						
	Total Total	174	2,272	2,335	2,225	2,255	2,305	2,190	2,459						
	Total observation days		652	675	676	633	683	593	621						
	ALOS - Adult/Pediatric	5.36													
တ္ဆ	ALOS - Psychiatric Total IP Discharge Days - Adult/Pediatric	10.97 695												-	
atio	Total IP Discharge Days - Psychiatric	483													
Statistics	Average Daily Census-Adult and Pedi	22.80	347	410	395	398	400	400	414						
0,	Average Daily Census - Psych Outpatient Encounters	15.60	28,033	28,248	27,721	28,696	27,932	23,282	26,747						
	Outpatient Encounters Outpatient Clinic Visits with E&M codes	3,196	28,033	28,248	27,721	28,696	27,932	23,282	26,747					1	
	*ED Visits	0,100	10,004	10,586	10,181	10,727	12,933	8,526	4,729					İ	
	Total # of free care individuals						, , , ,		1						
	# of free care recipients														
	# of free care approved applicants														
	% Patient Mix Inpatient (IP)					1									
	IP Free Care & Self Pay		9.72%	10.68%	11.61%	10.72%	9.46%	9.83%	10.53%					+	
	IP Free Care & Self Pay IP Commercial	$\overline{}$	9.72%	1U.08%	11.01%	10.72%	9.46%	9.63%	10.53%					 	
	IP Commercial Medicaid (Bayou Health)	$\overline{}$	12.80%	12.61%	12.84%	14.41%	13.42%	13.97%	13.91%						
	IP Medicaid		4.69%	6.14%	4.79%	3.60%	3.54%	3.47%	2.77%						
	IP Medicare													L	
-	% Patient Mix Psychiatry (Psych)										_				
oer c	Psych Free Care Psych Self Pay														
ent	Psych Commercial														
t Pa	Psych Commercial Medicaid (Megellan)			/											
tier	Psych Medicaid Psych Medicare			$\overline{}$			=		$\overline{}$		$\overline{}$	$\overline{}$		=	
Percent Patient Mix by	% Patient Mix Outpatient (OP)														
iχ	70 Tations in X Outpations (OT)														
y s	OP Free Care & Self Pay		18.25%	21.40%	22.10%	22.10%	17.46%	17.14%	20.87%						
Service	OP Commercial		15.71%	13.00%	13.20%	13.70%	14.03%	14.53%	18.34%						
ce	OP Commercial Medicaid (Bayou Health) OP Medicaid		2.62%	2.70%	2.80%	2.80%	2.20%	2.03%	3.05%					1	
	OP Medicare					-10070			0.0070						
	% Patient Mix Emergency Dept (ED)														
	FD F 0 0 0-1/ D		23.03%	05.000/	05 500/	00.000/	00.050/	47.040/	00.040/						
	ED Free Care & Self Pay ED Commercial		23.03%	25.69%	25.50%	23.93%	22.65%	17.81%	22.34%						
	ED Commercial Medicaid (Bayou Health)		28.24%	25.35%	27.53%	28.39%	25.40%	20.50%	26.99%						
	ED Medicaid		2.92%	3.16%	3.29%	3.29%	2.72%	2.05%	2.38%						
	ED Medicare					<u> </u>		<u> </u>					<u> </u>		1
	Offender Care ¹ Total # Inpatient Discharges		5	7	8	10	1	4	5						
0	% of IP Days		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%				1	1	
ffer	Total # OP Encounters		42	72	52	67	30	14	23						
Offender	% of OP Encounters		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%					 	1
r Care	ED Encounters % of ED Visits		0.01%	12 0.01%	0.01%	9 0.01%	0.01%	0.01%	0.01%					+	
Ге	² # Telemed visits		0	0	0	0	0	0	0					<u> </u>	
	% of Telemed visits		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
	HIV Care						1				1	1		_	
č	# HIV Outpatient Clinic visits Cancer Care										l		<u> </u>		<u> </u>
Η̈́	# Oncology Infusion visits	78						1						1	
Co	Trauma Care														
	Level I Trauma Center (Y/N)														
re (
re Clin	Outpatient Pharmacy Assistance														
re Clinica	Total # prescriptions filled														
re Clinical Se	Total # prescriptions filled # Patient Assistance Prescriptions filled														
re Clinical Servi	Total # prescriptions filled # Patient Assistance Prescriptions filled 4# HIV prescriptions filled														
*CEA Core Clinical Services	Total # prescriptions filled # Patient Assistance Prescriptions filled *# HIV prescriptions filled # Offender prescriptions # Other prescriptions	/////													
re Clinical Services	Total # prescriptions filled # Patient Assistance Prescriptions filled 4# HIV prescriptions filled														

^{*}Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

⁺⁺Working with partner to obtain report card data

Data provided by LSU HCSD for FY12; Data provided by Gjerset & Lorenz, LLP on behalf of Rapides Regional and Christus St. Francis Cabrini for FY14 and after Information currently not available or services not applicable

Measure	enter & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana	Comments	Date completed
ivieasure		Comments	Date completed
Operations Milestones		Impact	Date completed
Operations innestones	CHRISTUS St. Frances Cabrini ("Cabrini") and Rapides Regional Medical Center ("Rapides") continue to	pust	Date completed
ı	operate two new primary care clinics, three new specialty care clinics and two new outpatient pharmacies.		
	Two clinics are located in Pineville, and the rest are in Alexandria. The specialty care services currently		
	available at the clinics include Orthopedics, Cardiology, Gynecology, Coumadin Clinic, Diabetic Education,		
	Oncology, General Surgery, Ophthalmology and Pulmonology.	Clinics provide services to all patients, including low income and needy patients during normal business hours.	9/1/14
	The urgent care clinics offer services during expanded hours – two from 8 am to 10 pm seven days a week,		
	and the other from 9 am to 9 pm Monday through Friday, 10 am to 5 pm Saturday, and noon to 6 pm		
	Sunday. Two of the clinics are located in central Alexandria, and the other is located in Pineville.	New clinics dedicated to providing urgent care services.	9/1/14
	The hospitals have been providing increased levels of emergency department services since the closure of Huey P. Long.		9/1/14
	Cabrini spent approximately \$334,504 for private care partners, clinical support services, and community		
	education activities.		9/1/14
	Cabrini supported education fairs and support groups with approximately \$4,503 in financial assistance.		9/1/14
	Cabrini donated \$23,087 to support food for Manna House and other nutrition assistance programs.		9/1/14
	Cabrini spent \$9,697 on a Meals on Wheels program that benefited 910 persons. Rapides provided or participated in many programs centered around breast cancer awareness this reporting		9/1/14
	period, such as the "Paint the Town Pink" event.		9/1/14
	Rapides offered free community education materials and speakers for groups with planned breast cancer		- 1. 1
	awareness events.		9/1/14
Medical equipment Investment	is		
Technology Investments			

Graduate Medical Education Resident FTEs by Program Specialty Rapides Regional Alexandria Based Programs									
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs						
	Family Medicine - Alexandria	18.0	18.0						
Alexandria Programs	1	18.0	18.0						

FY14 information from 6/20/14 Program Overview Report FY15 information from 3/3/15 Position and Funding Report

	University Health Conway - Mon		ana											
	Measure	UH-C Monthly Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
	Total Adult/Pediatric Discharges	240	352	204	274	277	331	222	202	297	250			
	*Total Adult/Pediatric Discharges	348 61	57	394 59	371 51	377 64	60	322 80	392 54	41	356 52	1		
	Total	409	409	453	422	441	391	402	446	338	408			
	Total observation days	66.48	68.63	121.54	73.71	100.71	65.42	99.21	142.64	147.33	121.15			
	ALOS - Adult/Pediatric	3.88	3.64	3.70	3.70	3.73	3.89	4.37	4.31	4.63	3.84			
တ္	ALOS - Psychiatric Total IP Discharge Days - Adult/Pediatric	12.45 1,345	13.88 1,283	13.36 1,456	15.25 1,374	12.56 1,407	12.77 1,288	9.53 1,408	14.83 1,690	17.51 1,375	15.40 1,368			
Statistics	Total IP Discharge Days - Psychiatric	749	791	788	778	804	766	762	801	718	801			
tic	Average Daily Census-Adult and Pedi	44.17	41.39	46.97	45.80	45.39	42.93	45.42	54.52	49.11	44.13			
S	Average Daily Census - Psych	24.63	25.52	25.42	25.93	25.94	25.53	24.58	25.84	25.64	25.84			
	Outpatient Encounters Outpatient Clinic Visits with E&M codes	10,350 6,488	11,160 7,194	10,997 7,164	11,502 7,244	11,584 7,289	11,502 6,009	9,578 6,176	10,725 7,176	8,880 5,899	11,419 7,494	-		
	*ED Visits	2,200	2,156	2,171	2,223	2,177	2,078	2,322	2,308	1,876	2,220			
	Total # of free care individuals	2,200	4,473	4,082	3,637	3,280	3,141	3,074	3,113	3,205	3,409			
	# of free care recipients		2,070	1,831	1,591	1,426	1,298	1,272	1,413	1,355	1,588			
	# of free care approved applicants		512	296	201	168	182	165	204	183	171			
	% Patient Mix Inpatient (IP)													
	IP Free Care	12.85%	13.87%	13.19%	11.06%	6.11%	7.61%	9.73%	12.43%	9.53%	5.19%			
	IP Self Pay	12.24%	13.72%	13.05%	12.74%	11.09%	10.87%	13.21%	14.97%	11.49%	8.26%			
	IP Commercial	6.42%	5.14%	10.44%	11.86%	7.53%	5.05%	7.53%	11.24%	7.78%	10.38%			
	IP Commercial Medicaid (Bayou Health) IP Medicaid	30.80% 21.23%	24.86% 23.77%	26.92% 22.05%	29.26% 22.27%	31.70% 28.22%	27.95% 32.84%	31.46% 19.32%	29.64% 20.18%	28.95% 26.55%	38.52% 20.54%			
	IP Medicare	12.72%	15.04%	10.71%	10.48%	12.86%	12.58%	14.28%	8.28%	13.82%	14.84%			
	% Patient Mix Psychiatry (Psych)													
Pe	Psych Free Care	2.27%	0.88%	0.00%	1.03%	0.00%	0.00%	1.05%	1.62%	0.14%	4.37%			
rce	Psych Self Pay	29.45%	25.92%	17.77%	24.42%	30.10%	23.63%	19.82%	16.98%	19.22%	24.72%			
2	Psych Commercial Psych Commercial Medicaid (Megellan)	6.55% 30.11%	4.93% 33.88%	4.31% 41.37%	3.86% 22.75%	5.97% 36.32%	2.48% 40.47%	5.91% 32.02%	5.74% 33.46%	3.90% 37.33%	3.25% 25.97%			
ati	Psych Commercial Medicaid (Megellari) Psych Medicaid	12.29%	18.71%	13.58%	13.62%	9.08%	6.27%	8.40%	11.11%	17.13%	22.22%			
Percent Patient Mix by	Psych Medicare	19.32%	15.68%	22.97%	34.32%	18.53%	27.15%	32.81%	31.09%	22.28%	19.48%			
₹	% Patient Mix Outpatient (OP)													
ĝ	OP Free Care	33.06%	30.17%	26.07%	22.75%	20.49%	22.75%	20.28%	21.67%	23.19%	22.73%			
Service	OP Self Pay OP Commercial	9.56% 13.47%	11.81% 15.39%	14.82% 14.79%	18.20% 15.14%	20.26% 15.01%	18.20% 15.14%	19.02% 15.11%	16.90% 14.87%	16.31% 16.43%	13.19% 18.64%	-		
₹.	OP Commercial Medicaid (Bayou Health)	21.40%	21.56%	21.93%	22.92%	21.54%	22.92%	24.52%	23.86%	23.25%	24.68%			
ĕ	OP Medicaid	4.01%	3.51%	3.42%	3.70%	4.70%	3.70%	3.76%	3.67%	2.69%	2.19%			
	OP Medicare	17.33%	16.67%	17.76%	16.42%	16.76%	16.42%	16.30%	17.09%	16.58%	17.07%			
	% Patient Mix Emergency Dept (ED)												1	1
	ED Free Care ED Self Pay	19.33% 42.53%	14.19% 46.15%	14.46% 46.02%	10.75% 47.86%	10.61% 48.09%	10.73% 45.77%	9.52% 45.61%	9.92% 48.83%	11.83% 43.98%	11.98% 40.90%			
	ED Sell Fay ED Commercial	6.11%	6.63%	7.19%	6.70%	6.25%	6.40%	7.15%	6.72%	8.32%	9.77%			
	ED Commercial Medicaid (Bayou Health)	16.20%	16.33%	15.85%	18.85%	20.07%	20.40%	22.44%	19.71%	20.10%	22.88%			
	ED Medicaid	4.64%	5.15%	5.25%	5.26%	4.59%	5.00%	3.36%	4.94%	4.05%	3.78%			
	ED Medicare	7.37%	7.98%	7.23%	7.29%	7.21%	8.66%	8.53%	7.28%	8.21%	7.93%			
	Offender Care												1	
	¹ Total # Inpatient Discharges	10	12	14	6	7	9	9	9	5	8	1	1	
9	% of IP Days	3.73%	3.59%	3.64%	2.33%	2.49%	3.11%	4.47%	3.25%	1.89%	2.27%	 		
Offender	Total # OP Encounters % of OP Encounters	119 1.18%	100 0.90%	133 1.21%	100 0.87%	144 1.24%	100 0.87%	97 1.01%	208 1.94%	138 1.55%	171 1.50%	 	1	
er	% of OP Encounters ED Encounters	1.18%	77	1.21%	73	1.24%	63	79	1.94%	1.55%	1.50%	t	1	
Care	% of ED Visits	3.81%	3.57%	4.01%	3.28%	3.17%	3.03%	3.40%	2.60%	3.52%	2.75%	1	1	
ė.	# Telemed visits	0	0	0	0	0	0	0	0	0	0			
	% of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
	HIV Care													
	# HIV Outpatient Clinic visits	219	219	232	221	205	147	220	215	200	252			
CEA	Cancer Care	212	250	200	200	200	211	211	207	470	200			
C	# Oncology Infusion visits Trauma Care	213	250	202	223	206	311	244	227	176	220		<u> </u>	
Core	Level I Trauma Center (Y/N)	N	N	N	N	N	N	N	N	N	N		1	
<u>⊆</u>	Outpatient Pharmacy Assistance	- "	. 14	. 14	1.8	14	. 14	I N	I N	14	1 14			
nica	Total # prescriptions filled	312	299	287	343	315	292	384	468	458	588			
S	# Patient Assistance Prescriptions filled	254	238	225	291	267	188	213	184	138	173			
erv	⁴ # HIV prescriptions filled	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0	0	0			
Clinical Services	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	23	58	54	40	<u> </u>	l	
C)	# Other prescriptions Are prescriptions available same day (Y/N)	57 Y	61 Y	62 Y	52 Y	48 Y	104 Y	148 Y	226 Y	266 Y	375 Y	+		
			<u> </u>	3	I	3	15	15	15	15	15	1	1	

^{*}Indicates core services

¹Offender admits were used in place of discharges for baseline

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by University Health Shreveport

Information currently not available or services not applicable

Measure	Co	omments	Date Complet							
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.									
Operations Milestones	Accomplishment	Impact	Date Comple							
	Started Childbirth Classes	Open to the community	1/15/15							
	Expanded retail pharmacy services to now accept prescription insurance plans									
	from patients	Increase access to pharmacy to patients	1/15/15							
	In conjunction with the Louisiana Emergency Response Network (LERN) and UHS-									
	Trauma Team 1, UHC hosted a free rural trauma training session for first									
	responders in the rural health setting.		1/15/15							
	Completed: Physician's Emergency Commitment Audit; Compliance Training for	Ensures staff is adequately equipped to provide services and in compliance with all								
	all Departments; and Completed Code of Conduct Attestations	policies and procedures								
	Verified inventory count in Materials Management in preparation for Lawson	Francisco and Francisco								
	conversion	Ensures accuracy of reporting	1/15/15							
	CONTROLSION	Ensures accorder or reporting	1,13,13							
	Began accepting some insurance plans for services in the outpatient pharmacy	Increases the availability of pharmacy services to the community	2/15/15							
	Internal staff members who are certified in Nonviolent Crisis Prevention	Provides staff the knowledge and training to safely defuse anxious, hostile, or violent	2/13/13							
	successfully trained 9 (nine) Emergency Department physicians to become	behavior at the earliest possible stage; reduces risk of injury to staff and patients,								
	certified in Nonviolent Crisis Prevention	minimizes exposure to liability, and improves staff retention	2/15/15							
			3/1/15							
	UHC has hired a Lactation Counselor	Open to the community	3/1/15							
	Oncology Clinic has hired two new Oncology Nursing Society Chemotherapy and		0/1/1=							
	Biotherapy Cerfitied Nurses.		3/1/15							
	Cath Lab opened and procedures are being performed		3/1/15							
ical Equipment Investment	s .									
		Provides accurate, real-time information needed to determine a patient's status, and								
	Purchased 3 (three) Intellivue Mx600 patient monitors	reduces false alarms	10/1/14							
	Brain Lab	Neurology Services	1/15/15							
	Cath Lab		3/1/15							
Technology Investments										
recimology investments										
			+							

Graduate Medical Education Resident FTEs by Program Specialty University Health Monroe Based Programs								
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs					
	Family Medicine - Monroe	24.0	24.0					
Monroe Programs	1	24.0	24.0					

FY14 information from 6/20/14 Program Overview Report FY15 information from 3/3/15 Position and Funding Report

	Jniversity Health Shreveport - Sh	UH-S Monthly												
	Measure	Avg FYE Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 201
		00p 2014												
	Total Adult/Pediatric Discharges	1,497	1,487	1,571	1,483	1,504	1,440	1,531	1,505	1,344	1,491			
L	*Total Psychiatric Discharges	109	116	93	99	110	83	128	102	81	108			
-	Total Total observation days	1,606 469	1,603 582.79	1,664 539.17	1,582 360.88	1,614 576.38	1,523 586.38	1,659 617.58	1,607 693.92	1,425 597.96	1,599 856.37			
-	ALOS - Adult/Pediatric	5.18	582.79	5.39.17	5.31	576.38	586.38	5.26	5.45	597.96	5.33			
- 1	ALOS - Additive diatric	10.46	9.78	12.33	11.30	10.47	13.45	8.74	11.03	12.35	10.51			
2	Total IP Discharge Days - Adult/Pediatric	7,751	8,016	8,361	7,878	7,913	7,410	8,054	8,199	7,394	7,940			
Chatiotics	Total IP Discharge Days - Psychiatric	1,119	1,134	1,147	1,119	1,152	1,116	1,119	1,125	1,000	1,135			
_	Average Daily Census-Adult and Pedi	255	258.58	269.71	262.60	255.26	247.00	259.81	264.48	264.07	256.13			
-	Average Daily Census - Psych Outpatient Encounters	37 32,049	36.58 33,488	37.00 33,048	37.30 34,431	37.16 35,479	37.20 29,443	36.10 30,238	36.29 32,353	35.71 26,238	36.61 34,852			
-	Outpatient Clinic Visits with E&M codes	17,167	18,263	17,156	19,671	19,186	16,181	16,451	17,890	11,137	19,085			
	ED Visits	5,399	5,271	5,553	5,445	5,220	4,807	5,290	5,260	4,579	5,123			
F	Total # of free care individuals		11,276	10,928	10,581	10,414	10,166	9,865	9,745	9,458	9,332			
	# of free care recipients		4,290	4,143	4,226	4,147	3,820	3,767	3,826	3,486	3,875			
ı	# of free care approved applicants		549	554	626	691	605	533	578	518	633			
%	Patient Mix Inpatient (IP)													
	IP Free Care	7.44%	10.68%	7.55%	6.26%	7.06%	8.33%	8.65%	7.05%	9.60%	8.31%			
	IP Self Pay	18.60%	14.48%	14.62%	15.66%	13.66%	14.43%	14.71%	13.99%	16.05%	12.09%			
	IP Commercial	17.54%	16.90%	19.28%	16.88%	17.28%	15.80%	15.91%	17.48%	14.40%	15.89%			
F	IP Commercial Medicaid (Bayou Health)	28.47%	29.13%	30.32%	32.33%	31.15%	31.31%	27.86%	29.64%	31.82%	33.07%			
T	IP Medicaid	7.42%	6.29%	10.23%	11.73%	12.76%	9.03%	10.43%	11.28%	6.71%	9.27%			
0.	IP Medicare Patient Mix Psychiatry (Psych)	18.67%	19.74%	16.36%	15.71%	16.42%	19.55%	21.29%	19.98%	20.61%	20.30%			
, 7	Psych Free Care	3.54%	4.23%	5.23%	3.75%	2.95%	2.87%	1.70%	0.44%	3.30%	3.44%		ı	
H	Psych Self Pay	32.59%	31.13%	27.46%	26.54%	30.99%	21.15%	23.77%	25.51%	28.70%	26.87%			
_	Psych Commercial	4.97%	4.14%	5.14%	8.04%	4.77%	2.96%	6.61%	4.71%	3.20%	5.64%			
	Psych Commercial Medicaid (Megellan)	36.49%	42.50%	39.58%	37.71%	43.40%	36.92%	39.95%	45.24%	36.40%	44.58%			
	Psych Medicaid	0.60%	0.00%	1.13%	1.88%	4.34%	4.03%	2.23%	4.27%	7.20%	1.76%			
	Psych Medicare	21.12%	17.99%	19.44%	20.11%	13.54%	31.27%	24.22%	18.76%	20.50%	17.71%			
Portons Dations Mix by Consider	Patient Mix Outpatient (OP)	00.000/	40.000/	40.400/	40.400/	40.000/	40.000/	40.000/	47.000/	40.000/	47.000/			
-	OP Free Care OP Self Pay	20.83% 11.33%	19.22% 11.14%	18.48% 11.75%	18.19% 11.45%	18.26% 10.96%	19.03% 10.82%	18.66% 10.11%	17.92% 10.24%	18.23% 11.36%	17.39% 10.44%			
9	OP Commercial	16.96%	18.09%	17.87%	18.10%	18.55%	18.27%	18.92%	18.77%	18.84%	19.86%			
	OP Commercial Medicaid (Bayou Health)	28.40%	28.52%	28.75%	29.70%	29.98%	29.92%	29.40%	29.61%	30.06%	30.27%			
5	OP Medicaid	3.38%	3.35%	3.06%	3.17%	3.26%	3.00%	3.43%	3.21%	2.02%	1.59%			
L	OP Medicare	18.07%	18.68%	18.92%	18.49%	17.88%	18.05%	18.47%	18.97%	18.35%	19.50%			
9/	Patient Mix Emergency Dept (ED)													
-	ED Free Care ED Self Pay	11.97% 35.31%	11.78% 36.71%	10.68% 34.58%	12.01%	12.47% 30.75%	13.00% 31.12%	12.16% 28.98%	12.95%	13.02% 30.07%	12.57%			
⊢	ED Self Pay ED Commercial	9.02%	9.37%	9.33%	33.22% 8.36%	9.16%	31.12% 8.47%	28.98% 8.94%	29.47% 9.68%	9.94%	29.77% 11.44%			
-	ED Commercial Medicaid (Bayou Health)	27.09%	25.63%	27.39%	29.26%	30.08%	29.44%	32.59%	29.03%	29.83%	29.18%			
	ED Medicaid	2.78%	2.24%	3.33%	2.92%	3.28%	3.93%	3.36%	4.03%	2.82%	2.13%			
	ED Medicare	10.76%	11.06%	11.26%	10.91%	11.30%	10.98%	11.40%	11.98%	11.29%	12.04%			
C	ffender Care													
	¹ Total # Inpatient Discharges	31	37	38	36	36	32	28	16	19	24			
2	% of IP Days	1.86%	2.78%	1.65%	1.42%	1.67%	1.55%	1.14%	0.59%	0.80%	1.06%			
	Total # OP Encounters	330	332	384	311	394	268	306	414	298	331			
	% of OP Encounters	1.04%	0.99%	1.16%	0.90%	1.11%	0.91%	1.01%	1.28%	1.14%	0.95%			
_	ED Encounters	166	169	191	181	155	147	136	151	139	147			
	% of ED Visits	3.08%	3.21%	3.44%	3.32%	2.97%	3.06%	2.57%	2.87%	3.04%	2.87%			
F	# Telemed visits % of Telemed visits	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
Н	% of Telemed visits	0.0076	0.0076	0.00%	0.0076	0.00%	0.00%	0.0076	0.0076	0.0076	0.0076			
F	# HIV Outpatient Clinic visits	320	398	335	299	346	272	286	296	217	301			
s c	ancer Care	020	530	. 555	233	540	LIL	200	230	-11	501			
2	# Oncology Infusion visits	469	502	483	540	593	677	585	575	472	548			
	rauma Care													
	Level I Trauma Center (Y/N)	N	N	N	N	Y	Y	Υ	Υ	Y	Υ			
e C	Outpatient Pharmacy Assistance													
	Total # prescriptions filled	1,380	1,751	1,837	2,137	2,057	1,396	2,074	2,141	1,928	2,288			
	# Patient Assistance Prescriptions filled	262	249	229	241	188	152	396	359	199	283			
	⁴ # HIV prescriptions filled	144	0	0	0	0	0	0	0	0	1			
Total Consider	# Offender prescriptions	74	88	91	93	88	2	114	86	82	71			
0	# Other prescriptions Are prescriptions available same day (Y/N)	896 Y	1,414 Y	1,516 Y	1,803 Y	1,781 Y	1,242 Y	1,484 Y	1,696 Y	1,558 Y	1,812 Y			

^{*}Indicates core services

¹Offender admits were used in place of discharges for baseline

 [&]quot;# HIV Prescriptions filled – LA DAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Information currently not available or services not applicable

University Health Shrevepo	it - Jilievepoit, Louisialia	•	.						
Measure		Comments	Date completed						
	population is afforded the opportunity to apply for free care	r patient mix does not correlate with the operation of our free care program. The patient after services have been rendered; and if applicable, the free care determination will be erefore, reporting monthly free care patient mix is not accurate until at least three months after a	4/29/14						
Operations Milestones									
Operations willestones	Accomplishment Opened call center	Ability to have an to CO ampleyees	Date completed						
	Completed maintenance to elevator system	Ability to house up to 60 employees	1/15/15						
	Completed maintenance to elevator system Committed to moving and building a new virology lab		1/15/15						
	ER Diversion time decreased by 6.48%	Allow UH Shreveport to serve more patients	3/1/15						
	EN Diversion time decreased by 0.46%	Allow off Shreveport to serve more patients	3/1/13						
Bandinal Familian and Investment									
Medical Equipment Investmen	its								
Technology Investments									
reciniology investments	GE Healthcare Imaging System	Heart Imaging	1/15/15						
	Presidio Network RIS/PACS Storage	Improve computing solutions	2/1/15						
	Purchased 2 (two) VLA Citrix Netscaler SDX	Improve ability to share resources across business units and individual applications;	2, 1, 13						
	Taranasa 2 (two) VET Grant Necescular SEA	consolidates networking services and multiple network appliances into a single platform							
		that can support datacenter requirements	2/1/15						
		that can support datacenter requirements	2/1/13						

Graduate Medical Education Resident FTEs by Program Specialty University Health Shreveport Based Programs FY 2014 FY 2015 **Program Specialty** Resident FTEs **Resident FTEs** Anesthesiology 32.0 32.0 29.0 29.0 **Emergency Medicine** Family Medicine 24.0 24.0 Medicine (Categorical) 56.0 72.0 Medicine (Preliminary) 10.0 10.0 Internal Medicine Primary Care 22.0 6.0 Medicine/Pediatrics 16.0 16.0 Neurology 13.0 12.0 Neurosurgery 14.0 13.0 OB/GYN 24.0 24.0 Ophthalmology 12.0 12.0 Oral Surgery (ADA) 17.0 17.0 15.0 Orthopaedics 16.0 15.0 15.0 Otolaryngology Pathology 12.0 12.0 **Pediatrics** 24.0 24.0 **Psychiatry** 32.0 32.0 14.0 15.0 Radiology Surgery (General) 29.0 29.0 Urology 8.0 8.0 Family Medicine - Alexandria 18.0 18.0 Family Medicine - Monroe 24.0 24.0 Family Medicine - Rural 7.0 9.0 Family/EMS 0.0 0.0 Pain Medicine Fellowship 2.0 2.0 Cardiology Fellowship 13.0 13.0 Interventional Cardiology Fellowship 1.0 1.0 Critical Care Fellowship 4.0 4.0 Endocrinology Fellowship 4.0 4.0 Gastroenterology Fellowship 9.0 9.0 Hematology/Oncology Fellowship 16.0 16.0 Infectious Diseases Fellowship 3.0 3.0 Nephrology Fellowship 6.0 6.0 Pulmonary/Critical Care Fellowship 9.0 9.0 Rheumatology Fellowship 6.0 6.0 Sleep Medicine Fellowship 2.0 2.0 Neurosurgery Fellowship 0.0 1.0 Allergy/Immunology Fellowship 4.0 4.0 Cytopathology Fellowship 2.0 2.0 Child & Adolescent Psych Fellowship 4.0 4.0 Forensic Psychiatry Fellowship 2.0 2.0 Colon & Rectal Fellowship 2.0 2.0 **Shreveport Programs** 557.0 558.0

	Measure	Definition
		Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
	Total Adult/Pediatric Discharges	
		Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
		Total number of adult/pediatric and psychiatric discharges.
	Total Discharges	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not
		take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that
	Total absentation days	ultimately have a discharge status of inpatient.
	Total observation days	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric
	ALOS - Adult/Padiatric	discharges. Excludes normal newborns.
	ALOS - Addit/ Ediatile	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric
	ALOS - Psychiatric	
		Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
-	Total IP Discharge Days - Psychiatric	Total inpatient discharge psychiatric days.
Measure	Average Daily Census-Adult and Pedi	Total adult/pediatric inpatient days divided by the number of days in the period.
	Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
	/Werage Bally Gerisas 1 Syon	All Clinic, Recurring, Observation and Outpatient Encounters.
		Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services
	³ Outpatient Encounters	Also includes all E&M coded visits
		Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes
	³ Outpatient Clinic Visits with E&M codes	
	Culpation Commo Viole VIII. Zain Couco	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude
	*6ED Visits	visits where patients LWBS and patients admitted as an inpatient.
		Unduplicated patients classified as free care for the month (serviced and non-serviced); This captures the free care population for the month. Excludes
	Total # of free care individuals	partial assistance and sliding scale totals.
		Patients classified as free care and received services for the month (subset of total free care individuals). This captures free care serviced patient
	# of free care recipients	population for the month.
		Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants
	# of free care approved applicants	
	¹ Total # Inpatient Discharges	Total number of adult/pediatric and psychiatric discharges for offenders.
0		The percentage of inpatient days from offender payor sources(i.e., parish, state, federal) to total inpatient days.
Offender Care	Total # OP Encounters	The total number of offender OP encounters.
nd	% of OP Encounters	The percentage of offender patient encounters to hospital-wide encounters.
er	ED Encounters	Distinct ED discharges. Excludes LWBS.
Са	% of ED Visits	The percentage of emergency visits from offender payor sources to total emergency visits.
ге	² # Telemed visits	The total number of offender patient visits for telemedicine services.
		The percentage of offender patient telemedicine visits to outpatient encounters.
*Core Clinical Services		Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits
	⁵ # HIV Clinic visits	with E&M codes. Includes telemedicine visits.
re		Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the
Ċ⊟	# Oncology Infusion visits	same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
nic	# Urgent Care visits (LSU Health BR & WOM only)	Total count of distinct urgent care visits.
<u>à</u>	# Mental Health HIV visits (WOM only)	
		The number of prescriptions dispensed on monthly basis.
ha*	# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
*Outpatien Pharmacy (C Service)	⁴ # HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV if applicable)
Outpati rmacy Service		The number of prescriptions dispensed for the LA Department of Corrections.
y (All other prescriptions dispensed. (Medicaid, Medicare Part D., self pay, etc.)
ient (Core e)		Can a patient drop off and pick up a prescription on the same day?
r e		The number of minutes that a perscription is ready from drop off to patient pick up.
		and the second of the second o

^{*}Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³ Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Measure		Definition	
	% Patient Mix Inpatient (IP)	Definition	
	76 Fatient with inpatient (IF)		
	IP Free Care	The percentage of inpatient days from free care payor sources to total inpatient days. Excludes partial assistance and sliding	
	IP Free Care	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out	
	ID Solf Pay	of pocket in the absence of insurance to cover the medical services.	
	IF Sell Fay	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor	
	IP Commercial	sources except free care, self pay, medicaid, medicare, and offender.	
	ii Goriimorolar	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to	
	IP Commercial Medicaid (Bayou Health)		
	, , ,	The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from	
	IP Medicaid	Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).	
		The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from	
		Medicare Parts A and B.	
	% Patient Mix Psychiatry (Psych)		
		The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial	
	Psych Free Care	assistance and sliding scale totals.	
		The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes	
	Psych Self Pay	patients who pay out of pocket in the absence of insurance to cover the medical services.	
	Doub Occupation	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial	
Pe	Psych Commercial	includes all payor sources except free care, self pay, medicaid, medicare, and offender.	
	Psych Commercial Medicaid (Megellan)	The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared)	
rce	Psych Commercial Medicaid (Megellan)	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments	
ž		from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).	
Pa	Psych Medicaid	Total of Cate New Orleans Community Fleating Comments (Cive Orle) and Medical Assistance (Fleating (WA)).	
tie		The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes	
Percent Patient Mix by Service	Psych Medicare	payments from Medicare Parts A and B.	
⋚	% Patient Mix Outpatient (OP)		
9		The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and	
S	OP Free Care	sliding scale totals.	
ν		The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay	
ice	OP Self Pay	out of pocket in the absence of insurance to cover the medical services.	
	00.0	The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor	
	OP Commercial	sources except free care, self pay, medicaid, medicare, and offender.	
	OP Commercial Medicaid (Bayou Health)	The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to	
	OF Commercial Medicald (Bayou Fleatin)	The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from	
		Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).	
	OP Medicaid	Create Hell Charles Community Freduction (Creater) and medical Accordance Freguent (Mark).	
	OP Medicare	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from	
	% Patient Mix Emergency Dept (ED)		
		The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and	
	ED Free Care	sliding scale totals.	
		The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay	
	ED Self Pay	out of pocket in the absence of insurance to cover the medical services.	
	,	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor	
	ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.	
	ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender. The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to	
	ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender. The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits.	
	ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender. The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance	
	ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender. The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).	
	ED Commercial ED Commercial Medicaid (Bayou Health) ED Medicaid	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender. The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance	

^{*}Indicates core services

¹Offender admits were used in place of discharges for baseline

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⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

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